# Summary Compilation: Advanced Computational Approaches for Medical Resource Scheduling

Oleksii Dovhaniuk ORCID: 0009-0003-2247-9323



# OLLSCOIL NA hÉIREANN, CORCAIGH NATIONAL UNIVERSITY OF IRELAND, CORK

School of Computer Science & Information Technology

#### WORKFLOW RECORDS

December 18, 2023

Head of School: Prof. Utz Roedig

Supervisors: Dr. Sabin Tabirca

Prof. Mark Corrigan

I, Oleksii Dovhaniuk, confirm that the work presented in this essay is my own. Where information has been derived from other sources, I confirm that this has been indicated in the work.

# Acknowledgements

This summary comilation was rendered with the financial support of the Science Foundation Ireland Centre for Research Training in Artificial Intelligence under Grant No.18/CRT/6223. This literature review has emanated from research conducted with the financial support of Science Foundation Ireland under Grant number 18/CRT/6223. For Open Access, the author has applied a CC BY public copyright license to any Author Accepted Manuscript version arising from this submission.

## **Contents**

1	Con	pilatio	n	5
	1.1	SR01U	JS23	6
		1.1.1	Meta	6
		1.1.2	Summary	6
		1.1.3	Notes	6
		1.1.4	Reading	6
	1.2	SR02U	JS22	9
		1.2.1	Meta	9
		1.2.2	Summary	9
		1.2.3	Notes	9
		1.2.4	Reading	10
2	Con	clusions	s	16
Bi	bliogi	raphy		17

## **Chapter 1**

# Compilation

#### 1.1 SR01US23

#### 1.1.1 Meta

**Title:** AI for patient scheduling in the real-world health care setting: A metanarrative review

Rank	Grasp	Type	Outcome	Domain	COV19	CoI	DB	Prooved
5	90%	A	P	В	Yes	No	??	No

Table 1.1: Reference's metadata

#### **1.1.2 Summary**

Dacre Knight et al. [1] conducted a metanarrative literature review for Artificial Intelligence and Machine Learning technologies implemented in healthcare. The researchers define three types of studies: pre-pilot, pilot and implemented. Major databases were searched on August 14, 2020, and only the publications of the third type were selected for deeper review. The review paper highlights the advantages and obstacles of using AI technologies in healthcare. The authors consider their work's limitations and outline future research directions.

#### **1.1.3** Notes

- Studies split into three stages: pre-pilot, pilot, implementation;
- 11 implemented works;
- general statements, low-on-insights reviw;
- 2 reviewers + consultant investigator

#### 1.1.4 Reading

**Title page:** Metadata of the paper: title, authors, PII, DOI, Reference, Jornal: Health Policy and Technology, citation, remark about possible editing during the publication process

- **Page 1:** Authors affiliation details + Reprints
- **Page 2:** More metadata: keywords, conflict of interest, no funding, no ethical approval required, technical content details, short title: AI for Patient Scheduling,

highlights: 4 highlights about possibility and high potential of an AI in the healthcare scheduling.

**Page 3:** Objectives: The artificial intelligence and machine learning approaches are uncharted teritory in the optimal scheduling.

Methods: The authors use systematic review of publications starting from August 2020. The reviews of literature were conducted by two independent specialists per each article.

Results: Areas of AI application are: double-booking, missed appointment risk, wait time, disease-type matching performance, scheduling efficiency, examination length prediction, and surgical operation time.

Conclusions: Prooved the AI compentence and found new ravenues for development

- **Page 4:** Public Interest Summary: AI valuable asset which is shown in this literature review update.
  - Page 5: The same hinglights that before
  - Page 6: Abbreviations AI, ML, Operation Room
- **Page 7:** Here is the introduction of the paper where the financial aspects are alligned with the healthcare management efficiency and how the AI/ ML technologies can enhance this efficiency.
- **Page 8:** Wrap up of the introduction where the authors hinglight versatility of the AI approaches used for reducing healthcare costs and optimising the workflow of the medical services. Also it is mentioned that not only benefits of the AI is in focus of this research but also obsticalse which may arise by utilising AI technology.

Begining Methods section: metanarrative following RAMESES guidances (6)

- **Page 9:** The authors separates three types of studies based on the stage of the study (pilot study, solution testing, and actual application). In the review the only 3rd type publications are accepted into the review. Also in the literature search section, the used databases of materials are listed together with teir years of work.
- **Page 10:** Date of the search is August 14, 2020 and the full search is available in the Supplemental Material.

