

# UnitedHealthcare Choice Plus

## UnitedHealthcare Insurance Company

### Section 1: Schedule of Benefits (Who Pays What)

#### How Do You Access Benefits?

You can choose to receive Network Benefits or Out-of-Network Benefits.

**Network Benefits** apply to Covered Health Care Services that are provided by a Network Physician or other Network provider. You are not required to select a Primary Care Physician in order to obtain Network Benefits.

**Out-of-Network Benefits** apply to Covered Health Care Services that are provided by an out-of-Network Physician or other out-of-Network provider, or Covered Health Care Services that are provided at an out-of-Network facility.

Emergency Health Care Services provided by an out-of-Network provider will be reimbursed as set forth under *Allowed Amounts* as described at the end of this *Schedule of Benefits*.

Covered Health Care Services provided at certain Network facilities by an out-of-Network Physician, when not Emergency Health Care Services, will be reimbursed as set forth under *Allowed Amounts* as described at the end of this *Schedule of Benefits*. For these Covered Health Care Services, "certain Network facility" is limited to a hospital (as defined in 1861(e) of the Social Security Act), a hospital outpatient department, a critical access hospital (as defined in 1861(mm)(1) of the Social Security Act), an ambulatory surgical center as described in section 1833(i)(1)(A) of the Social Security Act, and any other facility specified by the Secretary.

Ground and Air Ambulance transport provided by an out-of-Network provider will be reimbursed as set forth under *Allowed Amounts* as described at the end of this *Schedule of Benefits*.

You must show your identification card (ID card) every time you request health care services from a Network provider. If you do not show your ID card, Network providers have no way of knowing that you are enrolled under a UnitedHealthcare Policy. As a result, they may bill you for the entire cost of the services you receive.

**Additional information about the network of providers and how your Benefits may be affected appears at the end of this *Schedule of Benefits*.**

If there is a conflict between this *Schedule of Benefits* and any summaries provided to you by the Group, this *Schedule of Benefits* will control.

#### Does Prior Authorization Apply?

We require prior authorization for certain Covered Health Care Services. Network providers are responsible for obtaining prior authorization before they provide these services to you.

We recommend that you confirm with us that all Covered Health Care Services have been prior authorized as required. Before receiving these services from a Network provider, you may want to call us to verify that the Hospital, Physician and other providers are Network providers and that they have obtained the required prior authorization. Network facilities and Network providers cannot bill you for services they do not prior authorize as required. You can call us at the telephone number on your ID card.

**When you choose to receive certain Covered Health Care Services from out-of-Network providers, you are responsible for obtaining prior authorization before you receive these services. Note that your obligation to obtain prior authorization is also applicable when an out-of-Network provider**

**intends to admit you to a Network facility or to an out-of-Network facility or refers you to other Network or out-of-Network providers. Once you have obtained the authorization, please review it carefully so that you understand what services have been authorized and what providers are authorized to deliver the services that are subject to the authorization. Services for which you are required to obtain prior authorization are shown in the *Schedule of Benefits* table within each Covered Health Care Service category.**

**To obtain prior authorization, call the telephone number on your ID card.** This call starts the utilization review process.

The utilization review process is a set of formal techniques designed to monitor the use of, or evaluate the clinical necessity, appropriateness, efficacy, or efficiency of, health care services, procedures or settings. Such techniques may include ambulatory review, prospective review, second opinion, certification, concurrent review, case management, discharge planning, retrospective review or similar programs.

**Please note that prior authorization timelines apply. Refer to the applicable Benefit description in the *Schedule of Benefits* table to find out how far in advance you must obtain prior authorization.**

For Covered Health Care Services that do not require you to obtain prior authorization, when you choose to receive services from out-of-Network providers, we urge you to confirm with us that the services you plan to receive are Covered Health Care Services. That's because in some instances, certain procedures may not be Medically Necessary or may not otherwise meet the definition of a Covered Health Care Service, and therefore are excluded. In other instances, the same procedure may meet the definition of Covered Health Care Services. By calling before you receive treatment, you can check to see if the service is subject to limitations or exclusions.

If you request a coverage determination at the time prior authorization is provided, the determination will be made based on the services you report you will be receiving. If the reported services differ from those received, our final coverage determination will be changed to account for those differences, and we will only pay Benefits based on the services delivered to you.

If you choose to receive a service that has been determined not to be a Medically Necessary Covered Health Care Service, you will be responsible for paying all charges and no Benefits will be paid.

## **Care Management**

When you seek prior authorization as required, we will work with you to put in place the care management process and to provide you with information about additional services that are available to you, such as disease management programs, health education, and patient advocacy.

## **Special Note Regarding Medicare**

If you are enrolled in Medicare on a primary basis (Medicare pays before we pay Benefits under the Policy), the prior authorization requirements do not apply to you. Since Medicare is the primary payer, we will pay as secondary payer as described in *Section 11: General Policy Provisions*. You are not required to obtain authorization before receiving Covered Health Care Services.

## **What Will You Pay for Covered Health Care Services?**

Benefits for Covered Health Care Services are described in the tables below.

Annual Deductibles are calculated on a calendar year basis.

Out-of-Pocket Limits are calculated on a calendar year basis.

When Benefit limits apply, the limit stated refers to any combination of Network Benefits and Out-of-Network Benefits unless otherwise specifically stated.

Benefit limits are calculated on a calendar year basis unless otherwise specifically stated.

Payment Term And Description	Amounts
<b>Annual Deductible</b>	
<p>The amount you pay for Covered Health Care Services per year before you are eligible to receive Benefits.</p> <p>Coupons: We may not permit certain coupons or offers from pharmaceutical manufacturers or an affiliate to apply to your Annual Deductible.</p> <p>Amounts paid toward the Annual Deductible for Covered Health Care Services that are subject to a visit or day limit will also be calculated against that maximum Benefit limit. As a result, the limited Benefit will be reduced by the number of days/visits used toward meeting the Annual Deductible.</p> <p>When a Covered Person was previously covered under a group policy that was replaced by the group Policy, any amount already applied to that annual deductible provision of the prior policy will apply to the Annual Deductible provision under the Policy.</p> <p>The amount that is applied to the Annual Deductible is calculated on the basis of the Allowed Amount or the Recognized Amount when applicable. The Annual Deductible does not include any amount that exceeds the Allowed Amount. Details about the way in which Allowed Amounts are determined appear at the end of the <i>Schedule of Benefits</i> table.</p>	<p><b>Network</b></p> <p>\$2,000 per Covered Person, not to exceed \$4,000 for all Covered Persons in a family.</p> <p><b>Out-of-Network</b></p> <p>\$6,000 per Covered Person, not to exceed \$12,000 for all Covered Persons in a family.</p>
<b>Out-of-Pocket Limit</b>	
<p>The maximum you pay per year for the Annual Deductible, Co-payments or Co-insurance. Once you reach the Out-of-Pocket Limit, Benefits are payable at 100% of Allowed Amounts during the rest of that year. The Out-of-Pocket Limit applies to Covered Health Care Services under the Policy as indicated in this <i>Schedule of Benefits</i>, including Covered Health Care Services provided under the <i>Outpatient Prescription Drug Rider</i>.</p> <p>Details about the way in which Allowed Amounts are determined appear at the end of the <i>Schedule of Benefits</i> table.</p> <p>The Out-of-Pocket Limit does not include any of the following and, once the Out-of-Pocket Limit has been reached, you still will be required to pay the following:</p> <ul style="list-style-type: none"> <li>• Any charges for non-Covered Health Care Services.</li> <li>• The amount you are required to pay if you do not obtain prior authorization as required.</li> <li>• Charges that exceed Allowed Amounts, when applicable.</li> <li>• Co-payments or Co-insurance for any Covered Health Care Service shown in the <i>Schedule of Benefits</i> table</li> </ul>	<p><b>Network</b></p> <p>\$5,000 per Covered Person, not to exceed \$10,000 for all Covered Persons in a family.</p> <p>The Out-of-Pocket Limit includes the Annual Deductible.</p> <p><b>Out-of-Network</b></p> <p>\$15,000 per Covered Person, not to exceed \$30,000 for all Covered Persons in a family.</p> <p>The Out-of-Pocket Limit includes the Annual Deductible.</p>

