

Phat Nguyen

(714)-383-4630 | 13471 Galway Street CA 92844
ptnguyen425@gmail.com

Education

California State University, Long Beach

Bachelor of Science in Computer Science

August 2019 - December 2025

Work Experience

Da Vien Coffee, Barista and Cashier

Aug 2022 - Sep 2024

Garden Grove, California

- Provided exceptional customer service by handling high-volume orders with speed and accuracy.
- Managed cash and card transactions, ensuring accuracy and accountability.
- Organized inventory and restocked supplies to maintain smooth operations.
- Trained new team members on café operations and customer service standards.
- Strengthened time management and communication skills while coordinating with team members.

Meet Fresh, Barista

April 2025 - Present

Westminster, California

- Prepared and served a wide variety of traditional Taiwanese desserts and specialty drinks with attention to quality and presentation.
- Delivered exceptional customer service by ensuring accuracy in orders and maintaining a friendly, welcoming environment.
- Efficiently communicated with team members during peak hours to maintain fast-paced service and reduce customer wait times.
- Monitored and restocked inventory of ingredients and supplies to ensure smooth operations throughout shifts.
- Maintained cleanliness and organization of workstations, equipment, and customer areas in compliance with health and safety standards.
- Handled customer inquiries and resolved complaints promptly to ensure satisfaction and repeat business.

Projects:

- **Light Meter App**
- **Build an End-to-End IoT System**
- **Cipher and Decipher Keys**

Skills:

- **Adaptive & Fast Learner**
- **Attention to Detail**
- **Customer Service**
- **Communication**
- **Team Collaboration**
- **Problem-Solving**
- **Organization & Time Management**
- **Confidentiality Awareness**