

# Phelipe Matias da Silva

## IT Analyst

A dedicated IT professional with 12+ years of experience. Worked in big industries during the last years, always looking for technological and cost-effective solutions. Seeking an opportunity to help the company reach its goals.



phelipems91@gmail.com



647-513-6184



Toronto, ON



linkedin.com/in/phelipemsilva



github.com/phelipems91

## SKILLS

HTML CSS C#

Javascript

SQL Server ERP

Azure Networking

Windows Servers

Linux Servers

Virtualization

Monitoring

## LANGUAGES

English

Professional Working Proficiency

Portuguese(Brazil)

Native or Bilingual Proficiency

## WORK EXPERIENCE

### IT Analyst

#### Ceramica Brasileira Cerbras

12/2010 - 10/2021

Porcelain and ceramic tiles industry. 38.400.000m<sup>2</sup> produced yearly. 1000+ employees.

Main Achievements/Tasks

- Automated repetitive systems tasks using SQL Server.
- Actively participated in the development of a new WMS software.
- Acted as an escalation point for troubleshooting advanced issues.

Contact : James Monteiro - james@cerbras.com.br

### IT Intern

#### Ceramica Brasileira Cerbras

03/2010 - 12/2010

Porcelain and ceramic tiles industry. 38.400.000m<sup>2</sup> produced yearly. 1000+ employees.

Achievements/Tasks

- Provided excellent help-desk support for end-users.
- Diagnosed/Solved software and hardware problems.

Contact : James Monteiro - james@cerbras.com.br

### IT Intern

#### Industrias Eletricas Elite S/A

04/2008 - 04/2009

Electromechanical equipment industry. 150+ employees.

Achievements/Tasks

- Provided excellent help-desk support for end-users.
- Diagnosed/Solved software and hardware problems.

## CERTIFICATIONS

Microsoft 365 Certified: Fundamentals (05/2021)

Azure Administrator Associate (09/2020)

Network Security Expert 1 - NSE1 (02/2018)

## EDUCATION

### Software Engineering Technician

#### Centennial College

01/2022 - Present

### MBA in Computer Networks

#### ESAB – Escola Superior Aberta do Brasil

10/2017 - 04/2018

### Technological Undergraduate Course in Computer Networks

#### Faculdade de Tecnologia do Nordeste

01/2012 - 09/2015