Payment Term And Description	Amounts
<p>that does not apply to the Out-of-Pocket Limit.</p> <p>Coupons: We may not permit certain coupons or offers from pharmaceutical manufacturers or an affiliate to apply to your Out-of-Pocket Limit.</p>	
<b>Co-payment</b>	
<p>Co-payment is the amount you pay (calculated as a set dollar amount) each time you receive certain Covered Health Care Services. When Co-payments apply, the amount is listed on the following pages next to the description for each Covered Health Care Service.</p> <p>Please note that for Covered Health Care Services, you are responsible for paying the lesser of:</p> <ul style="list-style-type: none"> <li>• The applicable Co-payment.</li> <li>• The Allowed Amount or the Recognized Amount when applicable.</li> </ul> <p>Details about the way in which Allowed Amounts are determined appear at the end of the <i>Schedule of Benefits</i> table.</p>	
<b>Co-insurance</b>	
<p>Co-insurance is the amount you pay (calculated as a percentage of the Allowed Amount or the Recognized Amount when applicable) each time you receive certain Covered Health Care Services.</p> <p>Details about the way in which Allowed Amounts are determined appear at the end of the <i>Schedule of Benefits</i> table.</p>	

***When Benefit limits apply, the limit refers to any combination of Network Benefits and Out-of-Network Benefits unless otherwise specifically stated.***

**Amounts which you are required to pay as shown below in the *Schedule of Benefits* are based on Allowed Amounts or, for specific Covered Health Care Services as described in the definition of Recognized Amount in the *Certificate*, Recognized Amounts. The *Allowed Amounts* provision near the end of this *Schedule of Benefits* will tell you when you are responsible for amounts that exceed the Allowed Amount.**

Covered Health Care Service	What Is the Co-payment or Co-insurance You Pay? This May Include a Co-payment, Co-insurance or Both.	Does the Amount You Pay Apply to the Out-of-Pocket Limit?	Does the Annual Deductible Apply?
<b>1. Ambulance Services</b>			
<p style="text-align: center;"><b>Prior Authorization Requirement</b></p> <p>In most cases, we will initiate and direct non-Emergency ambulance transportation.</p> <p>For Out-of-Network Benefits, if you are requesting non-Emergency Air Ambulance services (including any affiliated non-Emergency ground ambulance transport in conjunction with non-Emergency Air Ambulance transport), you must obtain authorization as soon as possible before transport. (Prior authorization is not required for Emergency ambulance transportation.) If you do not obtain prior authorization as required, you will be responsible for paying all charges and no Benefits will be paid.</p>			
<b>Emergency Ambulance</b> Allowed Amounts for ground and Air Ambulance transport provided by an out-of-Network provider will be determined as described below under <i>Allowed Amounts</i> in this <i>Schedule of Benefits</i> .	<b>Network</b> <i>Ground Ambulance</i> 20%  <i>Air Ambulance</i> 20%  <b>Out-of-Network</b> Same as Network	Yes   Yes  Same as Network	Yes   Yes  Same as Network
<b>Non-Emergency Ambulance</b> Ground or Air Ambulance, as we determine appropriate. Allowed Amounts for Air Ambulance transport provided by an out-of-Network provider will be determined as described below under <i>Allowed Amounts</i> in this <i>Schedule of Benefits</i> .	<b>Network</b> <i>Ground Ambulance</i> 20%  <i>Air Ambulance</i> 20%	Yes  Yes	Yes  Yes

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Covered Health Care Service	What Is the Co-payment or Co-insurance You Pay? This May Include a Co-payment, Co-insurance or Both.	Does the Amount You Pay Apply to the Out-of-Pocket Limit?	Does the Annual Deductible Apply?
	<b>Out-of-Network</b> <i>Ground Ambulance</i> 50% <i>Air Ambulance</i> Same as Network	Yes  Same as Network	Yes  Same as Network
<b>2. Cellular and Gene Therapy</b>			
For Network Benefits, Cellular or Gene Therapy services must be received from a Designated Provider.	<b>Network</b> Depending upon where the Covered Health Care Service is provided, Benefits will be the same as those stated under each Covered Health Care Service category in this <i>Schedule of Benefits</i> .  <b>Out-of-Network</b> Out-of-Network Benefits are not available.		
<b>3. Clinical Trials</b>			
<b>Prior Authorization Requirement</b>  For Out-of-Network Benefits, you must obtain prior authorization as soon as the possibility of participation in a Clinical Trial arises. If you do not obtain prior authorization as required, you will be responsible for paying all charges and no Benefits will be paid.			
Depending upon the Covered Health Care Service, Benefit limits are the same as those stated under the specific Benefit category in this <i>Schedule of Benefits</i> .	<b>Network</b> Depending upon where the Covered Health Care Service is provided, Benefits will be the same as those stated under each Covered Health Care Service category in this <i>Schedule of Benefits</i> .  <b>Out-of-Network</b> Depending upon where the Covered Health Care Service is provided, Benefits will be the same as those stated under each Covered Health Care Service category in this <i>Schedule of Benefits</i> .		

***When Benefit limits apply, the limit refers to any combination of Network Benefits and Out-of-Network Benefits unless otherwise specifically stated.***

**Amounts which you are required to pay as shown below in the *Schedule of Benefits* are based on Allowed Amounts or, for specific Covered Health Care Services as described in the definition of Recognized Amount in the *Certificate*, Recognized Amounts. The *Allowed Amounts* provision near the end of this *Schedule of Benefits* will tell you when you are responsible for amounts that exceed the Allowed Amount.**

Covered Health Care Service	What Is the Co-payment or Co-insurance You Pay? This May Include a Co-payment, Co-insurance or Both.	Does the Amount You Pay Apply to the Out-of-Pocket Limit?	Does the Annual Deductible Apply?
<b>4. Congenital Heart Disease (CHD) Surgeries</b>			
<p align="center"><b>Prior Authorization Requirement</b></p> <p>For Out-of-Network Benefits, you must obtain prior authorization as soon as the possibility of a CHD surgery arises. (Prior authorization is not required for Emergency services.) If you do not obtain prior authorization as required, the amount you are required to pay will be increased to 50% of the Allowed Amount.</p> <p><b>It is important that you notify us regarding your intention to have surgery. Your notification will open the opportunity to become enrolled in programs that are designed to achieve the best outcomes for you.</b></p>			
Benefits under this section include only the inpatient facility charges for the CHD surgery. Depending upon where the Covered Health Care Service is provided, Benefits for diagnostic services, cardiac catheterization and non-surgical management of CHD will be the same as those stated under each Covered Health Care Service category in this <i>Schedule of Benefits</i> .	<b>Network</b> 20%	Yes	Yes
	<b>Out-of-Network</b> 50%	Yes	Yes
<b>5. Dental Services - Accident Only</b>			
	<b>Network</b> 20%	Yes	Yes
	<b>Out-of-Network</b> Same as Network	Same as Network	Same as Network
<b>6. Diabetes Services</b>			
<b>Prior Authorization Requirement</b>			

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Covered Health Care Service	What Is the Co-payment or Co-insurance You Pay? This May Include a Co-payment, Co-insurance or Both.	Does the Amount You Pay Apply to the Out-of-Pocket Limit?	Does the Annual Deductible Apply?
For Out-of-Network Benefits, you must obtain prior authorization before obtaining any DME for the management and treatment of diabetes that costs more than \$1,000 (either retail purchase cost or cumulative retail rental cost of a single item). If you do not obtain prior authorization as required, you will be responsible for paying all charges and no Benefits will be paid.			
Diabetes Self-Management and Training/Diabetic Eye Exams/Foot Care	<p><b>Network</b></p> <p>Depending upon where the Covered Health Care Service is provided, Benefits for diabetes self-management and training/diabetic eye exams/foot care will be the same as those stated under each Covered Health Care Service category in this <i>Schedule of Benefits</i>.</p> <p><b>Out-of-Network</b></p> <p>Depending upon where the Covered Health Care Service is provided, Benefits for diabetes self-management and training/diabetic eye exams/foot care will be the same as those stated under each Covered Health Care Service category in this <i>Schedule of Benefits</i>.</p>		
Diabetes Self-Management Items	<p><b>Network</b></p> <p>Depending upon where the Covered Health Care Service is provided, Benefits for diabetes self-management items will be the same as those stated under <i>Durable Medical Equipment (DME)</i>, <i>Orthotics and Supplies</i> and in the <i>Outpatient Prescription Drug Rider</i>.</p> <p><b>Out-of-Network</b></p> <p>Depending upon where the Covered Health Care Service is provided, Benefits for diabetes self-management items will be the same as those stated under <i>Durable Medical Equipment (DME)</i>, <i>Orthotics and Supplies</i> and in the <i>Outpatient Prescription Drug Rider</i>.</p>		
7. Durable Medical Equipment (DME), Orthotics and Supplies			
Prior Authorization Requirement			
For Out-of-Network Benefits, you must obtain prior authorization before obtaining any DME or orthotic			