Data Screening and Extraction  $\approx$  Data Analysis (start): two reviewers study selection -> 3rd seniour investigator to resolve the conflicts -> data extraction (approach, stakeholder impact). descriptive statistics, no quantitative pooling (no metaanalysis)

- **Page 11:** 3,415 sudies in search -> 261 full review -> 11 reald world studies. 8 countries (US. China, Switzerland, Singapore, India, Iran, Austria, and Finland). Due to difference of application studies have different requirements for datasets.
- **Page 12:** The authors used Risk of Bias in Non-randomized Studies and the Cochrane risk-of-bias tools. Also the variouse scheduling strategies were highlighted here.
- **Page 13:** There are mostly objectives are regarding patients appointmens and some also include cancellations/ no-show risk, resource allocation, daily demand, and physician-to-patient matching. Next there is multiple results from the reviewed studies.
  - **Page 14:** More specific cases with improvements.
- **Page 15:** Healthcare costs in USA increased by 4% from 1980 requiring more efficient approaches of hospital management, and AI/ ML technology can provide this eddiciency.
- **Page 16:** Regression models and Markov algorithm predict no-show appointments. Patient scheduling is a multi-objective task. Nevertheless, the interest in AI is growing. (+lack of healthcare records +bias, +uncertainties)
- **Page 17:** There are great benefits from AI in healthcare, including help in time of the COVID19 pandemic. The authors predict that AI will occupy valuable place in healthcare in the future, but for now it is important to analyse its capabilities.
- **Page 18:** The contributors acknowledge the cons of the research, poining out small number of selected publications with real world implementations that chosen studies are not resent. Inpatients in 1 of 11 publications. AI requires quality control.
- **Page 19:** Evaluating the ML model biases and traking progress of the technology. Conclusion: AI requires more enhancments for the actual application, review is presented, general future investigations.

#### 1.2 **SR02US22**

#### 1.2.1 Meta

**Title:** Current Trends in Operating Room Scheduling 2015 to 2020: a Literature Review

Rank	Grasp	Type	Outcome	Domain	COV19	CoI	DB	Prooved
5	95%	A	P	S	No	No	Has	Yes

Table 1.2: Reference's metadata

#### **1.2.2 Summary**

Sean Harris and David Claudio [2] conducted literature on current operating room scheduling trends from 2015 to 2020. This literature review updates knowledge about new studies continuing the three previous reviews. The authors also introduced new categories and metrics for structuring and analysing the findings. The categories were evaluated individually by complexity criteria, and at the end, the collective average complexity of the research works was presented. The research focuses mainly on the Operating Room Scheduling problem and less on the proposed solutions. Sean Harris and David Claudio underline the most promising future scheduler development directions. The emphasis is placed on the geographic location for the generalisation research and on the need for more practical implementations of the scheduling models.

#### **1.2.3** Notes

- Cascade of literature reviews from 2000 to 2020;
- The geographical location by hospital or the first affiliation;
- Models generalisation from one country to another (urban to rural);
- Leeftink and Hans (153) dataset;
- Systematic texting and validation (32, 19, 230)
- Look into the next studies: 1, 8, 12, 231, 262;

- (thoughts) statistics by researchers in the fiel;
- (thoughts) geographical locations by countries and/ or cities;

#### 1.2.4 Reading

Page 1: The abstract presents the papers as literature review based on the previous review studies in the field of operating room (OR) scheduling up to 2014. The current paper reviews 246 from 2015 to 2020 and underlines the next tengencies: the number of publications has grown in comparison with brevious years, the development continues across all categories, and there is still unsufficient number of practical implementations of the schedulers. OT is the most valuable financial asset in hospitals, and it is possible to solve the OT scheduling problem from multiple approaches.

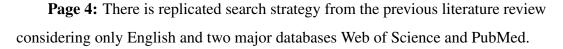
**Page 2:** There is multiple benefits from conducting a literature review: organise available materials, points towart uncharted teritories, and provides common guidance for newcommers. The current literature review is build upon three previous reviews by following classification, but there are some works which does not follow the framed classifications.

