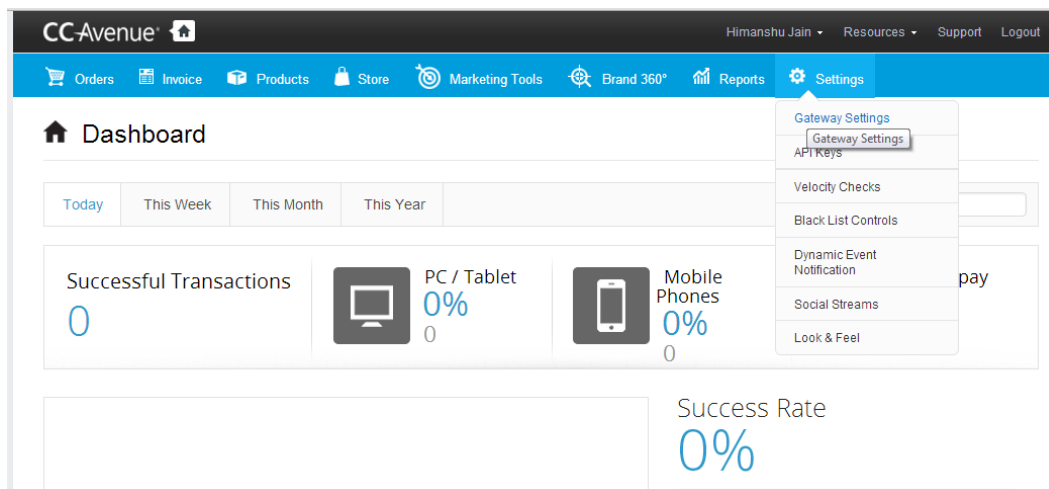


SETTINGS

Gateway Settings: This section can be used to configure your account, you can set up and add web store details like webstore name and URL, upload logo on to the payment page, update email-id /mobile no for CCAvenue System Alerts, assign specific email ids for receiving relevant correspondences e.g. Transactional, risk, account through mails and other settings that will be displayed on your CCAvenue payment page as explained below.



Update your gateway settings

1. In your M.A.R.S. account click on **Settings>Gateway Settings** to go to the Gateway Settings page.
2. Under **Web Store Name**, enter your web store name in the text space provided.

Web Store Name

We will display this name on CCAvenue's online ordering screens, and in customer e-mail messages. This does not affect the name that we use when making payments to you. It is only used when communicating with customers.

Web Store Name:

3. Under **Web Store URL**, you can view the primary URL set along with other URL(s) that are registered and verified with CCAvenue. Requests from only these URL(s) will be processed for your M.A.R.S. account.
4. Under **Upload Logo**, click on *Choose File Tab* and upload your company logo as per specifications mentioned, this will be displayed on the CCAvenue payment page.

Upload Logo

Only jpeg & jpg files of max. width 250 pixels & max. file size 20 KB is allowed



No file chosen

5. Under **Edit Pre-Populated Data**, Click on the radio buttons *Yes OR No*, to allow customers to edit the pre-populated data on the CCAvenue payment page.

Edit Pre-Populated Data

Allow your customer to edit the pre-populated data on the CCAvenue payment page?

☒ Yes ☐ No

Note: If you select to allow your customer to edit this data, you may want to ensure that you capture the values we return back to you in real time to maintain data integrity for that order.

6. Under **Default Currency**, you can view the default currency in this section. You can choose multiple currencies while registering with CCAvenue, to allow your customers to transact. Customers can also switch to different currency if desired while using shopping cart (if you have selected multiple currencies).
7. Under **Default Language**, you can view the default language that you have set.
8. Under **Shipping Address**, choose from the two radio buttons to either i.e. Yes OR No, to display or mask the shipping details section on the CCAvenue payment page.

Shipping Address

Allow your customer to specify a shipping address different than the credit card billing address?

☐ Yes ☒ No

9. Under **Notes & Instructions**, in case you wish to allow your customer to add special instructions or notes for the order placed on the CCAvenue payment page you may select the “Yes” radio button else if you select “No” this section would be masked.

Notes & Instructions

Allow your customer to add special instructions or notes for your order?

