## **QUT Capstone Proof-of-Concept Report**

## QUT | IFB399 | T002

<b>Document Publish Date</b>	18 October 2024		
Project ID	P009		
Project Title	AR Aircraft Briefing Tool		
Industry Partner	CAE Australia		
Industry Supervisor(s)	Sung-Jun Lee		
	Chris Schuster		
Team members			
n10796461	Kwok, Renee		
n11065681	Leonardo Third, Hector		
n11338474	Nelson, Keanu		
n11029935	Sebastiao, Phillipe		

## **Contents**

Report Goals2
Development Feasibility2
Software Architecture of the AR Briefing Tool2
Development Insights and Future Considerations
Completed Requirements3
Undelivered Requirements6
Other Development Considerations
Future Development Consideration – Summary
Functionality AlignmentS
Summary of Results and Implications
Quality of Deliverables
Project Scope and Goals10
Functionality Alignment10
Intuitiveness (Ease of Use)11
Learning Complexity11
Potential Future Considerations
User Value
Use Case
Summary of Results and Implications
Potential Future Considerations
Final Recommendations for Future Development and Conclusion14
Summary of All Future Recommendations14

## **Report Goals**

This report aims to assess the prototype's: Development Feasibility, Functionality Alignment and User Value to determine the effectiveness of the AR Aircraft Briefing Tool in its current developed state – the prototype the team has developed thus far – and outline recommendations for its future development. Note: Refer to Table 12 in Page 14 to view all recommendations that were discussed in this report.

## **Development Feasibility**

The *Development Feasibility Assessment* evaluates whether the expected features and functionality of the AR Briefing Tool are viable for implementation. As this project did not involve any monetary considerations such as costs and budgeting, the focus will be on the technical requirements to determine the feasibility of development. This section will outline the technical insights the team encountered when developing each feature, their associated issues and risks, and future development considerations.

#### **Software Architecture of the AR Briefing Tool**

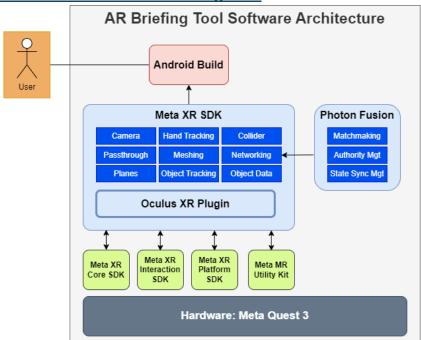


Figure 1 – Software Architecture Diagram of the AR Briefing Tool

As shown in Figure 1, the AR Briefing Tool was developed using the Meta XR Software Development Kits (SDKs) with the Oculus XR Plugin enabled. This enabled the project to be built into the Meta Quest 3 via the Android Build, incorporating essential packages and scripts to support the development of the tool's core features to enable model interactions. These features involve the Meta Quest 3's camera, passthrough, hand tracking inputs, plane detection, and 3D model object tracking, object data, meshing and colliders.

Photon Fusion is an API that enables networking within Unity's game engine. This also incorporates essential packages and scripts to support the networking development, which is crucial in delivering the Collaboration requirements for this project. Photon Fusion allows players to be connected into the same server with its auto-matchmaking capability, and the management of the 3D model's authority and synchronisation of its state.

#### **Development Insights and Future Considerations**

Requirement			Priority (MoSCoW)		Development	
Feature	REQ ID	Dependency ID	Requirement	Business Priority	Completed Status	Technical Requirements
App Models	9	12	View Added Model	Must	Done	obj or .fbx model file type
App woders	12	N/A	Add Models To Application	Must	Done	- Unity Environment
Switch Models	29	12	Switch Between Models	Should	Done	- Meta XR SDK
Switch Woders	31	12	Show A List Of Models	Should	Done	- Meta XR SDK
	5	9	Zoom In & Out of Model	Must	Done	- Meta XR SDK - Grabbable - Object Rigid Body & Collider
	15	9	Rotate Model	Must	Done	- Meta XR SDK - Grabbable - Object Rigid Body & Collider
Interactions	20	9	Move Model	Must	Done	- Meta XR SDK - Grabbable - Object Rigid Body & Collider
	22	N/A	Pointer	Should	Not Delivered	N/A
	24	9	Pull Apart Individual Parts	Should	Done	- Meta XR SDK - Ray Interactor - Object Rigid Body & Collider
	32	5,15,20,29,31,24	Toggling Various Features	Should	Done	- Meta XR SDK - Palm Menu Sample
	21	N/A	Maintenance Manuals	Could	Not Delivered	N/A
	17	9	View Model In Mixed Reality	Must	Done	- Meta XR SDK - Passthrough
Passthrough	30	17	Model Has Collision With Environment	Could	Not Delivered	N/A
	27	17	Model Has Depth With Environment	Could	Not Delivered	N/A
	7	N/A	Join Session	Must	Done	- Meta XR SDK & Photon Fusion - Automatchmaking
Collaboration	23	9,15,20	Synchronised Model Position	Must	Done	- Meta XR SDK & Photon Fusion: Colocation
	26 9,5,22,3		Synchronised Model Interactions Must		Done	- Meta XR SDK & Photon Fusion: Object State Sync & Authority
	3	10	Move Cross Section	Should	Not Delivered	N/A
Cross-Sections	10	9	Single Cross Section	Should	Not Delivered	N/A
Gross-Sections	2	10	Different Axis Cross Sections	Could	Not Delivered	N/A
	11	10	Multiple Cross Sections	Could	Not Delivered	N/A
<b>Exploded View</b>	13	9	Explode Model	Could	Done	- Meta XR SDK - Interactor
Refined Parts	1	9	Associate Refined Part With a Model	Could	Done	- Meta XR SDK
Nemieu Faits	6	1	Switch Between Refined Parts	Could	Done	- Meta XR SDK

