# TIEN PHAM

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## EDUCATION:

**University of Warwick**
*BSc (Hons) Computer Science and Business*
2015 - 2018

**The English College in Prague**
*International Baccalaureate Diploma*
2009 - 2015

## LANGUAGES:

English - Fluent
Czech - Native
Vietnamese - Intermediate

## TECHNICAL CAPABILITIES:

JavaScript, HTML, CSS, React.js, Gatsby.js, GraphQL, styled-components
Terraform, Ansible, Gradle, AWS, Docker
CI/CD, Git

## CERTIFICATIONS:

**AWS Certified Developer - Associate**

**BCS Certificate in Business Analysis Practice**

**BCS Certificate in Systems Development Essentials**

**ISTQB Certified Tester Foundation Level**

## VOLUNTEERING:

**Marathon for Cancer Research**
Raising over £3000 for Cancer Research UK by participating in a full marathon and raising awareness about this organisation and their continued efforts to battle cancer

**VietPro Network**
Helping Vietnamese students to integrate into the professional network in UK, by giving advice on job applications and preparing them for the process

## WORK & RELEVANT EXPERIENCE:

### Front-end Developer
*Deloitte Digital / London, UK / 2020 - Present*
- Responsible for developing features and improving the current front-end of a web application for a big e-commerce retailer, where the results are greatly appreciated by the client
- Strengthened knowledge of implementing client-side of an application using best practices with methodologies like atomic design
- Further advanced skills of using technologies such as React.js, JavaScript, HTML/CSS and GraphQL

### Infrastructure/Platform Engineer
*Deloitte Digital / London, UK / 2018 - 2020*
- Lead developer of an integration platform which represented a secure single point of entry into an existing platform, enabling a vast extension in capabilities of the application
- Became a platform owner and managed the development of the service all the way to production release, enabling the client to open up their e-commerce in 13 additional countries
- Managed an agile team responsible for delivering the feature while satisfying client's requirements
- Enhanced the ability to deliver high performing and scalable applications with modern CI/CD processes
- Deepened knowledge of implementing cloud-native solutions using providers such as AWS, minimising clients down-time and ensuring high availability of the application
- Strengthened knowledge of modern software development techniques such as microservices architecture, allowing services to be decoupled, thus enhancing modular development within the team

### Front-end Developer Intern
*Deloitte Digital / Prague, CZ / 2017*
- Responsible for delivering front-end of an application, developed using modern web development libraries (ReactJS, Redux)
- Enhanced understanding of software engineering life-cycles, by utilising agile methodologies (Scrum) during development and delivering the product that was highly praised by client
- Strengthened abilities in user experience design, while creating a modern and user-friendly application according to client's requirements
- Significantly enhanced management skills due to effective time management, in order to meet deadlines, when executing tasks and also taking initiative to fulfil different responsibilities

### Software Engineer Intern
*Deloitte Digital / Prague, CZ / 2016*
- Expanded knowledge about frontend (HTML/CSS, JavaScript, Bootstrap) and backend (Asp.NET, C#) software development, while delivering a web application for a client to use internationally
- Strengthened communication and relationship management skills by consulting clients on their demands, and successfully advised them on more feasible solutions regarding the visual design of the application
- Utilised teamwork skills to collaborate with other teams such as the UX design team to produce high quality user experience that was highly regarded by the client
- Enhanced the ability to be agile when complying to client's change requests regarding design of the application, while making sure such changes do not affect the overall development timeline