

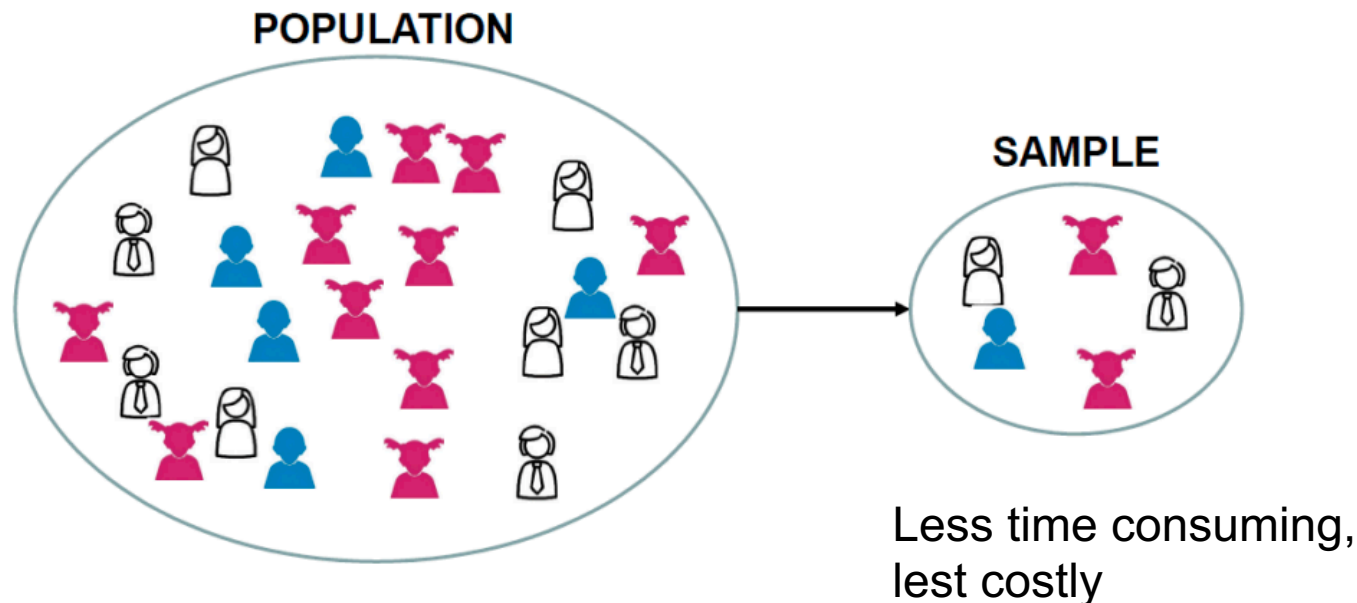
Lecture 03: BI Basic - Statistics

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Population vs sample

- Population: Collection of all items of interest, denoted N
- Sample: A subset of population, denoted n

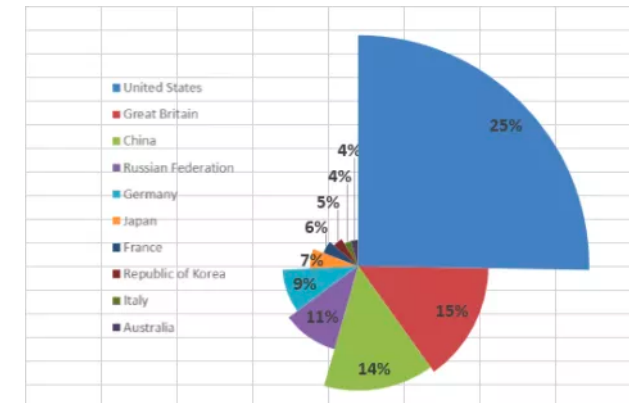
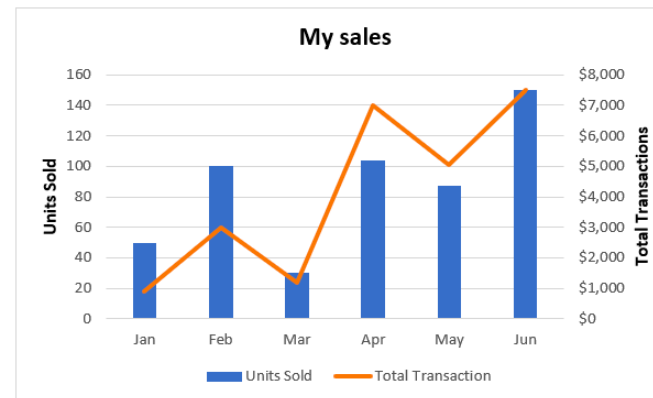
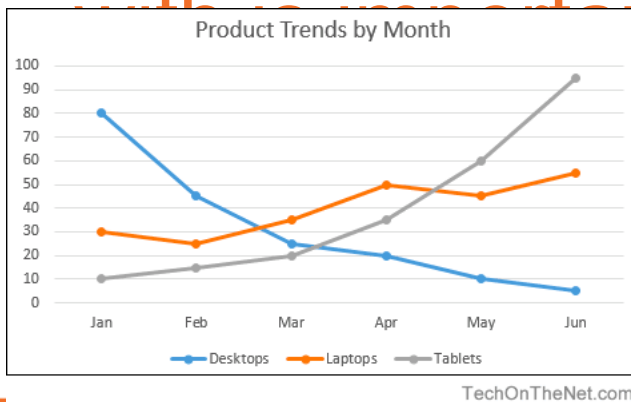


Choosing a sample

- A sample must be both random and representative for an insight to be precise
- **Randomness:** random sample is collected when each member of the sample is chosen from the population strictly by chance.
- **Representativeness:** A representative sample is a subset of the population that accurately reflects the members of the entire population.
- Example: Doing a survey on students of FPT university by going to the canteen and ask students in the canteen. Is it random or representative?