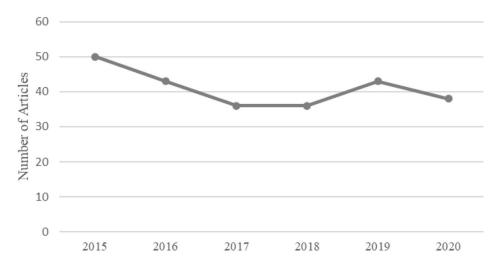
**Page 3:** There are further extentions of the classification system: +location, +OR research frequency, two new subcategories in waiting time constraint, +planning horison, +scheduling policy

Review	Years Covered	# Articles Reviewed	# Articles from 2015 to 2020	
Cardoen et al. [1]	2000–2009	247	_	
Demeulemeester et al. [4]	2000-2010	136	_	
Samudra et al. [5]	2004–2014	216	_	
Zhu et al. [8]	1950-2018	315*	52	
Rahimi and Gandomi [9]	2000-2019	150**	70	
This review	2015-2020	246	246	

<sup>\*</sup>Not every article is classified into each of the categories; select articles are classified and used to illustrate trends; \*\*Scientometric review focusing on modeling and optimization techniques

**Figure 1.1:** Previous literature reviews from [2].





**Figure 1.2:** Number of articles per year [2].

Page 5: Sean Harris and David Claudio introduces complexity score for every category. Patients classification of elective and non-elective, inpatients and outpatients. If models do not use in-/outpatients classification then it is classified as general elective case. Non-elective cases can be categorised as emergent (up to 1 hour), urgent (up to 1 day), or general. 241 of 246 papers consider elective cases alone. From 2015 to 2020 the number of papers with clear separation of outpatients and inpatients decreased. Non-elective patient is a challenge for scheduling.

**Page 6:** There are two solutions to emergent cases: just go ahead with emergent-first; brack-in method (231). Proper schedulers evaluation is not possible due to abcense of general scheduling policy. Dedicated, shared, and hybrid OR policies are considered for non-elective cases.

**Page 7:** Most researchers assume that there is dedicated emergent OR. The patient's complexity scores 1 is there is elective and non-elective cases and 0 otherwise. The OR policies is still a debatable topic.

**Page 8:** There are divarse objectives for each of the partisipance in healthcare services: patients, stakeholders, managers, and medical personnel. Two new terms: waiting time-number of days and waiting time-within day. Financial objectives are usually competing (cancellation < -> overtime). Overtime not always mean

overutilisation. And oferal performance values have been improved from 2015 to 2020.

- **Page 9:** Some constraint measures are more likely to be selected with one another than others which is visulised in tables. Complexity scrore for two objectives is 0.5 and for more than two objectives 1. There are positive trends in direction of staff sutisfaction.
- **Page 10:** The authors state that the number of objective measurment will increase in future studies. The next three decision levels are usually considered: Case-mix planning (strategic = long), master Surgery planning (MSP = MSS = tactical = medium = 1 week), Patient scheduling (operational = short). In addition, there are three scheduling policies: block (allocation scheduling = defining start time), open (FIFO = FCFS), and modified block. The alternative way of analysing the decision aspect of the scheduling is by specialty, surgeon, and patient. The most popular is still patient-level panning.
- **Page 11:** There are papers which considere multiple levels of decision-making at once (12, 262). Some exotic works propose solutions for OR scheduling problem and vehicle routine problem. The various planning horisons are picked for scheduling includion varying horisons.
- **Page 12:** The planning horizon is not always assigned explisitaly. Some researchers work on dynamic scheduling but many more on rescheduling strategies which allows have idea of required capacity on weeks ahead and then more concreat scheduling in one/ two days prior to the surgery day.
- **Page 13:** Additinonal diration is online scheduling (on-the-fly desicon-making). There is developed terminology by (1) which is good to follow.
- **Page 14:** Upstream/ Downstream Units introduce new level of complexity to the scheduling model: hardship to generalise the research and increase scheduling time, but rewards with more applicability of the solution. From 2000 to 2014 around 50% of papers studies include at least one of the units. Most researchers select downstream unit over upstream. Medical equipment as well as sterilization processing department became popular objectives of the scheduling problem.

Summary Compilation Workflow records

**Page 15:** The ICU models are unpredictable, thus use stochastic approaches. Incorporating turnover time is a usual practice. The authros sugest increase in investigation uncommon upstream and downstream units.

