

How Political Bots influence Brexit – A new way of classifying bots

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CENTER for COMPUTATIONAL SCIENCE









Audience questions

Familiar with Brexit?

Heard of Cambridge Analytica?

Heard of IRA (Internet Research Agency)?

Heard of Aggregate IQ?

Iranian disinfo campaigns?

Chinese disinfo campaigns?

"Around the world, government actors are using social media to manufacture consensus, automate suppression, and undermine trust in the liberal national order."

Oxford, Computational Propaganda Research Project

In a nutshell...

- Brainspace, product of Cyxtera
- Novel way of approaching disinformation and social media
- Beyond basic stats: ML and NLP
- Brexit was trending and good topic

Breakdown / Outline

- Why old methods don't work anymore
- Goal of Study
- Dataset composition
- Technology Stack
- Data Exploration
- Examples
- Models
- Process
- Findings
- What does this all mean?
- Effects on Canada's election
- The bigger picture
- Lessons learned
- Other research

Why historical ways of detecting bots don't work anymore

- Posting 24/7, or at odd hours
- Extremely high amount of interactions
- Only retweets, no original posts
- Obvious reverse image searchable profile pics
- Botometer (formerly Bot-or-Not) and other analysis tools
- Strange handles ending with too many numbers
- Marketing programs used to post tweets
- Don't account for sock puppets (need trained analyst)

Goal of study?

- To find bots discussing highly ideological political discourse on Twitter
- Do it in a way that others have not.

Dataset composition



Theresa May

@theresa_may

Parliamentary Candidate for Maidenhead. Former Prime Minister of the United Kingdom.

Joined June 2016

Target: Teresa May Target (PM of the UK at the time)

- 4.8 Million tweets
- Scraped 100k of most recent followers (77k active accounts, 33k dormant accounts with no tweets)
- Tweet attributes
- Scraped and pulled up to the last 200 tweets from each account (including retweets), and which accounts they talked to

Technology Stack | Data Gathering and Ingestion





Python Twitter API

For reach account, collect up to 200 of their tweets and mentioned accounts

for each follower gather their timeline (including retweets)

Store as a "pickle"

Python script that inputs pickles

strips out unnecessary data

formats result as a CSV file

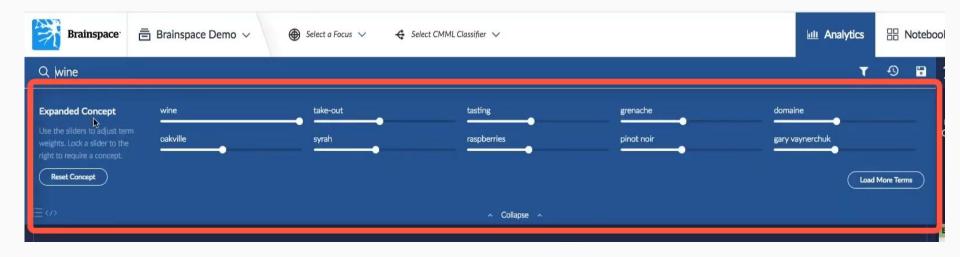
Brainspace Input as a DAT

Certain fields mapped as if they were email fields

Brainspace does its magic organizing the data (search, NLP, ML, translation, etc)

Note: Twitter API essentially hostile to this sort of data gathering, with many restrictions and undocumented rate limits.

Data Exploration

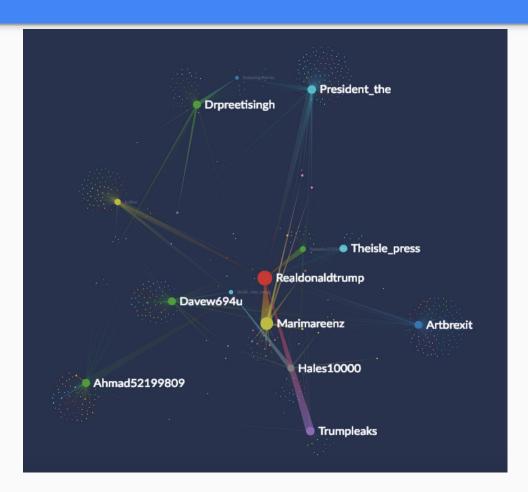


Analysis based purely on content and behavior

- Bots must push out tweets in order to stay relevant
- Bots must behave in a manner similar to marketing bots