Types of data

- Before we can start analyzing we have to get acquainted with the types of variables
- Different types of variables require different types of statistical and visualization approaches.
- Therefore to be able to classify the data you are working with is important.

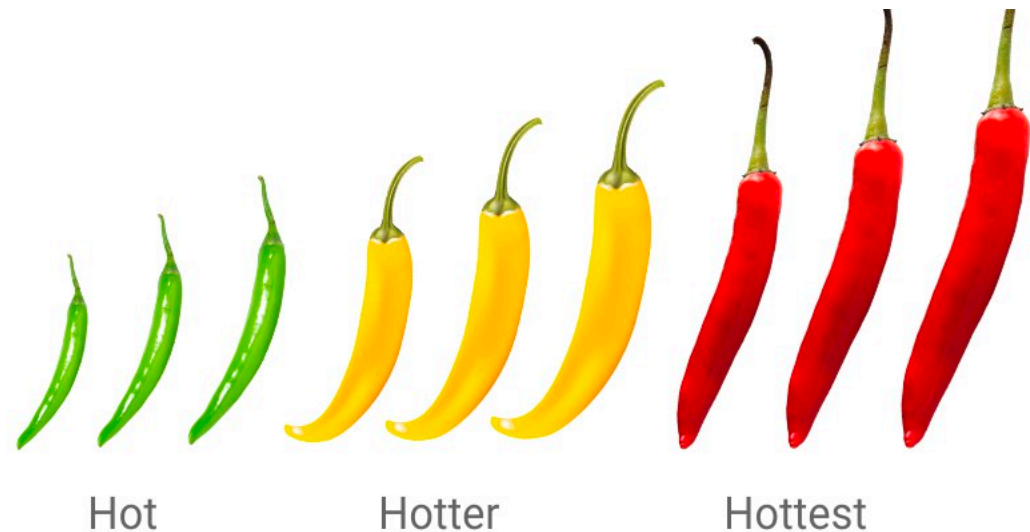


Types of data

- **Categorical data:**
 - Types of cars
 - Yes/No answers
- **Numerical data:**
 - Discrete: countable. For example: number of children, grades of assignments
 - Continuous: infinite, impossible to count. For example: weight / height of a person.

Level of measurements

- Qualitative data: nominal or ordinal
 - Nominal data: unordered categories. For example: type of cars, colors of hair
 - Ordinal data: can be ordered. For example: categories of chili, satisfaction of customer

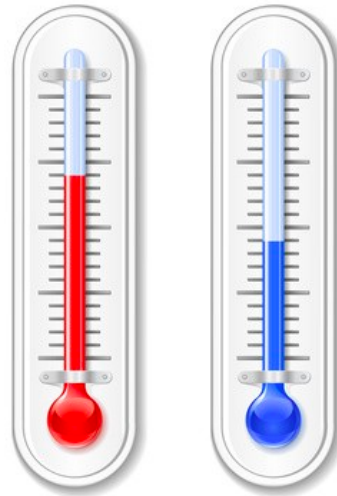


Level of measurements

- Quantitative data: interval and ratio both are numbers but ratio has “true” zero
 - Interval data: data is like ordinal except we can say the intervals between each value are equally split. Example Celsius temperature
 - Ratio: Example: Kevin



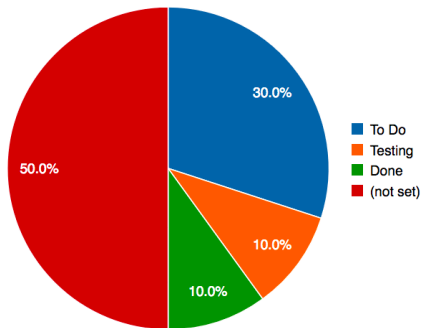
Interval data



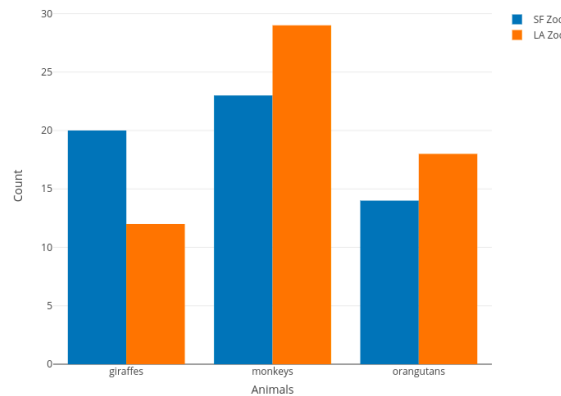
Ratio. Example: Kevin

Graphical representation

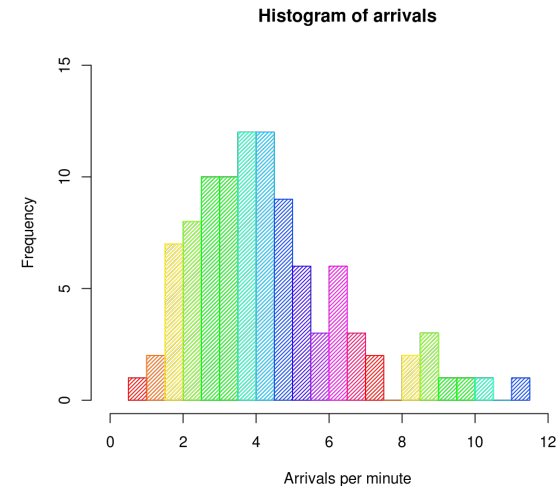
- The way data should be represented in a graph or chart depends on the level of measurement



