**Lakshmi Patil**

Mobile: +91 8291521528 Email: lakshmi.b.patil@capgemini.com

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***OBJECTIVE***

To work in a challenging environment that provides opportunity to learn key technologies, be an effective team player in developing, managing projects to the best of my capabilities.

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***WORK EXPERIENCE***

Associated with **Capgemini** as a **Analyst /** **Software Engineer** since January 2017 with proficiency in JavaScript, jQuery, CSS, HTML, and experience on Service-Now development.

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***CAREER SNAPSHOT***

* 5+ months of experience Service-Now tool using JavaScript, jQuery, HTML, CSS.
* Good understanding of configuring Service-Now tool for various IT Service Management processes like Incident, Problem, Change, Service Request, Business processes, Scripting, and custom applications.
* Good knowledge of Business rules, Client Script, Server side script, UI pages.
* Training which includes Service-Now and JavaScript environment, web service.
* Good understanding of UI Policy, Workflows, email notifications, background scripts, Server and Client Script.
* Trained on Service now best practices, Dos and Don’ts with responsibilities.
* UI scripting using JavaScript and changes using HTML, CSS and JSP.

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***SKILL SET***

**TECHNICAL**

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| --- | --- |
| **LANGUAGES** | Java, JEE, JavaScript |
| **DESIGN** | CSS, HTML5 |
| **RDBMS** | Oracle 11g |
| **OPERATING SYSTEM** | Windows XP and Above |
| **TOOLS** | Service-Now, Eclipse |
| **JAVA TECHNOLOGIES** | JDBC, JSP, Servlets |

**Responsibilities:**

* Have good experience in all the modules of the Tool.
* As a key developer, involved in the requirements gathering, design of major modules with strict deadlines.
* Additionally can learn new features of Service now and take challenging task for efficient management of service now.
* Self-motivated individual and with good analytical skills.

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***SCHOLASTICS***

**B.E (Information Science engineering)** from AIET College of Engineering, Gulbarga. VTU, Karnataka in 2012-2016.

* **Higher Secondary (12th)** from st.Joseph college, Gulbarga, Karnataka, Karnataka Board in 2010– 2012.
* **Matriculation (10th)** from NVEM School, Gulbarga, Karnataka Board in 2010.

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***PERSONAL INFORMATION***

Father’s Name : Sharangouda .g. Patil

Date of Birth : 16st February 1995

Languages : English, Kannada, Hindi.