

PROFESSIONAL SUMMARY

Resourceful Data Analyst with experience sourcing, processing, and analyzing data to deliver insights that improve business performance and operational efficiency. Skilled in Python, SQL, and data cleansing tools with a growing interest in web sourcing and data engineering. Strong communicator and team collaborator, known for automating reporting workflows, optimizing processes, and supporting cross-functional teams with clean, actionable data.

EMPLOYMENT HISTORY

SEP 2021 - PRESENT

Data Analyst, Cages Hospitality Group, Shanghai

- Delivered actionable insights on inventory, sales, marketing, and customer behavior, helping reduce operational costs and boost profitability.
- Automated reports using SQL, Python, and BI tools to track and improve team efficiency.
- Built dashboards to support marketing, HR, finance, and operations enabling faster, data-informed decisions.
- Conducted deep-dive analyses on sales, inventory, and customer trends to improve operational efficiency and profitability.
- Presented insights and recommendations directly to leadership for cross-functional initiatives and strategic improvements.

OCT 2021 - JAN 2023

Data Science Instructor (Part-Time), Le Wagon, Remote

- Taught courses on SQL, Python, Data Analysis, and Machine Learning.
- Guided students in creating capstone projects including chatbots and recommendation systems.

APR 2016 - MAR 2018

Head ESL Teacher, Web International English, Shanghai

- Led a high-performing teaching team with strong retention and a 4.9/5.0 student satisfaction rating.
- Contributed to curriculum development and teacher training.

APR 2015 - APR 2016

Account Manager, MissionSafe, Atlanta

- Implemented CRM tools to improve client engagement and sales tracking.

MAY 2013 - APR 2015

Project Manager, Awana Global, Atlanta

- Developed regional partnerships, increasing training program participation by 50%.

EDUCATION

SEP 2018 - MAR 2021

MA, Shanghai JiaoTong University, Shanghai - 3.9 GPA

AUG 2007 - MAY 2013

BA, University of North Georgia, Dahlonega - 3.4 GPA

JUN 2021 - AUG 2021

Data Science Certificate, Le Wagon, Shanghai

SKILLS

Python	SQL
Excel	Metabase
Business Intelligence	Communication