

FADLULLAH JAMIU-IMAM

CUSTOMER SERVICE

SUMMARY

A dedicated and results-driven professional with a proven track record in exceptional customer service, strong problem-solving abilities, and a passion for fostering positive customer relationships. Seeking to leverage my skills and experiences to contribute effectively as a [Job Title] within your esteemed company.

PERSONALITY HIGHLIGHTS

- Exceptional written and verbal communication skills
- Proven track record in customer service and delivering outstanding customer care
- Keen attention to detail with strong problem-solving skills
- Friendly, empathetic tone, and professional demeanor
- Self-motivated, proactive, and resourceful mindset

CONTACT DETAILS

314 Broadway Ave.
Winnipeg, Manitoba,
Canada

topnotchjamiu@gmail.com

204-869-9891

PROFESSIONAL EXPERIENCE

Customer Service Representative

PUP Industries, Nigeria - JUN 2022 - JULY 2023

- Provided exemplary customer service, resolving inquiries and issues promptly with a focus on customer satisfaction.
- Demonstrated exceptional written and verbal communication skills through clear and concise interactions with clients.
- Maintained a friendly and empathetic tone, fostering a positive customer experience.

VOLUNTEER EXPERIENCE

Enactus ABU - JAN 2022 - SEPT 2023

- Collaborated with a team on various community projects, showcasing leadership and teamwork skills.
- Implemented innovative strategies, demonstrating a proactive and resourceful mindset to achieve project goals.
- Engaged in outreach programs, honing communication skills in diverse settings.

EDUCATION

Red River College
Diploma In-view
Manitoba, Canada.