

Technical Assistance Cheat Sheet

Contacting Tech Support

To help ensure prompt support please go through the following list in order when trying to contact the lab technicians. If one method fails, or is not possible, please move to the next one in the list. If this is an emergency please call security (**403.220.5333**) and then the tech team cell (**403.991.8965**).

1. Text the technician on call, and wait up to **1 minute** for a response
2. Call the technician on call
3. Call technicians at their desks.
4. Call PHAS main office
5. Email phas

Contact Information

Technician on Call	403.992.8965 #1 on lab phone phas.edulabs@ucalgary.ca
Peter Gimby - Teaching Lab Supervisor	403.220.5403 pgimby@ucalgary.ca
Wesley Ernst - Teaching Lab Technician	403.220.7401 wernst@ucalgary.ca
Zain Ahmed - Teaching Lab Technician	403.220.8641 zain.ahmed2@ucalgary.ca
Security	403.220.5333 #3 on lab phone
PHAS Main Office	403.220.5385 #2 on lab phone