

Scenario 1: Test Drive Booking

Technical details

Market: United Kingdom

Date: 07/07/2023

Environment: Production

Version:

Latest released: 6.0

Category	Label	Value
Bug ID	ID number	#0001
	Name	Test Drive Booking - Grey line appears above selected car type button
	Reporter	Pedro Saraiva
	Submit Date	03/04/16
Bug overview	Summary	When a car type is selected (Saloons in this example), a grey line appears above the usual blue line
	URL	-----
	Screenshot	Screenshot 1
Environment	Platform	iPhone
	Operating System	IOS 16
	Browser	Safari v16.5
Bug details	Steps to reproduce	1 - Go to site menu; 2 - Select "All models";
	Expected result	Selected type should only appear with the regular blue line.
	Actual result	A grey line appears above the usual blue line.
	Description	/
Bug tracking	Severity	Minor
	Assigned to	/
	Priority	Medium
Notes	Notes	/

Category	Label	Value
Bug ID	ID number	#0002
	Name	Test Drive Booking - Pound symbol not being displayed on EQS Saloon description price
	Reporter	Pedro Saraiva
	Submit Date	03/04/16
Bug overview	Summary	Pound symbol not being displayed on EQS Saloon description.
	URL	-----
	Screenshot	Screenshot 1
Environment	Platform	iPhone
	Operating System	IOS 16
	Browser	Safari v16.5
Bug details	Steps to reproduce	1 - Go to site menu; 2 - Select "All models"; 3 - Scroll to EQS Saloon
	Expected result	Description appears with Pound symbol.
	Actual result	Description not appearing with Pound symbol.
	Description	/
Bug tracking	Severity	Minor
	Assigned to	/
	Priority	Medium
Notes	Notes	/

Category	Label	Value
Bug ID	ID number	#0003
	Name	Test Drive Booking - Wrong amount of showrooms displayed
	Reporter	Pedro Saraiva
	Submit Date	03/04/16
Bug overview	Summary	The amounts of showrooms appears as 221 but only 118 appears on the map.
	URL	-----
	Screenshot	Screenshot 2
Environment	Platform	iPhone
	Operating System	IOS 16
	Browser	Safari v16.5
Bug details	Steps to reproduce	1 - Go to site menu; 2 - Select "All models"; 3 - Select EQE Saloon; 4 - Select Test Drive
	Expected result	Right amount of showrooms appears on the description.
	Actual result	Wrong amount of showrooms appears on the description.
	Description	/
Bug tracking	Severity	Minor
	Assigned to	/
	Priority	Medium
Notes	Notes	/

Category	Label	Value
Bug ID	ID number	#0004
	Name	Test Drive Booking - Wrong color displayed on grouped showrooms
	Reporter	Pedro Saraiva
	Submit Date	03/04/16

Bug overview	Summary	Wrong color is being shown on grouped showrooms, blue instead of black.
	URL	-----
	Screenshot	Screenshot 2
Environment	Platform	iPhone
	Operating System	IOS 16
	Browser	Safari v16.5
Bug details	Steps to reproduce	1 - Go to site menu; 2 - Select "All models"; 3 - Select EQE Saloon; 4 - Select Test Drive
	Expected result	Grouped showrooms button appears as black.
	Actual result	Grouped showrooms button appears as blue.
	Description	/
Bug tracking	Severity	Minor
	Assigned to	/
	Priority	Medium
Notes	Notes	/

Category	Label	Value
Bug ID	ID number	#0005
	Name	Test Drive Booking - Wrong step being shown
	Reporter	Pedro Saraiva
	Submit Date	03/04/16
Bug overview	Summary	Wrong step is being shown when want to book a test drive.
	URL	-----
	Screenshot	Screenshot 2
Environment	Platform	iPhone
	Operating System	IOS 16
	Browser	Safari v16.5
Bug details	Steps to reproduce	1 - Go to site menu; 2 - Select "All models"; 3 - Select EQE Saloon; 4 - Select Test Drive
	Expected result	Step should appear as 1
	Actual result	Step appears as 2
	Description	/
Bug tracking	Severity	Minor
	Assigned to	/
	Priority	Medium
Notes	Notes	Talk with the product manager and check if the step counting is supposed to be this way by design

