

# Project Report Temple

## CRM Application that helps to book a Visa Slot

### 1 INTRODUCTION

#### 1.1 Overview

You can book your US embassy visa appointment using your barcode and fee receipt. Once you are done with booking your US student visa appointment, you need to start with an F-1 visa slot booking for the VAC (biometrics: photograph + fingerprint) at least a day before the interview.

#### 1.2 Purpose

It enables the bearer to travel internationally and serves as proof of Indian citizenship as per the Passports Act

### 2 Problem Definition & Design Thinking

#### 2.1 Empathy Map

The screenshot shows a web browser displaying an Empathy Map for a CRM application. The map is titled "CRM Application that helps to book a Visa Slot" and is created by "EVENT DESIGN". The map is divided into four quadrants: HEAR?, THINK & FEEL?, SAY & DO?, and GAINS. The HEAR? quadrant includes "What do they hear?", "What do they see?", and "What do they feel?". The THINK & FEEL? quadrant includes "What do they think?", "What do they feel?", and "What do they do?". The SAY & DO? quadrant includes "What do they say?", "What do they do?", and "What do they feel?". The GAINS quadrant includes "What do they gain?", "What do they lose?", and "What do they feel?". The map is titled "CRM Application that helps to book a Visa Slot" and is created by "EVENT DESIGN".

## 2.2 Ideation & Brainstorming Map

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Brainstorm, Idea Listing and Group

Date	17 March 2023
Team ID	16822271014888
Project Name	CRM Application that helps to book a Visa Slot
Maximum Marks	5 Marks

**BRAINSTORM**

Diagram illustrating a brainstorming map for a CRM application. The central node is a globe with a brain icon. Three main branches are labeled: **NAVIENK**, **GOPALAKRISHNANP**, and **KALATARASANK**. Each branch contains several sticky notes with ideas. A sidebar on the left shows a vertical list of icons for various tools. A zoomed-in view of the map is shown on the right.

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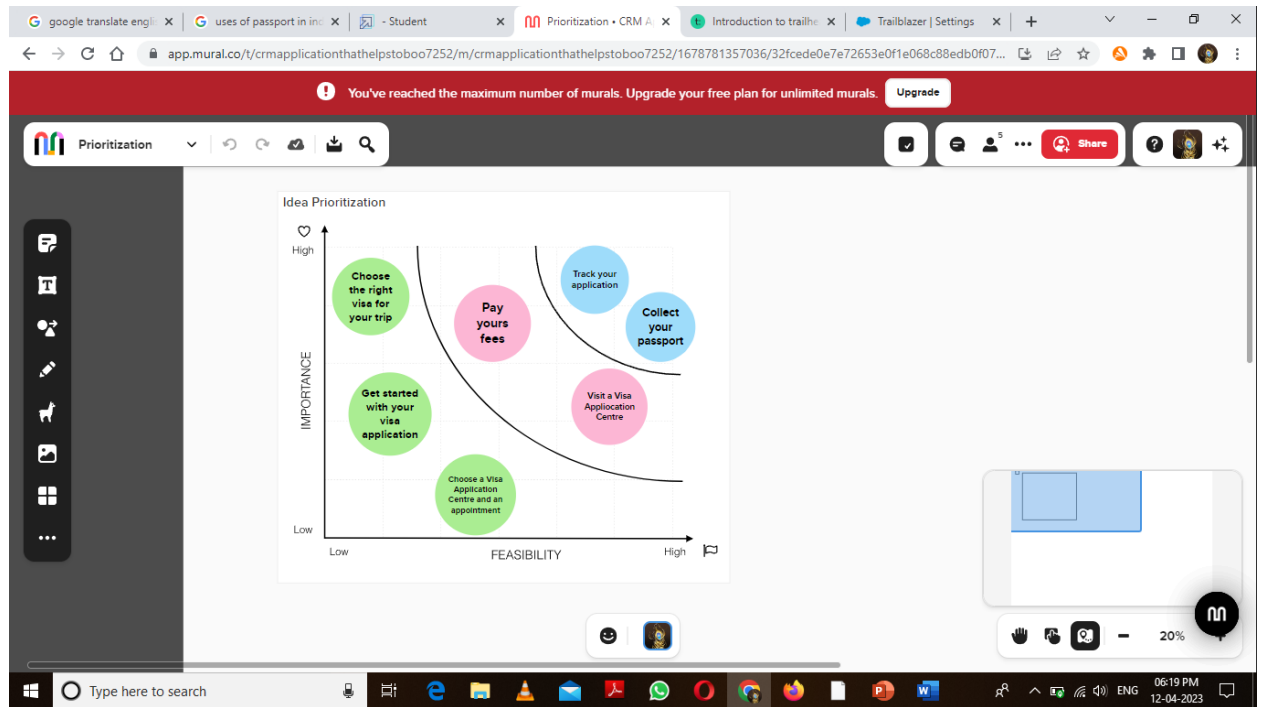
Brainstorm, Idea Listing and Group

