Medtronic

Software Errata Sheet for the MSW001 Reveal LINQ™ Mobile Manager
Application

Instructions for Use

Caution: Federal law (USA) restricts this device to sale by or on the order of a physician.

Software errata sheet

The following table lists certain conditions that may occur during use of the MSW001 Reveal LINQ™ Mobile Manager application (called the "app" from now on). The table also provides the resolution for these conditions and lists the version(s) of the app for each condition.

Determining the version of the app

To determine what version of the app you have, tap **Menu > ABOUT**.

Condition	Observed Behavior	Suggested Corrective Action	Observed in Version
The app may terminate or hang unexpectedly when you leave the app and then return to the app from a different application.	The app terminates or hangs unexpectedly.	Restart the app. • No data is lost. • The data and reports are available for viewing when the app has been restarted. • All data and reports can also be retrieved from the CareLink Network. • Reports are available for 7 days if no new INSERT REVEAL LINQ or CHECK REVEAL LINQ sessions are performed. • Any data pending on the tablet will remain pending on the tablet for 7 days.	01.05.02
During pairing of the 24965 Patient Connector with the tablet, the app may hang or terminate unexpectedly on one of the pairing screens.	The app is unable to connect to the 24965 Patient Connector or the app terminates unexpectedly.	Try one or more of the following options to resolve the condition and complete pairing the 24965 Patient Connector with the tablet. • Tap Cancel (if available) in the app, then try to pair the 24965 Patient Connector with the tablet. • Terminate the app, restart the app, and then try to pair the 24965 Patient Connector with the tablet. • Turn off Bluetooth, and then turn on Bluetooth in the tablet's OS settings, then try to pair the 24965 Patient Connector with the tablet.[a] • Delete the 24965 Patient Connector pairing information from the tablet's OS settings for Bluetooth, restart the app, then try to pair the 24965 Patient Connector with the tablet. • Clear the app's storage data from the tablet using the OS setting's Application manager. Restart the app, and then try to pair the 24965 Patient Connector with the tablet. If you clear the app's storage data, any 24965 Patient Connector pairings and CareLink Clinics are lost. • Restart the tablet, start the app, and then try to pair the 24965 Patient Connector with the tablet.	All versions

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Condition	Observed Behavior	Suggested Corrective Action	Observed in Version
The app may terminate unexpectedly while tapping Back on the tablet to return to the app.	The app terminates or hangs unexpectedly.	Restart the app. • No data is lost. • The data and reports are available for viewing when the app has been restarted. • All data and reports can also be retrieved from the CareLink Network. • Reports are available for 7 days if no new INSERT REVEAL LINQ or CHECK REVEAL LINQ sessions are performed. • ·Any data pending on the tablet will remain pending on the tablet for 7 days.	All versions
The app may terminate unexpectedly when the 24965 Patient Connector is turned off and then turned on following a communication error.			
The app may terminate unexpectedly when the tablet is left idle.			
The app may terminate unexpectedly after saving a report to Google Drive and returning to the app.			
The app terminates or hangs unexpectedly.			01.03.00 (or higher)

During pairing of the 24965 Patient Connector with the tablet, the app may hang or terminate unexpectedly on one of the pairing screens followed by the tablet rebooting.	The app hangs or terminates unexpectedly, the tablet reboots, and app settings and patient data may be lost.	Restart the app.
		
		• If you are not prompted to accept the Terms and Conditions, resume your current workflow.
		• If you are prompted to accept the Terms and Conditions, the app settings, including any 24965 Patient Connector pairings and CareLink Clinics, are lost. Any patient data not already sent to the CareLink Network is also lost. Take the following actions to retrieve the patient data:
		
		  1. Perform the initial setup of the app.
		  2. Verify that recent patient sessions have been successfully uploaded to the CareLink Network.
		  3. Contact Medtronic if any patient data is missing.
			01.01.00 (or higher)

Samsung tablets cannot connect to or discover a 24965 patient connector using Bluetooth. This condition occurs when the clinician attempts to connect or discover a 24965 Patient Connector before starting an INSERT REVEAL LINQ or CHECK REVEAL LINQ session.	Samsung tablets do not connect to or discover a 24965 Patient Connector using Bluetooth.	Restart the tablet.	01.03.00 (or higher)
Using Drive PDF Viewer version on the Samsung Galaxy Note Pro 12.2 tablet may terminate the app unexpectedly.	The app may terminate unexpectedly.	Use a different PDF Viewer on the Samsung Galaxy Note Pro 12.2 tablet.	01.03.00 (or higher)
The app cannot pair with the 24965 Patient Connector or the 24967 Patient Connector if the permissions window is skipped when the app is moved to the background.	The app cannot be paired with the 24965 Patient Connector or the 24967 Patient Connector.	Try one or more of the following options to resolve the condition and complete pairing the 24965 Patient Connector or the 24967 Patient Connector with the tablet: • Restart the app. • Grant the app permissions using the tablet's settings.	01.03.00 (or higher)

Condition	Observed Behavior	Suggested Corrective Action	Observed in Version
Patient Information fields in the REQUIRED FIELDS or OPTIONAL FIELDS tabs are not set to PENDING in the following scenario: • The clinician exceeds the character limit of the text field. • The clinician attempts to enter content in a new text field before closing the keyboard.	Values entered in the REQUIRED FIELDS or OPTIONAL FIELDS tabs are not set to PENDING.	Re-enter the information in the desired fields on the REQUIRED FIELDS or OPTIONAL FIELDS tab and tap SAVE TO REVEAL LINQ.	01.03.00 - 01.04.00
The streaming ECG waveform does not display after sending a report to CareLink via email.	The streaming ECG waveform does not display.	Try one or more of the following options to resolve the condition: • Open another Quick Look Report or Full Report, if available, and close the pdf viewer. • Tap End Session and re-interrogate the Reveal LINQ ICM. • View the active tabs on the tablet and select the app. • Press the Home button on the tablet and reopen the app. • Close the app, reopen it and perform another session.	01.03.00 - 01.04.00
The ECG waveform intermittently displays flat segments for short periods of time (approximately 200 ms) when the 24967 Patient Connector is used.	Small portions of the ECG waveform are displayed inaccurately.	The flat segments should be disregarded as they have no clinical significance. The remainder of the waveform displays accurately.	01.03.00 (or higher)

[a]The Bluetooth® word mark is a registered trademark of Bluetooth SIG, Inc. and any use of this mark by Medtronic is under license.

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