

Medtronic

Software Errata Sheet for the MSW002 Reveal LINQ™ Mobile Manager Application

Instructions for Use

Caution: Federal law (USA) restricts this device to sale by or on the order of a physician.

The following list includes trademarks or registered trademarks of Medtronic in the United States and possibly in other countries. All other trademarks are the property of their respective owners.

CareLink, Medtronic, Quick Look, Reveal LINQ

Software errata sheet

The following table lists certain conditions that may occur during use of the MSW002 Reveal LINQ™ Mobile Manager application (called the “app” from now on). The table also provides the resolution for these conditions and lists the version(s) of the app for each condition.

Determining the version of the app

To determine what version of the app you have, tap **Menu > ABOUT**.

Condition	Observed Behavior	Suggested Corrective Action	Observed in Version
When connecting to a patient connector while Bluetooth is disabled in the Control Center in iOS 11, the app does not notify you that Bluetooth is disabled. ^a	The patient connector cannot be paired with the app.	Try one or more of the following options to resolve the condition and pair the patient connector with the app. <ul style="list-style-type: none"> • Re-enable Bluetooth in the Control Center. • Turn off Bluetooth and then turn it on again in the Settings on the tablet. • Restart the tablet. 	01.03.03
The app may terminate unexpectedly when viewing a PDF of the Quick Look Report or Full Report.	The app terminates unexpectedly.	Restart the app and repeat the workflow. <ul style="list-style-type: none"> • No data is lost. • The data and reports are available for viewing when the app has been restarted. • All data and reports can also be retrieved from the CareLink Network. • Reports are available for 7 days if no new INSERT REVEAL LINQ or CHECK REVEAL LINQ sessions are performed. • Any data pending on the tablet remains pending on the tablet for 7 days. 	01.00.00 - 01.02.00
The app may terminate unexpectedly.			01.01.00 (or higher)
Issue code 3230 may display when the app times out and the clinician reconnects the 24965 Patient Connector or the 24967 Patient Connector with the app.	Issue code 3230 is displayed when the app times out and the clinician attempts to reconnect the 24965 Patient Connector or the 24967 Patient Connector with the app.	Tap CANCEL on the 3230 issue screen, and reconnect the 24965 Patient Connector or the 24967 Patient Connector with the app.	01.01.00 (or higher)
Issue code 2108 is displayed when spaces are entered in the SEARCH ENTRY field.	Issue code 2108 is displayed unexpectedly when spaces are entered in the SEARCH ENTRY field.	Remove the blank spaces from the SEARCH ENTRY field and tap SEARCH .	01.01.00 - 01.02.00
The ECG waveform intermittently displays flat segments for short periods of time (approximately 200 ms) when the 24967 Patient Connector is used.	Small portions of the ECG waveform are displayed inaccurately.	The flat segments should be disregarded as they have no clinical significance. The remainder of the waveform displays accurately.	01.01.00 - 01.03.00
The CONTINUE, INSERT REVEAL LINQ, or CHECK REVEAL LINQ buttons on the Reveal LINQ MOBILE MANAGER screen do not display immediately when the app is launched.	The app opens but does not display the buttons.	Wait until the buttons display. Restart the app if the buttons do not display after a brief period of time.	01.03.00 (or higher)

Condition	Observed Behavior	Suggested Corrective Action	Observed in Version
The 24967 Patient Connector is not listed in the patient connector selection pop-up window.	The 24967 Patient Connector cannot be paired with the app.	Retry the workflow for selecting or pairing the app with the 24967 Patient Connector.	01.01.00 (or higher)
The app hangs on the EDIT CARELINK CLINICS LIST screen.	The app hangs unexpectedly.	Restart the app and repeat the workflow.	01.01.00 (or higher)

^a The Bluetooth® word mark is a registered trademark of Bluetooth SIG, Inc. and any use of this mark by Medtronic is under license.

Medtronic

Medtronic, Inc.

710 Medtronic Parkway
Minneapolis, MN 55432
USA
www.medtronic.com
+1 763 514 4000

Medtronic USA, Inc.

Toll-free in the USA (24-hour technical consultation for physicians and medical professionals)
Bradycardia: +1 800 505 4636
Tachycardia: +1 800 723 4636

Europe/Middle East/Africa

Medtronic International Trading Sàrl
Route du Molliat 31
Case Postale 84
CH-1131 Tolochenaz
Switzerland
+41 21 802 7000

Technical manuals

www.medtronic.com/manuals

