



November 27, 2017 Week 14, Class #39 Teams

Mark Seaman MWF – 10:00-11:30 - Kepner 0095F

Mark Seaman

#### **Take Home Exam**



- ♦ Grading Exam #3
  - Excellent results so far
  - Exceeded my expectations
- ♦ Post your files on
  - Github
  - UNC-CS350
  - Exercises
  - Results
  - Student
  - Exam3

#### This Week – The Profession



Last Week

Risk

Monday, 11-27

**Teams** 

Wednesday, 11-29

Jobs

Friday, 12-1

Contribution

Next Week

Final Exam









♦ What skill the most important to your success?





♦ What skill the most important to your success?

Like an aircraft with poor aerodynamics, is an engineer that cannot work with others. Both will crash and burn.

## People work in teams



- ♦ Success is set by social skill
- Some people accumulate enemies while others gather allies
- ♦ Most engineers are introverts
- ♦ We must learn skills in order to collaborate

## People work in teams



Why do some people succeed often, while other don't?

## Integrated character



- ♦ Integrity is the ability to respond to life's challenges. -- Dr Henry Cloud Integrity
- ♦ Being a professional is less about what we know and more about what we believe.

♦ We act out of what we believe

♦ Look at the wake they leave behind

## **Emotional Intelligence - EQ**



- Highly correlated with success and satisfaction
- ♦ EQ can be learned (practice the skills)
- Emotions occur automatically, but must be managed rationally
- ♦ We are not victims of our own emotions

# What makes up EQ?



- ♦ personal management

### **Primal Emotions**



- ♦ Happiness
- ♦ Anger
- ♦ Fear
- ♦ Sadness
- ♦ Shame

### **Primal Emotions**



#### Ailment

- ♦ Anger
- ♦ Fear
- ♦ Sadness
- ♦ Shame

### Cure

- ♦ Humility
- ♦ Trust
- ♦ Hope
- ♦ Belonging

# **EQ** in the workplace



- ♦ balanced interest
- ♦ humility

# Leadership is influence



### **Course Evaluation**



- ♦ Instructor: Chris Harris & Mark Seaman

X



