

# David Pham

Full Stack Developer at DigitalCrafts

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## Summary

David is a results-oriented self-starter whose sense of urgency is disciplined by his concern for the accuracy and quality of his work. He can adjust quickly to changing conditions and come up with practical ideas for dealing with them. He also sets high quality standards for both the timely accomplishment of objectives and the details of how things get done.

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## Experience

### **Full Stack Developer at DigitalCrafts**

May 2016 - Present (1 month)

- \*Build functional applications using the most relevant technologies and best-practice methodologies
- \*Train with leading full stack developers at the Atlanta Tech. Village

Skills:

HTML5, CSS3, Javascript, JQuery, Bootstrap, JSON, AngularJS, Linux, Apache, MySQL, PHP, MongoDB, Express, Node.js

### **Information Technology Instructor at Year Up**

January 2015 - April 2016 (1 year 4 months)

- \* Facilitated learning through a student-centered environment, ensuring knowledge of content in Computer Hardware, Operating Systems, Project Management, and Network Infrastructure
- \* Revised curriculum on ongoing basis to meet the needs of students, corporate partners, and other stakeholders. New curriculum includes: Raspberry Pi assembly/modifications, Virtualization through Virtualbox, and Linux operating systems navigation and practical uses
- \* Served as an Adviser to 4-5 students per cycle, ensuring success and high support within the Program, during Internship phase, and throughout life as alumni, guiding them toward positive outcomes
- \* Found guest-speakers from the community to improve retention of students and motivate them with career options
- \* Coordinated field-trips with Georgia Institute of Technology: Invention Studio—fosters designing, prototyping, and sharing ideas through workshops, vendor networks, and access to cutting edge machines

- \* Maintained and supervised an R&D room that doubles as a tech. support center to improve internship-readiness for students
- \* Problem-solved site-wide IT issues (wireless connectivity, AV equipment, intermediary between ATL and National headquarters)

### **Customer Support Technician at MailChimp**

September 2012 - July 2014 (1 year 11 months)

- \* Overachieved ticket quota by 120% on monthly basis
- \* Received average 86% “Great” on customer happiness report
- \* Replicated user issues in test environment and provided documentation to developers
- \* Attended training for email infrastructure, integrations, and CAN SPAM Act

### **Technology Coordinator for ICS Georgia at AmeriCorps VISTA**

February 2011 - February 2012 (1 year 1 month)

- \* Provided IT support and troubleshooting for hardware, software, web, and network issues on a daily basis
- \* Used “Gmail for Business” to add, modify, or delete staff users or create groups as a Super Admin
- \* Worked in-person and remotely with over 50 staff members when computer issues occurred
- \* Deployed and reimaged donated computers with operating systems, drivers, and software
- \* Created videos, online quizzes, guides, and live presentations to serve as engaging professional development workshops for teachers
- \* Wrote grant proposals, in-kind product donation request letters, and service learning plans
- \* Designed the framework for a school intranet using content management system (Joomla)
- \* Conceptualized and created school’s first E-Yearbook to offset traditional yearbook costs (ink, shipping, page count, etc)
- \* Instructed for two after-school clubs: E-Yearbook and Technology

### **Staff Reporter at The Honolulu Advertiser**

June 2009 - July 2009 (2 months)

- \* Conducted interviews, wrote news and features stories
- \* Filmed video segments, edited videos with Avid
- \* Shadowed city reporters
- \* Met strict daily and weekly deadlines
- \* Developed stronger work ethic to community and profession

### **Staff Reporter at Ka Leo O Hawai`i**

August 2006 - May 2009 (2 years 10 months)

- \* Wrote and edited fun stories essential to maintaining readership
- \* Conducted interviews with academia, businesses and community

## **Features Editor at Ka Leo O Hawai'i**

August 2006 - May 2007 (10 months)

- \* Committed to responsibilities ensuring quality work on daily basis
  - \* Coached a staff of 40 features reporters
  - \* Managed pages, maintained communication with other editorial desks, and reinforced value of team spirit
  - \* Demonstrated ability to develop clear and concise content for a variety of audiences through web, print, and video platforms
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## **Volunteer Experience**

### **IT INSTRUCTOR at PATCH HAWAII**

April 2012 - April 2012

I conducted workshops and webinars on how to use technology more efficiently:

- \* Microsoft Office Suite demonstrations (formulas for Excel, multimedia for PowerPoint, text-wrap pictures for Word)
- \* Windows 7 keyboard shortcuts
- \* Open-source software listing
- \* Tutorials on graphic design, newsletter, and page design

"PATCH is Hawaii's statewide child care resource and referral agency and the only Hawaii member of the National Association of Child Care Resource and Referral Agencies (NACCRRA)." <http://www.patchhawaii.org/>

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## **Projects**

### **ICS E-Yearbook**

August 2011 to February 2012

Members: David Pham

I taught students grades 4 to 6, multimedia skills they needed to produce an E-Yearbook: taking pictures, photoshopping, filming, interviewing, video-editing, and writing. Being creative with limited resources I offset the traditional fees of ink, page-count, shipping, etc.

The International Community School has been around for about 10 years without a yearbook and this project is one of my proudest legacies presented to them.

### **2015 STEM Festival**

July 2015 to Present

Members: David Pham

I helped supervise Year Up students as they educate Fulton County School students. Technology topics covered: sound engineering, computer assembly, and open-source software resources.

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## Languages

**English**

**Vietnamese**

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## Skills & Expertise

**Microsoft Office**

**Research**

**Public Speaking**

**Web Development**

**Leadership**

**Social Media**

**HTML**

**Writing**

**Community Outreach**

**Github**

**Git**

**JavaScript**

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## Education

**University of Hawaii at Manoa**

Bachelors, Journalism, 2006 - 2010

**National University of Singapore**

2009 - 2009

Activities and Societies: nuStudios

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## Interests

Film-Making, Non-Profit Ventures, Interactive Storytelling, Sustainability, Education Reform, Open-source ideas

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## Organizations

**Technology Association of Georgia**

Member

May 2015 to Present

**Year Up Atlanta - Web Warriors/Udacity**

Adviser

March 2015 to Present

**CompTIA**



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[Contact David on LinkedIn](#)