Table 1 - Development Status of Requirements

Table 1 outlines all the requirements the team aimed to develop in Phase 2 (which excludes the Won't-Have requirements). Items highlighted in yellow represent completed requirements, red indicates undelivered requirements, and orange denotes requirements that were attempted but halted due to time constraints. This table also provides a high-level overview of the technical requirements involved in the development. As mentioned in the previous section, most features were developed using the Meta XR SDKs to enable model interactions and functionality of the prototype, while networking was enabled through Photon Fusion.

#### **Completed Requirements**

#### App Models - Add Models to Application & View Added Model

The 3D models currently used in the prototype were sourced from open-source libraries, this includes the *C130*, *Blackhawk* and *X-Wing*. Two primary 3D Model file types were utilised in the project: .obj and .fbx files. A key difference between their file types is the capability to retain the material and/or textual data of the 3D model. Importing external .obj file types into Unity results in models with a default solid white colour, requiring the team to manually apply material data. This is evident in the Blackhawk model, which lacks visual refinement. On the other hand, the C130 and X-Wing models, which are .fbx file types, retained their material data when they were imported into Unity.

Since certain features involve manipulating individual parts, a key requirement for sourcing models is their capability to have selectable individual parts within the Unity Environment. A model's parts are structured as child class components in Unity, allowing them to be referenced and controlled through game scripts. Given these considerations and insights, the team strongly recommends using .fbx models with selectable individual parts for future development.

Although the feasibility of these requirements was dependent on the availability of suitable 3D models, the existing .fbx 3D models with selectable parts demonstrate its implementation is feasible. While designing 3D models was out of scope in this project, CAE should consider using tools like AutoCAD or Autodesk Inventor to create and integrate their own aircraft models into Unity for future development.

#### Switching Models – Switch Between Models & Show a List of Models

This feature was implemented in response to the Project Owners' requirement for proof that model interactions could be performed with multiple models. As a result, the ability to switch between models via a UI was deemed important. This feature was feasible to develop with support from Meta's sample scenes, which included a scroll bar interface, and Unity's capability to store model files which can be referenced in the interface's game script and logic.

#### Refined Parts – Associate Refined Part with a Model & Switch Between Refined Parts

This feature is an expansion to the prototype's concept (and hence, was classified as a Could Have requirement) and was found to be highly feasible to develop, as its functionality closely resembles the *Switch Between Models* feature. It involves a UI that displays a model's refined parts — as demonstrated by C130's turbine engine in the prototype — which can be selected and displayed in the environment. A key part of this feature is associating these refined parts in their respective models which was found feasible to implement in the UI's game scripts and logic.

Currently, the C130 is the only model with an associated refined part due to time constraints. While this feature currently serves as a proof of concept for displaying a model's refined parts, it is highly likely to become a core feature in the future, especially for showcasing a model's engines and other specific parts for maintenance operations and briefings/trainings. Therefore, the team recommends adding more refined parts in the other models for future development.

#### Model Manipulation – Move, Rotate, Zoom (Scale)

The ability to move, rotate and zoom (scale) the model was essential to the core functionality of the prototype. The team prioritised developing these features using hand inputs and enabling the model to be grabbable in the environment, as we believed this approach would be the most intuitive for users, regardless of their experience or familiarity with AR/VR headsets. Due to Meta's Interaction SDKs, and the extensive documentation available for implementing these features, the team found their development highly feasible.