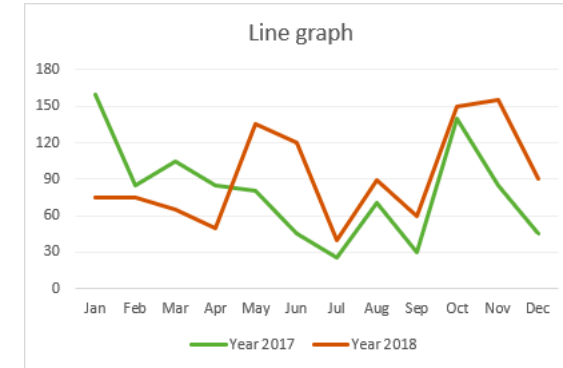
Pie Chart
Nominal



Bar Chart
Nominal, Ordinal,
Interval, Ratio



Histogram
Interval, Ratio



Line chart
Interval, Ratio

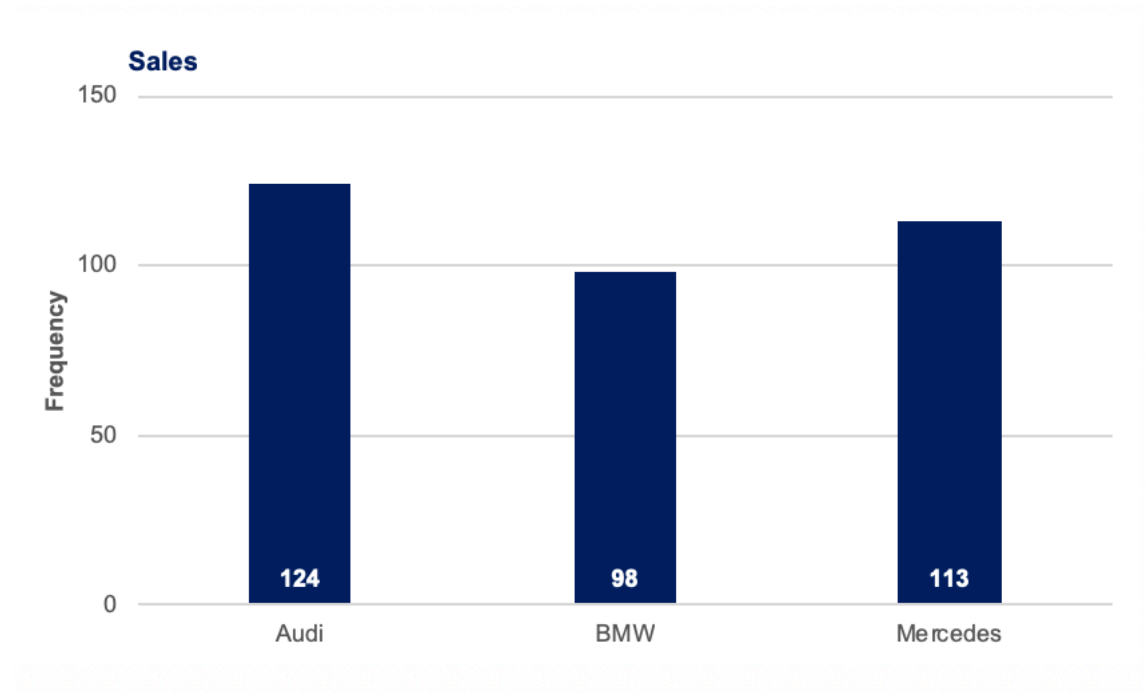
One variable techniques

- Frequency distribution table
- Bar charts

	Frequency
Audi	124
BMW	98
Mercedes	113
Total	335

Type of car: variable

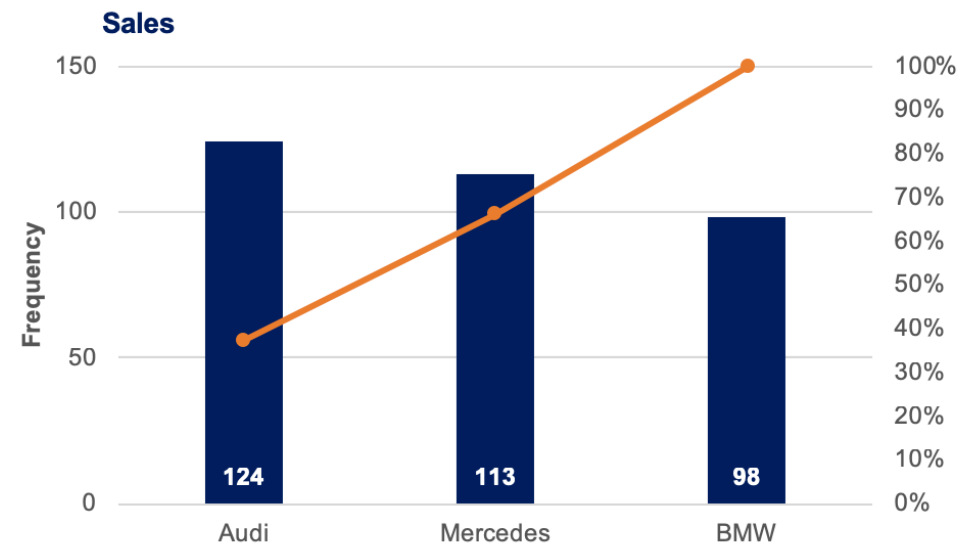
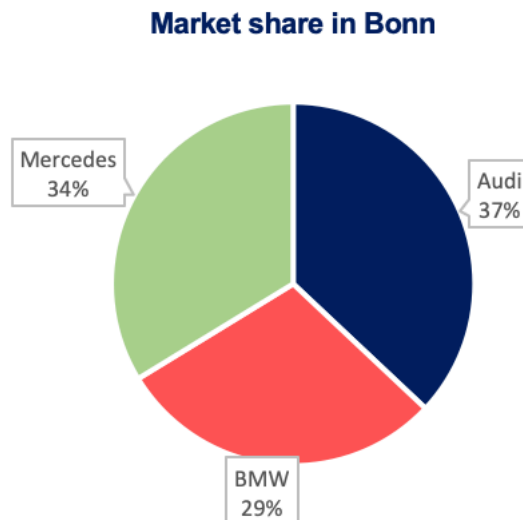
Audi, BMW, ...: value of variable



