

Winter 2017 - 2018

Dear Skiers,

We're pleased to hear that you'll be joining us for a stay at the Craftsbury Outdoor Center. The following information should be helpful when planning your visit.

The Craftsbury Outdoor Center is a unique Nordic ski center in Vermont's unspoiled Northeast Kingdom. The snow falls early and stays late here because we sit high in the hills of northeastern Vermont's snow-belt. With 85 kilometers of expertly groomed and tracked ski trails, as well as an additional 50 kilometers of marked and maintained backcountry trails on the local section of the Catamount trail system, we provide extensive terrain to suit every skier's ability. Regularly groomed trails to the villages of Craftsbury and Craftsbury Common are serviced by a shuttle bus by reservation on weekends, so you can ski to the village and ride back to the Center.

Our Touring Center has a wide array of waxless rental skis and can outfit anyone needing ski gear. High-performance skating and waxable classic ski equipment is also available, and our demo program is a great way to try out the latest in ski equipment. Our experienced, friendly Touring Center staff provides instruction from beginner to expert levels. If you've never skated, you might consider a lesson, or if you just want to brush up on technique, our expert instructors will enhance your skiing ability and enjoyment.

Check-in time is 2:30pm. Check-out time is 10:30am. Your meals start with dinner on the day of your arrival and end with lunch on the day of your departure.

LAYER, LAYER, LAYER for outdoor winter activities. As a rule, avoid cotton. Polypropylene long underwear holds water away from your skin, keeping you drier and warmer than cotton. Wind and water-resistant outerwear also protect you from the cold and wet. Generally, alpine bibs and parkas are too bulky and far too warm for cross-country skiing. A warm overcoat, comfortable shoes and boots, along with sunglasses, sun block lotion, and field guides for winter birds and animals are nice for walks around the property. Other good items to bring are toiletries and a flashlight.

<u>Dining Hall - Meals</u> are served buffet style and include fresh local produce and home-style cooking. A vegetarian option is offered at each meal. With notice, the kitchen can accommodate the following dietary needs: Lactose intolerance, vegan, gluten free and Celiac disease. Guests with food allergies need to be aware that we cannot guarantee the complete absence of any food ingredient in our kitchen. That being said, we will do our best to accommodate non-life threatening food allergies. You must notify the office of any dietary needs/allergies prior to your arrival, and we recommend that you speak to the kitchen staff directly upon arrival. We will do our best to fulfill, but can not guarantee, your meal seating requests. Bag lunches are available if ordered by 4:30pm the day before.

<u>Retail Shop -</u> The Center's retail shop offers a variety of items for sale: clothing, Vermont-made products, pottery, our own cookbook, personal toiletries, and a variety of Vermont's local beer and wine.

## Facilities -

- Refrigerators available for guest use in both Cedar Lodge and Pine Lounge.
- Cedar Lodge has a lounge and sauna (remember to pack your bathing suit!).
- Washers and dryers are available for guest use in Cedar Lodge and Pine Lounge by donation.
- The Cedar Lodge TV Room offers satellite TV, and has DVD/VCRs.
- We also have a Fitness Center, including ergometers and spin bikes in the Activity Center. Sneakers are required.
- Vermont law prohibits smoking in all public buildings.

<u>Pet Policy -</u> We have one pet friendly accommodation - Cottage B. Bringing a pet must be arranged with the office prior to arrival and would incur an additional fee.

<u>Transportation</u> If driving to the center, please note that GPS directions are not reliable; please utilize directions provided by the center. If you choose to arrive by public transportation, Burlington is the nearest airport, and bus and train lines service Waterbury. Please call our office for taxi referrals and check our website for more details on taxi referrals and car pool information.

<u>Communication -</u> There is NO cell phone coverage in this area. Wi-Fi is available in all of our accommodations. Phone messages can be left with our office during business hours. Guests can receive calls on a landline phone in Cedar Lodge at (802) 586-9113 and in Pine Lounge at (802) 586-9641. You can receive incoming calls on all of our phones. We don't have phones in any of our rooms, suites, cabins, or cottages.

<u>The Area -</u> There is a small country store and a garage, four miles from the Center. The nearest pharmacy is located in Hardwick, twelve miles away. The closest hospital is in Morrisville, twenty miles from the Center. The office can provide you with directions to these locations.

<u>Liability and Security</u> - The Craftsbury Outdoor Center is not responsible for the loss of or damage to, guest and visitor articles left on the premises at any time. This includes property belonging to guests, visitors, or vendors. Liability for damages to the premises will be charged accordingly.

Please call if you have any questions. We look forward to seeing you and hope you enjoy your visit to the Craftsbury Outdoor Center.

Sincerely,

The Craftsbury Outdoor Center