# **An Pham**

Deploying automation for Software Devlopment with Devops and Gitops approach.

### Education

2018-2019

Bachelor, Mangement Information System; University of Boston

(expected)

Major: System Administrator - Information Technoloogy

## Experience

#### **System Engineering Virtual Intern**

Open Learning Exchange, MA, USA Duration: Sept 2019 - Present, 2020 Team Size: 12-15 Role Played: QA engineer

- Build and test jitsi meeting application
- Provide whitebox and blackbox testing for raspbian images.
- Test the CI/CD for container
- Code review for bash programs
- Debug and program wireless system

### **AV Techology Support**

Umass Boston, Boston, MA - Perform data entry on daily basis. - Update laptop and Workstation of class rooms. - Troubleshoot tickets from ITSM. - Responsible for reporting incidents within buildings.

- Perform installation for Zoom Conference Software.

Software has been used \* Ticket system - Service Now \* Office 365

### Project

1 - System Engineer Virtual Intern Skills Used: Rasbian, Docker, Vagrant, Bash, NPM.

Create debian based images that can be controlled by android remote apps. The system is used to support a web based e-learning system. The scope of the projects is high and maintained by a experience devops team.

- QA Engineer add
- Docker Pipeline Link
- 2 SD Card Burner
- 3 Blogging about KVM technology. Build virtual machine for system testing. Containerize web apps to work with docker.

# Technical Experience

#### VM Builder

For items which don't have a clear time ordering, a definition list can be used to have named items.

• These items can also contain lists, but you need to mind the indentation levels in the markdown source.

Second item.

Open Source SD Card Burner https://github.com/ole-vi/

Programming Languages

Bash Here, we have an itemization, where we only want

Python: Description of your experience with second-lang,

**LAMP stack** We both know this one's pushing it.

Nodejs cli module

### Skills

- Documentation style
  - English
  - Hexo, markdown static webs
  - CI/CD DocOps
- Automation and Pipeline
  - Automated Build: Jenkins, Gits
  - Automated Testing: BATs
  - Docker webhook

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