KENNY CHAN

FULL-STACK SOFTWARE DEVELOPER

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PROFILE

An experienced full-stack developer skilled in web, mobile, and microservices using Java, RDBMS, and cloud platforms. Currently at Quality Healthcare Medical Services, develops Third-Party Administration Backoffice Systems with reporting integrations. Previously, led Pocket Trader's payment integration and a 4-month website revamp at Seekers Capital Group, managing PSPs and APIs across 10+ countries. Background spans retail, logistics, insurance, finance, and healthcare, excelling in team and independent roles while meeting deadlines.

WORK EXPERIENCE

APR 2025 – Now

QUALITY HEALTHCARE MEDICAL SERVICES

SENIOR APPLICATION ANALYST

- Get the user requirements for Third-Party Administration Backoffice System projects with Cathay Pacific
- Develop the Third-Party Administration Backoffice System regarding users' requirements
- Revamp and integrate a standalone reporting system into the main backoffice portal.

JUL 2021 – AUG 2024

SEEKERS CAPITAL GROUP

PROJECT LEAD DEVELOPER (2022-2024)

Projects: Pocket Trader Marketing Website Revamp, Pocket Trader Marketing Campaign

- Got requirements from the design, marketing and product team
- Formed a working squad and plan for the project timeline and coordinated with squad members
- Worked technically in hands-on coding with the development team

Features: Payment module (Deposit and Withdrawal)

- Met the onboarding team with different Payment Service Providers (PSP) online for integration
- Participated in architecture and backend design regarding the business flow and setting
- Implemented the Backend API with developers
- Worked technically with developers on different platforms (iOS, Android and Web) to make sure to deliver as scheduled

FULL-STACK SOFTWARE ENGINEER (2021-2022)

- Works on coding in frontend for web application and backend API Development for a new developing fin-tech product in an Agile team
- Tests applications and resolves problems throughout the sprint

EDUCATION

2009 - 2011

THE OPEN UNIVERSITY OF HONG KONG

- BSc (Hons) in Electronic and Computer Engineering

2007 - 2009

HKUSPACE COMMUNITY COLLEGE

- Assoicate of Applied Science in Information Technology

SKILL USED

Backend

- MSSQL, PostgresSQL, Oracle, MS Azure Cloud Platform

Reporting Tool

- Crystal Report. Jasport Report

ETL Tool

- Informatica

Frontend

- ReactJS, CSS, HTML, Typescript

Backend

- Java Springboot, NodeJS (ExpressJs, Next.js), RESTful API, MongoDB, PostgreSQL, AWS Web Service (EC2, ECS, S3, Lambda, CloudFront)
- Event-driven architectures (Vert.x)

Reporting Tool

- Metabase

Software Development Tools

- Github, Jira, Confluence

CI/CD

- Jenkins, Github Action

ACHIEVEMENTS

- Launched a fintech web application in 2021 after starting the revamp in June.
- Revamped a marketing website in 4 months, including design, content pages, and CMS setup.
- Integrated credit card and alternative payment methods across 10+ countries in Africa and APAC.

WORK EXPERIENCE

JAN 2020 – JUL 2021
HKT FINANCIAL SERVICE LIMITED
SYSTEM ANALYST (PERMANENT)
- Developed backend APIs.
- Provided post-implementation support and resolved production issues.
- Tested applications and prepared detailed program specifications throughout the development lifecycle.

ACHIEVEMENTS
- Launched of HKT flexi loan application and projected to increase the sales in the online shop under HKT group

NOV 2018 – NOV 2019
MANULIFE
SYSTEM ANALYST (SECONDMENT CONTRACT)
- Developed and enhanced software for New Business and Claim Team using SDLC and Agile.
- Provided post-implementation support and analyzed production issues.
- Ensured projects met SDLC and QA standards.

ACHIEVEMENTS
- Optimized Volunteering Health Insurance Scheme into the legacy core insurance system in a limited time

OCT 2016 – NOV 2018
KUEHNE & NAGEL
ANALYST PROGRAMMER
- Worked on revamping the Internal Accounting System.
- Provided post-implementation support and analyzed production issues.
- Maintained systems for data warehousing and business intelligence (BI) initiatives.

NOV 2015 – OCT 2016   CHOW SANG SANG INTERNATIONAL
ANALYST PROGRAMMER
- Enhanced supply chain system applications in the inventory team and provided post-implementation support to resolve production issues.

MAY 2013 – OCT 2015   MILLIONTECH DVLT LIMITED
ANALYST PROGRAMMER
- Worked in development team for Software Development in projects with government client (Hong Kong Housing Authority, HKEAA)

AUG 2012 – MAR 2013   HONG KONG HOUSING SOCIETY
CRYSTAL REPORT PROGRAMMER
- Business Object Report System Development and support

AUG 2011 – AUG 2012   HONG KONG INVENTORY LIMITED
SOFTWARE ENGINEER
- Website Development and Maintenance

SKILL USED

Frontend
- Java Server Page (JSP)

Backend
- Java Springboot, Oracle DB

Software Development Tools
- Bitbucket, Jira, Confluence

Frontend
- Java Server Page (JSP)

Backend
- Java Springboot, PL/SQL, Oracle DB

Software Development Tools
- Bitbucket, Jira, Confluence

Backend
- Java Springboot, PL/SQL, Oracle DB

Software Development Tools
- SVN, Mantis, Jenkins

Skill used
- JSP, Java Springboot, PL/SQL, Oracle DB

Skill used
- JSP, Java Springboot, PL/SQL, Oracle DB

Skill used
- Crystal Report, SAP BO Report, Oracle DB

Skill used
- ASP, MS SQL