

Govindaraj Panditha

PROGRAM & PROJECT MGMT | DIGITAL TRANSFORMATION | STRATEGIC LEADERSHIP

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VALUE PROPOSITION

Seasoned Program and Project Manager with extensive experience leading digital transformation initiatives, infrastructure projects, and technology-driven business change. Adept at managing multi-million-dollar programs, vendor negotiations, and Agile and Waterfall methodologies. Proven track record of delivering strategic initiatives in telecommunications, financial services, healthcare, and government sectors. Strong leadership, stakeholder engagement, and governance expertise to drive business outcomes and operational efficiency.

KEY SKILLS

- Program & Project Management (PMP, SAFe Agile, MSP, ITIL v3 Certified)
- Digital and data Transformation & Technology Modernisation
- Cloud Migration & Infrastructure Delivery (AWS, Data Lakes, Big Data)
- Vendor & Stakeholder Management
- Business Strategy & Change Management
- Agile & Hybrid Project Delivery (Waterfall & SAFe Agile)
- Risk Management & Compliance (Energy, Utilities, Financial Services)
- AI, IoT, and Emerging Technology Implementations

PROFESSIONAL EXPERIENCE

TECHNICAL PROJECT MANAGER

Scentia | Sydney, AU

Feb 2025 – till date

- Leading the implementation of technical solutions to enhance business operations and customer experience.
- Managing software development and infrastructure projects using Agile methodologies.
- Coordinating cross-functional teams, vendors, and stakeholders to ensure timely project delivery.
- Driving process improvements and technology adoption across the organisation.

PROGRAM DELIVERY ADVISOR

Cloud Next technologies | Sydney, AU

June 2024 – Feb 2025

- Leading the delivery of healthcare solutions for hospitals and doctors, ensuring compliance with industry regulations.
- Overseeing hybrid Agile-Waterfall project delivery and managing AWS-based infrastructure.
- Driving client engagement, presales, and tailored feature development for healthcare solutions.

DIGITAL PROGRAM MANAGER

Football Australia | Sydney, AU

June 2023 – Apr 2024

- Managed the transition of legacy systems to AWS, overseeing cloud migration and data infrastructure modernisation.
- Led the implementation of a customised payment gateway solution in collaboration with major banks.
- Ensured system security, compliance, and operational efficiency for digital platforms.

SENIOR PROGRAM MANAGER

Cloudwerx | Sydney, AU

Apr 2022 – Dec 2022

As the sole program manager at Cloudwerx, I have contributed a combination of technical and managerial capabilities to the organisation from start-up stages. My role focuses on program leadership and advisory, including devising foundational structures to uplift team capability in delivering digital transformations.

Achievements and outcomes:

- **Fronted the delivery of a \$2.8M Phase I 'human-centered' digital transformation project within 4.5 months** for a financial services firm, including **facilitating and implementing Earned Value Management techniques** to optimise Story Point Cost per sprint, schedule tracking, performance monitoring, and overall project governance.
- **Consistently drive achievement of target ROIs**, customer satisfaction (95%) and utilisation rates (85%).
- **Spearhead the adoption of global standards and practices across Cloudwerx** through close collaboration with people managers, functional leaders, and ground staff.

SALESFORCE DELIVERY AND FUNCTIONAL LEAD

Capgemini | Sydney, AU

Jul 2021 – Apr 2022

- With a focus on business consultancy, I defined clients' business problems and objectives
- Delivered optimal digital transformation outcomes for Service Victoria and the Suburban Land Agency (SLA).
- I conducted in-depth assessments of overall client requirements, responded to Requests for Proposals (RFPs) and provided expert advice on project scopes, costings and timelines.

SENIOR TECHNICAL PROJECT MANAGER

PROGRAM MANAGER

Optus | Sydney, AU

Mar 2021 – Jun 2021

Mar 2016 – Mar 2020

- Led a multi-year strategic data transformation program (AUD 4M budget), establishing in-house data lakes and migrating data from Teradata.
- Managed hybrid Agile-Waterfall development, overcoming infrastructure and SSO integration challenges.
- Collaborated with AWS to enable rapid business testing within 45 days.