Category	Label	Value
Bug ID	ID number	#0006
	Name	Test Drive Booking - Pages being displayed with border
	Reporter	Pedro Saraiva
	Submit Date	03/04/16
Bug overview	Summary	Some of the pages are not being displayed in fullscreen
	URL	-----
	Screenshot	Screenshot 2
Environment	Platform	iPhone
	Operating System	IOS 16
	Browser	Safari v16.5
Bug details	Steps to reproduce	1 - Go to site menu; 2 - Select "All models"; 3 - Select EQE Saloon; 4 - Select Test Drive
	Expected result	All pages displayed in fullscreen
	Actual result	Pages being displayed with border
	Description	/
Bug tracking	Severity	Minor
	Assigned to	/
	Priority	Medium
Notes	Notes	This could be only due to the screenshots, if so, disregard this bug.

Category	Label	Value
Bug ID	ID number	#0007
	Name	Test Drive Booking - Fax number not being displayed as hyperlink
	Reporter	Pedro Saraiva
	Submit Date	03/04/16
Bug overview	Summary	Fax number not being displayed as hyperlink.
	URL	-----
	Screenshot	Screenshot 3
Environment	Platform	iPhone
	Operating System	IOS 16
	Browser	Safari v16.5
Bug details	Steps to reproduce	1 - Go to site menu; 2 - Select "All models"; 3 - Select EQE Saloon; 4 - Select Test Drive; 5 - Select Newcastle Upon Tyne Showroom; 6 - Check Showroom info
	Expected result	Fax number displayed as hyperlink.
	Actual result	Fax number displayed as hyperlink.
	Description	/
Bug tracking	Severity	Minor
	Assigned to	/
	Priority	Medium

Notes	Notes	/
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Category	Label	Value
Bug ID	ID number	#0008
	Name	Test Drive Booking - Select Showroom button not display on full size
	Reporter	Pedro Saraiva
	Submit Date	03/04/16
Bug overview	Summary	Select Showroom button not display on full size. According to other screenshots the same kind of button occupies a larger area than this one
	URL	-----
	Screenshot	Screenshot 3
Environment	Platform	iPhone
	Operating System	IOS 16
	Browser	Safari v16.5
Bug details	Steps to reproduce	1 - Go to site menu; 2 - Select "All models"; 3 - Select EQE Saloon; 4 - Select Test Drive; 5 - Select Newcastle Upon Tyne Showroom; 6 - Check Showroom info
	Expected result	Select Showroom button appears on regular size
	Actual result	Select Showroom button appears with smaller size
	Description	/
Bug tracking	Severity	Minor
	Assigned to	/
	Priority	Medium
Notes	Notes	Talk with the product manager and check if the step counting is supposed to be this way by design

Category	Label	Value
Bug ID	ID number	#0009
	Name	Test Drive Booking - Wrong vehicle model is being displayed on the title
	Reporter	Pedro Saraiva
	Submit Date	03/04/16
Bug overview	Summary	Wrong vehicle model is being displayed on the title. Appears EQS instead of EQE
	URL	-----
	Screenshot	Screenshot 4
Environment	Platform	iPhone
	Operating System	IOS 16
	Browser	Safari v16.5
Bug details	Steps to reproduce	1 - Go to site menu; 2 - Select "All models"; 3 - Select EQE Saloon; 4 - Select Test Drive; 5 - Select Newcastle Upon Tyne Showroom; 6 - Check Showroom info; 7 - Select Showroom
	Expected result	Right model is being displayed on title
	Actual result	Wrong model is being displayed on title
	Description	/
Bug tracking	Severity	Major
	Assigned to	/
	Priority	High
Notes	Notes	This could led to a bad user experience causing confusion to the user.

