

**PRAPTI RAKESH GANDHI**

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**Professional Summary**

Dedicated customer service professional with knowledge of service delivery and proven multitasking abilities. Committed to maintaining professional relationships to increase profitability and drive business results.

**Skills**

- Teamwork and Collaboration
- Adaptability and Flexibility
- Multitasking and Organization
- Customer Service
- Food and Beverages Services

**Work Experience**

**Customer service representative/cashier**

**05/2022-09/2023**

Pantaloons - Ahmedabad

- Overseeing the funds in a cash register and balancing the amounts at close.
- Cleaning the checkout station and keeping receipts organized.
- Handling customer questions or concerns

**Retail Associate**

**03/2021-12/2021**

Westside-Ahmedabad

- ☐ Greeting customers
- ☐ Answering customer questions related to merchandise and store policies
- ☐ Processing customer payments and refunds
- ☐ Opening and closing of the store in accordance with operating hours
- ☐ Stocking, organizing, and taking inventory of merchandise

**Education**

- **B.Sc** Mobile Applications: Department of Animation TIMS & CS, 2019-2022

GUAJARAT UNIVERSITY – Ahmedabad

- **Post graduate diploma certificate**

Mobile Solution Development(**Present**)

Conestoga College Milton

Days	Availability
Monday	7:00 AM to 10:00 AM And 7:00 PM to 10:00 PM
Tuesday	8:00 AM to 4:00 PM
Wednesday	8:00 AM to 2:00 PM And 6:00 PM to 10:00PM
Thursday	1:00 PM to 10:00 PM
Friday	7:00 AM to 11:00 AM And 7:00 PM to 10:00 PM
Saturday	8:00 AM to 10:00 PM
Sunday	8:00 AM to 10:00 PM

**Full time Availability after August**