However, issues occurred when scaling the model to a very large size in the environment, which caused a drop in frame rate and making the model appear laggy when being manipulated. Therefore, the team recommends setting a maximum limit for how large a model can be scaled in future development.

#### **Pull Apart Individual Parts**

The ability to pull apart a model's individual parts was also essential to the prototype's functionality, enabling end-users to closely examine specific components when needed. The team approached its development using ray grab interactors, which users can toggle if they require pulling individual parts apart. Like the development for Model Manipulation (outlined previously), Meta's Interaction SDKs and available documentations made this feature's development feasible.

#### **Toggling Various Features**

Although this feature was not explicitly requested by the Project Owners, the team found its inclusion essential, as it enables users to toggle and activate the functionality of developed features, which includes toggling individual parts, exploded view, switching between models and viewing refined

parts. Given the nature of mixed reality, users are most likely to move around the room while interacting with the model. To accommodate this, the team approached its development to avoid a static UI menu, ensuring the UI appears dynamically wherever the user moves. Hence, Meta's Palm Menu UI feature was implemented to meet these requirements. The development of this feature was feasible due to Meta's sample scenes and SDKs containing a Palm Menu.

#### Explode Model

This feature underwent changes to its priority, changing from a *Must Have* requirement to *Could Have*. The team proposed this change as the *Pull Apart Individual Parts* feature offered greater value for viewing individual parts compared to exploding the entire model assembly. Despite the adjustment, our developers considered this feature feasible to develop, given the model's available parts and their prior knowledge of robotics concepts.

Its development was more complex compared to the other requirements however, due to the application of vector mathematics, which includes linear interpolation (to facilitate an object's movement from Point A to Point B). This knowledge was essential for determining how the model's individual parts will move in desired directions. Despite the complexity, this feature was feasible to develop due to some prior knowledge, even with the lack of support from Meta's SDKs and documentation.

It is important to note that the current functionality of the Explode Model feature is highly dependent on the model's file type and the availability of their individual parts. Exploding .obj models is not ideal, as they lack comprehensive detail in the exploded view, which was evident with the Blackhawk model. In contrast, .fbx models provided a more visually appealing result. The availability of individual parts is also crucial, which was evident through C130's refined engine model, which consisted of only three parts in its file. When this model was exploded, its functionality appeared ineffective due to the low number of individual parts. Therefore, the team strongly recommends utilising .fbx models with a large number of individual parts where possible in future development.

#### Collaboration – Join Session, Synchronised Model Position, Synchronised Model Interactions

These requirements were crucial for enabling the collaboration aspect of the AR Briefing Tool. These requirements proved to be one of the most challenging features to implement, and the team was only able to complete its development in the final week of the project lifecycle, just before our handover.

To enable Collaboration, the following conditions needed to be met:

- Two headsets must be connected to the same server and view the same model
- Changes to the model's state due to interactions, for instance, model manipulations, pulling apart individual parts and switching between models, must be synchronised in other player's headset in real time
- The model should have an anchor point in the environment, so that players are able to view the model relative to their position "Colocation", in other words.

As mentioned previously, the team utilised Photon Fusion to enable the networking components in Unity. The availability of an "Auto-matchmaking" component through Meta XR components with Fusion allowed the first condition — connecting players to the same server — to be successfully completed. However, the main issues lie in implementing colocation and synchronising interactions.

The team encountered significant challenges in synchronising model interactions. While basic model manipulation, like moving, rotating and scaling, could be successfully synchronised, more complex interactions, such as pulling apart individual parts and switching models, resulted in errors. For the

"pull apart individual part" interaction, although its movement could be synchronised, prevailing issues occurred where only one player was able to perform the action, while the other player was unable to do so. Additionally, when one player switched a model, it resulted in an issue where the other player's environment would display no model. Due to the constant errors, our developers prioritised the development of these features and conducted extensive research using Photon Fusion documentations and engaging in trial and error development to resolve them.

Since switching between models involves toggling via the Model List UI, the team implemented remote procedure calls (RPCs) to broadcast that event across all connected clients. This ensures that when one player switches a model, all other users can see the same change. Network components were added to both the model and its individual parts to enable network transforms, with Photon Fusion (specifically Fusion 2) facilitating the synchronisation of the model's network transforms between each clients. Hence, both the RPCs and network components enable synching model interactions. On the other hand, colocation was developed through Unity's Shared Spatial Anchors, which is enabled using Fusion 2. The Shared Spatial Anchors shares the spatial data of an anchor's transform, positioning all other objects relative to the anchor's transform.

