

FILIP AVDJIEV

CONTACT

☎ +359 898 539 750

✉ filip.avdjiev@gmail.com

 www.linkedin.com/in/philip-avdjiev

📍 Sofia, Bulgaria

SKILLS

Software Services and Quality Control:

Extensive experience in quality assurance, software services, and software development processes.

Programming and Scripting:

Familiar with Python, Java, JavaScript, SQL, JSON, YAML, HTML, Oracle.

DevOps and Cloud Technologies:

Knowledgeable in Git, Docker, Jenkins, GAE, and Azure.

Operating Systems and Virtualization:

Experience with Windows, Unix, Linux (Debian), macOS, VMware, Oracle VBox.

Technical Writing and Documentation:

Proficient in creating clear and concise technical documentation, user guides, and integration manuals.

PROFILE

A seasoned professional with extensive experience in technical consulting, software integration, and quality assurance. Developed a solid acumen for Information technologies through experience as QA, support and consultant. With a deep understanding of software services and SDLC, now seeking new challenges and opportunities, including but not limited to transition into new domains, technologies and roles, in order to focus on further developing skills in a fast changing field.

WORK EXPERIENCE

Integration Engineer

MIRACL [through Questers Bulgaria] Sep 2022 – May 2024:
(Authentication as a Service provider)

- Consulting existing and prospect customers;
- Technical guidance and support;
- Leading customer communication and liaising with the Dev teams;
- Researching new integrations for the OIDC based authentication as a service solution;
- Creating integration guides.

QA Analyst/ Product Expert/Solutions Engineer

Quickbase [acquired Cloudpipes] Sep 2019 - Aug 2022
(Low Code Application building platform)

- Transitioned from customer facing to internal focusing role.
- Ensuring high quality deliverables in the Connections segment in Quickbase, formerly the Cloudpipes product.
- Played key role in product releases and managing escalations.

Customer Success Engineer

Cloudpipes Feb 2019 - Aug 2019
(Systems connectivity provider)

- Designed and implemented Proof of Concept workflows to power customer integrations.
- Gathered customer requirements, provided training sessions, and delivered tailored technical solutions.

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Sofia, Bulgaria

EDUCATION

Master degree in Informatics - Information Systems

Sofia University, Department of computer informatics

2024 - est. 2026

Master degree in electrical engineering

Technical University of Sofia, French department of electrical engineering

2000 - 2008

French language School

9 Lycée français "Alfonse de Lamartine"

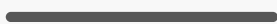
1995 - 2000

LANGUAGES

Bulgarian



English



French



PREVIOUS EXPERIENCE

- Sep 2017 – Sep 2018: Technical consultant at Micro Focus, Sofia, Bulgaria (acquired from Hewlett-Packard Enterprise)
- Oct 2014 – Aug 2017: Technical consultant at Hewlett-Packard Enterprise, Sofia, Bulgaria (former Hewlett-Packard Global Delivery to Nov 2015)
- May 2010 – Oct 2014: Remote Support Engineer Level 2 (Level 1 to Jan 2012) at Hewlett-Packard Global Delivery, Sofia, Bulgaria
- Oct 2006 – Apr 2010: QA Engineer and Analyst for the Oracle based iMX product at Codix Bulgaria, Sofia, Bulgaria
- Dec 2005 – Jun 2006: Internet programmer at Bulgarian Online research
- Sep 2005 – Oct 2005: Professional Practice at LEG – ENSIEG – INPG, Grenoble, France

CERTIFICATES

- Automated Testing (Foundation level) – Pragmatic IT Learning Center
- ITIL® Foundation Certificate in IT Service Management – Axelos
- VMware vSphere VMware Certified Associate - Data Center Virtualization (VCA-DCV) Certificate
- HP AIS - Project & Portfolio Management v9. - HP ExpertOne