One variable techniques

- Pie charts
- Pareto charts

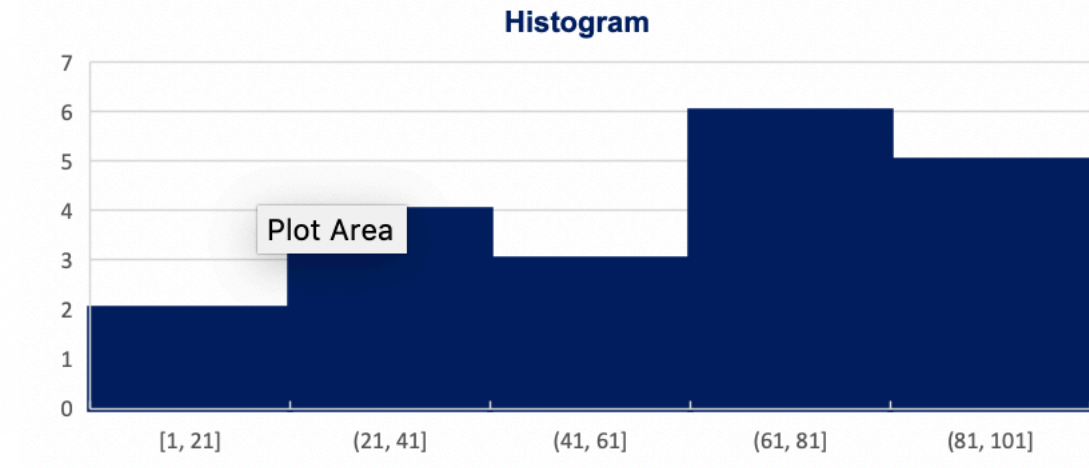
<i>Ordered</i>	Frequency	Relative frequency	Cumulative frequency
Audi	124	37%	37%
Mercedes	113	29%	66%
BMW	98	34%	100%



One variable techniques

- Frequency distribution table (may need to set interval)
- Histogram

Interval start	Interval end	Frequency	Relative frequency
1	21	2	0.10
21	41	4	0.20
41	61	3	0.15
61	81	6	0.30
81	101	5	0.25



