UNIVERSITY OF CALGARY
FACULTY OF SCIENCE
Department of Physics and Astronomy

PJL Admin Help - 2019 Build

Version: 1.0

The following are steps to take when trying to fix some common IT problems encountered in the physics educational labs. All text with grey background are commands to be run in a terminal.

Linux Student/Client Machines

1.0.1 Student Machine Locked

sudo systemctl restart sddm

1.0.2 Student Virtual Machine not Accessible

When a user opens a virtualbox machine it will be given ownership of that machine. When they log out, a script runs to set the permissions of the virtual machine to 777 so that the next user can gain ownership of the virtual machine. Sometimes this script will not get run (ie the last user didn't log out properly).

If the permissions fail to reset, and the windows 10 vernier virtual machine is not accessible from the virtualbox menu, then run the command.

sudo chmod 777 /vms/Windows\ 10\ −\ Vernier/Windows\ 10\ −\ Vernier.v∗