

Pablo Cerqueira Fiterman

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SKILLS

Front End: HTML5, CSS3, Bootstrap, JavaScript, TypeScript, React.js, Next.js, Tailwind

Back End: PHP, C#, Python, Django, Node.js, Supabase, Firebase, MongoDB, SQL, PostgreSQL, SQL Server

Tools: GitHub, Git, Visual Studio, Visual Studio Code, VirtualBox, Docker

Strengths: Self-motivated learner, Problem-Solver, Highly organized, Skilled in data analysis, Customer-focused support

Languages: English (intermediate), French (beginner), Portuguese (native)

PROJECTS

webAppWildOasisHotelWebsite | Solo Software Developer

Feb 2025 - Mar 2025

React.is, Vite, Next.is, @tanstack/react-query, Supabase, Tailwind CSS

A modern hotel booking website focusing on seamless cabin reservations. Utilized client and server-side components to create an intuitive, responsive interface enhancing UX

webAppWildOasisHotel | Solo Software Developer

Mar 2024 - Dec 2024

React.js, Vite, Supabase, @tanstack/react-query, React Hook Form, React Router DOM, Styled Components

An intuitive web app for employees to manage bookings, clients, and sales, featuring a comprehensive dashboard with user-friendly charts

webAppWorldWise | Solo Software Developer

Oct 2023 - Jan 2024

React, Vite, SPA, Leaflet, React Leaflet, JSON Server

A dynamic web app that allows users to explore cities globally, track, and save city entries directly from an interactive map

wpfAppTranscribeAudio | Solo Software Developer

Mar 2022 - May 2022

C#, Speech SDK, Microsoft Azure Speech Recognition services

A WPF C# application transcribing audio files into text using Microsoft Azure Speech SDK

PROFESSIONAL EXPERIENCE

Outlier, Toronto, ON

Sep 2024 – Present

Al Machine Learning Data Annotator - On Call/Remote

- Build and fine-tuned scalable, high-performance code to train AI models, improving precision and quality
- Analyze the model's responses, identify failures in API calls, input parameters, and response accuracy
- Improve the performance and contextual understanding of machine learning algorithms
- Collaborate on projects involving Python, assessing and correcting model responses
- Contribute to rapid iteration cycles by providing feedback and prompt engineering strategies

3Tecnos - Technology Generating Business, Aracaju, Brazil

Jan 2013 - Jun 2018

Senior Software Developer

- Enhanced and maintained C# code for a Supply Chain module in a municipal ERP system
- Ensured inventory accuracy and adherence to regulatory compliance standards
- Streamlined inventory audits, reducing discrepancies by 94% and enhancing overall accuracy
- Analyzed inventory trends to identify cost-saving opportunities, resulting in an 8% reduction in procurement costs
- Optimized SQL Server stored procedures for inventory reports, reducing processing time by 5%

<u>Hexagon</u> (Client: Integrated Center for Public Safety Operations), São Paulo, Brazil

May 2009 - Oct 2012

Technical Support Analyst

- Managed a CAD solution, servers, and network, handling incidents for a Public Safety Communications Center
- Provided timely support during emergency incidents by swiftly generating reports through data analysis
- Collaborated with the solution development team to implement new solutions that meet client requirements
- Performed optimized SQL commands to fetch geospatial data through PL/SQL
- Diagnosed hardware, software, and network issues; provided technical support and installed/configured CAD systems

Indra Brazil Solutions & Tech Services LTDA (Client: Secretariat Public Security), Aracaju, Brazil

Jan 2008 - Apr 2009

- **Senior Systems Analyst**
- Responsible for developing WEB applications using ASP, PHP, JavaScript, Ajax
- Worked as an outsourced professional at a Provincial Police Headquarter, automating operational tasks
- Developed a feature allowing to register Police Reports from any Police Service Division
- Optimized IIS web server settings to resolve a complex configuration issue, enhancing performance

Impact Labor, (Client: Brazilian Federal Police Department), Aracaju, Brazil

Jan 2003 – Jan 2008

Senior Systems Analyst

Data Process Technology (equivalent to a Bachelor degree of Computer Science)

- Managed a SQL Server database and IIS web server hosting ASP backend applications on the Intranet Led the successful migration of the SQL Server database to PostgreSQL, ensuring a seamless transition.
- Refactored all ASP backend applications to PHP, leveraging open-source technologies
- Developed a PHP-based ERP web application covering all daily operational and administrative tasks

CERTIFICATIONS

Udemy - The Ultimate React Course 2025 React, Next.js, Redux & More	Certificate of Completion	Abril 2025
Cisco – JavaScript Essentials 2	Statement of Achievement	Mar 2025
Cisco – JavaScript Essentials 1	Statement of Achievement	Mar 2025
Udemy - The Complete React Native + Hooks	Certificate of Completion	Apr 2021
Udemy - React - The Complete Guide (incl Hooks, React Router, Redux)	Certificate of Completion	Mar 2021

EDUCATION

Seneca Polytechnic, Toronto, ON	Apr 2025 - Present
Certificate of Achievement – OSLT, Accessing the Technology Job Market in Ontario	
Stafford House International, Toronto, ON	Jan 2019 – May 2019
Certificate of Achievement - Standard English Course/IELTS Preparation	
<u>Tiradentes University</u> , Aracaju, Brazil	Mar 2003 – May 2005
Certificate of Post Graduation in Information Systems for WEB	
<u>Tiradentes University</u> , Aracaju, Brazil	Aug 1998 – Aug 2002