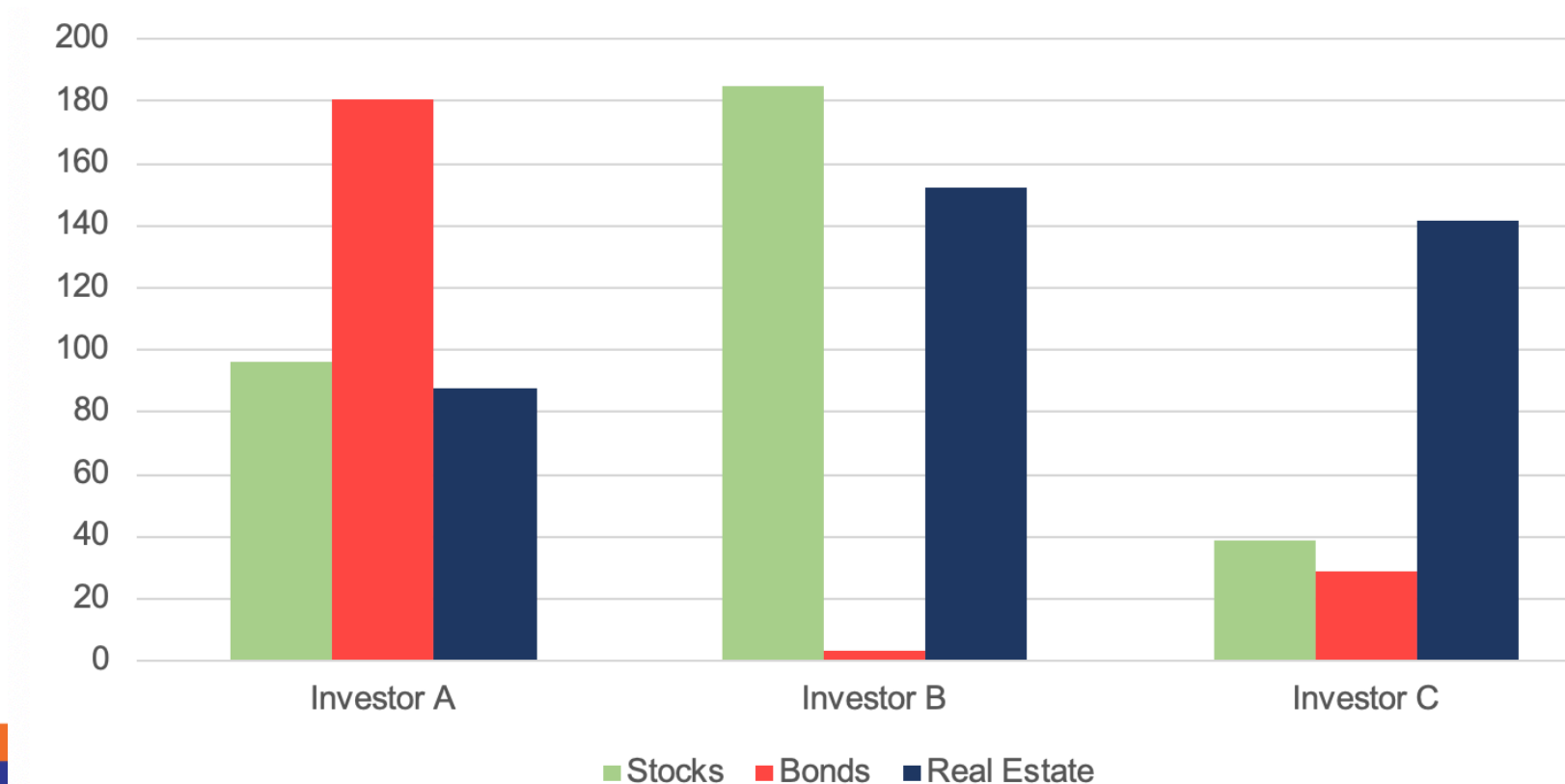
Two variables techniques

- Cross tables and side-by-side bar charts

Type of investment \ Investor	Investor A	Investor B	Investor C	Total
Stocks	96	185	39	320
Bonds	181	3	29	213
Real Estate	88	152	142	382
Total	365	340	210	915

Two variables techniques

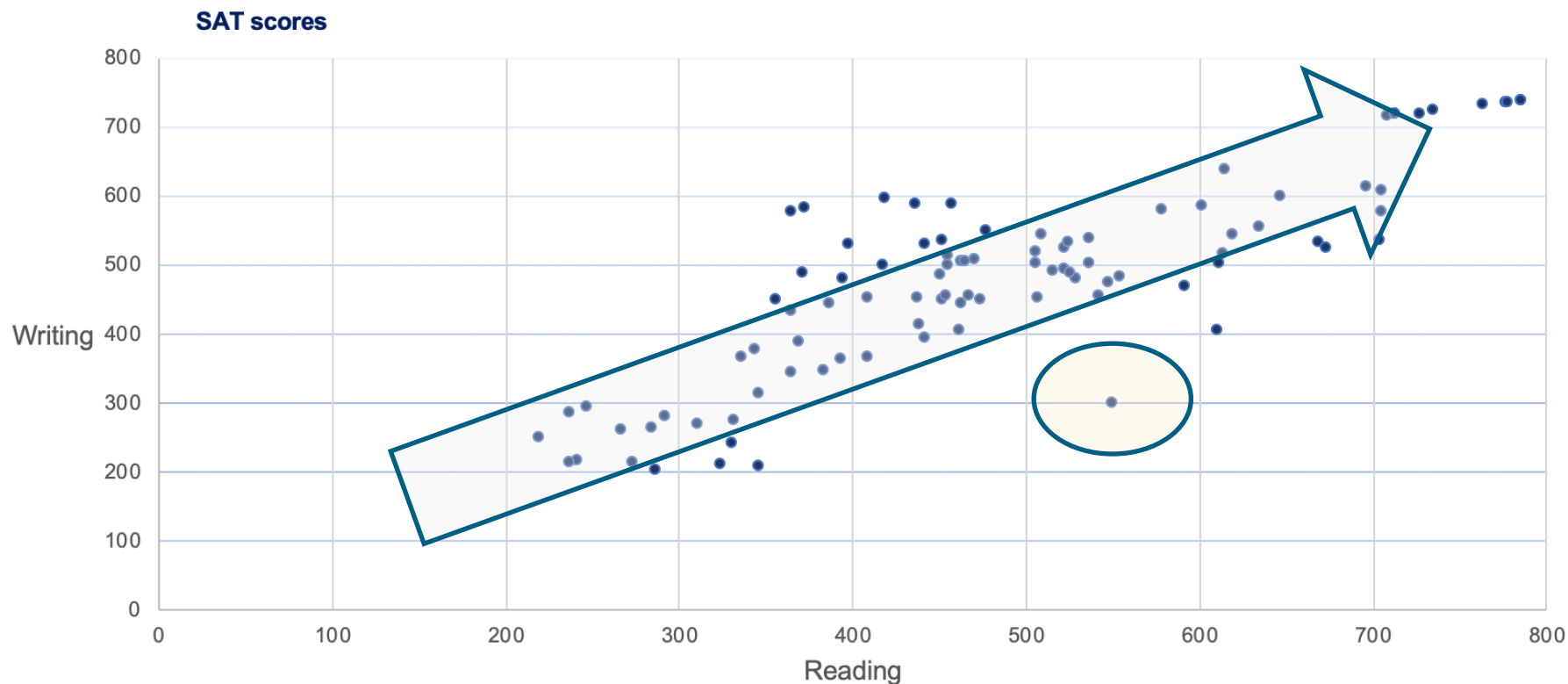
- Cross tables and side-by-side bar charts