Achievements and outcomes:

- **Received recognition for delivering a \$4M strategic data transformation program**, implementing Data Lake and Big Data at Optus, by engaging multi-level stakeholders including AWS, Cloudera, Informatica, and 5 additional vendors to **produce \$250-\$400k in monthly savings**.
- **Managed the development and delivery of a \$2.2M Optus TV program**, including leading infrastructure and architecture design to create a secure Optus TV network.
- **Led a team of 12 technical staff in delivering a \$2M Big Data program** for Optus over 8 months.
- **Forged productive linkages with C-level stakeholders** to effectively identify business and resource requirements, and coordinate project delivery within defined budgets, timelines and quality standards.
- **Innovatively coordinated inter-departmental negotiations and prioritisation processes**, across various geographies, to ensure Service Level Agreements (SLAs) and critical business needs were met.
- **Created efficiency gains by imparting influence on senior leaders and cross-function personnel** regarding embracing new technologies and internal process changes.
- **Delivered multiple data transformations, migration, and analytics projects**, spanning risk management, SOS SQ upgrades, artificial intelligence, and data masking and migration.

EARLIER ROLES

Senior Project Manager Nokia Melbourne, AU	Sep 2015 – Mar 2016
Engagement/Program Manager Tech Mahindra Sydney, AU	Apr 2014 – Sep 2015
Program Delivery Manager COLT Technologies London, UK and Bangalore, IN	Nov 2009 – Jan 2014
Senior Director Programs, Product Delivery Head CARC IN, FR, ES & CN <i>C-DOT Alcatel Lucent Research Centre Ltd.</i>	Dec 2006 – Nov 2009
Software Development Manager Nokia IN & SG	Dec 2001 – Dec 2006
Engagement Manager (Global R&D) Wipro Limited IN, US & DE	Nov 1999 – Dec 2001
Senior Software Engineer Future Software Pvt. Ltd. IN	Mar 1999 – Nov 1999
Research Engineer Centre for Development of Telematics (C-DOT) IN	Aug 1995 – Feb 1999

EDUCATION

HARVARD MANAGE MENTOR | Leadership Development Program

Harvard Business School Online
2021

MASTER'S DEGREE | Information Technology (Technology Forecasting) and Marketing & Communications

Osmania University
2004 – 2006

POSTGRADUATE DIPLOMA | Business Management & Human Resource Management

Symbiosis Centre for Distance Learning
2005 – 2007

BACHELOR'S DEGREE | Computer Science and Engineering

S.J.M. Institute of Technology
1991 – 1995

SELECT CERTIFICATIONS & PROFESSIONAL DEVELOPMENT

Salesforce:

Salesforce Certified Marketing Cloud Administrator
Salesforce Certified Marketing Cloud Email Specialist
Salesforce Media Cloud Fundamentals
Salesforce Certified Sales Cloud Consultant
Salesforce Certified Service Cloud Consultant
Salesforce Certified Administrator (SCA)
Salesforce Platform Developer 1
Salesforce Platform App Builder

AWS:

AWS Certified Cloud Practitioner
AWS Certified Solutions Architect - Associate

Oracle:

Oracle Certified Associate (OCA) 10g
Oracle Certified Professional (OCP) 11g & 10g
Oracle 9i Certified Database Administrator – Associate

Program and Project Management:

Managing Successful Programmes (MSP) Certified
Certified SAFe® 5 Agilist
ITIL V3 Foundation Certified
PMP: Project Management Professional
KPMG Internal Quality Auditor (ISO)
Microsoft Project Certification

TOGAF:

The Open Group Certified: TOGAF® Standard, V9.0
The Open Group Certified: TOGAF® Standard, Version 9.2

Management & Leadership:

Time Management and Planning – Focus Workshop
Transformation Leadership Program (Organisational Leadership)

TECHNICAL SKILLS SUMMARY

Methodologies & Quality Standards

Agile | Waterfall | Scrum | ISO | KMPG | Six Sigma | SEI CMM Level 4&5 | TQM | SDLC | PDLC | JIRA |
Confluence | Conga

Program Management

SafeNet Agile | Clarity | SAP-HANA | Primavera | PRINCE2 | MPP 2016 | MS Office (Excel, VISIO, PowerPoint,
SharePoint) | Star Office Tools

Technologies

Data | Digital Transformation | Cloud (AWS) Architecture | Big Data | Salesforce | Cybersecurity | Kurbnetes |
Mobile & App Development | Cloudera | RStudio

Networking

Cloud Migration | DNS | IPSO OS | WiMAX | ISDN (LAP-D) | SS7 | BGP

Programming

Apex | C | Python | Pascal TCL/TK | Java

REFERENCES AVAILABLE UPON REQUEST