**GROUP IDEAS**

Diagram illustrating group ideas for a CRM application. The central node is a globe with a brain icon. Three main branches are labeled: **Visa Appointment Schedule on time**, **Approves your Passport**, and **Easy travel**. Each branch contains several sticky notes with ideas. A sidebar on the left shows a vertical list of icons for various tools. A zoomed-in view of the map is shown on the right.

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## 2 RESULT

### 3.1 Data Mode:

Object name	Field in the Object	
Passport	Field lable	Data type
	Contact number	Number(10, 0)
	Location	Text(20)
	Passport Number	Text(30)
	Record Type	Record Type
Payment	Field lable	Data type
	Payment Name	Text(80)
	Owner	Lookup(User,Group
	Last Modified By	Lookup(User)
	Payment Name	Text(80)

<b><u>Reschedule</u></b>	<b>Field lable</b>	<b>Data type</b>
	<b>Created By</b>	<b>Lookup(User)</b>
	<b>Last Modified By</b>	<b>Lookup(User)</b>
	<b>Owner</b>	<b>Lookup(User,Group)</b>
	<b>Reschedule Name</b>	<b>Text(80)</b>
<b>Visa Slot</b>	<b>Field lable</b>	<b>Data type</b>
	<b>Visa Slot Name</b>	<b>Text(80)</b>
	<b>Visa Slot Number</b>	<b>Text(20)</b>
	<b>Owner</b>	<b>Lookup(User,Group)</b>
	<b>Last Modified By</b>	<b>Last Modified By</b>

## 3.2 Activity and Screenshot

The screenshot displays the Salesforce Lightning Object Manager interface. The browser address bar shows the URL: `ubertechnologiesinc22.lightning.force.com/lightning/setup/ObjectManager/home`. The page header includes navigation links like "Get Started", "Check Out Top Features", "Leave Feedback", "Days left in trial", and a "Subscribe Now" button. The main content area is titled "Object Manager" and shows a list of 50 items, sorted by label. The list includes objects such as "Order", "Order Product", "Passport", "Passport with Visa Slots", "Payment", "Price Book", "Price Book Entry", "Process Exception", "Product", and "Quick Text". Each row displays the object name, its API name, its type (Standard or Custom Object), and a status indicator (checkmark or dropdown arrow). The interface also features a search bar, a "Schema Builder" button, and a "Create" button.

Object Name	API Name	Type	Status
Order	Order	Standard Object	
Order Product	Orderitem	Standard Object	
Passport	Passport__c	Custom Object	26/03/2023 ✓
Passport with Visa Slots	Passport_with_Visa_Slots__c	Custom Object	25/03/2023 ✓
Payment	Payment__c	Custom Object	25/03/2023 ✓
Price Book	Pricebook2	Standard Object	
Price Book Entry	PricebookEntry	Standard Object	
Process Exception	ProcessException	Standard Object	
Product	Product2	Standard Object	
Quick Text	QuickText	Standard Object	

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### First Section

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- Discover Salesforce Customer 360 [Review](#)
- Get to Know Customer 360 [Review](#)
- Introduction to trailhead [Review](#)
- Salesforce platform basics [Review](#)
- Exposure to Contacts [Review](#)
- App Exchange Basics [Review](#)

100% COMPLETE

Naanmudhalvan

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ubertechologiesinc22.lightning.force.com/lightning/r/Dashboard/01Z2w000000aotSEAQ/view?queryScope=userFolders

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### Dashboard

#### Passport with visa location

Last refreshed 17 days ago. Refresh this dashboard to see the latest data.  
As of 26-Mar-2023, 8:25 am Viewing as Gopalakrishnan P