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<b>Covered Health Care Service</b>	<b>What Is the Co-payment or Co-insurance You Pay? This May Include a Co-payment, Co-insurance or Both.</b>	<b>Does the Amount You Pay Apply to the Out-of-Pocket Limit?</b>	<b>Does the Annual Deductible Apply?</b>
that costs more than \$1,000 (either retail purchase cost or cumulative retail rental cost of a single item). If you do not obtain prior authorization as required, you will be responsible for paying all charges and no Benefits will be paid.			
Benefits are limited to a single purchase of a type of DME or orthotic every three years. Repair and/or replacement of DME or orthotics would apply to this limit in the same manner as a purchase. This limit does not apply to wound vacuums, which are limited to a single purchase (including repair/replacement) every three years.  To receive Network Benefits, you must obtain the DME or orthotic from the vendor we identify or from the prescribing Network Physician.	<b>Network</b>  20%	Yes	Yes
	<b>Out-of-Network</b>  50%	Yes	Yes
<b>8. Emergency Health Care Services - Outpatient</b>			
<b>Note:</b> If you are confined in an out-of-Network Hospital after you receive outpatient Emergency Health Care Services, you must notify us within 48 hours or as soon as reasonably possible. We may elect to transfer you to a Network Hospital as soon as it is medically appropriate to do so. If you choose to stay in the out-of-Network Hospital after the date we decide a transfer is medically appropriate, Network Benefits will not be provided. Out-of-Network Benefits may be available if the continued stay	<b>Network</b>  20%	Yes	Yes

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Covered Health Care Service	What Is the Co-payment or Co-insurance You Pay? This May Include a Co-payment, Co-insurance or Both.	Does the Amount You Pay Apply to the Out-of-Pocket Limit?	Does the Annual Deductible Apply?
<p>is determined to be a Covered Health Care Service.</p> <p>If you are admitted as an inpatient to a Hospital directly from the Emergency room, the Benefits provided as described under <i>Hospital - Inpatient Stay</i> will apply. You will not have to pay the Emergency Health Care Services Co-payment, Co-insurance and/or deductible.</p> <p>Allowed Amounts for Emergency Health Care Services provided by an out-of-Network provider will be determined as described below under <i>Allowed Amounts</i> in this <i>Schedule of Benefits</i>.</p>	<p><b>Out-of-Network</b></p> <p>Same as Network</p>	<p>Same as Network</p>	<p>Same as Network</p>
9. Enteral Nutrition			
	<p><b>Network</b></p> <p>20%</p> <p><b>Out-of-Network</b></p> <p>50%</p>	<p>Yes</p> <p>Yes</p>	<p>Yes</p> <p>Yes</p>
10. Fertility Preservation for Iatrogenic Infertility			
<p><b>Prior Authorization Requirement</b></p> <p>For Out-of-Network Benefits, you must obtain prior authorization as soon as possible. If you do not obtain prior authorization as required, the amount you are required to pay will be increased to 50% of the Allowed Amount.</p>			
Benefit limits will be the same as, and combined with, those stated under	<p><b>Network</b></p>		

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Covered Health Care Service	What Is the Co-payment or Co-insurance You Pay? This May Include a Co-payment, Co-insurance or Both.	Does the Amount You Pay Apply to the Out-of-Pocket Limit?	Does the Annual Deductible Apply?
<i>Infertility Services.</i> Benefits are further limited to one cycle of fertility preservation for Iatrogenic Infertility per Covered Person during the entire period of time he or she is enrolled for coverage under the Policy.	20%	Yes	Yes
	<b>Out-of-Network</b> 50%	Yes	Yes
<b>11. Gender Dysphoria</b>			
<p align="center"><b>Prior Authorization Requirement for Surgical Treatment</b></p> <p>For Out-of-Network Benefits, you must obtain prior authorization as soon as the possibility of surgery arises. If you do not obtain prior authorization as required, the amount you are required to pay will be increased to 50% of the Allowed Amount.</p> <p>In addition, for Out-of-Network Benefits, you must contact us 24 hours before admission for an Inpatient Stay.</p> <p><b>It is important that you notify us as soon as the possibility of surgery arises. Your notification allows the opportunity for us to provide you with additional information and services that may be available to you and are designed to achieve the best outcomes for you.</b></p> <p align="center"><b>Prior Authorization Requirement for Non-Surgical Treatment</b></p> <p>Depending upon where the Covered Health Care Service is provided, any applicable prior authorization requirements will be the same as those stated under each Covered Health Care Service category in this <i>Schedule of Benefits</i>.</p>			
	<p><b>Network</b></p> <p>Depending upon where the Covered Health Care Service is provided, Benefits will be the same as those stated under each Covered Health Care Service category in this <i>Schedule of Benefits</i> and in the <i>Outpatient Prescription Drug Rider</i>.</p> <p><b>Out-of-Network</b></p> <p>Depending upon where the Covered Health Care Service is provided, Benefits will be the same as those stated under</p>		

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Covered Health Care Service	What Is the Co-payment or Co-insurance You Pay? This May Include a Co-payment, Co-insurance or Both.	Does the Amount You Pay Apply to the Out-of-Pocket Limit?	Does the Annual Deductible Apply?									
	each Covered Health Care Service category in this <i>Schedule of Benefits</i> and in the <i>Outpatient Prescription Drug Rider</i> .											
12. Habilitative Services												
<p><b>Prior Authorization Requirement</b></p> <p>For Out-of-Network Benefits for a scheduled admission, you must obtain prior authorization five business days before admission, or as soon as is reasonably possible for non-scheduled admissions. (Prior authorization is not required for Emergency admissions.) If you do not obtain prior authorization as required, the amount you are required to pay will be increased to 50% of the Allowed Amount.</p> <p>In addition, for Out-of-Network Benefits, you must contact us 24 hours before admission for scheduled admissions or as soon as is reasonably possible for non-scheduled admissions. (Prior authorization is not required for Emergency admissions.)</p>												
<p>Inpatient services limited per year as follows:</p> <p>Limit will be the same as, and combined with, those stated under <i>Skilled Nursing Facility/Inpatient Rehabilitation Services</i>.</p> <p>Outpatient therapies:</p> <ul style="list-style-type: none"><li>Physical therapy.</li><li>Occupational therapy.</li><li>Manipulative Treatment.</li><li>Speech therapy.</li><li>Post-cochlear implant aural therapy.</li><li>Cognitive therapy.</li></ul> <p>For the above outpatient therapies:</p> <p>Limits will be the same as, and combined with, those stated under <i>Rehabilitation Services - Outpatient</i></p>	<p><b>Network</b></p> <p><i>Inpatient</i></p> <p>Depending upon where the Covered Health Care Service is provided, Benefits will be the same as those stated under each Covered Health Care Service category in this <i>Schedule of Benefits</i>.</p> <table><tr><td><i>Outpatient</i></td><td></td><td></td></tr><tr><td><i>Physical Therapy, Occupational Therapy, and Speech Therapy - For the Treatment of Autism Spectrum Disorder:</i></td><td></td><td></td></tr><tr><td>\$30 per visit</td><td>Yes</td><td>No</td></tr></table>	<i>Outpatient</i>			<i>Physical Therapy, Occupational Therapy, and Speech Therapy - For the Treatment of Autism Spectrum Disorder:</i>			\$30 per visit	Yes	No		
<i>Outpatient</i>												
<i>Physical Therapy, Occupational Therapy, and Speech Therapy - For the Treatment of Autism Spectrum Disorder:</i>												
\$30 per visit	Yes	No										