Pro-Trump bots

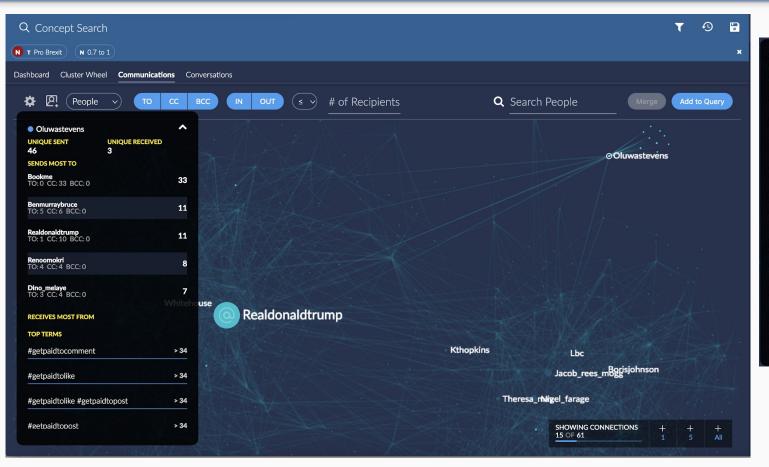
accounts tweeting the most at Trump

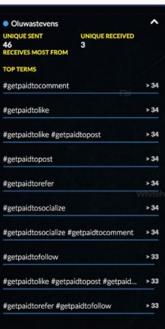


Bot example



Screenshot of Brainspace



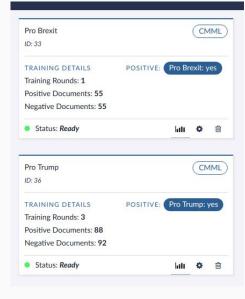


Model methodology for Content-based sentiment analysis

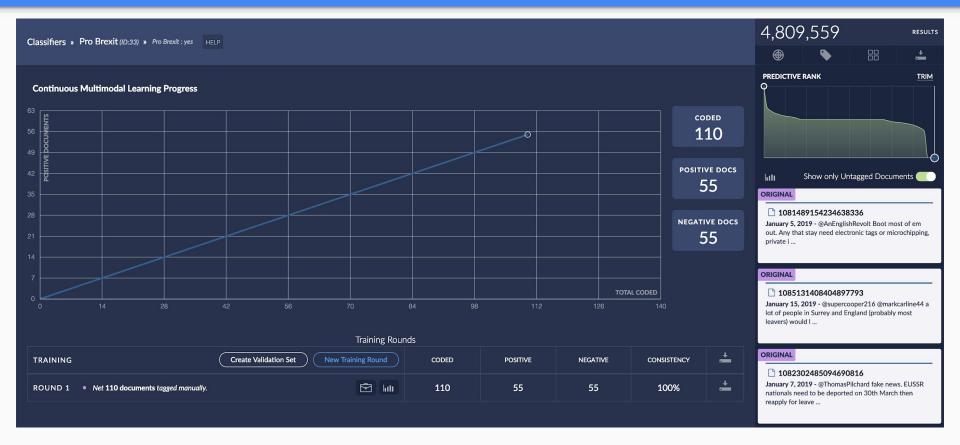
Pro-Brexit	Anti-Brexit
Pro-Trump	Anti-Trump

