

# Project Report Template

## CRM Application that helps to book a Visa Slot

### 1 INTRODUCTION

#### 1.1 Overview

You can book your US embassy visa appointment using your barcode and fee receipt. Once you are done with booking your US student visa appointment, you need to start with an F-1 visa slot booking for the VAC (biometrics: photograph + fingerprint) at least a day before the interview.

#### 1.2 Purpose

It enables the bearer to travel internationally and serves as proof of Indian citizenship as per the Passports Act

### 2 Problem Definition & Design Thinking

#### 2.1 Empathy Map

The screenshot displays the Empathy Map tool interface within a web browser. The browser's address bar shows the URL: `app.mural.co/t/crmapplicationthathelpstoboo7252/m/crmapplicationthathelpstoboo7252/1678814177637/07571d38d811016b89b03256dbb90119...`. The Empathy Map tool header includes a red banner with the message: "You've reached the maximum number of murals. Upgrade your free plan for unlimited murals." and an "Upgrade" button. Below the banner, the Empathy Map tool interface shows a project titled "CRM Application that helps to book a Visa Slot". The project details table is as follows:

| Field         | Value  |
|---------------|--|
| Date          | 17 March 2023                                  |
| Team ID       | NM2023TMD14996                                 |
| Project Name  | CRM Application that helps to book a Visa Slot |
| Maximum Marks | 5 Marks  |

The main canvas displays the Empathy Map tool interface, which is a central diagram with a smiley face icon in the center. The diagram is divided into four quadrants by a cross, each with a heading and a list of questions:

- THINK & FEEL?** (Top): What do you think? What do you feel? What do you think about? What do you feel about?
- HEAR?** (Left): What do you hear? What do you hear about? What do you hear from?
- SEE?** (Right): What do you see? What do you see about? What do you see from?
- SAY & DO?** (Bottom): What do you say? What do you do? What do you say about? What do you do about?

Below the main canvas, there are two additional sections: "PAINS" (left) and "GAINS" (right). The "PAINS" section lists: "Pain", "Painful", "Painful", "Painful", "Painful", "Painful", "Painful", "Painful", "Painful", "Painful". The "GAINS" section lists: "Gain", "Gain", "Gain", "Gain", "Gain", "Gain", "Gain", "Gain", "Gain", "Gain".

## 2.2 Ideation & Brainstorming Map

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You've reached the maximum number of murals. Upgrade your free plan for unlimited murals. Upgrade

Brainstorm, Idea Listing and Group

|               |  |
|---------------|--|
| Date          | 17 March 2023                                  |
| Team ID       | 16822271014888                                 |
| Project Name  | CRM Application that helps to book a Visa Slot |
| Maximum Marks | 5 Marks  |

**BRAINSTORM**

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You've reached the maximum number of murals. Upgrade your free plan for unlimited murals. Upgrade

Brainstorm, Idea Listing and Group

KATRIN

**GROUP IDEAS**

Visa Appointment Schedule on time

Approves your Passport

Easy travel

Safe and Security

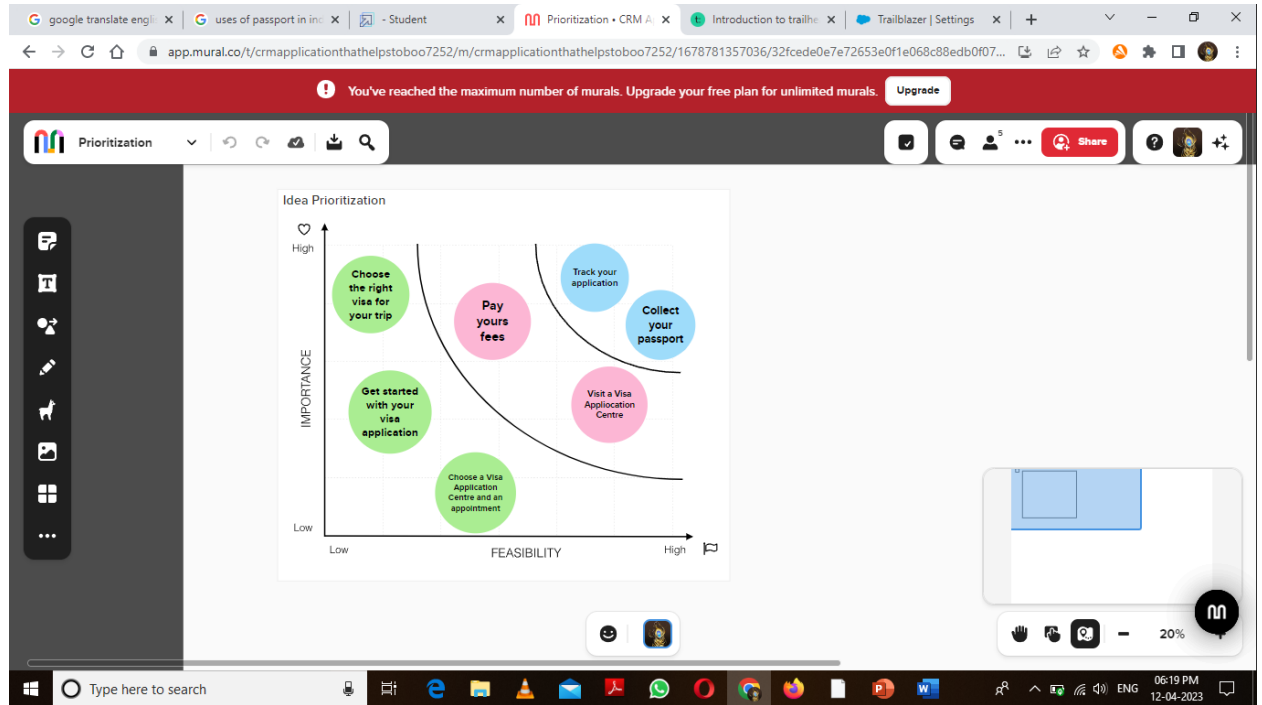
We are coming to you!