Two variables techniques

- Scatter plot

Student ID	Reading	Writing
1	273	216
2	292	282
3	219	250
4	241	217
5	284	266
6	247	294
7	237	215
8	286	203
9	237	286
10	266	263
11	311	270
12	324	211
13	330	243
14	331	275
15	336	367
16	344	378



Central techniques

- **Mean:** the most popular techniques for central tendency

$$\text{mean} = \frac{\text{sum of data}}{\# \text{ of data points}}$$

- **Median:** The median is the middle point in a dataset.
- **Mode:** is the most commonly occurring data point in a dataset.

Position	New York City		Los Angeles	
1	\$	1.00	\$	1.00
2	\$	2.00	\$	2.00
3	\$	3.00	\$	3.00
4	\$	3.00	\$	4.00
5	\$	5.00	\$	5.00
6	\$	6.00	\$	6.00
7	\$	7.00	\$	7.00
8	\$	8.00	\$	8.00
9	\$	9.00	\$	9.00
10	\$	11.00	\$	10.00
11	\$	66.00		

	New York City		Los Angeles	
Mean	\$	11.00	\$	5.50
Median	\$	6.00	\$	5.50
Mode	\$	3.00		-

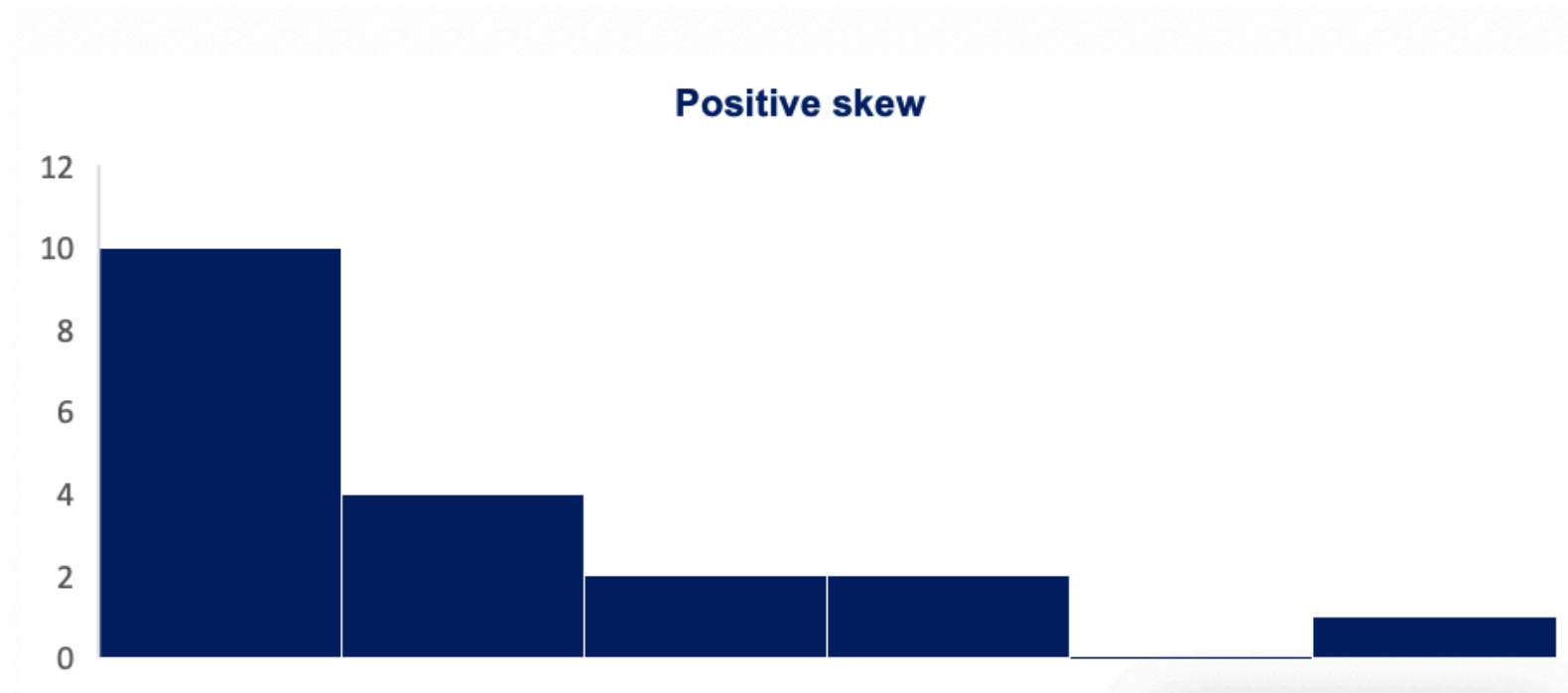
Mean (NY) is too high? Why?
 Even Median (NY) is still expensive, is it true?
 What is the most common price?