Trained 55~90 tweets per ideology into each

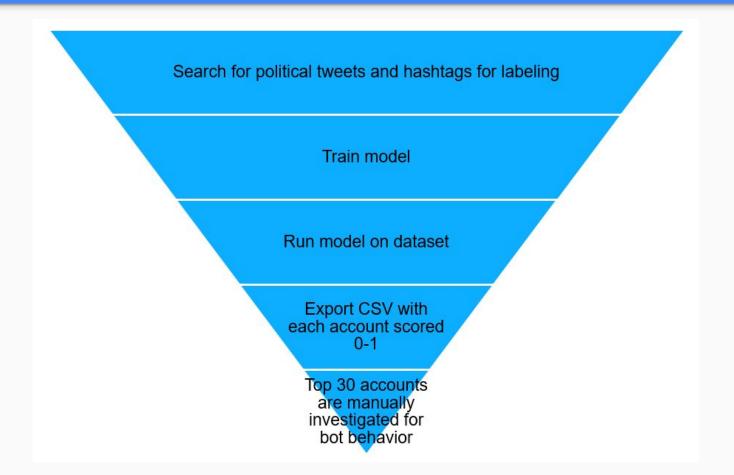
model.



CMML (Continuous Multimodal Learning)



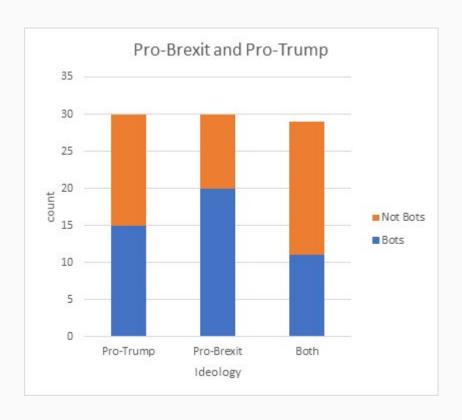
Process



Tools used for manual analysis

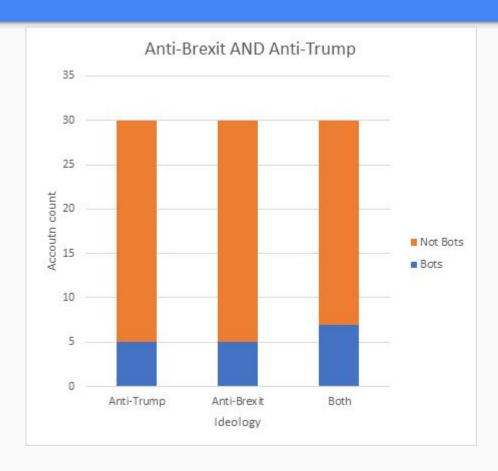
- Yandex / Google Reverse Image Search
- iseek.com/iseek (ideal for human targets with unique names)
- Botometer (formally bot-or-not)
- Smell test

Result: Pro-Brexit + Pro-Trump



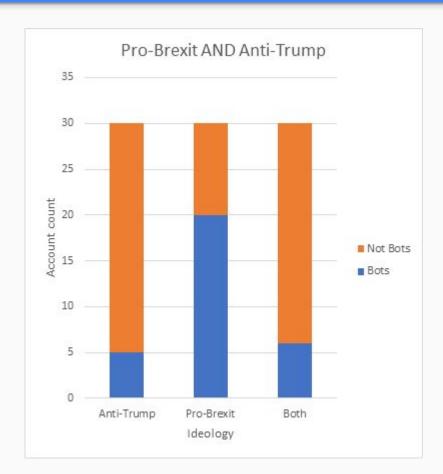
- Both: 38% of accounts are bots
- Pro-Trump: 50% are bots.
- Pro-Brexit: 66% are bots.