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Covered Health Care Service	What Is the Co-payment or Co-insurance You Pay? This May Include a Co-payment, Co-insurance or Both.	Does the Amount You Pay Apply to the Out-of-Pocket Limit?	Does the Annual Deductible Apply?
<p><i>Therapy and Manipulative Treatment.</i></p> <p>Limits for physical therapy, occupational therapy, and speech therapy do not apply to therapies that are Medically Necessary to treat Autism Spectrum Disorder.</p>	<p><i>Physical Therapy, Occupational Therapy, Manipulative Treatment, Speech Therapy, Post-Cochlear Implant Aural Therapy, and Cognitive Therapy - All Other Conditions:</i></p> <p>\$30 per visit</p>	Yes	No
	<p><b>Out-of-Network</b></p> <p><i>Inpatient</i></p> <p>Depending upon where the Covered Health Care Service is provided, Benefits will be the same as those stated under each Covered Health Care Service category in this <i>Schedule of Benefits</i>.</p>		
	<p><i>Outpatient</i></p> <p><i>Physical Therapy, Occupational Therapy, and Speech Therapy - For the Treatment of Autism Spectrum Disorder:</i></p> <p>50%</p>	Yes	Yes
	<p><i>Physical Therapy, Occupational</i></p>		

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<b>Covered Health Care Service</b>	<b>What Is the Co-payment or Co-insurance You Pay? This May Include a Co-payment, Co-insurance or Both.</b>	<b>Does the Amount You Pay Apply to the Out-of-Pocket Limit?</b>	<b>Does the Annual Deductible Apply?</b>
	<i>Therapy, Manipulative Treatment, Speech Therapy, Post-Cochlear Implant Aural Therapy, and Cognitive Therapy - All Other Conditions:</i> 50%	Yes	Yes
<b>13. Hearing Aids</b>			
Benefits are limited to a single purchase per hearing impaired ear every three years. Repair and/or replacement of a hearing aid would apply to this limit in the same manner as a purchase.	<b>Network</b> 20%	Yes	Yes
	<b>Out-of-Network</b> 50%	Yes	Yes
<b>14. Home Health Care</b>			
<p align="center"><b>Prior Authorization Requirement</b></p> <p>For Out-of-Network Benefits, you must obtain prior authorization five business days before receiving services or as soon as is reasonably possible. If you do not obtain prior authorization as required, the amount you are required to pay will be increased to 50% of the Allowed Amount.</p>			
Limited to 60 visits per year. One visit equals up to four hours of skilled care services.  This visit limit does not include any service which is billed only for the administration of intravenous infusion.  To receive Network Benefits for the administration of intravenous infusion, you must receive services from a	<b>Network</b> 20%	Yes	Yes

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<b>Covered Health Care Service</b>	<b>What Is the Co-payment or Co-insurance You Pay? This May Include a Co-payment, Co-insurance or Both.</b>	<b>Does the Amount You Pay Apply to the Out-of-Pocket Limit?</b>	<b>Does the Annual Deductible Apply?</b>
provider we identify.	<b><i>Out-of-Network</i></b> 50%	Yes	Yes
<b>15. Hospice Care</b>	<p align="center"><b>Prior Authorization Requirement</b></p> <p>For Out-of-Network Benefits, you must obtain prior authorization five business days before admission for an Inpatient Stay in a hospice facility or as soon as is reasonably possible. If you do not obtain prior authorization as required, the amount you are required to pay will be increased to 50% of the Allowed Amount.</p> <p>In addition, for Out-of-Network Benefits, you must contact us within 24 hours of admission for an Inpatient Stay in a hospice facility.</p>		
	<b><i>Network</i></b> 20%	Yes	Yes
	<b><i>Out-of-Network</i></b> 50%	Yes	Yes
<b>16. Hospital - Inpatient Stay</b>	<p align="center"><b>Prior Authorization Requirement</b></p> <p>For Out-of-Network Benefits for a scheduled admission, you must obtain prior authorization five business days before admission, or as soon as is reasonably possible for non-scheduled admissions. (Prior authorization is not required for Emergency admissions.) If you do not obtain prior authorization as required, the amount you are required to pay will be increased to 50% of the Allowed Amount.</p> <p>In addition, for Out-of-Network Benefits, you must contact us 24 hours before admission for scheduled admissions or as soon as is reasonably possible for non-scheduled admissions. (Prior authorization is not required for Emergency admissions.)</p>		
	<b><i>Network</i></b> 20%	Yes	Yes
	<b><i>Out-of-Network</i></b>		

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Covered Health Care Service	What Is the Co-payment or Co-insurance You Pay? This May Include a Co-payment, Co-insurance or Both.	Does the Amount You Pay Apply to the Out-of-Pocket Limit?	Does the Annual Deductible Apply?
	50%	Yes	Yes
17. Infertility Services			
Prior Authorization Requirement			
For Out-of-Network Benefits, you must obtain prior authorization as soon as possible. If you do not obtain prior authorization as required, the amount you are required to pay will be increased to 50% of the Allowed Amount.			
<p>This limit includes Benefits as described under <i>Fertility Preservation for Iatrogenic Infertility</i>.</p> <p>This limit does not include artificial insemination or Physician office visits for the treatment of infertility for which Benefits are described under <i>Physician's Office Services - Sickness and Injury</i> below.</p>	<p><b>Network</b></p> <p>20%</p> <p><b>Out-of-Network</b></p> <p>50%</p>	<p>Yes</p> <p>Yes</p>	<p>Yes</p> <p>Yes</p>
18. Lab, X-Ray and Diagnostic - Outpatient			
<p><b>Lab Testing - Outpatient</b></p> <p>Limited to 18 Presumptive Drug Tests per year.</p> <p>Limited to 18 Definitive Drug Tests per year.</p>	<p><b>Network</b></p> <p>\$40 per service</p> <p><b>Out-of-Network</b></p> <p>Out-of-Network Benefits are not available.</p>	<p>Yes</p> <p>Out-of-Network Benefits are not available.</p>	<p>No</p> <p>Out-of-Network Benefits are not available.</p>
X-Ray and Other Diagnostic	<b>Network</b>		



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Covered Health Care Service	What Is the Co-payment or Co-insurance You Pay? This May Include a Co-payment, Co-insurance or Both.	Does the Amount You Pay Apply to the Out-of-Pocket Limit?	Does the Annual Deductible Apply?
Testing - Outpatient	\$40 per service  <b>Out-of-Network</b>  50%	Yes   Yes	No   Yes
19. Major Diagnostic and Imaging - Outpatient			
<p><b>Prior Authorization Requirement</b></p> <p>For Out-of-Network Benefits for CT, PET scans, MRI, MRA, and nuclear medicine, including nuclear cardiology, you must obtain prior authorization five business days before scheduled services are received or, for non-scheduled services, within one business day or as soon as is reasonably possible. (Prior authorization is not required for Emergency services.) If you do not obtain prior authorization as required, the amount you are required to pay will be increased to 50% of the Allowed Amount.</p>			
	<b>Network</b>  20%  <b>Out-of-Network</b>  50%	Yes   Yes	Yes   Yes
20. Mental Health Care and Substance-Related and Addictive Disorders Services			
<p><b>Prior Authorization Requirement</b></p> <p>For Out-of-Network Benefits for a scheduled admission for Mental Health Care and Substance-Related and Addictive Disorders Services (including an admission for services at a Residential Treatment facility), you must obtain prior authorization five business days before admission, or as soon as is reasonably possible for non-scheduled admissions.(Prior authorization is not required for Emergency admissions.)</p> <p>In addition, for Out-of-Network Benefits, you must obtain prior authorization before the following services are received: Partial Hospitalization/Day Treatment; Intensive Outpatient Treatment programs; outpatient electro-convulsive treatment; psychological testing; transcranial magnetic stimulation; Intensive Behavioral Therapy, including <i>Applied Behavior Analysis (ABA)</i>. (Prior authorization is not</p>			

