Data Visualization

Design Concepts

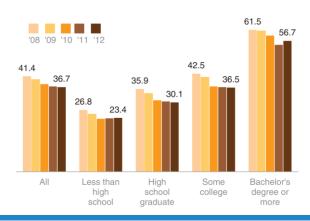
Affordances

- Affordances: aspects inherent to the design that make it obvious how the product is to be used.
- We can leverage visual affordances to indicate to our audience how to use and interact with our visualizations:
 - · Highlight the important stuff
 - Eliminate distractions
 - Create a clear hierarchy of information

Highlight the important stuff

New Marriage Rate by Education

Number of newly married adults per 1,000 marriage eligible adults

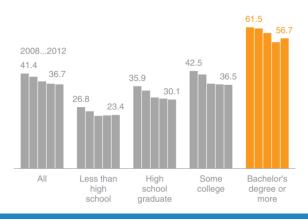


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Highlight the important stuff

New Marriage Rate by Education

Number of newly married adults per 1,000 marriage eligible adults



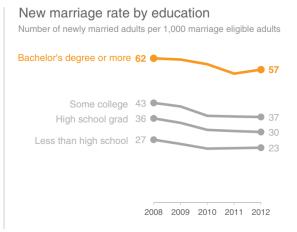
Eliminate distractions

- Not all data are equally important.
- When detail is not needed, summarize.
- Ask yourself: would eliminating this change anything?
- Push necessary, but non-message-impacting items to the background.

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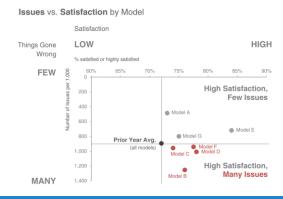
Eliminate distractions

New Marriage Rate by Education Number of newly married adults per 1,000 marriage eligible adults 61.5 56.7 42.5 41.4 36.7 36.5 35.9 30.1 26.8 23.4 Less than High Some Bachelor's high school college degree or graduate



Create a clear visual hierarchy

 We can visually pull some items to the forefront and push other elements to the background, indicating to our audience the general order in which they should process the information we are communicating.



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Accessibility

 The concept of accessibility says that designs should be easy to interpret and understand by people of diverse abilities.





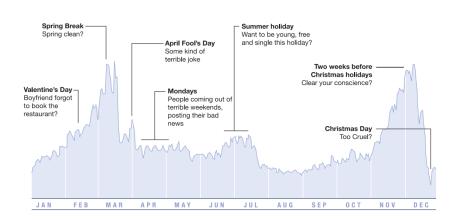
Don't overcomplicate

- Make it legible: use a consistent, easy-to-read font (consider both typeface and size).
- Keep it clean: make your data visualization approachable by leveraging visual affordances.
- Use straightforward language: choose simple language over complex, choose fewer words over more words.
- Remove unnecessary complexity: when making a choice between simple and complicated, favor simple.

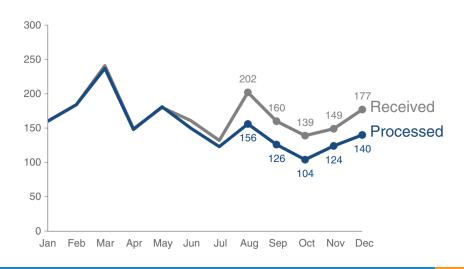
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Text is your friend

Peak Break-up Times According to Facebook status updates

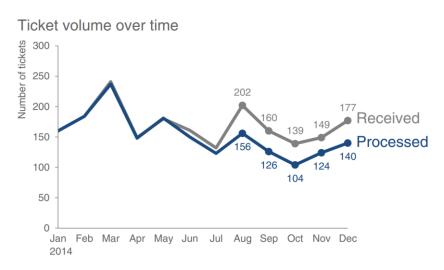


Accessibility Example



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Accessibility Example

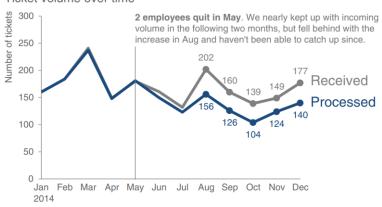


Accessibility Example

Please approve the hire of 2 FTEs

to backfill those who quit in the past year

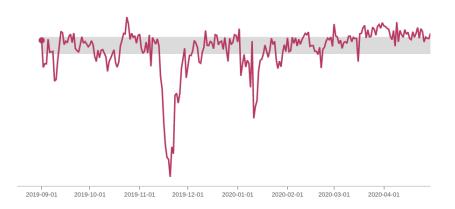
Ticket volume over time



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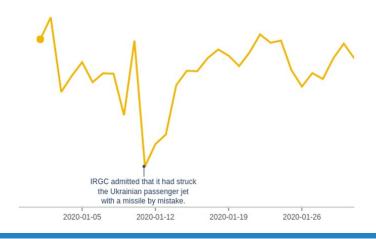
Accessibility Example

