



**David Pham**

**<Software Engineer in Training>**

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**portfolio:** <http://phamous2day.github.io>

## EDUCATION

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DigitalCrafts (May 2016—Present)

University of Hawai'i at Mānoa (Aug. 2006—May 2010)

- Bachelor of Arts in Journalism

## DEVELOPMENT SKILLS

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HTML, CSS, Bootstrap, JavaScript, jQuery, AngularJS, Express, Node.js, Socket.IO

## RECENT PROJECTS

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**Pictionary:** Objective was to utilize Socket.IO to create a real-time collaborative drawing application. My classmate and I worked together to include an additional chat functionality which transformed the app into a Pictionary-style game

- Utilized: Socket.IO, Express Node.js, HTML5 canvas, HTML, CSS, and jQuery

**Sports Map/Ticket Aggregator:** Worked on a team creating an app that maps out current games, location, and ticket purchase options. API's include: Ticketmaster, SportsRadar, Google Maps.

- Utilized: HTML, CSS, Bootstrap, Javascript, AngularJS, and jQuery

**Canvas Game:** Objective is to have a fantasy-type hero rescue orphan from goblins

- Utilized: HTML5 canvas, HTML, CSS, Bootstrap, and Javascript

## RELEVANT WORK EXPERIENCE

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### *Year Up*

Information Technology Instructor (Jan. 2015—April 2016)

- Facilitated learning through a student-centered environment, ensuring knowledge of content in Computer Hardware, Operating Systems, Project Management, and Network Infrastructure
- Revised curriculum on ongoing basis to meet the needs of students, corporate partners, and other stakeholders New curriculum included: Raspberry Pi assembly/modifications, Virtualization through Virtualbox, and Linux OS navigation and practical uses
- Problem solved site-wide IT issues (wireless connectivity, AV equipment, intermediary between ATL and National headquarters)

### *MailChimp*

Customer Support Technician (Aug. 2012—July 2014)

- Consistently surpassed average monthly ticket quota by 120%
- Replicated user issues in test environment and provided documentation to developers
- Attended training for email infrastructure, integrations, and CAN SPAM Act