Phillip Stewart

**Team Lead**

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Team player with over 12 years experience, goal-oriented, and possesses excellent customer service skills. Adept in working under pressure and has the ability to influence others which has increased production. Thus becoming "Star of the Month" on numerous occasions.

Experience

**2013 - present PDC Night shift Ops**

*Walmart Logistics*

1. Perform putaways and letdowns.

2. Assist in new reach driver training.

3. Load D-stalker.

4. Order selected using Headsets.

**2013 - present Walmart DA receiver, Days**

*Walmart Logistics*

1. Receive products with RDS.

2. Maintain a clean work environment.

3. Finalize receivers for live loads.

4.Take merchandise to 271 for issue resolution.

5. Unload trailers with pacer upon authorization.

**2006 - 2013 Supervisor**

*Wild Water Kingdom- ICS Navelle Jones*

1. Manage the ground crew of over 20 employees to ensure that the park operates smoothly and remains clean. 2. Organize monthly meetings, provide feedback and develop new strategies in order to meet customers and employee’s needs.

3. Responsible for performance reviews and appraisals for the team.

4. Coach and develop employees skills to optimize their performance and quality.

5. Identify operational issues, opportunities to improve to the function and develop solutions while maintaining quotas and objectives.

6. Ensure/manage schedule adherence and agent productivity.

Education

**2014 - 2015 North American Trade School**

• Electrical Apprentice Diploma 2014-2015

**2006 - 2010 Lincoln M. Alexander Secondary School**

• High School Diploma 2006 – 2010

Skills

**ProficientinUsingMicrosoftSoftware**(**Excel**: tables,

data visualization and interpretation) Competent in

Microsoft (creating and modifying databases, tables,

queries and reports). Proficient in Microsoft **Word**

(typing, creating documents like letters, memos)

advanced

**TalentedinCustomerServiceandAbilitytoLead**

(Patient, clear communication skills, goal oriented, team

player, attentive to the company's needs, excellent time

management skills, ability to work under stressful

situations, intrinsically motivated, and skilled at

motivating others)

**Advanced Product Knowledge** (Abreast of safety

guidelines and procedures, competent inshippingand

receiving stock; inventory manually and computerized,

organize and conduct meetings and provide feedback in

order to increase productivity.)