

Hossein Safari



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Summary:

Results-driven and highly motivated professional with over 10 years of exceptional experience in Network Implementation, Configuration, and Troubleshooting. Passionate about creating robust and seamless network infrastructures to empower businesses and drive innovation. Adept at leveraging advanced knowledge of routing and switching protocols to optimize network performance and ensure reliable connectivity. Proven track record of enhancing network efficiency, stability, and security while providing outstanding customer support. Seeking a challenging position in computer networking to continue making a positive impact on organizations' technological capabilities. Quick learner and adaptable team player, ready to take on new challenges and drive success through innovative solutions.

Technical Skills:

- ❖ Routing Protocols: BGP, OSPF, EIGRP, RIP, VRF
- ❖ Switching Protocols: LAN, VLAN, VTP, RSTP, Ether Channel
- ❖ WAN Technologies: Frame Relay, PPP, and HDLC
- ❖ VPN: MPLS, IPSec, GRE, SSL (Client & Clientless)
- ❖ High Availability: HSRP, VRRP, and GLBP
- ❖ IP Subnetting: FLSM, VLSM, DHCP
- ❖ Security Technologies: Access-list, Port Security, 802.1x, NAT/PAT, AAA
- ❖ Routers: Cisco 7200, 3800, 3600, 2800, 1800 Series
- ❖ Switches: Cisco Catalyst 6500, 4500, 3750, 3550, and 2950

Experience:

❖ Network Support Engineer

Ministry of Education | Feb 2023 - Present (8 months)

- Assisted users with network-related problems, such as connectivity issues, slow network performance, and access problems.
- Collaborated with network engineers and other IT professionals to resolve complex network issues.
- Diagnosed and troubleshot network-related problems, both hardware and software issues.

❖ Information Technology Manager

Ministry of Education | Dec 2016 - Feb 2023 (6 years 3 months)

- Established and developed e-Government initiatives, resulting in a 10% improvement in administrative efficiency.
- Introduced new Information Technologies, enhancing operational productivity by 20%.
- Enhanced Internet penetration, expanding access by more than 30% and implementing robust security measures.

❖ Senior Network Administrator

Ministry of Education | Oct 2015 - Dec 2016 (1 year 3 months)

- Designed and configured efficient networks, reducing downtime and improving data transmission speed by 15%.
- Conducted periodic network inspections and tests, ensuring network stability and security.
- Provided proactive support for network infrastructure needs, resulting in a seamless user experience.

❖ Junior Network Administrator

Ministry of Education | Aug 2012 - Oct 2015 (3 years 3 months)

- Maintained, supported and troubleshooted hardware and software, ensuring uninterrupted operations for 400+ devices.
- Installed network monitoring software, contributing to approximately 20% increase in network stability.
- Conducted continuous backups, safeguarding critical data and reducing data loss risk.

❖ Information Technology Support Technician

Ministry of Education | Sep 2010 - Aug 2012 (2 years)

- Anticipated software and hardware needs, leading to reduction in IT-related downtime.
- Installed and supported required software and hardware systems, providing responsive support for inquiries.

Education:

❖ Sistan and Baluchistan University

Master of Science (M.Sc.), Computer Science | Oct 2008 – Sep 2010

❖ Ilam University

Bachelor's degree, Computer Software Engineering | Oct 2006 – Sep 2008

Skills:

Network Administration • Network Security • IT Infrastructure • Network Monitoring • Network Design • Network Documentation • Team Collaboration • Network Management • Network Hardware • Network Performance Optimization • Active Directory • Network Upgrades and Expansion • Technical Support • TCP/IP • DNS • Wireless Networking • Network Analysis • Firewall Configuration • Network Technician

Licenses & Certifications:

- ❖ Microsoft Server Users Support - Technical & Vocational Training Organization
- ❖ CCNA Routing and Switching - Technical & Vocational Training Organization
- ❖ Network Technician Career Path - Cisco
- ❖ Network Support and Security - Cisco
- ❖ Networking Basics - Cisco
- ❖ Networking Devices and Initial Configuration - Cisco
- ❖ Network Addressing and Basic Troubleshooting - Cisco