Category	Label	Value
Bug ID	ID number	#0010
	Name	Test Drive Booking - Inconsistences on how Test Drive is written
	Reporter	Pedro Saraiva
	Submit Date	03/04/16
Bug overview	Summary	Inconsistences on how Test Drive is written. Screenshots: 1 - Test Drive; 2 - Test drive; 4 - test drive; 5 - test Drive
	URL	-----
	Screenshot	Screenshot 4
Environment	Platform	iPhone
	Operating System	IOS 16
	Browser	Safari v16.5
Bug details	Steps to reproduce	1 - Go to site menu; 2 - Select "All models"; 3 - Select EQE Saloon; 4 - Select Test Drive; 5 - Select Newcastle Upon Tyne Showroom; 6 - Check Showroom info; 7 - Select Showroom
	Expected result	Same way of Test Drive written in all screens.
	Actual result	Inconsistences on how Test Drive is written
	Description	/
Bug tracking	Severity	Minor
	Assigned to	/
	Priority	Medium
Notes	Notes	Check with the Product Manager how it should appear.

Category	Label	Value
Bug ID	ID number	#0011
	Name	Test Drive Booking - Disabled request button after choosing date and time options
	Reporter	Pedro Saraiva
	Submit Date	03/04/16
Bug overview	Summary	Disabled request button after choosing date and time options.
	URL	-----
	Screenshot	Screenshot 5

Environment	Platform	iPhone
	Operating System	IOS 16
	Browser	Safari v16.5
Bug details	Steps to reproduce	1 - Go to site menu; 2 - Select "All models"; 3 - Select EQE Saloon; 4 - Select Test Drive; 5 - Select Newcastle Upon Tyne Showroom; 6 - Check Showroom info; 7 - Select Showroom; 8 - Select Request Test Drive
	Expected result	Request button appears enabled
	Actual result	Request button appears disabled
	Description	/
	Severity	Critical
Bug tracking	Assigned to	/
	Priority	High
Notes	Notes	If the button is trully disabled this won't allow the user to move forward with the request of the Test Drive, so I gave it high severity and priority

Category	Label	Value
Bug ID	ID number	#0012
	Name	Test Drive Booking - Timeslot is not displaying time interval
	Reporter	Pedro Saraiva
	Submit Date	03/04/16
Bug overview	Summary	Timeslot is not displaying time interval
	URL	-----
	Screenshot	Screenshot 5
Environment	Platform	iPhone
	Operating System	IOS 16
	Browser	Safari v16.5
Bug details	Steps to reproduce	1 - Go to site menu; 2 - Select "All models"; 3 - Select EQE Saloon; 4 - Select Test Drive; 5 - Select Newcastle Upon Tyne Showroom; 6 - Check Showroom info; 7 - Select Showroom; 8 - Select Request Test Drive
	Expected result	Timeslot is displaying time interval
	Actual result	Timeslot is not displaying time interval
	Description	/
	Severity	Minor
Bug tracking	Assigned to	/
	Priority	Medium
Notes	Notes	Check with the Product Manager how it should appear. Move forward with the bug in case that the time interval is missing.

Category	Label	Value
Bug ID	ID number	#0013
	Name	Test Drive Booking - No warning is shown when invalid email is inserted
	Reporter	Pedro Saraiva
	Submit Date	03/04/16
Bug overview	Summary	No warning is shown when invalid email is inserted
	URL	-----
	Screenshot	Screenshot 6
Environment	Platform	iPhone
	Operating System	IOS 16
	Browser	Safari v16.5
Bug details	Steps to reproduce	1 - Go to site menu; 2 - Select "All models"; 3 - Select EQE Saloon; 4 - Select Test Drive; 5 - Select Newcastle Upon Tyne Showroom; 6 - Check Showroom info; 7 - Select Showroom; 8 - Select Request Test Drive; 9 - Insert date and choose timeslot; 10 - Select Request Test Drive
	Expected result	Warning is shown when invalid email is inserted
	Actual result	No warning is shown when invalid email is inserted
	Description	/
	Severity	Major
Bug tracking	Assigned to	/
	Priority	High
Notes	Notes	In this case theres no information regarding if it will allow the test drive request or if any other warning message will appear.