Refresh Edit Subscribe

Passport with visa location

Record Count

Location

- Hyderabad
- Mumbai
- New Delhi

4

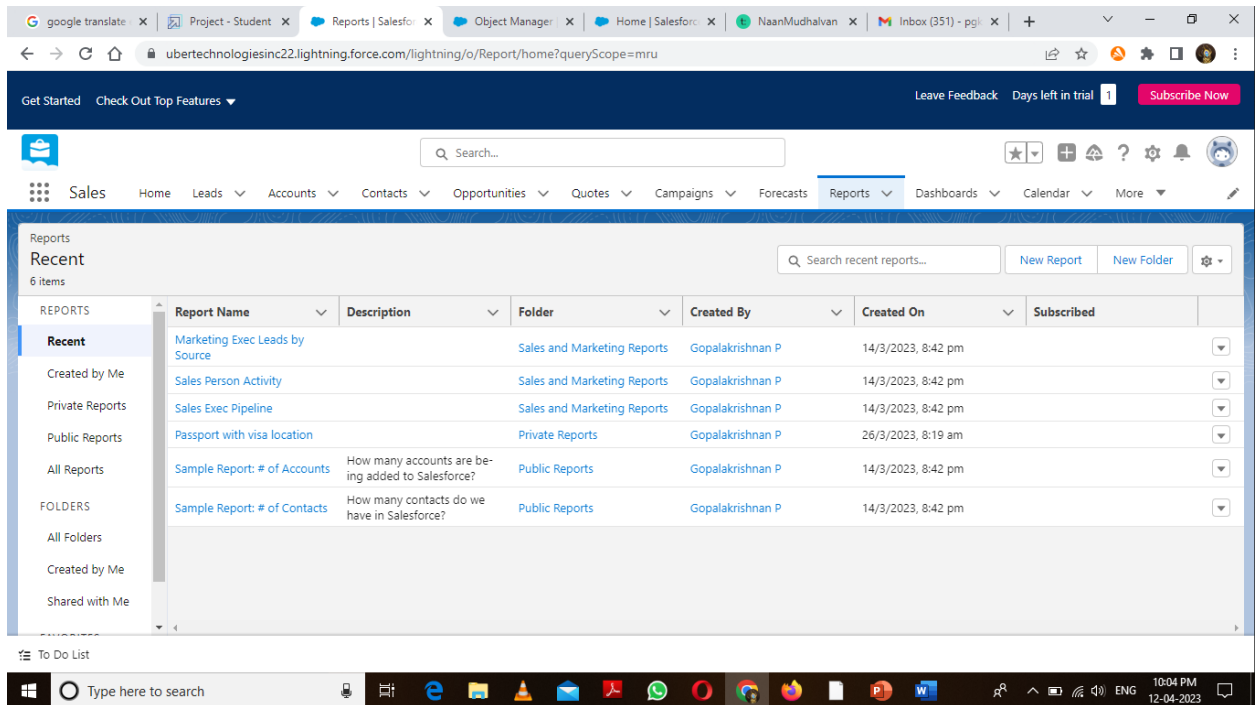
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[View Report \(Passport with visa location\)](#)

To Do List

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### 3 Trailhead Profile & Public URL

Team Lead - <https://trailblazer.me/id/gopap4>  
 Team Member 1- <https://trailblazer.me/id/navek39>  
 Team Member 2- <https://trailblazer.me/id/kalak22>  
 Team Member 3- <https://trailblazer.me/id/kathir2002>

### 5 ADVANTAGES & DISADVANTAGE

- **Advantages**
  - **Online Booking System is easy**
  - **Fast response seats**
  - **No double booking seats**
  - **Book from the comfort your home**

- **Disadvantages**
  - **People could hack into site**
  - **There is no personal service**
  - **You must have credit card and debit card**
  - **Initial costs of installing the system is high**

## 6 APPLICATIONS

- Identify visa type. Choose the right visa for your trip. ...
- Begin your application. Get started with your visa application. ...
- Book an appointment. Choose a Visa Application Centre and make an appointment. ...
- Pay your fees. ...
- Visit a Visa Application Centre. ...
- Track your application. ...
- Collect your passport.

## 7 CONCLUSION

“Here, I have come to the end of the project on the topic [CRM Application that helps to book a Visa Slot](#) structure. I tried my best to include all the necessary points that are required related to the given topic. Some of the information I wrote in the project were taken from the internet.

## 8 FUTURE SCOPE

**The Global E-passport and E-visa market 2022 research provides a basic overview of the industry including definitions, classifications, applications and industry chain structure. The Global E-passport and E-visa market report is provided for the international markets as well as development trends, competitive landscape analysis, and key regions development status. Development policies and plans are discussed as well as manufacturing processes and cost structures are also analyzed. This report additionally states import/export consumption, supply and demand Figures, cost, price, revenue and gross margins.**