Result: Anti-Brexit + Anti-Trump



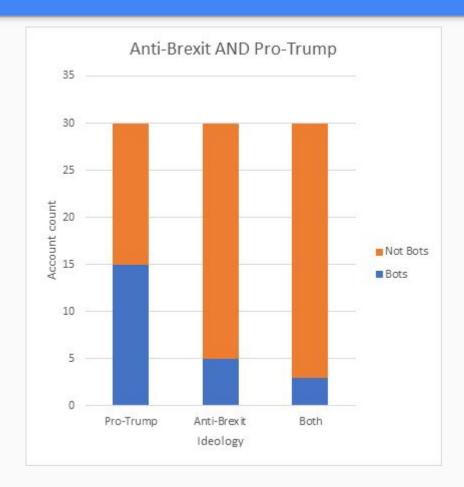
- Both: 23% are bots
- Anti-Trump: 17% are bots
- Anti-Brexit: 17% are bots

Result: Pro-Brexit + Anti-Trump



- Both: 23% are bots
- Pro-Brexit: 66% are bots
- Anti-Trump: 16% are bots

Result: Anti-Brexit + Pro-Trump



- Both: 10% are bots
- Pro-Trump: 50% are bots
- Anti-Brexit: 16% are bots

Result: Botometer comparison

Botometer_®

An OSoMe project (bot•o•meter)



- Botometer agreed with our manual analysis 78% of the time.
- When it failed it invariably thought that an account was a human, while in fact it was a bot.

What does this all mean?

- Pro-Brexit and Pro-Trump accounts are driven heavily by bots
- Bots push strange combinations of ideologies (may imply reuse of accounts for different campaigns? Needs additional research)
- Humans hold multiple ideologies instead of singular focuses?
- The good bots are getting more sophisticated and harder to find (so we may be underestimating what we are seeing)

Pre Election concerns

Twitter needs to be more responsible ahead of election, Gould says



By Shruti Shekar @shruti_shekar JUN 7, 2019 9:10 AM EDT 0 COMMENTS

Facebook Won't Remove Doctored Content During The Canadian Election

Election authorities could still investigate false or misleading content like doctored videos, but the social media giant said it's not its role to decide where the "line" is.



Iane Lytyynenko BuzzFeed News Reporter



Alex Boutilier



Craig Silverman BuzzFeed News Reporter

Canada Declaration on Electoral Integrity Online

Social media and other online platforms play a meaningful role in promoting a healthy and resilient democracy provide a forum for sharing ideas, encouraging innovation, enabling Canadians to engage in dialogue about im Posted on May 28, 2019, at 5:00 p.m. ET issues and facilitating economic opportunity and civic engagement. However, these platforms have also been used to spread disinformation in an attempt to undermine free and fair elections and core democratic institutions and aggravate existing societal tensions.

Social media and other online platforms and the Government of Canada help safeguard this fall's election and to support healthy political discou working together to address these challenges head-on.

To this end, we commit to working together in the lead-up to the Octobe transparency and authenticity, subject to Canadian laws and consistent

VANCOUVER 4

Bots, hackers and trolls: How the digital misinformation war is being waged ahead of the federal election

Integrity

Platforms will:

1. Intensify efforts to combat disinformation to promote transparency efforts to safeguard the Internet ecosystem.



By Perrin Grauer Star Vancouver Melanie Green Star Vancouver Wed., April 10, 2019 | 5 min. read

Post Election research



[Thread] 1/ I have compiled a lot of data over the past month on various Trudeau hashtags. In this analysis I compiled samples from the past 1.5 months In the following analysis, you will see pro-Trump accounts still dominating anti-Trudeau hashtags #cdnelxn2019 #cdnpoli

5:08 PM · Oct 13, 2019 · Twitter Web Client

1K Retweets 1.3K Likes



Follow

NEW: Hundreds of newly created and pro-Trump Twitter accounts rallied behind Boris Johnson on Thursday in activity deemed "suspicious" by a number of experts familiar with online manipulation.

