

| Departmental Business Continuity Worksheet (Technology) April 4 th , 2019 | | GREY ROOTS MUSEUM | | Staff | RTO |
|---|-------------|--|--|--|-----------------------|
| | | | | 19 | <div></div> 2-4 weeks |
| Grey Roots engages and educates our communities in the human and natural history of Grey County by preserving and sharing collections, stories and memories that define our collective identity and guide our future. | | | | <div></div> | 7-days |
| | | | | <div></div> | 3-days |
| | | | | <div></div> | 24-hours |
| | | | | <div></div> | 0-4 hours |
| Critical Functions and Recovery Time Objectives | | | | | |
| Service/Process | RTO | Impact | | Manual Processes/Alternatives | |
| PUBLIC INFORMATION SERVICE | <div></div> | <ul style="list-style-type: none">Reputation – visitors unable to find museum event datesLoss of revenue | | <ul style="list-style-type: none">Post public notice on social media and media outlets (Facebook, twitter, radio stations) | |
| MUSEUM ARCHIVAL | <div></div> | <ul style="list-style-type: none">No public research | | <ul style="list-style-type: none"> | |
| MUSEUM COLLECTIONS | <div></div> | <ul style="list-style-type: none">Reputation due to inability to answer questions from publicLoss of revenue from donations | | <ul style="list-style-type: none"> | |
| EVENT COORDINATION | <div></div> | <ul style="list-style-type: none">Reputation and lost revenue due to inability to host eventsLargest source of revenue | | <ul style="list-style-type: none"> | |
| EXHIBITS & PRESENTATIONS | <div></div> | <ul style="list-style-type: none">Reputation and lost revenue | | <ul style="list-style-type: none"> | |
| KIDS CAMPS | <div></div> | <ul style="list-style-type: none">Second biggest source of revenue would be gone | | <ul style="list-style-type: none"> | |

| SOFTWARE APPLICATIONS SUPPORTING CRITICAL SERVICES/PROCESSES | | | | |
|--|--------------|--------------------|--------------------|------------------------|
| Application | Function | Location | Description | Support Contact |
| Great Plains | ERP solution | Primary Datacenter | Financial software | Information Technology |
| PastPerfect | Collections | Primary Datacenter | | Information Technology |
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| VITAL RECORDS, FORMS AND DOCUMENTS | | | | |
|------------------------------------|-----------------------|--------------------|----------|---------|
| Vital Record | Description | Storage Location | Format | Updated |
| Volgistics | Volunteer Management | External | Digital | Daily |
| GP Database | Great Plains database | Primary Datacenter | Database | Daily |
| Eloquent | Archives database | Primary Datacenter | Database | Daily |
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| TECNOLOGY REQUIREMENTS | | | |
|--|--------|---------------|--|
| Type | Normal | Minimal (MSL) | Comments |
| Telephones (Mobile) | TBD | 1 | |
| Network Computers w/ Office, Adobe Suite, Internet | TBD | 5 | |
| Microsoft Dynamics Retails Management System (POS) | TBD | 1 | |
| Network Printer | TBD | 1 | We need to be able to print reports within 2 weeks |
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