We are coming to you

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## RESULT

### 3.1 Data Mode:

| Object name | Field in the Object |                   |
|-------------|---------------------|-------------------|
| Passport    | Field lable         | Data type         |
|             | Contact number      | Number(10, 0)     |
|             | Location            | Text(20)          |
|             | Passport Number     | Text(30)          |
|             | Record Type         | Record Type       |
| Payment     | Field lable         | Data type         |
|             | Payment Name        | Text(80)          |
|             | Owner               | Lookup(User,Group |
|             | Last Modified By    | Lookup(User)      |
|             | Payment Name        | Text(80)          |

|                          |                         |                           |
|--------------------------|-------------------------|---------------------------|
| <b><u>Reschedule</u></b> | <b>Field lable</b>      | <b>Data type</b>          |
|                          | <b>Created By</b>       | <b>Lookup(User)</b>       |
|                          | <b>Last Modified By</b> | <b>Lookup(User)</b>       |
|                          | <b>Owner</b>            | <b>Lookup(User,Group)</b> |
|                          | <b>Reschedule Name</b>  | <b>Text(80)</b>           |
| <b>Visa Slot</b>         | <b>Field lable</b>      | <b>Data type</b>          |
|                          | <b>Visa Slot Name</b>   | <b>Text(80)</b>           |
|                          | <b>Visa Slot Number</b> | <b>Text(20)</b>           |
|                          | <b>Owner</b>            | <b>Lookup(User,Group)</b> |
|                          | <b>Last Modified By</b> | <b>Last Modified By</b>   |

## 3.2 Activity and Screenshot

The screenshot displays the Salesforce Lightning Object Manager interface. The browser address bar shows the URL: `ubertechnologiesinc22.lightning.force.com/lightning/setup/ObjectManager/home`. The page header includes navigation links like "Get Started", "Check Out Top Features", "Leave Feedback", "Days left in trial", and a "Subscribe Now" button. The main content area is titled "Object Manager" and shows a list of 50 items, sorted by label. The list includes objects like "Order", "Order Product", "Passport", "Passport with Visa Slots", "Payment", "Price Book", "Price Book Entry", "Process Exception", "Product", and "Quick Text". Each row displays the object name, its API name, type (Standard or Custom), creation date, and a status indicator.

| Object Name              | API Name                    | Type            | Created    | Status |
|--------------------------|-----------------------------|-----------------|------------|--------|
| Order                    | Order                       | Standard Object |            |        |
| Order Product            | Orderitem                   | Standard Object |            |        |
| Passport                 | Passport__c                 | Custom Object   | 26/03/2023 | ✓      |
| Passport with Visa Slots | Passport_with_Visa_Slots__c | Custom Object   | 25/03/2023 | ✓      |
| Payment                  | Payment__c                  | Custom Object   | 25/03/2023 | ✓      |
| Price Book               | Pricebook2                  | Standard Object |            |        |
| Price Book Entry         | PricebookEntry              | Standard Object |            |        |
| Process Exception        | ProcessException            | Standard Object |            |        |
| Product                  | Product2                    | Standard Object |            |        |
| Quick Text               | QuickText                   | Standard Object |            |        |

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### First Section

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- Discover Salesforce Customer 360 [Review](#)
- Get to Know Customer 360 [Review](#)
- Introduction to trailhead [Review](#)
- Salesforce platform basics [Review](#)
- Exposure to Contacts [Review](#)
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ubertechologiesinc22.lightning.force.com/lightning/r/Dashboard/01Z2w000000aotSEAQ/view?queryScope=userFolders

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### Dashboard

#### Passport with visa location

Last refreshed 17 days ago. Refresh this dashboard to see the latest data.  
As of 26-Mar-2023, 8:25 am Viewing as Gopalakrishnan P

