



Nguyen Gio An

Senior Business Analyst

Date of birth: April 20, 1990

Gender: Male

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Address: Hanoi, Vietnam

EDUCATION

September 2010 - October 2013

Information Technology College

Major: Information Technology – College Degree

Degree classification: Good

SKILLS

Language

English

- Basic English communication skills.

Analysis Skills

A. System

- ✓ Hospital Information System (HIS) management.
- ✓ Radiology Information System - Picture Archiving and Communication System (RIS - PACS) management.
- ✓ Laboratory Information System (LIS) management.
- ✓ Blood Bank management.
- ✓ Electronic Medical Records (EMR)
- ✓ Queue Management System (QMS).
- ✓ Call Appointment System (CAS)
- ✓ Operating Theater Schedule Management (OTM).
- ✓ Assisted Reproductive Technology (ART) Support Management (IVF, IVM, IUI).
- ✓ Hospitalization Claim Management for Privated Insurance/ Social Insurance
- ✓ Procurement and Supply Management (Pharmaceuticals/Medical Devices).
- ✓ Hospital Fee Payment Integration.
- Documentation
 - ✓ Business requirement specification (BRS).
 - ✓ Business requirement document (BRD)
 - ✓ User requirement document (URD)

Application

- SQL : Oracle, Microsoft SQL Management
- Mockup : Axure RP 9
- BPMN: DrawIO

Adaptation

Good adaptability skills in new working environment

Team work

Good teamwork skills, connecting team members, being sociable and equal.

Management & Leadership

I have skills in team management, leading members, training coaching and motivation of staff/team members

DOMAIN EXPERIENCE

September 2024 – Present	<div>Simplify Healthtech Ltd vn Position: Business Analyst <u>Analyze and consult on most processes and software at the hospital, meet with stakeholders, and document the Business Requirement Specification (BRS) to optimize process flow</u><ul style="list-style-type: none">• Project<ul style="list-style-type: none">- Hoan My Da Nang Hospital - 2024• Software Solution Analysis:<ul style="list-style-type: none">- Hospital Management Information System (HMIS)- Queue management system (QMS)- Booking and Appointment Management- Operating Room Process Management- Health Insurance Management- Electronic Medical Record (EMRs)</div>
April 2023 - September 2024	<div>Tam Anh General Hospital Position: Senior Business Analyst <u>Analyze and consult on most processes and software at the hospital. Implement and manage several major projects.</u><ul style="list-style-type: none">• Software Solution Analysis:<ul style="list-style-type: none">- Appointment Management- Assisted Reproductive Technology (ART) Support Management (IVF, IVM, IUI).- Operating Room Process Management- Eye Center Management- Hospitalization Insurance Management- Viet Nam Electronic Medical Record (EMRs) Management- Requirements Analysis and Software Modification Solutions for Hospital Management Information System (HMIS)- API Integration Analysis with Third-Party Systems</div>
July 2022 – April 2023	<div>Medical Sai Gon Group Position: Application Support Specialist for the Group <u>Develop a management software system for diagnosis and treatment for hospitals within the network. Provide support for deployment at the hospitals.</u><ul style="list-style-type: none">• Implementation of Hospital Management System Project<ul style="list-style-type: none">-Hospital Deployment• Support and Receive Requests, Analyze Requirements from Affiliated Hospitals.</div>
May 2021- July 2022	<div>Infomed Joint Stock Company Position: Implementation Consultant<ul style="list-style-type: none">• Develop documentation and processes for Blood Bank Software• Develop documentation and processes for Queue Management Software• Develop documentation and processes for Electronic Invoice Integration Software• Analyze business solutions for hospital management</div>
June 2016 – April 2021	<div>FPT Information System Company Limited Position: Implementation Team Leader</div>

Analyze and develop software, manage and plan deployment at hospitals: manage personnel within the team, oversee project progress, work directly with partners, and resolve arising issues.

- Guide and implementation the hospital management system at Tan Tru Hospital (Long An)
- Guide and implementation the hospital management system at Pham Ngoc Thach Hospital (HCM)
- Guide and implementation the hospital management system at Tropical Hospital (HCM)
- Guide and implementation the hospital management system at Xuan Loc Hospital (HCM)
- Guide and implementation the management system for health stations in Dong Nai
- Manage the team, guide and implementation the hospital management system at Phuc Hung Hospital (Quang Ngai)
- Guide and implementation the hospital management system at Vietso-Petro Hospital (Ba Ria Vung Tau)
- Manage the team, guide and implementation the hospital management system at Tam Tri Hospital (Da Nang)
- Manage the team, guide and implementation the hospital management system at Lien Chieu Hospital (Da Nang)
- Guide and implementation the hospital management system at Oncology Hospital 2 (HCM)
- Manage the team, guide and implementation the hospital management system at Cu Chi Regional General Hospital (HCM)

July 2017 - July 2018

Smart Healthcare Solutions Joint Stock Company (HIS)

Position: Implementation Staff

- Guide and implementation the hospital management system at Hospital C (Da Nang)
- Guide and implementation the hospital management system at Ba Ria Regional General Hospital (Ba Ria Vung Tau)
- Guide and implementation the hospital management system at Cho Ray Hospital – Phnom Penh (Cambodia)
- Guide and implementation the hospital management system at Nguyen Tri Phuong Hospital (HCM)

September 2013 –

February 2014

Vietnam Technology Company Limited

Position: Technical Staff

- Implementation security systems and network equipment

REFERENCES

Đoàn Công Phụng - Business Analyst Team Leader–Tam Anh General Hospital System – Phone: 0979290691