Central techniques

- Skewness: indicate whether data is concentrated on one side

Interval	Frequency
0 to 1	4
1 to 2	6
2 to 3	4
3 to 4	2
4 to 5	2
5 to 6	0
6 to 7	1

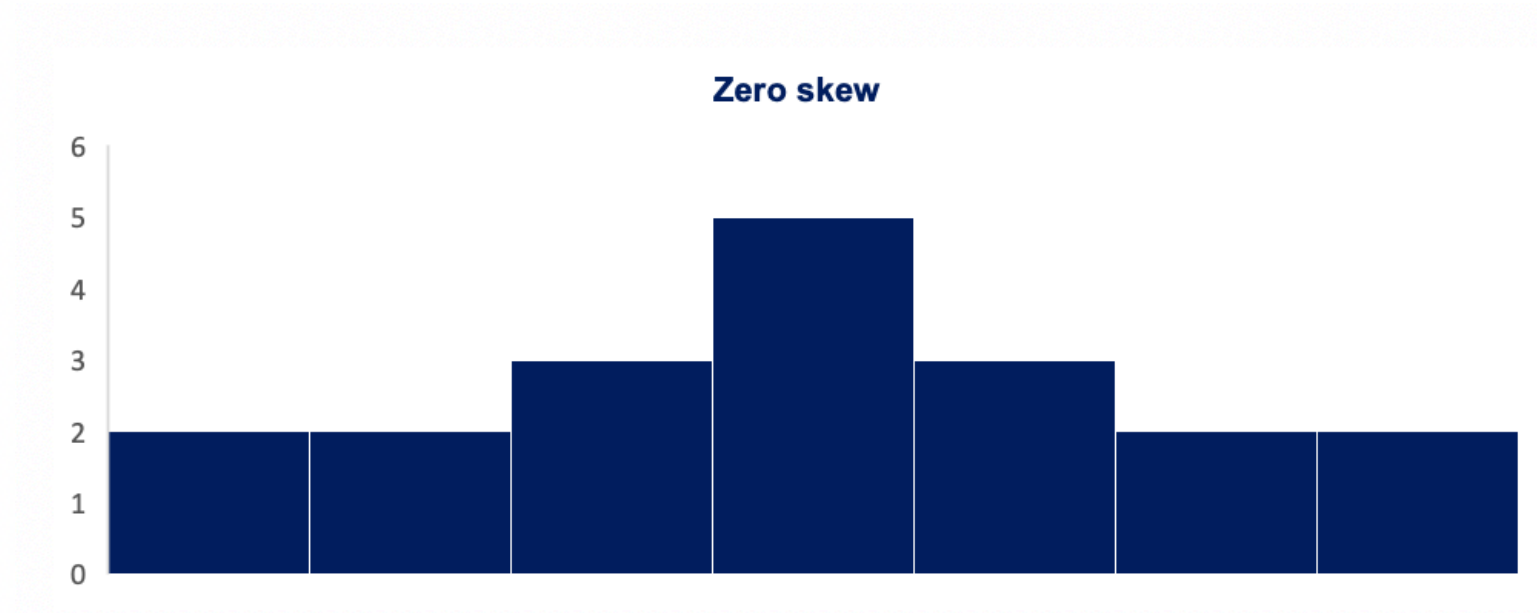
Mean	Median	Mode
2.79	2.00	2.00



Central techniques

- Zero skewness: mean = median: the distribution is

Interval	Frequency
0 to 1	2
1 to 2	2
2 to 3	3
3 to 4	5
4 to 5	3
5 to 6	2
6 to 7	2