Refresh Edit Subscribe

Passport with visa location

Record Count

Location

- Hyderabad
- Mumbai
- New Delhi

4

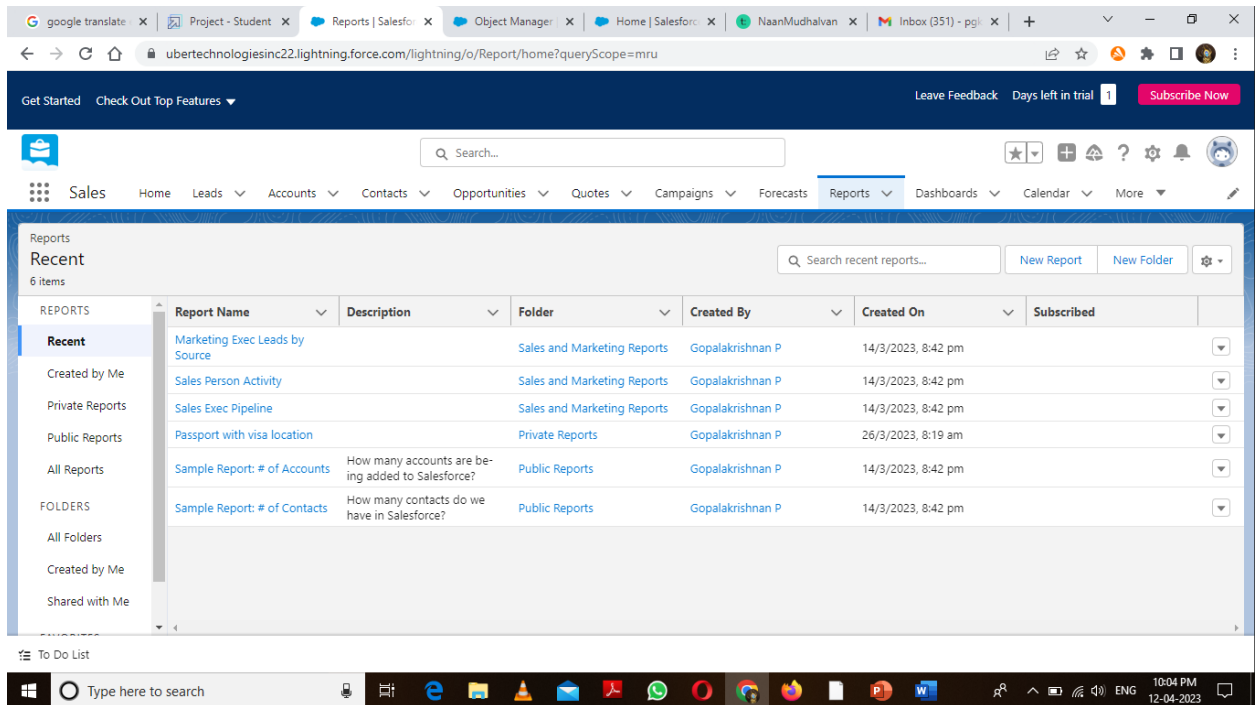
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[View Report \(Passport with visa location\)](#)

To Do List

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### 3 Trailhead Profile & Public URL

Team Lead - <https://trailblazer.me/id/gopap4>  
 Team Member 1- <https://trailblazer.me/id/navek39>  
 Team Member 2- <https://trailblazer.me/id/kalak22>  
 Team Member 3- <https://trailblazer.me/id/kathir2002>

### 5 ADVANTAGES & DISADVANTAGE

- **Advantages**
  - **Online Booking System is easy**
  - **Fast response seats**
  - **No double booking seats**
  - **Book from the comfort your home**

- **Disadvantages**
  - **People could hack into site**
  - **There is no personal service**
  - **You must have credit card and debit card**
  - **Initial costs of installing the system is high**

## 6 APPLICATIONS

- Identify visa type. Choose the right visa for your trip. ...
- Begin your application. Get started with your visa application. ...
- Book an appointment. Choose a Visa Application Centre and make an appointment. ...
- Pay your fees. ...
- Visit a Visa Application Centre. ...
- Track your application. ...
- Collect your passport.

## 7 CONCLUSION

“Here, I have come to the end of the project on the topic CRM Application that helps to book a Visa Slot structure. I tried my best to include all the necessary points that are required related to the given topic. Some of the information I wrote in the project were taken from the internet.

## 8 FUTURE SCOPE

**The Global E-passport and E-visa market 2022 research provides a basic overview of the industry including definitions, classifications, applications and industry chain structure. The Global E-passport and E-visa market report is provided for the international markets as well as development trends, competitive landscape analysis, and key regions development status. Development policies and plans are discussed as well as manufacturing processes and cost structures are also analyzed. This report additionally states import/export consumption, supply and demand Figures, cost, price, revenue and gross margins.**

