

TIEN PHAM

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EDUCATION:

University of Warwick

BSc (Hons) Computer Science and Business

2015 - 2018

The English College in Prague

International Baccalaureate Diploma

2009 - 2015

LANGUAGES:

English - Fluent

Czech - Native

Vietnamese - Intermediate

TECHNICAL CAPABILITIES:

JavaScript, HTML, CSS, React.js, Redux, Gatsby.js, GraphQL, styled-components, material-ui

Terraform, Ansible, Gradle, AWS, Docker

CI/CD, Git

CERTIFICATIONS:

AWS Certified Developer - Associate

BCS Certificate in Business Analysis Practice

BCS Certificate in Systems Development Essentials

ISTQB Certified Tester Foundation Level

VOLUNTEERING:

Marathon for Cancer Research

Raising over £3000 for Cancer Research UK by participating in a full marathon and raising awareness about this organisation and their continued efforts to battle cancer

VietPro Network

Helping Vietnamese students to integrate into the professional network in UK, by giving advice on job applications and preparing them for the process

WORK & RELEVANT EXPERIENCE:

Software Engineer

Deloitte Digital / London, UK / 2018 - Present

Front-end Development

- Responsible for developing and owning features which enhance the front-end of an e-commerce platform for a large toy production company, doubling the number of visits since beginning of 2020
- Strengthened knowledge of implementing client-side of an application using best practices with methodologies like atomic design
- Further advanced skills of using technologies such as React.js, JavaScript, HTML/CSS and GraphQL

Infrastructure/Platform development

- Lead developer of an integration platform which represented a secure single point of entry into an existing platform, enabling a vast extension in capabilities of the application
- Became a platform owner and managed the development of the service all the way to production release, enabling the client to open up their e-commerce in 13 additional countries
- Managed an agile team responsible for delivering the feature while satisfying client's requirements
- Enhanced the ability to deliver high performing and scalable applications with modern CI/CD processes
- Deepened knowledge of implementing cloud-native solutions using providers such as AWS, minimising clients down-time and ensuring high availability of the application
- Strengthened knowledge of modern software development techniques such as microservices architecture, allowing services to be decoupled, thus enhancing modular development within the team

Front-end Developer Intern

Deloitte Digital / Prague, CZ / 2017

- Responsible for delivering front-end of an application, developed using modern web development libraries (ReactJS, Redux)
- Enhanced understanding of software engineering life-cycles, by utilising agile methodologies (Scrum) during development and delivering the product that was highly praised by client
- Strengthened abilities in user experience design, while creating a modern and user-friendly application according to client's requirements
- Significantly enhanced management skills due to effective time management, in order to meet deadlines, when executing tasks and also taking initiative to fulfil different responsibilities

Software Engineer Intern

Deloitte Digital / Prague, CZ / 2016

- Expanded knowledge about frontend (HTML/CSS, JavaScript, Bootstrap) and backend (ASP.NET, C#) software development, while delivering a web application for a client to use internationally
- Strengthened communication and relationship management skills by consulting clients on their demands, and successfully advised them on more feasible solutions regarding the visual design of the application
- Utilised teamwork skills to collaborate with other teams such as the UX design team to produce high quality user experience that was highly regarded by the client
- Enhanced the ability to be agile when complying to client's change requests regarding design of the application, while making sure such changes do not affect the overall development timeline