

Jackson

April 12, 2022

1 CORPORATE WAY
LANSING, MI 48951

Manager, HRIS Agile Team

Dear Hiring Manager,

About Me

I am an Industrial Engineer (IE) by education (BS and MS from Cal Poly) who has had the good fortune to use my background in system driven thinking to drive improvements throughout all of my roles. I cherish opportunities to find creative solutions to the large-scale challenges and through partnerships with the end customer, seeing those solutions implemented and benefits realized. The through line across my different roles, independent of the industry, has been that I have found the most effective results come from partnering with the end user to fully capture their needs and persistently iterating towards robust solutions which address the root cause.

Why Product Owner?

After learning more about the Product Owner role I am drawn to the opportunity to participate in this transformative time within the HRIS team. Knowing that it is essential to ensure the HRIS team has access to the right information at the right time, I look forward to the opportunity to dive deeply into understanding the needs and working across the organization to ensure that we are continually reviewing and adjusting to evolving needs of the business. I know that I would have plenty of growth opportunities in driving Agile adoption and usage by sometimes hesitant end users, but as a customer on the other side I know that I loved getting the quick feedback and functional MVPs.

Why Me?

I am a creative problem solver who brings to bear the disciplines of IE and analytics to develop robust action driven solutions. As I have in prior positions, I continue to find and quickly learn tools and techniques to help to provide better service to my customers. I learned technical tools like R, SAS, Tableau and methodologies like survey writing, geospatial analytics and Agile development within my prior roles when looking to address a gap and after meeting those immediate needs I have found ways to harness those tools to realize additional benefits. I then used what I learned to bring R to my teams at my prior three companies, which was incredibly rewarding to see my peers develop and grow more exponentially productive.

Finally, I believe I would be a strong asset to the team by bringing my varied industry experience combined with my customer service mindset to the challenges of this role. In my role at the financial services company, I facilitated the growth of our internship program from a single intern to four interns during my last summer (and then got to watch some of them come back for full time positions). I am especially proud of when I developed and implemented a training program which not only gave new team members an introduction to the role, skills needed, the organization and the company as a whole, but also integrated current team members allowing them to highlight their skill sets to ensure new team members started their career immediately empowered to be effective.

Thank you for your consideration,

Philip Walker

Attached: Resume