

# Summary Compilation: Advanced Computational Approaches for Medical Resource Scheduling

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## **WORKFLOW RECORDS**

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I, Oleksii Dovhaniuk, confirm that the work presented in this essay is my own. Where information has been derived from other sources, I confirm that this has been indicated in the work.

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## **Chapter 1**

# **Compilation**

## 1.1 SR01US23

### 1.1.1 Meta

**Title:** AI for patient scheduling in the real-world health care setting: A metanarrative review

Rank	Grasp	Type	Outcome	Domain	COV19	CoI	Open DB	Prooved
5	90%	A	P	B	Yes	No	??	No

**Table 1.1:** Reference's metadata

### 1.1.2 Summary

Dacre Knight et al. [1] conducted a metanarrative literature review for Artificial Intelligence and Machine Learning technologies implemented in healthcare. The researchers define three types of studies: pre-pilot, pilot and implemented. Major databases were searched on August 14, 2020, and only the publications of the third type were selected for deeper review. The review paper highlights the advantages and obstacles of using AI technologies in healthcare. The authors consider their work's limitations and outline future research directions.

### 1.1.3 Notes

- Studies split into three stages: pre-pilot, pilot, implementation;
- 11 implemented works;
- general statements, low-on-insights review;
- 2 reviewers + consultant investigator

### 1.1.4 Reading

**Title page:** Metadata of the paper: title, authors, PII, DOI, Reference, Journal: Health Policy and Technology, citation, remark about possible editing during the publication process

**Page 1:** Authors affiliation details + Reprints

**Page 2:** More metadata: keywords, conflict of interest, no funding, no ethical approval required, technical content details, short title: AI for Patient Scheduling,

highlights: 4 highlights about possibility and high potential of an AI in the healthcare scheduling.

**Page 3:** Objectives: The artificial intelligence and machine learning approaches are uncharted territory in the optimal scheduling.

Methods: The authors use systematic review of publications starting from August 2020. The reviews of literature were conducted by two independent specialists per each article.

Results: Areas of AI application are: double-booking, missed appointment risk, wait time, disease-type matching performance, scheduling efficiency, examination length prediction, and surgical operation time.

Conclusions: Proved the AI competence and found new revenues for development

**Page 4:** Public Interest Summary: AI valuable asset which is shown in this literature review update.

**Page 5:** The same highlights that before

**Page 6:** Abbreviations - AI, ML, Operation Room

**Page 7:** Here is the introduction of the paper where the financial aspects are aligned with the healthcare management efficiency and how the AI/ ML technologies can enhance this efficiency.

**Page 8:** Wrap up of the introduction where the authors highlight versatility of the AI approaches used for reducing healthcare costs and optimising the workflow of the medical services. Also it is mentioned that not only benefits of the AI is in focus of this research but also obstacles which may arise by utilising AI technology.

Beginning Methods section: metanarrative following RAMESES guidances (6)

**Page 9:** The authors separate three types of studies based on the stage of the study (pilot study, solution testing, and actual application). In the review the only 3rd type publications are accepted into the review. Also in the literature search section, the used databases of materials are listed together with their years of work.

**Page 10:** Date of the search is August 14, 2020 and the full search is available in the Supplemental Material.

Data Screening and Extraction  $\approx$  Data Analysis (start): two reviewers study selection – > 3rd senior investigator to resolve the conflicts – > data extraction (approach, stakeholder impact). descriptive statistics, no quantitative pooling (no metaanalysis)

**Page 11:** 3,415 studies in search – > 261 full review – > 11 real world studies. 8 countries (US, China, Switzerland, Singapore, India, Iran, Austria, and Finland). Due to difference of application studies have different requirements for datasets.

**Page 12:** The authors used Risk of Bias in Non-randomized Studies and the Cochrane risk-of-bias tools. Also the various scheduling strategies were highlighted here.

**Page 13:** There are mostly objectives are regarding patients appointments and some also include cancellations/ no-show risk, resource allocation, daily demand, and physician-to-patient matching. Next there is multiple results from the reviewed studies.

**Page 14:** More specific cases with improvements.

**Page 15:** Healthcare costs in USA increased by 4% from 1980 requiring more efficient approaches of hospital management, and AI/ ML technology can provide this efficiency.

**Page 16:** Regression models and Markov algorithm predict no-show appointments. Patient scheduling is a multi-objective task. Nevertheless, the interest in AI is growing. (+lack of healthcare records +bias, +uncertainties)

**Page 17:** There are great benefits from AI in healthcare, including help in time of the COVID19 pandemic. The authors predict that AI will occupy valuable place in healthcare in the future, but for now it is important to analyse its capabilities.

**Page 18:** The contributors acknowledge the cons of the research, pointing out small number of selected publications with real world implementations that chosen studies are not recent. Inpatients in 1 of 11 publications. AI requires quality control.

**Page 19:** Evaluating the ML model biases and tracking progress of the technology. Conclusion: AI requires more enhancements for the actual application, review is presented, general future investigations.



## **Chapter 2**

# **Conclusions**

# Bibliography

- [1] Dacre Knight, Christopher A. Aakre, Christopher V. Anstine, Bala Munipalli, Parisa Biazar, Ghada Mitri, Jose Raul Valery, Tara Brigham, Shehzad K. Niazi, Adam I. Perlman, John D. Halamka, and Abd Moain Abu Dabrh. Artificial intelligence for patient scheduling in the real-world health care setting: A meta-narrative review. *Health Policy and Technology*, page 100824, 2023.