

Based on what the customer said they really liked the design. They said they liked the simplicity of the homepage and mentioned the breadcrumb theory, giving tidbits of information to lead the user to the main source. However, their tone and their hesitation in answering some questions suggested they did not like the design as much as they said. They appeared to be concerned with how much information was lost from the original website. A compromise between our more simplified design and the customers expectations will need to be found.

Sean's Group Swap Notes: The classmate I was paired with found the hi-fi prototype clean and easy to navigate. They had a bit of trouble with finding the programs page without using the nav bar. As such the section should be renamed or relabeled in its tab on the homepage to make it easier to find. They liked the off white colour design for the Help page better than the blue. They didn't think the hi-fi prototype was overly simplified when compared to the original website. They gave the idea to put hotline numbers in a popup when the user first visits the homepage. They also gave an idea for how to streamline the resources page with a main resource page that leads to subpages using filters to sort the different types of resources.

Jashandeep's Group Swap Notes: The meeting with the other classmate. He liked the simplicity, he wanted us to make the heading page bold to indicate which page we are on. In immediate help, he wanted the blue on the page to be lighter because other pages have white and lighter shade would be better.