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Covered Health Care Service	What Is the Co-payment or Co-insurance You Pay? This May Include a Co-payment, Co-insurance or Both.	Does the Amount You Pay Apply to the Out-of-Pocket Limit?	Does the Annual Deductible Apply?
<p>required for Emergency services.)</p> <p>If you do not obtain prior authorization as required, the amount you are required to pay will be increased to 50% of the Allowed Amount.</p>			
	<b><i>Network</i></b> <i>Inpatient</i> 20% <i>Outpatient</i> \$30 per visit 20% for Partial Hospitalization/Intensive Outpatient Treatment <b><i>Out-of-Network</i></b> <i>Inpatient</i> 50% <i>Outpatient</i> 50% 50% for Partial Hospitalization/Intensive Outpatient Treatment	Yes   Yes  Yes   Yes  Yes  Yes	Yes   No  Yes   Yes  Yes  Yes
<b>21. Ostomy Supplies</b>			
Limited to \$2,500 per year.	<b><i>Network</i></b> 20% <b><i>Out-of-Network</i></b> 50%	Yes  Yes	Yes  Yes
<b>22. Pharmaceutical Products -</b>			

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<b>Covered Health Care Service</b>	<b>What Is the Co-payment or Co-insurance You Pay? This May Include a Co-payment, Co-insurance or Both.</b>	<b>Does the Amount You Pay Apply to the Out-of-Pocket Limit?</b>	<b>Does the Annual Deductible Apply?</b>
<b>Outpatient</b>			
Certain coupons from pharmaceutical manufacturers or an affiliate may reduce the costs of your Specialty Pharmaceutical Products. Your Co-payment and/or Co-insurance may vary when you use a coupon. Contact <a href="http://www.myuhc.com">www.myuhc.com</a> or the telephone number on your ID card for an available list of Specialty Pharmaceutical Products and the applicable Co-payment and/or Co-insurance.	<b>Network</b> 20%	Yes	Yes
	<b>Out-of-Network</b> 50%	Yes	Yes
<b>23. Physician Fees for Surgical and Medical Services</b>			
Covered Health Care Services provided by an out-of-Network Physician in certain Network facilities will apply the same cost sharing (Co-payment, Co-insurance and applicable deductible) as if those services were provided by a Network provider; however, Allowed Amounts will be determined as described below under <i>Allowed Amounts</i> in this <i>Schedule of Benefits</i> .	<b>Network</b> 20%	Yes	Yes
	<b>Out-of-Network</b> 50%	Yes	Yes
<b>24. Physician's Office Services - Sickness and Injury</b>			
Co-payment/Co-insurance and any	<b>Network</b>		

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<b>Covered Health Care Service</b>	<b>What Is the Co-payment or Co-insurance You Pay? This May Include a Co-payment, Co-insurance or Both.</b>	<b>Does the Amount You Pay Apply to the Out-of-Pocket Limit?</b>	<b>Does the Annual Deductible Apply?</b>
deductible for the following services also apply when the Covered Health Care Service is performed in a Physician's office: <ul style="list-style-type: none"> <li>Major diagnostic and nuclear medicine described under <i>Major Diagnostic and Imaging - Outpatient</i>.</li> <li>Outpatient Pharmaceutical Products described under <i>Pharmaceutical Products - Outpatient</i>.</li> <li>Diagnostic and therapeutic scopic procedures described under <i>Scopic Procedures - Outpatient Diagnostic and Therapeutic</i>.</li> <li>Outpatient surgery procedures described under <i>Surgery - Outpatient</i>.</li> <li>Outpatient therapeutic procedures described under <i>Therapeutic Treatments - Outpatient</i>.</li> </ul>	\$30 per visit for a Primary Care Physician office visit or \$60 per visit for a Specialist office visit	Yes	No
	<b><i>Out-of-Network</i></b> 50%	Yes	Yes

## **25. Pregnancy - Maternity Services**

### **Prior Authorization Requirement**

For Out-of-Network Benefits, you must obtain prior authorization as soon as reasonably possible if the Inpatient Stay for the mother and/or the newborn will be more than 48 hours for the mother and newborn child following a normal vaginal delivery, or more than 96 hours for the mother and newborn child following a cesarean section delivery. (Prior authorization is not required for Emergency services.)

If you do not obtain prior authorization as required, the amount you are required to pay will be

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Covered Health Care Service	What Is the Co-payment or Co-insurance You Pay? This May Include a Co-payment, Co-insurance or Both.	Does the Amount You Pay Apply to the Out-of-Pocket Limit?	Does the Annual Deductible Apply?
increased to 50% of the Allowed Amount.			
	<p><b>Network</b></p> <p>Benefits will be the same as those stated under each Covered Health Care Service category in this <i>Schedule of Benefits</i> except that an Annual Deductible will not apply for a newborn child whose length of stay in the Hospital is the same as the mother's length of stay.</p> <p><b>Out-of-Network</b></p> <p>Benefits will be the same as those stated under each Covered Health Care Service category in this <i>Schedule of Benefits</i> except that an Annual Deductible will not apply for a newborn child whose length of stay in the Hospital is the same as the mother's length of stay.</p>		
26. Preimplantation Genetic Testing (PGT) and Related Services			
<p><b>Prior Authorization Requirement</b></p> <p>For Out-of-Network Benefits, you must obtain prior authorization as soon as possible. If you do not obtain prior authorization as required, the amount you are required to pay will be increased to 50% of the Allowed Amount.</p>			
Benefit limits for related services will be the same as, and combined with, those stated under <i>Infertility Services</i> . This limit does not include Preimplantation Genetic Testing (PGT) for the specific genetic disorder.	<p><b>Network</b></p> <p>20%</p>	Yes	Yes
This limit includes Benefits for ovarian stimulation medications provided under the <i>Outpatient Prescription Drug Rider</i> .	<p><b>Out-of-Network</b></p>		

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<b>Covered Health Care Service</b>	<b>What Is the Co-payment or Co-insurance You Pay? This May Include a Co-payment, Co-insurance or Both.</b>	<b>Does the Amount You Pay Apply to the Out-of-Pocket Limit?</b>	<b>Does the Annual Deductible Apply?</b>
	50%	Yes	Yes
<b>27. Preventive Care Services</b>			
<b>Physician office services</b>	<b><i>Network</i></b> None <b><i>Out-of-Network</i></b> Out-of-Network Benefits are not available except Benefits for Child Health Supervision Services.	Yes	No
<b>Lab, X-ray or other preventive tests</b>	<b><i>Network</i></b> None <b><i>Out-of-Network</i></b> Out-of-Network Benefits are not available except Benefits for Child Health Supervision Services.	Yes	No
<b>Breast pumps</b>	<b><i>Network</i></b> None <b><i>Out-of-Network</i></b> Out-of-Network Benefits are not available.	Yes	No

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<b>Covered Health Care Service</b>	<b>What Is the Co-payment or Co-insurance You Pay? This May Include a Co-payment, Co-insurance or Both.</b>	<b>Does the Amount You Pay Apply to the Out-of-Pocket Limit?</b>	<b>Does the Annual Deductible Apply?</b>
<b>Additional preventive services</b> All FDA approved methods of contraception are covered under this Policy without cost sharing as required by federal and state law.	<b>Network</b> None	Yes	No
<b>28. Prosthetic Devices</b>			

**Prior Authorization Requirement**

For Out-of-Network Benefits, you must obtain prior authorization before obtaining prosthetic devices that exceed \$1,000 in cost per device. If you do not obtain prior authorization as required, you will be responsible for paying all charges and no Benefits will be paid.

Benefits are limited to a single purchase of each type of prosthetic device every three years. Repair and/or replacement of a prosthetic device would apply to this limit in the same manner as a purchase.  Once this limit is reached, Benefits continue to be available for items required by the <i>Women's Health and Cancer Rights Act of 1998</i> and for prosthetic arms, legs, feet and hands.	<b>Network</b> 20%	Yes	Yes
	<b>Out-of-Network</b> 50% except that the Benefit for prosthetic arms, legs, feet and hands is 20%.	Yes	Yes

**29. Reconstructive Procedures**

**Prior Authorization Requirement**

For Out-of-Network Benefits, you must obtain prior authorization five business days before a scheduled reconstructive procedure is performed or, for non-scheduled procedures, within one business day or as soon as is reasonably possible. (Prior authorization is not required for Emergency services.) If you do not obtain prior authorization as required, the amount you are required to pay will be increased to 50%

