

Resilience Visitation -Engagement Agreement & Policies

The undersigned current custodial parent or guardian, (“Primary Guardian”), the parent seeking supervised visitation, (“Visiting Parent”) and Resilience Visitation also referred to as (“Facilitator”) herein agree that the Facilitator shall provide specific services in which to supervise parenting time for the Visiting Parent. By executing this Engagement Agreement, the Primary Guardian, Visiting Parent, and Resilience Visitation agree that they shall comply with the below policies, as well as policies in other executed forms.

Private Pay Family Time Policies

- 1) Resilience Visitation provides private pay services to provide children with quality family time with their parents. We insist that all parties make the needs of the children involved their primary focus.
- 2) We reserve the right to deny services to anyone at our discretion at anytime.
- 3) Parents using our services must provide copies of court orders regarding visitation and restrictions to contact with children and/or children’s caregivers to Resilience staff when they engage our services. Any new court orders that may affect our services must be provided to Resilience within 48 hrs of their receipt from the court.
- 4) Before facilitating family time, we will meet with the parent using our services as well as the child(ren)’s primary caregivers to discuss the children’s needs as they relate to our services. Out of these meetings, we will create a visit plan aimed at keeping the child’s needs at the forefront of the time spent with us. We understand that there may be disagreement about the needs of the child(ren) involved and will navigate these disagreements on a case-by-case basis.
 - a. We will still provide services if primary caregivers opt out of this meeting. However, we will not provide services if the parent using our services declines this meeting.
- 5) Parents using our services will be expected to set aside 15 minutes at the end of each visit to discuss how their child’s needs were or were not met during the visit. This time will be billed to the client as visitation time.
- 6) With the exception of accommodating no contact orders, Resilience shall not create custom policies for families. If our policies cannot accommodate the needs of your family (including the parameters set in place by a court), we suggest that you contact an alternative provider.
- 7) Notes will be created for each contact. These notes will be provided to both the child’s primary caregiver and to the parent using our services on a monthly basis. They will not be provided to any other party without a subpoena.

- 8) In the absence of a court order, family time location shall default to our office or a suitable public location at the discretion of Resilience Staff. Family time may be moved to a home by consensus of Resilience, the parent using our services, and the child's primary caregiver. When family time is facilitated in home, Resilience Staff shall be reimbursed for driving to the home per our payment policy.
- a. Before facilitating family time in a home, Resilience Staff shall drop by the home to determine if it is safe for visits. This visit and the time spent driving to and from the home shall be billed at our transportation rate.
- 9) Visitors to family time will only be allowed by consensus of Resilience, the parent using our services, and the child(ren)'s primary caregiver. Child(ren)'s primary caregiver must agree to visitors at family time in writing prior to that visitor participating in visits.
- 10) Resilience Visitation is a mandatory reporter. We will contact CFS anytime we have reason to suspect the abuse or neglect of a child.
- a. Adults who have their own concerns about child abuse or neglect may contact CFS Central Intake at 1(866)-820-5437.

Visiting Parent Signature:_____ Date:_____

Primary Guardian Signature:_____ Date:_____

Facilitator Signature:_____ Date:_____