Pablo Cerqueira Fiterman

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SKILLS

Front End: HTML5, CSS3, Bootstrap, JavaScript, TypeScript, React.js, Next.js, Tailwind
Back End: Python, Django, Node.js, PHP, C#, Supabase, Firebase, MongoDB, SQL, PostgreSQL, SQL Server
Tools: GitHub, Git, Visual Studio, Visual Studio Code, VirtualBox, Docker
Strengths: Supportive, Problem-Solver, Highly organized, Skilled in data analysis, Customer-focused
Languages: English (intermediate), French (beginner), Portuguese (native)

PROJECTS

webAppWildOasisHotelWebsite |Solo Software Developer   Feb 2025 - Mar 2025
React.js, Vite, Next.js, @tanstack/react-query ,Supabase, Tailwind CSS
- Developed a full-stack hotel booking app with React and Supabase, improving reservation speed and UX.

webAppWildOasisHotel | Solo Software Developer   Mar 2024 - Dec 2024
React.js, Vite, Supabase, @tanstack/react-query, React Hook Form, React Router DOM, Styled Components
- Built an internal dashboard with React and Supabase simplifying booking management and enhance data views

webAppWorldWise| Solo Software Developer   Oct 2023 – Jan 2024
React, Vite, SPA, Leaflet, React Leaflet, JSON Server
- Built a dynamic React SPA with Leaflet for interactive city exploration and saving, boosting user engagement

wpfAppTranscribeAudio | Solo Software Developer   Mar 2022 - May 2022
C#, Speech SDK, Microsoft Azure Speech Recognition services
- Developed a WPF C# app using Azure Speech SDK to transcribe audio, optimizing transcription for users

PROFESSIONAL EXPERIENCE

AI Machine Learning Data Annotator - On Call/Remote   Sep 2024 – Present
Outlier, Toronto, ON
- Built and optimized scalable training code, improving AI model precision by 12% increasing efficiency
- Diagnosed API and input failures affecting model outputs, reducing response errors and improving reliability
- Enhanced contextual reasoning in ML algorithms through iterative tuning, improving response relevance
- Collaborated using Python to assess and correct model outputs, improving result accuracy and QA
- Implemented prompt engineering techniques optimizing model responses, reducing task completion time by 30%

Solo Software Developer, Toronto, ON   Jan 2022 - Present
Freelancer
- Improved reservation flow and UX, showcasing booking confirmation speed improvements by ~28%
- Streamlined booking management tasks and enhanced data visibility through interactive dashboards
- Boosted user engagement by enabling intuitive map interaction and persistent city data saving
- Enhanced audio transcription efficiency for users, reducing manual work by ~38%

Career Break, Aracaju, Brazil   Mar 2020 – Nov 2021
Pursued academic and immigration goals
- Achieved college-level English proficiency while awaiting a Canadian study permit during the COVID-19 pandemic
- Used visa delay period to upskill through self-study reinforcing adaptability and long-term career focus
- Joined virtual meetings and remote projects during travel limits, improving teamwork for global remote work
- Strengthened technical and soft skills, demonstrating adaptability, discipline, and commitment to long-term goals

Career Break, Toronto, ON   Jan 2019 – Jan 2020
Cultural and language exchange in Canada
- Relocated to Canada to invest in English communication skills and adapt to a new cultural integration
- Completed over 300 hours of English study, participated in immersive language programs
- Immersed in Canadian culture and tech ecosystem by attending professional events and community meetups

- Engaged in interprovincial travel to experience Canada's cultural diversity firsthand, developing cultural fluency

Senior Software Developer   Jan 2013 – Sep 2018

3Tecnos - Technology Generating Business, Aracaju, Brazil

- Reduced invoice registration time by 10% through C# code optimization in ERP Supply Chain module
- Implemented validation routines to ensure inventory accuracy and compliance with municipal regulations
- Automated inventory audit processes, reducing discrepancies by 94% and enhancing data accuracy
- Analyzed inventory trends to identify cost-saving opportunities, resulting in an 8% reduction costs
- Optimized SQL Server stored procedures, reducing inventory report processing time by 5%

Technical Support Analyst   May 2009 – Oct 2012

Hexagon (Client: Integrated Center for Public Safety Operations), São Paulo, Brazil

- Maintained 98.9% system uptime, ensuring uninterrupted support for emergency responders
- Enabled 25% faster reporting, improving coordination and decision-making during emergencies
- Boosted system usability and efficiency, supporting over 100 users across departments
- Reduced query time achieving 30% faster data processing enhancing situational awareness for dispatchers
- Diagnosed hardware, software, and network issues and installed/configured CAD systems

Senior Systems Analyst   Jan 2008 – Apr 2009

Indra Brazil Solutions & Tech Services LTDA, Aracaju, Brazil

- Delivered 5+ fully functional tools, streamlining workflows for internal departments and reducing manual effort
- Increased task efficiency by 25%, freeing up officers' time for high-priority responsibilities
- Expanded accessibility and reduced citizen wait times by 40% across the region
- Improved app performance and stability, reducing load times by 50% and increasing user satisfaction

Senior Systems Analyst   Jan 2003 – Jan 2008

Impact Labor, (Client: Brazilian Federal Police Department), Aracaju, Brazil

- Ensured high system availability and reliability, supporting daily operations for over 100 employees
- Achieved a 100% successful migration with zero downtime, lowering database licensing expenses
- Built a PHP-based ERP system that automated daily operations, cutting manual workload by 40%
- Improved internal workflows and communication, reducing task redundancy and manual data entry

CERTIFICATIONS

Udemy - The Ultimate React Course 2025 React, Next.js, Redux	Certificate of Completion	Abril 2025
Cisco – JavaScript Essentials 2	Statement of Achievement	Mar 2025
Cisco – JavaScript Essentials 1	Statement of Achievement	Mar 2025
Udemy - The Complete React Native + Hooks	Certificate of Completion	Apr 2021
Udemy - React - The Complete Guide	Certificate of Completion	Mar 2021

EDUCATION

Certificate of OSLT, Accessing the Technology Job Market in Ontario	Apr 2025 - Present
Seneca Polytechnic, Toronto, ON	
Certificate of Standard English Course/IELTS Preparation	Jan 2019 – May 2019
Stafford House International, Toronto, ON	
Post Graduation Certificate in Information Systems for WEB	Mar 2003 – May 2005
Tiradentes University, Aracaju, Brazil	
Diploma in Data Process Technology (bachelor's degree-level of Computer Science)	Aug 1998 – Aug 2002
Tiradentes University, Aracaju, Brazil	