☒ Yes ☐ No

10. Under **CCAvenue Checkout**, choose from the two radio buttons to either allow your customers to use CCAvenue Checkout on the payment page or not.

CCAvenue 1-Click Checkout

Allow your customer to avail CCAvenue 1-Click Checkout?

☒ Yes ☐ No

11. Under **Discounts**, choose from the two radio buttons to either allow your customers to enter the discount code on the payment page or not.

Discounts

Enable Discounts?

☒ Yes ☐ No

12. Under **Order Emails**, Click on the dropdowns available, to get emails for order confirmation, refunds and cancellations.

Order Emails

Do you want emails for order confirmation, refunds and cancellations to be sent to you and your customer?

Send Order Transaction Email to: You Your Customer

Send Refund / Cancellation Email to: You Your Customer

13. Under **Order Alert SMS**, click on the check boxes to select whether order alert SMS to be sent to you and/or your customer. You can enter up to two mobile numbers in the fields provided.

Order Alert SMS

☐ Send order alert SMS to my customer

☐ Send order alert SMS on my mobile 1. +91 -

2. +91 -

14. **CCAvenue System Alerts** can be received on email ids and/or SMS's. Enter additional email ID's where all CCAvenue System Alerts can be copied besides the one provided

during registration. Also, enter mobile numbers if you wish to receive CCAvenue System Alerts.

CCAvenue System Alerts

Provide additional email ID's where all CCAvenue System Alerts can be copied besides the one provided during registration.

Email:

1.

2.

Provide mobile numbers if you wish to receive CCAvenue System Alerts.

Mobile #:

1. +91 -

2. +91 -

15. Under **Email Correspondence**, enter email ID's in the text boxes provided to receive all your CCAvenue correspondences. An "Order email signature" field is provided for you to add in your customer care /help desk contacts . This will be added in the signature line of all email correspondences. By default registered details would be picked you need to edit these details in case you wish to display different details.

Web Store Name

Web Store URL

Upload Logo

Edit Pre-Populated Data

Default Currency

Default Language

Shipping Address

Notes & Instructions

Discounts

Promotions

Order Emails

Order Alert SMS

CCAvenue System Alerts

Email Correspondence

Order Email Signature

Email Correspondence

Provide additional email ID where all your CCAvenue correspondences can be copied besides the one provided during registration. This is to enable quick response-time even in cases of technical failures and absence of persons.






Transaction Emails: 1.
2.
3.

Accounts Emails: 1.
2.
3.

Risk Emails: 1.
2.
3.

Order Email Signature

Provide a mail signature which will henceforth be displayed as your customer care contact for all transaction and recon order emails.

B / **I** / **U**     

AVENUES INDIA PVT
Contact Info :- 1231231234
Email :- customersupport@avenues.info
Website :- www.avenues.info

Save

Reset

16. Click on the save button provided on the end of the Gateway Setting Page, to update the changes. Or click on Reset button to make restore the previous state of the page.

Important Info

- Web store name will be displayed on the CCAvenue payment page and also in e-mail messages sent to the customers.
- Send request to CCAvenue whenever you require to add and/or delete a URL or URL's.
- If you require to change your primary URL, you can do so by contacting CCAvenue.
- Only a jpeg, jpg or png file of max. width 200 pixels & max. file size 20 KB can be uploaded.
- If you choose to allow your customer to edit the pre-populated data, you may want to ensure that you capture the values that CCAvenue returns back to you (in real time) to maintain data integrity for your orders.
- INR is the default currency displayed when your customer first enters your shopping cart. INR is also the default currency in which you will enter the pricing for each product.
- You can enter products in multiple currencies if you chose multiple currencies while registering.
- English is the set default language.
- CCAvenue Checkout helps your customers save their card/ payment credentials with CCAvenue. This means the next time the customer checks out on your website he need not enter all his details, he will be displayed the saved credentials enabling him to make payments instantly by just entering his/her CVV number. **Note:** CCAvenue doesn't save CVV number to provide added security.
- You can chose to allow customers to enter discount code on your CCAvenue payment page or not in the discounts section.
- Enter email ID's in the Email Correspondence section to enable quick response-time even in cases of technical failures and absence of persons.