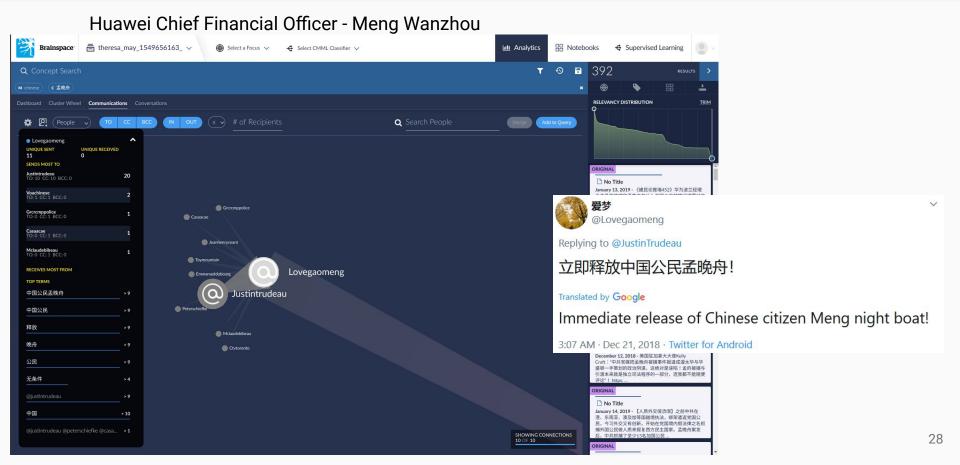


Pro-Trump Twitter accounts boost Boris Johnson Brexit message

Hundreds of newly created and pro-Trump Twitter accounts rallied behind Boris Johnson on Thursday in activity deemed "suspicious" by a number of experts fami... firstdraftnews.org

5:29 AM - 19 Oct 2019

China - Canada tweets



Possible threat actors/ Attribution?

China, Russia, Iran, India, Private Companies, Political parties, Wakanda, etc. (so massive we don't even know)

Threat = capability + intent. Intent = everyone. Capability = gets easier every year. Capabilities can be purchased with Propaganda As A Service (PaaS)

Attribution is difficult without backend data

Russia in Africa Angle?



Russia Tests New Disinformation Tactics in Africa to Expand Influence

Facebook said it removed three Russian-backed influence networks aimed at African countries. The activity by the networks suggested Russia's approach was evolving.



Bad News





Good news



We've made the decision to stop all political advertising on Twitter globally. We believe political message reach should be earned, not bought. Why? A few reasons...

4:05 PM · Oct 30, 2019 · Twitter for iPhone

104.5K Retweets **430.5K** Likes

• This article is more than 3 years old

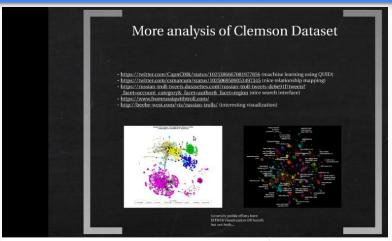
Twitter deletes 125,000 Isis accounts and expands anti-terror teams

Building confidence in its anti-terror policies, the social media company is expanding its specialist teams in the US and Ireland to monitor extremist content

Lessons Learned

- Evidence management with Hunchly
- Use dedicated VM like Buscador for investigation: protects your OPSEC, makes workflow easier/faster. Build your own tools for automation.
- Use clean Twitter sock puppets for investigations. My account got blocked by a few targets. You want twitter to recommend you other susicious accounts based off what AI magic happens with their recommendation algo.
- Malicious actors are constantly evolving their TTPs. They read the news too. Don't expect the job to ever be done.

Other capabilities we have but did not use for this project



Walkthrough 2 -Finding Russian Twitter Bots with Brainspace

1 year ago | More

Immunity Videos PRO + Follow





Mr. Dave Aitel - Workshop - The Steven E. Stern workshop on Cyber-Terrorism.

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SUBSCRIBE

Cyxtera Blog: Brainspace

Written by Dave Aitel | Acknowledgment: William Grayson Hilliard - Cyxtera Data Engineering on August 08, 2018

40 views • Oct 23, 2019

Data Carving the Internet Research Agency Tweets

Other good research to check out

bellingcat.com

bellingcat.com/news/2019/09/03/twitter-analysis-identifying-a-pro-indonesian-propagan da-bot-network/

firstdraftnews.org/

twitter.com/thegrugq

cyber.fsi.stanford.edu/

https://www.trendmicro.com/vinfo/us/security/news/cybercrime-and-digital-threats/hunting-threats-on-twitter

Contact me

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Or pull me aside at this conference