However, there are accuracy issues as the anchor data could not be shared when the application is built to the headset; causing one player to see another player interacting with an object that appears distant from their hands. Sharing spatial anchors requires additional steps, such as publishing the project as an official app, which could not be completed due to time constraints. Despite this limitation, it is evident that the technologies offered by Photon Fusion have made the development of the collaboration features feasible.

Since these features were completed just days before the handover, the team did not have sufficient time to conduct user testing for the Collaboration features with the Project Owners. We strongly recommend prioritising user testing for the Collaboration features in future development, along with completing the required steps like publishing the project as an official app to enable Shared Spatial Anchors for enhancing the accuracy of the colocation.

#### **Undelivered Requirements**

#### **Pointer**

The purpose of a pointer was to enhance the collaborative aspect of the AR Briefing Tool by allowing technicians to point out and highlight specific parts of the model during briefings and training sessions. However, its development was put on hold as it relied on the completion of the collaboration features. Implementing a pointer in a single user, local environment would be ineffective without the capability for multiple users to interact collaboratively. The pointer's development also was discontinued due to the significant time spent on developing the collaboration features.

Although the team did not explore the concept of a visible pointer in Phase 2, we believe that it is feasible to implement with Meta XR's existing ray interactors. Currently, when individual parts mode is toggled, a user pointing to part becomes highlighted. Therefore, more research and testing is required to enable and synchronise a visible ray as a networked object.

#### Cross Section (baseline) – Single Cross Section and Move Cross Section

The cross section feature enables a detailed view of a 3D model's internal structures and layers, enhancing the end-user's understanding of an aircraft's design and functionality. The team approached its development by implementing a grabbable cross section pane, allowing users to "cut" into the model and examine its internal components. However, due to the niche nature of this functionality, there was a lack of available documentation and tutorials to assist in developing this

feature. While cross section SDKs were available in the Unity Asset Store, they required costly payments to download. Despite our effort to develop this feature from scratch using Unity's shader materials, we encountered persistent issues that either turned the entire model into one solid colour or completely transparent. The team had to halt this feature's development to prioritise the development of the collaboration features.

Further research is required to implement this feature in future development. CAE may need to explore different development approaches to enable the cross-section functionality. It is also important to monitor for any cross section SDKs or sample scenes that may be published for free. Alternatively, CAE could consider purchasing an existing cross section SDK from the Unity Asset Store, but thorough research should be conducted to ensure it is compatible with mixed reality development before making a purchase.

#### **Could Have Requirements**

The team prioritised the development of Must-Have and Should-Have requirements, with some Could-Have requirements completed depending on their feasibility. However, a few remaining Could-Have requirements could not be initiated due to time constraints and dependencies. These include the Maintenance Manual, Model has Collision and Depth with the Environment, and Different and Multiple Cross Section requirements. While the team lacks first-hand development insights into the feasibility of these features, we will outline potential suggestions for the AR Briefing Tool's future development.

#### **Maintenance Manual**

The purpose of this feature is to allow technicians to view a maintenance manual while interacting with a 3D model within the mixed the reality space. The existing UIs like the scroll bar interface in Meta makes the feature's development feasible. However, key considerations would include how to integrate the digital copy of CAE's maintenance manuals (a PDF file for instance) into the environment. As the use of maintenance manuals are crucial to assist in maintenance, briefing and training operations, the team considers feature to potentially become important in future development.

#### Model has Collision and Depth with the Environment

The purpose of these features was to enhance realism when displaying a 3D model within the user's environment. This would allow the model to interact and collide with real-world objects — such as resting on a table, for instance, and add depth to the user's perspective — for example, partially obscuring the model when it is positioned behind a chair. As Unity and the Meta XR SDK have physics and passthrough capabilities, these features could be feasible to develop. However, further research for implementing object physics and changes to the passthrough capabilities may be required as their development could be complex. However, as these features are purely for aesthetic purposes, the team recommends making its development the least prioritised for future development.

#### Cross Section (expansion) - Different and Multiple Cross Sections

These features are an expansion to the baseline Cross Section features by enabling cross section panes to appear on different axes and allowing users to add multiple cross sections panes in the environment. However, given the halted development of the baseline Cross Section features, it is recommended to complete the baseline Cross Section before adding these features. Further research and testing may be required if this concept is feasible to develop in future development.

#### **Other Development Considerations**

#### Improved UI

The current prototype design only displays the model in the environment, with no additional guidance or interface. Therefore, the team recommends adding more user-friendly features in future development. This could include instructional pop-up interfaces to guide users on enabling features and providing instructions on how to manipulate the model for different features, for example, the hand motion required to scale a model.