Happiness score



Accessibility Example

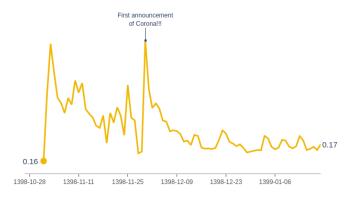
Happiness score - Jan 2020



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Accessibility Example

Happiness score in the time of Corona



Aesthetic

- When it comes to communicating with data, is it really necessary to "make it pretty?"
- People perceive more aesthetic designs as easier to use than less aesthetic designs.
- · Components of aesthetic design:
 - Be smart with color.
 - Pay attention to alignment.
 - Leverage white space.

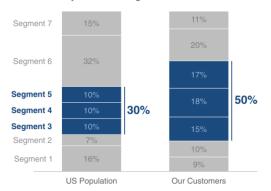
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Aesthetic Example

Distribution by customer segment



Distribution by customer segment



Acceptance

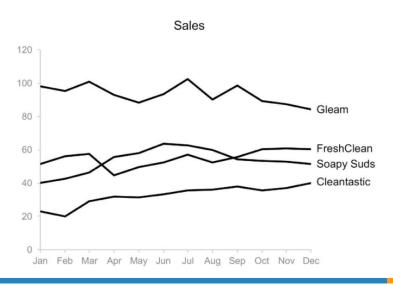
- For a design to be effective, it must be accepted by its intended audience.
- It is a fact of human nature that most people experience some level of discomfort with change.
- what should you do when your audience isn't accepting of your design?

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Strategies for Gaining Acceptance

- Articulate the benefits of the new or different approach.
- Show the side-by-side.
- Provide multiple options and seek input.
- Get a vocal member of your audience on board.

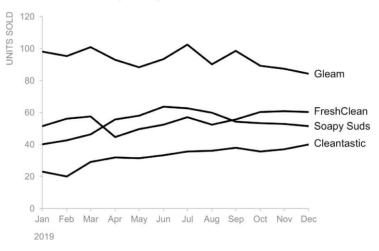
Example



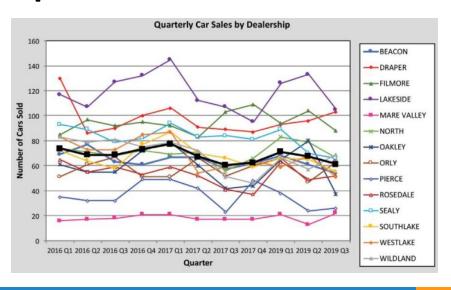
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What is graphed on the axes?

Corner Market laundry detergent sales



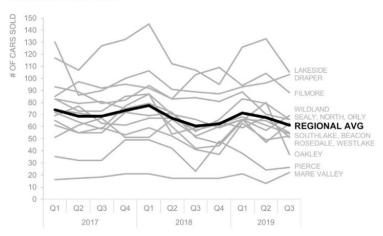
Example



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Example

Car sales over time

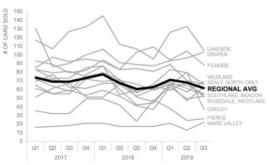


Example

OVERALL DECLINE IN REGIONAL AVERAGE

The total number of cars sold across all dealerships (not shown) has decreased over time from more than 1,000 in Q1 2017 to 857 in Q3 2019 (a 17% reduction). The average number of cars sold by dealership has also decreased over time.

Car sales over time



MARKED VARIANCE BY DEALERSHIP

In the latest quarter, Lakeside, Draper, and Filmore had the most cars sold (105, 103 and 88, respectively), while Oakley, Pierce, and Mare Valley had the fewest (less than 40 cars sold each).

Car sales by dealership: Q3 2019