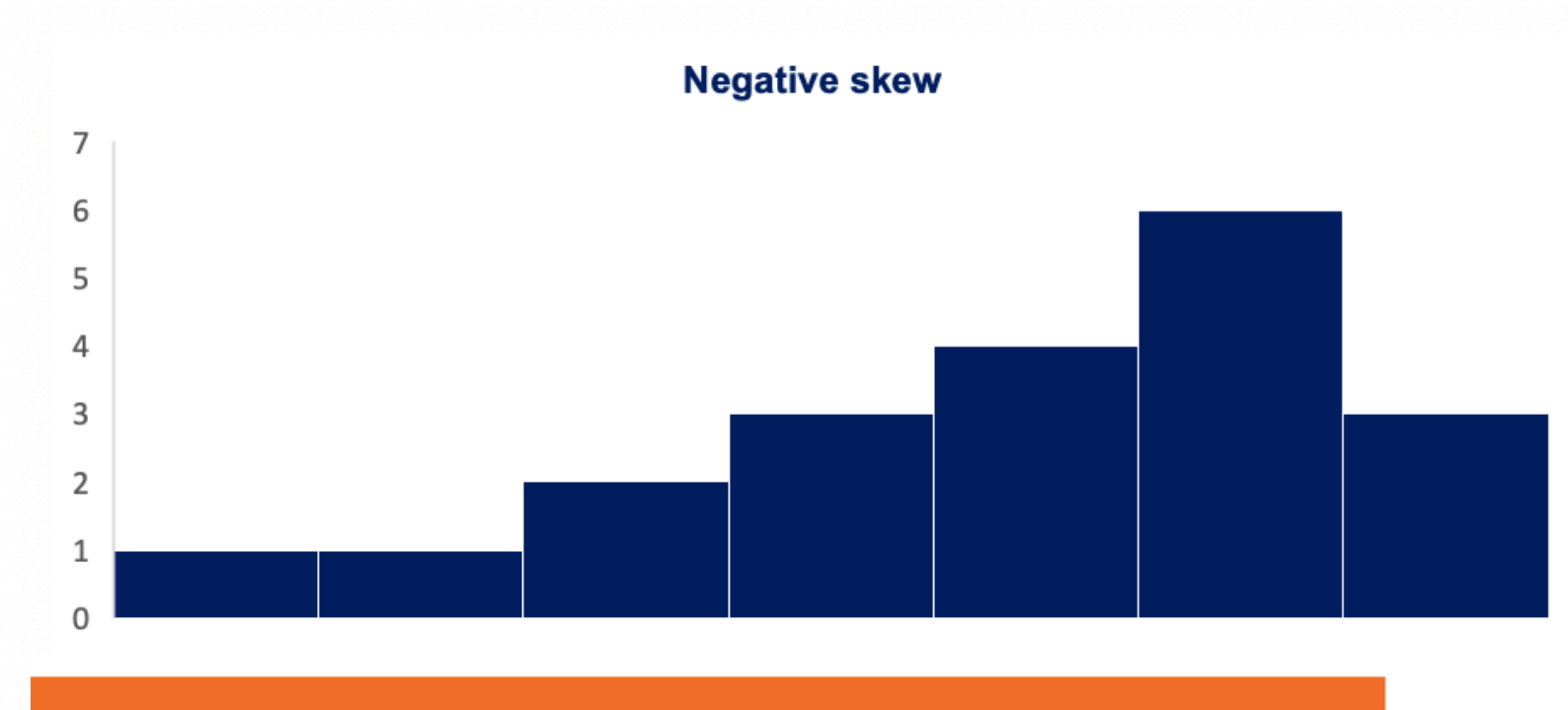
Mean	Median	Mode
4.00	4.00	4.00

Central techniques

- Negative skewness: $\text{mean} < \text{median}$: outliers are on the

Interval	Frequency
0 to 1	1
1 to 2	1
2 to 3	2
3 to 4	3
4 to 5	4
5 to 6	6
6 to 7	3

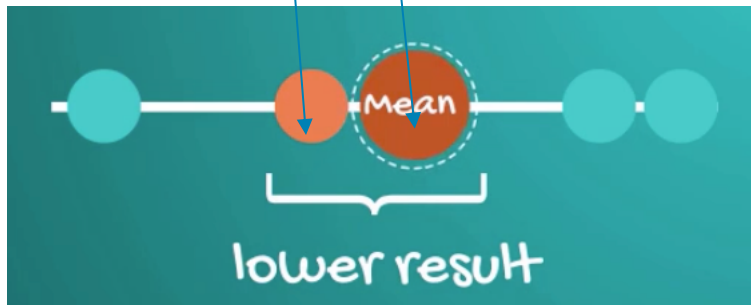
Mean	Median	Mode
4.90	5.00	6.00



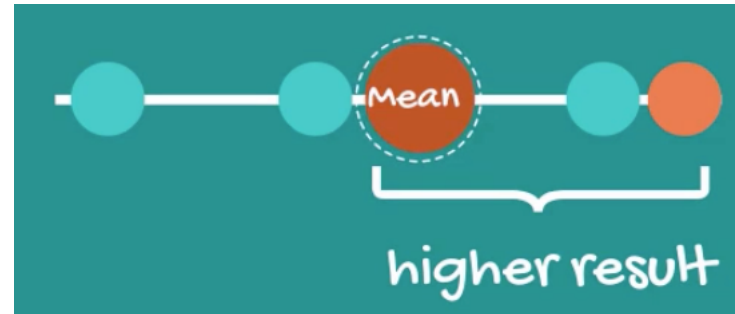
Variability techniques

- Variance: measures the dispersion of a set of data points around their mean value population variance

$$s^2 = \frac{\sum (x - \bar{x})^2}{n - 1} \quad \text{Sample Variance}$$



$$\sigma^2 = \frac{\sum (x - \mu)^2}{N} \quad \text{Population Variance}$$



- Why square: make sure distance is positive and amplify the differences

Variability techniques

- Standard deviation: more meaningful than variance, easy to observe

NY Dollars		Pesos	
\$	1.00	MXN	18.81
\$	2.00	MXN	37.62
\$	3.00	MXN	56.43
\$	3.00	MXN	56.43
\$	5.00	MXN	94.05
\$	6.00	MXN	112.86
\$	7.00	MXN	131.67
\$	8.00	MXN	150.48
\$	9.00	MXN	169.29
\$	11.00	MXN	206.91

$$\sigma = \sqrt{\frac{\sum (x - \mu)^2}{N}}$$

Population formula

$$s = \sqrt{\frac{\sum (x - \bar{x})^2}{n - 1}}$$

Sample
formula

	Dollars		Pesos	
Mean	\$	5.50	MXN	103.46
Sample variance	\$ ²	10.72	MXN ²	3793.69
Sample standard deviation	\$	3.27	MXN	61.59

Variability techniques

- The coefficient of variation (CV) measures the dispersion of data points in a data series around the mean: no unit, sometimes using %

NY Dollars		Pesos	
\$	1.00	MXN	18.81
\$	2.00	MXN	37.62
\$	3.00	MXN	56.43
\$	3.00	MXN	56.43
\$	5.00	MXN	94.05
\$	6.00	MXN	112.86
\$	7.00	MXN	131.67
\$	8.00	MXN	150.48
\$	9.00	MXN	169.29
\$	11.00	MXN	206.91

$$CV = \frac{\sigma}{\mu}$$

Population formula

$$CV = \frac{s}{\bar{x}}$$

Sample

	Dollars		Pesos	
Mean	\$	5.50	MXN	103.46
Sample variance	\$ ²	10.72	MXN ²	3793.69
Sample standard deviation	\$	3.27	MXN	61.59
Sample coefficient of variation		0.60		0.60