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Covered Health Care Service	What Is the Co-payment or Co-insurance You Pay? This May Include a Co-payment, Co-insurance or Both.	Does the Amount You Pay Apply to the Out-of-Pocket Limit?	Does the Annual Deductible Apply?
<p style="text-align: center;">of the Allowed Amount.</p> <p>In addition, for Out-of-Network Benefits, you must contact us 24 hours before admission for scheduled inpatient admissions or as soon as is reasonably possible for non-scheduled inpatient admissions. (Prior authorization is not required for Emergency admissions.)</p>			
	<p><b><i>Network</i></b></p> <p>Depending upon where the Covered Health Care Service is provided, Benefits will be the same as those stated under each Covered Health Care Service category in this <i>Schedule of Benefits</i>.</p> <p><b><i>Out-of-Network</i></b></p> <p>Depending upon where the Covered Health Care Service is provided, Benefits will be the same as those stated under each Covered Health Care Service category in this <i>Schedule of Benefits</i>.</p>		
<b>30. Rehabilitation Services - Outpatient Therapy and Manipulative Treatment</b>			
<p>Limited per year as follows:</p> <ul style="list-style-type: none"> <li>• 20 visits of physical therapy.</li> <li>• 20 visits of occupational therapy.</li> <li>• 20 Manipulative Treatments.</li> <li>• 20 visits of speech therapy.</li> <li>• 20 visits of pulmonary rehabilitation therapy.</li> <li>• 36 visits of cardiac rehabilitation therapy.</li> <li>• 30 visits of post-cochlear implant aural therapy.</li> <li>• 20 visits of cognitive</li> </ul>	<p><b><i>Network</i></b></p> <p>\$30 per visit</p>	<p>Yes</p>	<p>No</p>



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Covered Health Care Service	What Is the Co-payment or Co-insurance You Pay? This May Include a Co-payment, Co-insurance or Both.	Does the Amount You Pay Apply to the Out-of-Pocket Limit?	Does the Annual Deductible Apply?
rehabilitation therapy.	<b>Out-of-Network</b> 50%	Yes	Yes
31. Scopic Procedures - Outpatient Diagnostic and Therapeutic			
	<b>Network</b> 20%	Yes	Yes
	<b>Out-of-Network</b> 50%	Yes	Yes
32. Skilled Nursing Facility/Inpatient Rehabilitation Facility Services			
<b>Prior Authorization Requirement</b>  For Out-of-Network Benefits for a scheduled admission, you must obtain prior authorization five business days before admission, or as soon as is reasonably possible for non-scheduled admissions. (Prior authorization is not required for Emergency admissions.) If you do not obtain prior authorization as required, the amount you are required to pay will be increased to 50% of the Allowed Amount.  In addition, for Out-of-Network Benefits, you must contact us 24 hours before admission for scheduled admissions or as soon as is reasonably possible for non-scheduled admissions. (Prior authorization is not required for Emergency admissions.)			
Limited to 60 days per year.	<b>Network</b> 20%	Yes	Yes
	<b>Out-of-Network</b> 50%	Yes	Yes
33. Surgery - Outpatient			
<b>Prior Authorization Requirement</b>  For Out-of-Network Benefits for cardiac catheterization, pacemaker insertion, implantable cardioverter			

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Covered Health Care Service	What Is the Co-payment or Co-insurance You Pay? This May Include a Co-payment, Co-insurance or Both.	Does the Amount You Pay Apply to the Out-of-Pocket Limit?	Does the Annual Deductible Apply?
defibrillators, diagnostic catheterization and electrophysiology implant and sleep apnea surgery, you must obtain prior authorization five business days before scheduled services are received or, for non-scheduled services, within one business day or as soon as is reasonably possible. (Prior authorization is not required for Emergency services.) If you do not obtain prior authorization as required, the amount you are required to pay will be increased to 50% of the Allowed Amount.			
	<b>Network</b>  20%  <b>Out-of-Network</b>  50%	Yes    Yes	Yes    Yes
34. Therapeutic Treatments - Outpatient			
<b>Prior Authorization Requirement</b>  For Out-of-Network Benefits, you must obtain prior authorization for the following outpatient therapeutic services five business days before scheduled services are received or, for non-scheduled services, within one business day or as soon as is reasonably possible. Services that require prior authorization: dialysis, intensity modulated radiation therapy and MR-guided focused ultrasound. If you do not obtain prior authorization as required, the amount you are required to pay will be increased to 50% of the Allowed Amount.			
	<b>Network</b>  20%  <b>Out-of-Network</b>  50%	Yes    Yes	Yes    Yes
35. Transplantation Services			
For Network Benefits, transplantation services must be received from a Designated Provider. We do not require that cornea transplants be received from a Designated Provider in order for you to receive Network	<b>Network</b>  Depending upon where the Covered Health Care Service is provided, Benefits will be the same as those stated under each Covered Health Care Service category in this <i>Schedule of Benefits</i> .		

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<b>Covered Health Care Service</b>	<b>What Is the Co-payment or Co-insurance You Pay? This May Include a Co-payment, Co-insurance or Both.</b>	<b>Does the Amount You Pay Apply to the Out-of-Pocket Limit?</b>	<b>Does the Annual Deductible Apply?</b>
<p>Benefits.</p> <p>Health care services related to living organ donation for a Covered Person who is a living organ donor are not subject to Network or prior authorization requirements and will be covered under the Policy without cost sharing in accordance with state law.</p>	<p><b><i>Out-of-Network</i></b></p> <p>Out-of-Network Benefits are not available.</p>		
<b>36. Urgent Care Center Services</b>			
<p>Co-payment/Co-insurance and any deductible for the following services also apply when the Covered Health Care Service is performed at an Urgent Care Center:</p> <ul style="list-style-type: none"> <li>Major diagnostic and nuclear medicine described under <i>Major Diagnostic and Imaging - Outpatient</i>.</li> <li>Outpatient Pharmaceutical Products described under <i>Pharmaceutical Products - Outpatient</i>.</li> <li>Diagnostic and therapeutic scopic procedures described under <i>Scopic Procedures - Outpatient Diagnostic and Therapeutic</i>.</li> <li>Outpatient surgery procedures described under <i>Surgery - Outpatient</i>.</li> <li>Outpatient therapeutic</li> </ul>	<p><b><i>Network</i></b></p> <p>\$60 per visit</p>	Yes	No

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<b>Covered Health Care Service</b>	<b>What Is the Co-payment or Co-insurance You Pay? This May Include a Co-payment, Co-insurance or Both.</b>	<b>Does the Amount You Pay Apply to the Out-of-Pocket Limit?</b>	<b>Does the Annual Deductible Apply?</b>
procedures described under <i>Therapeutic Treatments - Outpatient</i> .	<b><i>Out-of-Network</i></b> 50%	Yes	Yes
<b>37. Urinary Catheters</b>			
	<b><i>Network</i></b> 20%	Yes	Yes
	<b><i>Out-of-Network</i></b> 50%	Yes	Yes
<b>38. Virtual Care Services</b>			
Benefits are available only when services are delivered through a Designated Virtual Network Provider. You can find a Designated Virtual Network Provider by contacting us at <a href="http://www.myuhc.com">www.myuhc.com</a> or the telephone number on your ID card.	<b><i>Network</i></b> <i>Urgent Care</i> None	Yes	No
	<b><i>Out-of-Network</i></b> Out-of-Network Benefits are not available.	Out-of-Network Benefits are not available.	Out-of-Network Benefits are not available.
<b>39. Vision Exams</b>			
Limited to 1 exam every 2 years.	<b><i>Network</i></b> \$30 per visit	Yes	No
	<b><i>Out-of-Network</i></b> 50%	Yes	Yes

***When Benefit limits apply, the limit refers to any combination of Network Benefits and Out-of-Network Benefits unless otherwise specifically stated.***

Amounts which you are required to pay as shown below in the *Schedule of Benefits* are based on Allowed Amounts or, for specific Covered Health Care Services as described in the definition of Recognized Amount in the *Certificate*, Recognized Amounts. The *Allowed Amounts* provision near the end of this *Schedule of Benefits* will tell you when you are responsible for amounts that exceed the Allowed Amount.

Covered Health Care Service	What Is the Co-payment or Co-insurance You Pay? This May Include a Co-payment, Co-insurance or Both.	Does the Amount You Pay Apply to the Out-of-Pocket Limit?	Does the Annual Deductible Apply?
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### **Additional Benefits Required By Colorado Law**

#### **40. Cleft Lip and Cleft Palate Treatment**

#### **Prior Authorization Requirement**

Depending upon where the Covered Health Care Service is provided, prior authorization requirements will be the same as those stated under the applicable Covered Health Care Service category in the *Schedule of Benefits*.

