

## BTH545 Lab 5

### Learning Outcomes

- To gain practice in identifying typical users of a system,
- writing personas describing the typical users.

### The Problem

Word processors, like Microsoft Word, are used for many purposes by many different types of users. Each type of user is trying to produce a different type or types of documents with the tool and imposes different requirements on the tool.

In this lab, you will work in your groups to:

- identify two different types of user for the word processor
- create a complete persona for each of the two typical users.

### Reflection

In this reflection, you should discuss the following points:

- Discuss how your group identified the two types of typical users of the word processor.
- What are the main uses each persona has for the word processor?
- What requirements do they impose on the word processor that are different from the requirements of other personas?
- How would you implement an interface to accommodate each of the personas without unduly complicating the interface for the other personas?

### Submission

You should submit to Blackboard

- text document(s) with the group member listed, the identity of the two persona and the complete persona descriptions,
- A text document with the group members listed and the reflections that must be submitted by midnight within 2 days of the lab.