**Page 16:** In general, from 50% to 60% of studies incorporate uncertainties. The most common is operation duration with is good trend that should remain. Sean Harris and David Claudio also suggest to improve research in the area of rescheduling. The solution methods are ordered by frequency: mathematical models, simulation approaches, methaheuristics (60%-30% 23%).

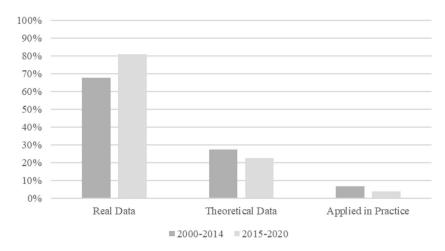
**Page 16:** The research methods are not easaly classified. The heuristics reduce scheduling time in cost of 0 to 10% of optimality gap.

**Page 17:** In the gap between 2015 and 2020 the papers with simulation optimisation solutions begone to appear. MIP -> goal programming. Simulation optimisation, hybrit simulation, heuristics, and goal programming are promissing and suggested scheduling approaches.

**Page 18:** Future reviews should adress the scheduling methods classifications. Healthcare requires practical validation of the scheduler work. The use of real data increased to 7% which showcases the increase and availability of healthcare records and enphacise the vast room for improvement.

**Page 19:** The number of implemented models from 2015 to 2020 is reduced. The level of details in research workflow is increased and the investigators benefit from interviews with medical personnel.

Page 20: Systematic texting and validation (32, 19, 230).



**Figure 1.3:** Testing and application from [2].

**Page 21:** Future is in generalisable findings. Location critaria is taken into account for studies with real data (Leeftink and Hans (153) does not count). USA and China are the most common origins of the OR scheduling research. Most of US is in Mayo Clinic or the Northeastern and Midwestern part of the country. In Europe the lieading position is in Italy.

**Page 22:** Using location cretatio opens new perspective in the literature review analysis.



Figure 1.4: Geographic Map of Article Locations and Frequency from [2].

	Patient Waiting Time	Overtime	OR Utilization	Financial	Throughput	Makespan	Deferral
USA	0.91	1.39	0.46	1.79	0.73	0.70	0.49
China	0.76	1.05	0.75	1.91	0.19	1.37	0.32
Italy	1.52	0.57	2.09	0.55	3.43	0.00	0.63
Iran	1.09	1.63	0.64	0.20	0.27	1.30	1.80
Belgium	1.09	0.41	0.00	0.59	1.63	0.98	0.00
Germany	0.53	2.11	1.51	1.80	0.00	0.00	5.72
Netherlands	1.59	2.11	2.26	0.90	3.35	0.00	1.91
Spain	3.19	0.00	3.77	0.00	2.23	0.00	0.00
Portugal	1.06	0.00	2.26	0.00	5.59	0.00	0.00

Figure 1.5: Ratio of Actual/Expected Occurrence of PM by Country from [2].

Patient type is consistant and future works are in direction of non-elective cases (centralised vs. deventralised). The tendency of multiple performance measures should continue. All decision delineations (dynamic scheduling, rescheduling and online scheduling) are continuing to be desirable areas of research. The not traditional upstream capacities could be considered for future research. Incorporating more uncertainty in OR schedulers. Research methodology lies in development of heuristics and the suggestion areas are simulation-optimisation and goal programming. More research is needed in testing and application. Innovative diraction is to consider generalisation from one geographic location to another. For the papers in the research the complexity score increases closer to 2020. The collective work shows its benefits, but the field remains scarce meaning the challeges are not easy to concore.

## Chapter 2

# **Conclusions**

# **Bibliography**

- [1] Dacre Knight, Christopher A. Aakre, Christopher V. Anstine, Bala Munipalli, Parisa Biazar, Ghada Mitri, Jose Raul Valery, Tara Brigham, Shehzad K. Niazi, Adam I. Perlman, John D. Halamka, and Abd Moain Abu Dabrh. Artificial intelligence for patient scheduling in the real-world health care setting: A metanarrative review. *Health Policy and Technology*, page 100824, 2023.
- [2] Sean Harris and David Claudio. Current trends in operating room scheduling 2015 to 2020: a literature review. *Operations Research Forum*, 3, 03 2022.