#### How AI can be Implemented

The prototype's current functionality depends on developers manually adding the necessary components and game scripts in each model. If users want to add more models, the process of adding the components and scripts would always occur. Therefore, Implementing AI could streamline this process by automating the addition of the components, allowing the application to integrate new models seamlessly into the environment. This automation could significantly reduce manual intervention and should be considered in the later stages of future development.

#### Team's Lack of Game Engine Development Experience

It is important to note that the team had no prior experience developing software with game engines. We relied on our current knowledge of the C# language, as well as extensive Meta documentation and tutorials to assist us through the development process. While we successfully delivered majority of the features we aimed to implement, our lack of expertise also presented significant challenges for some features. This should be taken into consideration for future development, especially if CAE plans to pursue more advanced features.

#### **Future Development Consideration – Summary**

The following table provides a summary of all future development considerations and recommendations discussed in this section.

Requirement	Future Development Considerations & Recommendations
App Models –	Utilise .fbx models with selectable individual parts
Add Models to Application	<ul> <li>Consider using AutoCAD or Autodesk Inventor for integrating</li> </ul>
& View Added Model	custom aircraft models (CAE's aircrafts for instance) into Unity
Switching Models –	• N/A
Switch Between Models &	
Show a List of Models	
Refined Parts –	• The team considers this feature to become a core feature in the
Associate Refined Part	future to showcase models' respective refined parts
with a Model & Switch	This feature must be explored further by adding more refined parts
Between Refined Parts	to the other existing models
Model Manipulation –	• Implement maximum limit for how large a model can be scaled to
Move, Rotate, Zoom	avoid dropping frame rates and lag
(Scale)	
Pull Apart Individual Parts	• N/A
<b>Toggling Various Features</b>	• N/A
Explode Model	Utilise .fbx models with many individual parts as possible
Collaboration –	Conduct user testing for the current development of the
Join Session,	Collaboration Features
Synchronised Model	Complete the required steps to enable spatial anchor sharing
Position & Interactions	between headsets, thus improving the accuracy of colocation
Pointer	• Explore Meta's Ray Interactors to enable visible rays

	•	Explore how visible rays can become synchronised as a networked	
		object so other users view the pointer as well	
Cross Section (Baseline) –	•	Further research is required to implement this feature	
Single Cross Section and	•	Alternative development approaches may need to be explored	
Move Cross Section	•	Monitor future publishing of free cross section SDKs or sample	
		scenes	
	•	Consider purchasing existing cross section SDKs in the Unity Asset	
		Store; thorough research should be conducted if these would be	
		compatible with mixed reality developing before making a purchase	
Cross Section – Different	•	Ensure the baseline cross section features are implemented first	
and Multiple Cross Section		before exploring these requirements	
	•	Further research and testing required to implement these concepts	
Maintenance Manual	•	Utilise Meta's existing scroll bar UI to implement this feature	
	•	Key considerations include how the digital copy of CAE's	
		maintenance manuals (PDF files for instance) can be integrated into	
		the environment – PDF converter API? Etc.	
Model has Collision	•	Explore Unity's physics features to enable object collision with real-	
and Depth with		world object	
the Environment	•	Explore Meta's passthrough features to explore depth in the AR	
		view	
	•	Further research may be required due to possible complexities with	
		its implementation	
	•	These features should be the least prioritised as it is purely for	
		aesthetic purposes	
Other Considerations	•	Adding more user-friendly features to guide users on how to utilise	
		the product	
	•	Possible AI integration in the later stages of future development to	
		streamline manual development whenever a new model is added	
		to the application	
	•	Expertise with Unity game development may be required to	
		implement more complex features	

Table 2 – Summary of future development considerations and recommendations based on development insights

## **Functionality Alignment**

The Functionality Alignment Assessment evaluates whether the developed features and functionality of the AR Briefing Tool is aligned with the project's scope and objectives, and if its quality, functionality and usability (ease-of-use) is aligned with user expectations.

A *User Testing Feedback* survey was created to evaluate the functionality alignment. Since there were no end-users – such as technicians and trainees for instance – available for user testing, the Project Owners completed the survey instead. This section will focus on the *Quality of Deliverables, Project Scope and Goals* and *Functionality and Usability* aspects evaluated in the survey. Please refer to the *User Testing Feedback* excel spreadsheet to view the survey insights. It should be noted that the feedback was only gathered for the completed features listed below:

Feature	Completed Requirements	
App Model	View Added Model	
	Add Models to Application	
Switch Models	Switch Between Models	
	<ul> <li>Show a List of Models</li> </ul>	

Interactions	Zoom in & Out of Model	
	Rotate Model	
	Move Model	
	Pull Apart Individual Parts	
	<ul> <li>Toggling Various Features (Palm Menu)</li> </ul>	
Passthrough	View Model in Mixed Reality	
Exploded View	Explode Model	
Refined Parts	Associate Refined Part with a Model	
	<ul> <li>Switch Between Refined Parts</li> </ul>	

Table 3 – List of completed requirements

As discussed previously, although the Collaboration features were completed, user testing for *Join Session, Synchronise Model Interactions and Position* could not be conducted due to time constraints; therefore, these aspects will not be discussed in this section.