#### ***Network***

Depending upon where the Covered Health Care Service is provided, Benefits will be the same as those stated under each Covered Health Care Service category in this *Schedule of Benefits*.

#### ***Out-of-Network***

Depending upon where the Covered Health Care Service is provided, Benefits will be the same as those stated under each Covered Health Care Service category in this *Schedule of Benefits*.

#### **41. Hospitalization and General Anesthesia for Dental Procedures for Children**

#### **Prior Authorization Requirement**

Depending upon where the Covered Health Care Service is provided, prior authorization requirements will be the same as those stated under the applicable Covered Health Care Service category in the *Schedule of Benefits*.

#### ***Network***

Depending upon where the Covered Health Care Service is provided, Benefits will be the same as those stated under each Covered Health Care Service category in this *Schedule of Benefits*.

***When Benefit limits apply, the limit refers to any combination of Network Benefits and Out-of-Network Benefits unless otherwise specifically stated.***

Amounts which you are required to pay as shown below in the *Schedule of Benefits* are based on Allowed Amounts or, for specific Covered Health Care Services as described in the definition of Recognized Amount in the *Certificate*, Recognized Amounts. The *Allowed Amounts* provision near the end of this *Schedule of Benefits* will tell you when you are responsible for amounts that exceed the Allowed Amount.

Covered Health Care Service	What Is the Co-payment or Co-insurance You Pay? This May Include a Co-payment, Co-insurance or Both.	Does the Amount You Pay Apply to the Out-of-Pocket Limit?	Does the Annual Deductible Apply?
	<p><b><i>Out-of-Network</i></b></p> <p>Depending upon where the Covered Health Care Service is provided, Benefits will be the same as those stated under each Covered Health Care Service category in this <i>Schedule of Benefits</i>.</p>		
<b>42. Phenylketonuria (PKU) Testing and Coverage for Inherited Enzymatic Disorders</b>			
	<p><b><i>Network</i></b></p> <p>Depending upon where the Covered Health Care Service is provided, Benefits will be the same as those stated under each Covered Health Care Service category in this <i>Schedule of Benefits</i>.</p> <p><b><i>Out-of-Network</i></b></p> <p>Depending upon where the Covered Health Care Service is provided, Benefits will be the same as those stated under each Covered Health Care Service category in this <i>Schedule of Benefits</i>.</p>		
<b>43. Rehabilitation Services - Outpatient Therapies for Congenital Defects and Birth Abnormalities</b>			
<p>Limited per year as follows:</p> <p>Care and treatment of congenital defect and birth abnormalities for children from age 3 to age 6 are covered up to 20 visits each for physical, occupational and speech therapy, without regard to whether the condition is acute or chronic and without regard to whether the purpose of the therapy is to maintain or to improve functional capacity.</p>	<p><b><i>Network</i></b></p> <p>\$30 per visit</p>	Yes	No

***When Benefit limits apply, the limit refers to any combination of Network Benefits and Out-of-Network Benefits unless otherwise specifically stated.***

**Amounts which you are required to pay as shown below in the *Schedule of Benefits* are based on Allowed Amounts or, for specific Covered Health Care Services as described in the definition of Recognized Amount in the *Certificate*, Recognized Amounts. The *Allowed Amounts* provision near the end of this *Schedule of Benefits* will tell you when you are responsible for amounts that exceed the Allowed Amount.**

<b>Covered Health Care Service</b>	<b>What Is the Co-payment or Co-insurance You Pay? This May Include a Co-payment, Co-insurance or Both.</b>	<b>Does the Amount You Pay Apply to the Out-of-Pocket Limit?</b>	<b>Does the Annual Deductible Apply?</b>
This limit of 20 visits for each therapy to treat congenital defects and birth abnormalities does not apply to therapy that is Medically Necessary to treat Autism Spectrum Disorder.	<b><i>Out-of-Network</i></b> 50%	Yes	Yes
<b>44. Telehealth Services</b>			
	<b><i>Network</i></b> Depending upon where the Covered Health Care Service is provided, Benefits will be the same as those stated under each Covered Health Care Service category in this <i>Schedule of Benefits</i> .  <b><i>Out-of-Network</i></b> Depending upon where the Covered Health Care Service is provided, Benefits will be the same as those stated under each Covered Health Care Service category in this <i>Schedule of Benefits</i> .		

## Allowed Amounts

Allowed Amounts are the amount we determine that we will pay for Benefits.

- For Network Benefits for Covered Health Care Services provided by a Network provider, except for your cost sharing obligations, you are not responsible for any difference between Allowed Amounts and the amount the provider bills.
- For Out-of-Network Benefits, except as described below, you are responsible for paying, directly to the out-of-Network provider, any difference between the amount the provider bills you and the amount we will pay for Allowed Amounts.
  - For Covered Health Care Services that are ***Ancillary Services received at certain Network facilities on a non-Emergency basis from out-of-Network Physicians***, you are not responsible, and the out-of-Network provider may not bill you, for amounts in excess of your Co-payment, Co-insurance or deductible which is based on the Recognized Amount as defined in the *Certificate*.

- For Covered Health Care Services that are ***non-Ancillary Services received at certain Network facilities on a non-Emergency basis from out-of-Network Physicians who have not satisfied the notice and consent criteria or for unforeseen or urgent medical needs that arise at the time a non-Ancillary Service is provided for which notice and consent has been satisfied as described below***, you are not responsible, and the out-of-Network provider may not bill you, for amounts in excess of your Co-payment, Co-insurance or deductible which is based on the Recognized Amount as defined in the *Certificate*.
- For Covered Health Care Services that are ***Emergency Health Care Services provided by an out-of-Network provider***, you are not responsible, and the out-of-Network provider may not bill you, for amounts in excess of your applicable Co-payment, Co-insurance or deductible which is based on the Recognized Amount as defined in the *Certificate*.
- For Covered Health Care Services that are ***Air Ambulance services provided by an out-of-Network provider***, you are not responsible, and the out-of-Network provider may not bill you, for amounts in excess of your applicable Co-payment, Co-insurance or deductible which is based on the rates that would apply if the service was provided by a Network provider which is based on the Recognized Amount as defined in the *Certificate*.

Allowed Amounts are determined in accordance with our reimbursement policy guidelines or as required by law, as described in the *Certificate*.

### **Network Benefits**

Allowed Amounts are based on the following:

- When Covered Health Care Services are received from a Network provider, Allowed Amounts are our contracted fee(s) with that provider.
- When Covered Health Care Services are received from an out-of-Network provider as arranged by us, including when there is no Network provider who is reasonably accessible or available to provide Covered Health Care Services, Allowed Amounts are an amount negotiated by us or an amount permitted by law. Please contact us if you are billed for amounts in excess of your applicable Co-insurance, Co-payment, or any deductible. We will not pay excessive charges or amounts you are not legally obligated to pay.

### **Out-of-Network Benefits**

**When Covered Health Care Services are received from an out-of-Network provider as described below, Allowed Amounts are determined as follows:**

- **For non-Emergency Covered Health Care Services received at certain Network facilities from out-of-Network Physicians** when such services are either Ancillary Services, or non-Ancillary Services that have not satisfied the notice and consent criteria of section 2799B-2(d) of the *Public Health Service Act* with respect to a visit as defined by the Secretary, the Allowed Amount is based on one of the following in the order listed below as applicable:
  - The reimbursement rate as determined by a state *All Payer Model Agreement*.
  - The reimbursement rate as determined by state law.
  - The initial payment made by us or the amount subsequently agreed to by the out-of-Network provider and us.
  - The amount determined by *Independent Dispute Resolution (IDR)*.

For the purpose of this provision, "certain Network facilities" are limited to a hospital (as defined in 1861(e) of the *Social Security Act*), a hospital outpatient department, a critical access hospital (as defined in 1861(mm)(1) of the *Social Security Act*), an ambulatory surgical center as described in section 1833(i)(1)(A) of the *Social Security Act*, and any other facility specified by the Secretary.



**IMPORTANT NOTICE:** For Ancillary Services, non-Ancillary Services provided without notice and consent, and non-Ancillary Services for unforeseen or urgent medical needs that arise at the time a service is provided for which notice and consent has been satisfied, you are not responsible, and an out-of-Network Physician may not bill you, for amounts in excess of your applicable Co-payment, Co-insurance, or deductible which is based on the Recognized Amount as defined in the *Certificate*.

