# Quang Hieu Pham

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#### Education

# Hanoi University of Science and Technology (HUST)

Aug 2019 - Aug 2023

BS in Data Science

- $\circ$  Graduation GPA: 3.88/4.00
- Top (2/56) within DS major, top 7 within School of Information Technology.

## Uppsala University (UU)

Aug 2021 - Jan 2022

Exchange Student at Department of Information Technology

### **Publications**

## Who's Who: Large Language Models Meet Knowledge Conflicts in Practice &

Quang Hieu Pham, Hoang Ngo, Anh Tuan Luu, Dat Quoc Nguyen [EMNLP Findings 2024]

## Honors & Awards

HUST's scholarship for excellent study results (3.91/4.00 GPA).

HUST's scholarship for excellent study results (4.00/4.00 GPA).

Erasmus+ Exchange Scholarship.

Top 0.1% in Vietnam's national university examination (Math-Physics-English).

Fall 2022

Aug 2022

Aug 2021

# Experience

AI Resident

Aug 2023 - Current

VinAI Research

• Primary focus: Large Language Models, Reasoning, Hallucination

Research Assistant

Mar 2022 - Aug 2023

Data Science Lab, HUST

- o Vision-Language Models, Generative Adversarial Networks, Semantic Segmentation.
- o Thesis: Abnormal Event Recognition from Videos by Prompting Vision-Language models Z.

# Teaching Assistant Mar 2022 - Aug 2023 HUST

o Courses: Machine Learning, Introduction to Data Science.

Data Scientist Intern

Jul 2022 - Sep 2022

Viettel Group

o Customer Segmentation and Churn Analysis for Banking and Telco data.

## **Projects**

### WhoQA: A Benchmark Dataset for Assessing LLMs' Ability to Handle Knowledge Conflicts 🗹

- Induce knowledge conflicts by asking about a common property among entities having the same name.
- Our experiments show that despite the simplicity of WhoQA's questions, knowledge conflicts significantly degrade LLMs' performance in RAG settings.

### Text2SQL translation **∠**

- Finetune LLMs on Bird Benchmark.
- Combine data augmentation, schema filtering & column suggestion techniques.
- Yield 65.58% accuracy on the public dev set with a 9B model.
- o Best VinAI Resident's applied project Q2 2024.

# Skills

Programming Languages: Python, C++, C, Java, SQL

Technologies: PyTorch, Pandas, Numpy, SciKit Learn, Git, Scrum, LATEX, SQL

## References

Asst. Prof. Anh Tuan Luu 🗹

Nanyang Technological University

Head of NTU NAIL

Dr. Dat Quoc Nguyen 🗹

VinAI Research

Head of the Natural Language Processing Department

Dr. Tung Pham 🗹

VinAI Research

Machine Learning Research Scientist