#### **Summary of Results and Implications**

To calculate the summary of results, the response for each requirement from their corresponding survey question were counted. For more details of how each requirement were answered, please refer to the *User Testing Feedback* spreadsheet.

#### **Quality of Deliverables**

Q – How would you rate the quality of this deliverable

Requirement Answer	Count Result for Sung-Jun Lee	Count Result for Chris Schuster
Excellent	9	6
Good	1	4
Fair	0	0
Poor	0	0

Table 4 – Count result for the Quality of Deliverables question

Both Project Owners found the quality of the completed requirements to be positive as shown from the results above, indicating that they were satisfied with the end results and there were no major bugs, errors, or glitches prevalent.

#### **Project Scope and Goals**

Q – Is this deliverable aligned with the project's scope and goals?

Requirement Answer	Count Result for Sung-Jun Lee	Count Result for Chris Schuster
Yes	10	10
No	0	0

Table 5 – Count result for the Project Scope and Goals question

The results above reveal that both Project Owners agree that all the deliverables developed were aligned with the project's scope and goals.

#### **Functionality Alignment**

Q – The functionality/design of this deliverable aligns with my expectations

Requirement Answer	Count Result for Sung-Jun Lee	Count Result for Chris Schuster
Strongly Agree	7	5
Agree	1	4
Disagree	1	0
Strongly Disagree	0	0

Table 6 – Count result for the Functionality Alignment question

Majority of the deliverables met the Project Owners' expectations. However, one deliverable – the *Toggling Various Feature* requirement – had a disagreed response from one Project Owner. As commented by Sung-Jun Lee, he had a preference towards a pop-up menu for toggling features instead of a palm menu. He notes that it "takes time to get used to the Palm Menu's action", and its interaction is too "intimate" which may be disruptive for briefings and trainings.

#### **Intuitiveness (Ease of Use)**

Q – I found the deliverable intuitive and easy to use

Requirement Answer	Count Result for Sung-Jun Lee	Count Result for Chris Schuster
Strongly Agree	2	7
Agree	6	1
Disagree	1	1
Strongly Disagree	0	0

Table 7 – Count result for the Intuitiveness question

The Project Owners found that majority of the deliverables were intuitive and easy to use. However, there were disagreed responses for *Pulling Apart Individual Parts* and *Toggling Various Features* from Sung-Jun Lee and Chris Schuster respectively. Sung-Jun Lee suggests touching the model to pull apart individual parts instead of the current ray interactors. Meanwhile, Chris Schuster found that swiping through the features in the Palm Menu was inconsistent, occasionally requiring multiple attempts to successfully swipe. He recommends adding a "left" and "right" button near the palm menu UI to scroll through the features as an alternative to swiping.

#### **Learning Complexity**

Q – I found that I needed to learn a lot of things before using the deliverable

Requirement Answer	Count Result for Sung-Jun Lee	<b>Count Result for Chris Schuster</b>
Strongly Agree	0	0
Agree	0	0
Disagree	6	1
Strongly Disagree	3	8

Table 8 – Count result for the Learning Complexity question

As shown from the results above, majority of the Project Owners responses to this question were *Disagree* and *Strongly Disagree* for the developed requirements; indicating that using the deliverables were straightforward and not overly complex to learn.

#### **Potential Future Considerations**

The following table summarises future development considerations based on the insights gathered from the *Functionality Alignment* assessment survey questions and additional comments from the Project Owners which have not yet been addressed.

