

The client said they'd need to get other opinions but that they liked the immediate help page. Noting that they thought it was a tremendous help to have the numbers provided on the immediate help page separated and laid out plainly in comparison to how they were laid out on the original site.

It was suggested that we need to find a balance between simplicity without having too much wasted space. As currently there is too much white space.

We were reminded to include logos as one of the home pages didn't have any to make sure the user knows they're on the right website.

Tim suggested that we need to include more imagery as it's currently hard to tell what OSI-CAN is with either our high-fi prototype or our current demo pages. An increase in imagery would also help break up the white space and draw the eyes away from the red buttons.

Both the client and Tim noted to us that red could be a triggering colour to individuals that are in a crisis and that we look into how colour theory works with trauma informed design.

Tile layout was noted to be liked but that the page looked too sterile.