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Tameside and Glossop Integrated Care
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Our Ref: FOI 2024.208
15 April 2024

Mr Bruno Santos
HRDataConsultLtd@hotmail.com

Dear Mr Santos

Ref: Request for information under Freedom of Information Act 2000

Thank you for your request received 14 March 2024. The Trust's response is as follows:

Please note: Tameside and Glossop Integrated Care NHS Foundation Trust asks not to receive unsolicited marketing communications.

Question 1: What software do you use for your payroll, hr and finance solutions, how much annually do you spend on each, when does each contract expire?

Answer 1:

Service	Software	Annual Spend	Contract expiry
Payroll	ESR	The ESR system for Payroll and HR is a national system and contract. The Trust does not hold contract information	
HR	ESR		
Finance	ABS	£122,784 (2022/2023)	March 2024 (annually renewed)

Question 2: Do you manage your payroll in-house or do you outsource it if so, who do you outsource it to?

Answer 2: The service is in-house.

Question 3: How many people do you pay each month using your payroll solution?

Answer 3: 5,453.

Question 4: How many pensioners do you pay using your payroll solution?

Answer 4: None.

Question 5: Do you use Microsoft power platform technologies such as Power Automate, Power Virtual Agents?

Answer 5: No.

Question 6: What is the employee count in your organisation?

Answer 6: 5,818.

Question 7: Do you collaborate with other organisations in the delivery of HR & Payroll shared services? If so which organisation?

Answer 7: Stockport NHS Foundation Trust.

Question 8: Do you work with any industry experts such as ATOS, KPMG, EY, Accenture etc?

Answer 8: No.

Question 9: Who in your organisation is the head of service for HR and Payroll software or services and what is their role?

Answer 9: Assistant Director of People Recruitment and Workforce Ms Amanda Midgley.

Please note: The staff object to their personal data being processed for the purposes of direct marketing as it would constitute an unwarranted interference on rights under the General Data Protection Regulation (Article 21). Please note that this applies to communications by electronic and non-electronic means.

The Trust asks not to receive unsolicited marketing communications.

We provide information in accordance with our statutory obligations under the Freedom of Information Act. Please note that under the Privacy and Electronic Communications (EC Directive) Regulations 2003, Tameside and Glossop Integrated Care NHS Foundation Trust asks not to receive unsolicited marketing communications.

Provision of this information does not constitute permission for its commercial re-use in the terms of the Re-Use of Public Sector Information Regulations 2005.

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If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, please write to the Chief Executive Karen James at the above address.

If you are not satisfied with the outcome of this request, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner's Office cannot make a decision unless you have exhausted the review/complaints procedure provided by the Trust. The Information Commissioner can be contacted at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF
<http://www.ico.gov.uk/>

Yours sincerely

Ansuya Patel



Chief Executive – Karen James OBE
Chairman – Jane McCall