Requirement	Future Development Considerations / Comments
Toggling Various Features	<ul> <li>Preference towards a main pop-up menu for toggling features instead of a Palm Menu. It takes time to get used to the action and its interaction is too "intimate" with how it works which may be disruptive for briefings and trainings</li> <li>Swiping through the features in the Palm Menu is inconsistent, occasionally requiring multiple attempts to successfully swipe. Suggestion to add a "left and right" button for scrolling through the features as an alternative to swiping.</li> <li>UI can be confusing at times – Selecting the 'X' on the Palm Menu is not as intuitive, makes it seem you are 'disabling' the feature instead of enabling it. Suggestion to make it blank instead, and show a tick (like normal) when selecting</li> </ul>
Pull Apart Individual Parts	<ul> <li>Preference for touching the model to pull apart individual parts instead of a ray interactor</li> <li>Potential issues for green models as it would be hard to see what individual part is highlighted. Suggestion to change the colour when a part is highlighted into another colour</li> <li>Add instruction pop-ups in the environment when individual parts mode is toggled to show how the ray interactor works</li> <li>Preference to see visible rays when pointing to a part</li> </ul>
Explode View	<ul> <li>Suggestion to use hand gestures (similar to zooming in/out) to explode the model as an alternative to using a slider</li> <li>Suggestion to set a maximum boundary for how far the model can be exploded as some parts tend to go further away in the room</li> </ul>
Switching Between Models	<ul> <li>This feature may not be utilised often, as one aircraft tends to be retained for a long term before a newly aircraft is made. This feature is a good thing to have regardless</li> <li>Based on above comment, further enhancements may not be required for this feature and hence can be least prioritised in future development</li> </ul>

Table 9 – Future Development Considerations and Comments outlined in the Functionality Alignment assessment

Based on the insights gathered, future development should prioritise changes to the current functionality and design for *Toggling Various Features*, *Pull Apart Individual Parts* and *Exploded View*. This is due to the numerous suggestions made from the Project Owners for improving these areas; as well as the disagreed responses for their functionality alignment and intuitiveness from the *Pull Apart Individual Parts* and *Toggling Various Features* requirements.

## **User Value**

The *User Value Assessment* evaluates whether the AR Briefing Tool would provide end-user value for CAE's maintenance, teaching or maintenance operations. Insights gained from this section, along with the findings from the previous section can help gauge the user acceptance upon the tool's final implementation.

This section will focus on the *User Value* aspect of the *User Testing Feedback* survey. As mentioned previously, the Project Owners completed the survey instead as there were no available end-users for user testing. User Value feedback is only gathered for completed deliverables outlined in Table [ADD number] in the previous section. It should be noted that the *View Added Model, Add Models to Application, View Model in Mixed Reality* and *Associate Refined Parts* deliverables were excluded in the User Value assessment as they are built-in features.

#### **Use Case**

The following table describes the intended use of the AR Briefing Tool, and the features that enable the use case. Note: Model Manipulation includes the *Move, Rotate and Zoom* features and Collaboration includes the *Join Session, Synchronised Model Positions and Interactions* features.

Users	Use Case	Features Enabling Use Case
Technicians	Maintenance Operations – Complete	Model Manipulation
	aircraft maintenance tasks for flight	Cross Sections
	preparations with the support of the AR	Toggling Various Features
	Briefing Tool	Explode Model
		Switch Between Refined Parts
	Conduct Maintenance and Aircrew	Model Manipulation
	Trainings and Briefings for aircraft parts	Cross Sections
	and engines through the AR Briefing Tool	Toggling Various Features
		Explode Model
		Switch Between Refined Parts
		Collaboration
		Pointer
Trainees	View the aircraft being manipulated during	Collaboration
	maintenance and/or aircrew trainings for	
	learning	

Table 10 – Use Case Description and the Features that enable the Use Case

#### **Summary of Results and Implications**

Q-I believe this feature will bring value to its end users, either for teaching operations, briefings or maintenance operations.

Requirement Answer	Count Result for Sung-Jun Lee	<b>Count Result for Chris Schuster</b>
Strongly Agree	7	9
Agree	2	0
Disagree	0	0
Strongly Disagree	0	0

Table 11 – Count result for the User Value assessment

As shown from the results above, both the project owners believe that the developed features will bring value to the end users of the AR Briefing Tool based on their interaction with the prototype.

#### **Potential Future Considerations**

Although the User Value assessment results were positive, it is crucial to involve actual end-users, such as technicians and trainees, in testing the AR Briefing Tool prototype for future development. End-users have practical insights from their real-world maintenance, briefing and training operations, which allows them to identify usability issues, functional gaps and/or areas for improvement that may not be prevalent in the user testing conducted by the Project Owners. Their practical feedback ensures the tool can be tailored to their needs, ultimately improving its effectiveness and user adoption for their intended use case.

# <u>Final Recommendations for Future Development and Conclusion</u>

## **Summary of All Future Recommendations**

The following table outlines all the future development consideration and recommendations that were discussed in the entire report.

