



# BANK OF IRELAND SPECIFICATION

Version 1.0

## PLEASE REFER TO THE PROTOTYPE DETAILS CAPTURE

On the details capture page the question set changes dependent on the type of property selected.

Retrieve your existing quote >

Do you own the property or rent it from someone? ☒ I own it ☐ I rent it from someone

House name (optional)

Longbea

If as user selects 'I own it' a new question appears which displays radio buttons displaying 'I live in it, I rent it out, I use it as a holiday home'. (See prototype). If the user selects 'I rent it from someone it' then they move on to the next question 'House name'.

Please see the Excel document 'Property Type' which shows the differences in questions.

### Find my address

Find my address has 3 stages. Firstly the user completes the input fields, then clicks the find property button. User is then given address options and selects an option. Please see prototype for an example. If an address isn't matched please use the same functionality as what was used for 123.

### Claims

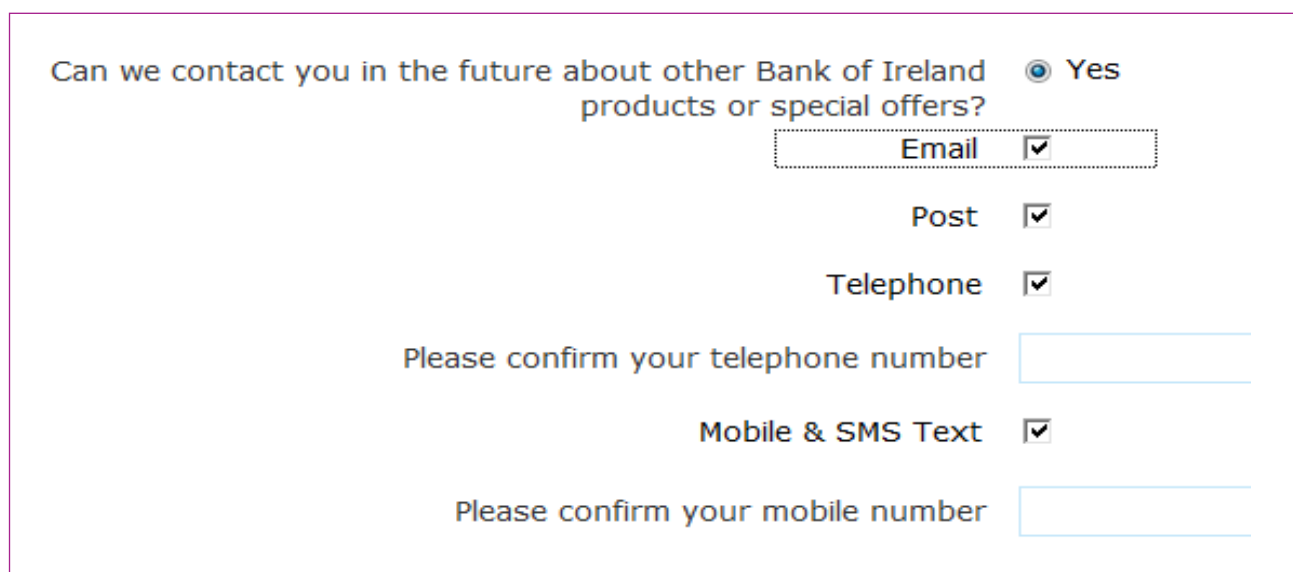
If a user selects none they move on to the next question. If they select a number then the functionality is the same as on the current Bank of Ireland Home Journey.

### Joint owned

If the property is joint owed the question set expands. Please see prototype.

### Bank of Ireland also offer car and travel insurance, can we contact you about our insurance special offers?

If a user selects yes, then they are given some extra options. The prototype shows the functionality but the images below shows updated content.



Can we contact you in the future about other Bank of Ireland products or special offers? ☒ Yes

Email ☒

Post ☒

Telephone ☒

Please confirm your telephone number

Mobile & SMS Text ☒

Please confirm your mobile number

### Employment status

Once the user has selected the status a new field is revealed asking for occupation. This should work like on I 23. So if I start typing 'Des' it will show a dropdown box with occupations that I can select.

### CTA at bottom of page

Only becomes active once the terms have been accepted.  
Please see prototype.

### Contact and Help

Information expands on click. Prototype shows the functionality.

### Banner at top of page

Image does not display at mobile. The small print copy for the banner message appears at the very bottom of the page.

## YOUR QUOTE

Your quote is mainly covered off in the prototype.

### View full pricing details

Expands to show pricing breakdown.

### Accidental Damage, Unspecified Items, Specified Items

Please use the prototype to see the interactions here. Specified items has 3 steps to it via clicking the button.

### Button style

The button style for the add cover buttons is different to the primary CTA. They are white with a blue keyline. They should take the blue style on hover.

### Update premium button

Currently the user has to click the update premium button to adjust price. Phil mentioned this may be possible to be automatic with JavaScript? Does this have implications on the BOI back-end?

### Email address

'Would you like this sent to a different e-mail address?' At the bottom of the page, once clicked upon reveals an email field. The functionality can be replicated from 123.

### Useful documents list

Should be in the following order:

FAQ, Key Facts, Statement of Suitability, Terms of Use, Duty of Disclosure, Terms of Business, Data Protection Notice, Policy Booklet.

Add to all pages except Page Details capture.

## YOUR COVER

Your Cover is mainly covered off in the prototype.

### Buttons

'Edit Cover' buttons return the user to 'Your Quote'.

'Edit Your Details' buttons return the user to Details Capture.

### Correspondence address

If answer is no, then extra form fields are revealed. See prototype.

## PAYMENT

Payment is mainly covered off in the prototype.

### Payment options

Payment is defaulted to monthly.

If single payment is selected there are two payment options.  
Please see prototype.

### Payment breakdown

'Read the SEPA Direct Debit Rights' should open the content in a new tab.

## CONFIRMATION

Payment is covered off in the prototype.