- **For Emergency Health Care Services provided by an out-of-Network provider**, the Allowed Amount is based on one of the following in the order listed below as applicable:
  - The reimbursement rate as determined by a state *All Payer Model Agreement*.
  - The reimbursement rate as determined by state law.
  - The initial payment made by us or the amount subsequently agreed to by the out-of-Network provider and us.
  - The amount determined by *Independent Dispute Resolution (IDR)*.

**IMPORTANT NOTICE:** You are not responsible, and an out-of-Network provider may not bill you, for amounts in excess of your applicable Co-payment, Co-insurance or deductible which is based on the Recognized Amount as defined in the *Certificate*.

- **For Air Ambulance transportation provided by an out-of-Network provider**, the Allowed Amount is based on one of the following in the order listed below as applicable:
  - The reimbursement rate as determined by a state *All Payer Model Agreement*.
  - The reimbursement rate as determined by state law.
  - The initial payment made by us or the amount subsequently agreed to by the out-of-Network provider and us.
  - The amount determined by *Independent Dispute Resolution (IDR)*.

**IMPORTANT NOTICE:** You are not responsible, and an out-of-Network provider may not bill you, for amounts in excess of your Co-payment, Co-insurance or deductible which is based on the rates that would apply if the service was provided by a Network provider which is based on the Recognized Amount as defined in the *Certificate*.

- **For Emergency ground ambulance transportation provided by an out-of-Network provider**, the Allowed Amount, which includes mileage, is a rate agreed upon by the out-of-Network provider or, unless a different amount is required by applicable law, determined based upon the median amount negotiated with Network providers for the same or similar service.

**IMPORTANT NOTICE:** Out-of-Network providers may bill you for any difference between the provider's billed charges and the Allowed Amount described here.

**When Covered Health Care Services are received from an out-of-Network provider, except as described above, Allowed Amounts are determined based on either of the following:**

- Negotiated rates agreed to by the out-of-Network provider and either us or one of our vendors, affiliates, or subcontractors.
- If rates have not been negotiated, then one of the following amounts:
  - Allowed Amounts are determined based on 100% of the published rates allowed by the *Centers for Medicare and Medicaid Services (CMS)* for Medicare for the same or similar service within the geographic market, with the exception of the following:
    - ♦ 50% of *CMS* for the same or similar freestanding laboratory service.

- ♦ 45% of *CMS* for the same or similar Durable Medical Equipment from a freestanding supplier, or *CMS* competitive bid rates.
- ♦ 70% of *CMS* for the same or similar physical therapy service from a freestanding provider.
- When a rate is not published by *CMS* for the service, we use an available gap methodology to determine a rate for the service as follows:
  - ♦ For services other than Pharmaceutical Products, we use a gap methodology established by *OptumInsight* and/or a third -party vendor that uses a relative value scale or the amount typically accepted by a provider for the same or similar service. The relative value scale may be based on the difficulty, time, work, risk, location, and resources of the service. If the relative value scale(s) currently in use become no longer available, we will use a comparable scale(s). We and *OptumInsight* are related companies through common ownership by *UnitedHealth Group*. Refer to our website at [www.myuhc.com](http://www.myuhc.com) for information regarding the vendor that provides the applicable gap fill relative value scale information.
  - ♦ For Pharmaceutical Products, we use gap methodologies that are similar to the pricing methodology used by *CMS*, and produce fees based on published acquisition costs or average wholesale price for the pharmaceuticals. These methodologies are currently created by *RJ Health Systems*, *Thomson Reuters* (published in its *Red Book*), or *UnitedHealthcare* based on an internally developed pharmaceutical pricing resource.
  - ♦ When a rate for a laboratory service is not published by *CMS* for the service and gap methodology does not apply to the service, the rate is based on the average amount negotiated with similar Network providers for the same or similar service
  - ♦ When a rate for all other services is not published by *CMS* for the service and a gap methodology does not apply to the service, the Allowed Amount is based on 20% of the provider's billed charge.

We update the *CMS* published rate data on a regular basis when updated data from *CMS* becomes available. These updates are typically put in place within 30 to 90 days after *CMS* updates its data.

**IMPORTANT NOTICE:** Out-of-Network providers may bill you for any difference between the provider's billed charges and the Allowed Amount described here. This includes non-Ancillary Services when notice and consent is satisfied as described under section 2799B-2(d) of the *Public Health Service Act*.

## Provider Network

We arrange for health care providers to take part in a Network. Network providers are independent practitioners. They are not our employees. It is your responsibility to choose your provider.

Our credentialing process confirms public information about the providers' licenses and other credentials but does not assure the quality of the services provided.

Before obtaining services you should always verify the Network status of a provider. A provider's status may change. You can verify the provider's status by calling the telephone number on your ID card. A directory of providers is available by contacting us at [www.myuhc.com](http://www.myuhc.com) or the telephone number on your ID card to request a copy. If you receive a Covered Health Care Service from an out-of-Network provider and were informed incorrectly by us prior to receipt of the Covered Health Care Service that the provider was a Network provider, either through our database, our provider directory, or in our response to your request for such information (via telephone, electronic, web-based or internet-based means), you may be eligible for cost sharing (Co-payment, Co-insurance and applicable deductible) that would be no greater than if the service had been provided from a Network provider.

It is possible that you might not be able to obtain services from a particular Network provider. The network of providers is subject to change. Or you might find that a particular Network provider may not be accepting new patients. If a provider leaves the Network or is otherwise not available to you, you must choose another Network provider to get Network Benefits. However, if you are currently receiving treatment for Covered Health Care Services from a provider whose network status changes from Network to out-of-Network during such treatment due to termination (non-renewal or expiration) of the provider's contract, you may be eligible to request continued care from your current provider under the same terms and conditions that would have applied prior to termination of the provider's contract for specified conditions and timeframes. This provision does not apply to provider contract terminations for failure to meet applicable quality standards or for fraud. If you would like help to find out if you are eligible for continuity of care Benefits, please call the telephone number on your ID card.

If you are currently undergoing a course of treatment using an out-of-Network Physician or health care facility, you may be eligible to receive transition of care Benefits. This transition period is available for specific medical services and for limited periods of time. If you have questions regarding this transition of care reimbursement policy or would like help to find out if you are eligible for transition of care Benefits, please call the telephone number on your ID card.

Do not assume that a Network provider's agreement includes all Covered Health Care Services. Some Network providers contract with us to provide only certain Covered Health Care Services, but not all Covered Health Care Services. Some Network providers choose to be a Network provider for only some of our products. Refer to your provider directory or contact us for help.

## **Designated Providers**

If you have a medical condition that we believe needs special services, we may direct you to a Designated Provider chosen by us. If you require certain complex Covered Health Care Services for which expertise is limited, we may direct you to a Network facility or provider that is outside your local geographic area. If you are required to travel to obtain such Covered Health Care Services from a Designated Provider, we may reimburse certain travel expenses.

In both cases, Network Benefits will only be paid if your Covered Health Care Services for that condition are provided by or arranged by the Designated Provider chosen by us.

You or your Network Physician must notify us of special service needs (such as transplants or cancer treatment) that might warrant referral to a Designated Provider. If you do not notify us in advance, and if you receive services from an out-of-Network facility (regardless of whether it is a Designated Provider) or other out-of-Network provider, Network Benefits will not be paid. Out-of-Network Benefits may be available if the special needs services you receive are Covered Health Care Services for which Benefits are provided under the Policy.

## **Health Care Services from Out-of-Network Providers Paid as Network Benefits**

If specific Covered Health Care Services are not available from a Network provider, you may be eligible for Network Benefits when Covered Health Care Services are received from out-of-Network providers. In this situation, your Network Physician will notify us and, if we confirm that care is not available from a Network provider, we will work with you and your Network Physician to coordinate care through an out-of-Network provider.

## **Limitations on Selection of Providers**

If we determine that you are using health care services in a harmful or abusive manner, or with harmful frequency, your selection of Network providers may be limited. If this happens, we may require you to select a single Network Physician to provide and coordinate all future Covered Health Care Services.

If you don't make a selection within 31 days of the date we notify you, we will select a single Network Physician for you.

If you do not use the selected Network Physician, Covered Health Care Services will be paid as Out-of-Network Benefits.