


RE: Freedom of Information Request - FOI-239**A FoIA <AFOIA@tpr.gov.uk>**

Tue 02/04/2024 09:06

To:HRDataConsultLtd@hotmail.com <HRDataConsultLtd@hotmail.com>

Cc:A FoIA <AFOIA@tpr.gov.uk>

 1 attachments (209 KB)

FOI-239 - Response.pdf;

Dear Bruno

Please find attached our response to your request for information.

Kind regards

Greg Whitmore

Data Privacy and Compliance Practitioner

Corporate Services

www.tpr.gov.uk

01273 349398 (ext 6398)



Making workplace pensions work

From: A FoIA**Sent:** Tuesday, March 5, 2024 8:54 AM**To:** 'Public Sector' <HRDataConsultLtd@hotmail.com>**Subject:** RE: Freedom of Information Request

Dear Bruno

Acknowledgement of your request for information

Thank you for your email dated 4 March 2024 in which you have made a request for information.

Your request is being dealt with in accordance with the Freedom of Information Act (FoIA). We will aim to respond to your request by 3 April 2024, which is 20 working days from the date we received your request. We will inform you in advance if we are unlikely to meet this time frame together with the reasons why.

For further information on our FoIA policy please use the following

link: [https://www.thepensionsregulator.gov.uk/en/about-us/freedom-of-information-\(foi\)/freedom-of-information-act-2000](https://www.thepensionsregulator.gov.uk/en/about-us/freedom-of-information-(foi)/freedom-of-information-act-2000)

If you have any queries about this request, please do not hesitate to contact me.

Please quote reference FOI-239 in any correspondence you may have with us.

Gareth Rees

Senior Data Privacy and Compliance Practitioner

Operations

www.tpr.gov.uk



Making workplace pensions work

Please note that information obtained by The Pensions Regulator (TPR) may be 'restricted' within the meaning of section 82 of the Pensions Act 2004. If so, TPR, and any person who receives the information directly or indirectly from TPR, is subject to the restrictions on its further use and disclosure set out in that section. Your attention is drawn in particular to the provisions of section 82(1) and 82(2) of the Pensions Act 2004. Onward disclosure of restricted information other than in accordance with the Pensions Act 2004 is a criminal offence.

TPR is a data controller for the purposes of the General Data Protection Regulation (GDPR) and the Data Protection Act 2018 (DPA). For information about how we process personal data, please see our [privacy notice](#).

From: Public Sector <HRDataConsultLtd@hotmail.com>

Sent: Monday, March 4, 2024 10:01 PM

To: A FoIA <AFOIA@tpr.gov.uk>

Subject: Freedom of Information Request

CAUTION: This email originated from outside of the organisation.

Hello The Pensions Regulator,

We are writing to you under the Freedom of Information Act 2000 to request information. Please provide the following details:

1. What software do you use for your payroll, hr and finance solutions, how much annually do you spend on each, when does each contract expire?
2. Do you manage your payroll in-house or do you outsource it if so, who do you outsource it to?
3. How many people do you pay each month using your payroll solution?
4. How many pensioners do you pay using your payroll solution?
5. Do you use Microsoft power platform technologies such as Power Automate, Power Virtual Agents?
6. What is the employee count at The Pensions Regulator?
7. Do you collaborate with other organisations in the delivery of HR & Payroll shared services? If so which organisation?
8. Do you work with any industry experts such as ATOS, KPMG, EY, Accenture etc?
9. Who at The Pensions Regulator is the head of service for HR and Payroll software or services and what is their role?

If it is not possible to provide the information requested due to the information exceeding the cost of compliance limits identified in Section 12, please provide advice and assistance, under the Section 16 obligations of the Act, as to how we can refine our request.

If you can identify any ways that our request could be refined, we would be grateful for any further advice and assistance.

If you have any queries, please don't hesitate to contact us via email. Could you also please acknowledge receipt of our request?

Thank you for your time, we look forward to hearing from you.

Best wishes,

Bruno Santos