Category	Label	Value
Bug ID	ID number	#0014
	Name	Test Drive Booking - Wrong spacing between text boxes on details form
	Reporter	Pedro Saraiva
	Submit Date	03/04/16
Bug overview	Summary	Wrong spacing between text boxes on details form. The spacing between email and phone number is bigger that the others.
	URL	-----
	Screenshot	Screenshot 6
Environment	Platform	iPhone
	Operating System	IOS 16
	Browser	Safari v16.5
	Steps to reproduce	1 - Go to site menu; 2 - Select "All models"; 3 - Select EQE Saloon; 4 - Select Test Drive; 5 - Select Newcastle Upon Tyne Showroom; 6 - Check Showroom info; 7 - Select Showroom; 8 - Select Request Test Drive; 9 - Insert date and choose timeslot; 10 - Select Request Test Drive
	Expected result	Sames spacing for all the text boxes

Bug details	Actual result	Different spacing for 1 text box
	Description	/
Bug tracking	Severity	Minor
	Assigned to	/
	Priority	Medium
Notes	Notes	/

Category	Label	Value
Bug ID	ID number	#0015
	Name	Test Drive Booking - Wrong color on filled text boxes
	Reporter	Pedro Saraiva
	Submit Date	03/04/16
Bug overview	Summary	Wrong color on filled text boxes. Filled text boxes appear as grey and other white.
	URL	-----
	Screenshot	Screenshot 6
Environment	Platform	iPhone
	Operating System	IOS 16
	Browser	Safari v16.5
Bug details	Steps to reproduce	1 - Go to site menu; 2 - Select "All models"; 3 - Select EQE Saloon; 4 - Select Test Drive; 5 - Select Newcastle Upon Tyne Showroom; 6 - Check Showroom info; 7 - Select Showroom; 8 - Select Request Test Drive; 9 - Insert date and choose timeslot; 10 - Select Request Test Drive
	Expected result	Filled text boxes should appear as white.
	Actual result	Some filled text boxes appear as grey.
	Description	/
Bug tracking	Severity	Minor
	Assigned to	/
	Priority	Medium
Notes	Notes	Ask the Product Manager how it should appear in case of keeping the grey or white on the filled ones.

Scenario 2: Search a vehicle**Technical details**

Market: Australia

Date: 07/07/2023

Environment: Production

Version:

Latest released: 8.246

Category	Label	Value
Bug ID	ID number	#0016
	Name	Vehicle Search - Image not being displayed for GLA200 model
	Reporter	Pedro Saraiva
	Submit Date	03/04/16
Bug overview	Summary	Image not being displayed on GLA200 model
	URL	-----
	Screenshot	Screenshot 1
Environment	Platform	iPad Pro 12"
	Operating System	?
	Browser	Chrome v114.0.5735.198
Bug details	Steps to reproduce	1 - Go to search page
	Expected result	Image being displayed for GLA200 model
	Actual result	Image not being displayed for GLA200 model
	Description	/
Bug tracking	Severity	Minor
	Assigned to	/
	Priority	High
Notes	Notes	/

Category	Label	Value
Bug ID	ID number	#0017
	Name	Vehicle Search - Repeated caption number on Consumption and Emissions
	Reporter	Pedro Saraiva
	Submit Date	03/04/16
Bug overview	Summary	Repeated caption number on Consumption and Emissions. 3
	URL	-----
	Screenshot	Screenshot 1
Environment	Platform	iPad Pro 12"
	Operating System	?
	Browser	Chrome v114.0.5735.198
Bug details	Steps to reproduce	1 - Go to search page
	Expected result	Different caption number for each information
	Actual result	Repeated caption number for each Consumption and Emissions
	Description	/
Bug tracking	Severity	Minor
	Assigned to	/
	Priority	Medium
Notes	Notes	/

