






Philip Yu

Software Engineer

Contact

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Skills

Front End - JavaScript, jQuery, AJAX, HTML, CSS, Sass, Bootstrap
Back End - Node.js, Express.js, MongoDB, Mongoose

Summary

Director of Operations with 5+ years of experience working in a fast-paced casual dining restaurant. Extensive experience in mentoring, logistics, customer success, crisis management, and bottleneck management.

Work Experience

Shojo Restaurant Group
Director of Operations

July 2012 - July 2017

- Hired, trained, and mentored staff members with a 90% retention rate (1+ year)
- Developed and enacted policies regarding seating arrangements resulting in a 23% increase for gross revenue
- Planned and organized private events (20-130 people) resulting in an average revenue of \$23,000 during the holiday season (post-Thanksgiving - New Years)
- Implemented all technologies used in the restaurants
- Planned and executed the opening of a new restaurant
- Winner of multiple best of Boston awards from local publications (Boston Magazine, Improper Bostonian, TimeOut Boston)

Education

General Assembly
Software Engineering Immersive

July 2012 - July 2017

Northeastern University
Computer Engineering

September 2009 - December 2009