Requirement	Future Development Considerations & Recommendations
App Models –	Utilise .fbx models with selectable individual parts
Add Models to Application	Consider using AutoCAD or Autodesk Inventor for integrating custom
& View Added Model	aircraft models (CAE's aircrafts for instance) into Unity
Switching Models –	The Project Owners considers this feature to become the least utilised
Switch Between Models &	due to the rollout of newer aircrafts
Show a List of Models	Further enhancements for this feature can be the least prioritised in
	the future
Refined Parts –	The team considers this feature to become a core feature in the future
Associate Refined Part	to showcase models' respective refined parts
with a Model & Switch	This feature must be explored further by adding more refined parts to
Between Refined Parts	the other existing models
Model Manipulation –	Implement maximum limit for how large a model can be scaled to
Move, Rotate, Zoom	avoid dropping frame rates and lag
(Scale)	
Pull Apart Individual Parts	Explore touching the model to pull apart individual parts as an
	alternative to a ray interactor
	Consider changing the colour when a part is highlighted by the ray
	interactor to avoid issues with green models
	Add instruction pop-ups in the environment when individual parts
	mode is toggled to show how the ray interactors work
	Consider implementing visible rays when pointing to a part
Toggling Various Features	Explore using a main pop-up menu for toggling features as an
	alternative to the Palm Menu.
	Explore adding a "left" and "right" button to the Palm Menu to make
	scrolling through the features easier as an alternative to swiping
	• Improve the UI by replacing the default "X" displayed on the palm with
	a blank space instead
Explode Model	Utilise .fbx models with many individual parts as possible
	Explore using hand gestures (similar to zooming in/out) to explode the
	model as an alternative to using a slider
	Implement maximum boundary for how far the model can be exploded
Collaboration –	Prioritise user testing for the collaboration features
Join Session,	Prioritise completing the required steps to enable spatial anchor
Synchronised Model	sharing between headsets, thus enhancing the accuracy of colocation
Position & Interactions	
Pointer	Explore Meta's Ray Interactors to enable visible rays
	Explore how visible rays can become synchronised as a networked
	object so other users view the pointer as well
Cross Section (Baseline) –	Further research is required to implement this feature
Single Cross Section and	Monitor future publishing of free cross section SDKs or sample scenes
Move Cross Section	

Cross Section – Different	<ul> <li>Consider purchasing existing cross section SDKs in the Unity Asset Store; thorough research should be conducted if these would be compatible with mixed reality development before making a purchase</li> <li>Ensure the baseline cross section features are implemented first</li> </ul>
and Multiple Cross Section	before exploring these requirements
	Further research and testing required to implement these concepts
Maintenance Manual	<ul> <li>Utilise Meta's existing scroll bar UI to implement this feature</li> <li>Key considerations include how the digital copy of CAE's maintenance manuals (PDF files for instance) can be integrated into the environment</li> </ul>
Model has Collision and Depth with	Explore Unity's physics features to enable object collision with real- world object
the Environment	Explore Meta's passthrough features to explore depth in the AR view
	Further research may be required due to possible complexities with its implementation
	These features should be the least prioritised as it is purely for aesthetic purposes
Other Considerations	Adding more user-friendly features to guide users on how to utilise the product
	Possible AI integration in the later stages of future development to streamline manual development whenever a new model is added to the application
	Expertise with Unity game development may be required to implement more complex features
	<ul> <li>Involve actual end-users of the prototype (technicians and trainees) to gain practical feedback</li> </ul>

Table 12 – Combined Future Development Considerations and Recommendations based on the insights gathered from Development Feasibility, Functionality Alignment and User Value assessments.

Based on the insights from this report, the team strongly recommends prioritising the completion of the Must-Have and Should-Have requirements that were not completed within this project lifecycle. Therefore, features such as Collaboration, Pointer and Cross-Section should be pursued in the next development phase. It is also strongly recommended to prioritise the user testing of the Collaboration features in the next project lifecycle. Additionally, certain Could-Have requirements, such as the Refined Part and Maintenance Manual features, could become increasingly important in the future and should be considered for future prioritisation.

In contrast, the Switching Between Models and Model has Collision and Depth with the Environment features may become lower priorities to further enhance and develop respectively. The table above also provides detailed alternatives and enhancements to some of the current functionalities, offering valuable options for refinement. We also stress the importance of meeting the suggested model requirements, including their file types and parts structures, as these factors play a crucial role in both the model's quality and the interactions with individual parts.

Overall, the goal of this project was to assess whether an AR Briefing Tool would be effective to assist in CAE's maintenance operations, briefings and trainings. Based on the team's current progress of the prototype and the insights gathered from development and user testing, the concept has proven feasible to develop and resulted in a positive user experience, functionality alignment and user value. Therefore, it is essential for CAE to consider the recommendations outlined in this report to further enhance the prototype's functionality and testing in future development.