

# DRIVER FIX FOR QUILTER'S CREATIVE TOUCH AND QUILTCAD

Microsoft has recently provided a Windows Update that has been causing the drivers used to connect your PC/Tablet to Quiltmotion to stop functioning properly. This can easily be resolved by reinstalling the drivers that come with the software. Below you will find the steps to quickly resolve this issue. The steps will be the same for all brands of the software.

The QuiltMotiong should be powered on and connected to your device.

## Windows 7 and all previous versions.

1. Click on the Start button.
2. Click on Computer.
3. Double Click on the C:\ drive.
4. Double Click to open one of the following folders: C:\QuiltCAD  
C:\QuiltMotion Touch  
C:\Quilters Creative Touch  
C:\Powered by QuiltCAD  
C:\Quilt Path
5. Double Click to open the \supt folder.
6. Double Click to open the \ftdi folder.
7. Double Click on the CDM 2.04.16.exe.
8. A black box will pop up and then disappear.
9. After the box has closed its self you can close the file browser window.

## Windows 8 and 8.1

1. Click on the folder icon on the Taskbar
2. Under This PC click on the C:\ drive.
3. Double Click to open one of the following folders: C:\QuiltCAD  
C:\QuiltMotion Touch  
C:\Quilters Creative Touch  
C:\Powered by QuiltCAD  
C:\Quilt Path
4. Double Click to open the \supt folder.
5. Double Click to open the \ftdi folder.
6. Double Click on the CDM 2.04.16.exe.
7. A black box will pop up and then disappear.
8. After the box has closed its self you can close the file browser window.

Now launch the Software and see if you are able to connect.

If you are still unable to connect please call us back, and if possible have the computer connected to the internet and be on the following website, [www.logmein123.com](http://www.logmein123.com).