Category	Label	Value
Bug ID	ID number	#0018
	Name	Vehicle Search - Wrong amount of vehicles when filter is selected
	Reporter	Pedro Saraiva
	Submit Date	03/04/16
Bug overview	Summary	Wrong amount of vehicles when filter is selected. 0 instead of 72.
	URL	-----
	Screenshot	Screenshot 3
Environment	Platform	iPad Pro 12"
	Operating System	?
	Browser	Chrome v114.0.5735.198
Bug details	Steps to reproduce	1 - Go to search page; 2 - Select filter; 3 - Select Vehicles Type; 4 - Select Vehicle Model EQB;
	Expected result	Vehicle amount appears as 72
	Actual result	Vehicle amount appears as 0
	Description	/
Bug tracking	Severity	Major
	Assigned to	/
	Priority	High
Notes	Notes	This can make the user think that the car he wants is not available and leave the page.

Category	Label	Value
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Bug ID	ID number	#0019
	Name	Vehicle Search - Wrong filter name for vehicle model
	Reporter	Pedro Saraiva
	Submit Date	03/04/16
Bug overview	Summary	Wrong filter name for vehicle model. Filter appears as vehicle type instead of model
	URL	-----
	Screenshot	Screenshot 2, 3
Environment	Platform	iPad Pro 12"
	Operating System	?
	Browser	Chrome v114.0.5735.198
Bug details	Steps to reproduce	1 - Go to search page; 2 - Select filter; 3 - Select Vehicles Type;
	Expected result	Filter is named as Model
	Actual result	Filter is named as Vehicle type
	Description	/
Bug tracking	Severity	Minor
	Assigned to	/
	Priority	Medium
	Notes	/

Category	Label	Value
Bug ID	ID number	#0020
	Name	Vehicle Search - Current Offer information doesn't fit text box
	Reporter	Pedro Saraiva
	Submit Date	03/04/16
Bug overview	Summary	Current Offer information doesn't fit text box.
	URL	-----
	Screenshot	Screenshot 4
Environment	Platform	iPad Pro 12"
	Operating System	?
	Browser	Chrome v114.0.5735.198
Bug details	Steps to reproduce	1 - Go to search page; 2 - Select filter; 3 - Select Vehicles Type; 4 - Select Vehicle Model EQB; 5 - Press Show Available Vehicles
	Expected result	Current Offer information fit text box.
	Actual result	Current Offer information doesn't fit text box.
	Description	/
Bug tracking	Severity	Minor
	Assigned to	/
	Priority	Medium
	Notes	/

Category	Label	Value
Bug ID	ID number	#0021
	Name	Vehicle Search - Low to High sorting is not working properly on filtered vehicles
	Reporter	Pedro Saraiva
	Submit Date	03/04/16
Bug overview	Summary	Low to High sorting is not working properly on filtered vehicles
	URL	-----
	Screenshot	Screenshot 4
Environment	Platform	iPad Pro 12"
	Operating System	?
	Browser	Chrome v114.0.5735.198
Bug details	Steps to reproduce	1 - Go to search page; 2 - Select filter; 3 - Select Vehicles Type; 4 - Select Vehicle Model EQB; 5 - Press Show Available Vehicles
	Expected result	Low to High sorting is sorting properly the filtered vehicles
	Actual result	Low to High sorting is not sorting properly the filtered vehicles
	Description	/
Bug tracking	Severity	Major
	Assigned to	/
	Priority	High
	Notes	Ask the Product Manager if the filter show be applied to the sale price or just to the regular price. And then decide to move forward with the bug.