Phillip Presuel

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EDUCATION

California State University, Fullerton

May 2021

Bachelor of Science, Computer Science

CERTIFICATIONS

- IBM Data Analyst Professional Certificate
- University of Michigan's Web Design For Everybody: Basics of Web Development & Coding Specialization

TECHNICAL SKILLS

- Programming Languages: C++ | HTML | CSS | JavaScript | Java | Swift | Python
- Experience In: Bootstrap, WordPress, Adobe Creative Cloud (Premiere, Photoshop, Illustrator), Microsoft Office Suite (Word, PowerPoint, and Excel), Google Workspace (Drive, Sheets, Meet, etc.), OCPP, CSMS (EV)

EXPERIENCE

3Insys, Los Angeles, CA *Charging Station Engineer*

August 2023 - Present

- Served as a product expert for EV chargers across multiple different manufacturers, assisting in installation, configuration, and necessary troubleshooting steps to ensure optimal hardware and software performance
- Led hardware and software testing for EV charging stations and EV charging software by leveraging knowledge of the ecosystem while considering business and technical requirements developed by multiple stakeholders
- Created and collaborated on technical documentation, informational documentation, and UI/UX for the company's products, services, and processes

Zero Impact Solutions, Costa Mesa, CA

September 2022 - March 2023

Software Development Project Manager

- Spearheaded control over three major, ongoing software projects; primarily involving the Zero Impact Solutions website, the ChargeTronix website, and the creation of proprietary software in the EV space
- Insured adherence to deadlines, project specifications, and the company's requirements while serving as the company's main point of contact for everything related to software projects
- Managed development team based in Lebanon tasked with developing an innovative and OCPP compliant EV charger management software

Zero Impact Solutions, Costa Mesa, CA

April 2022 - September 2022

Technical Support/Jr. Software Engineer

- Led drivers remotely in operating EV charging station software as a member of the support team. Diagnosing
 the issue a station might be facing and sending Open Charge Point Protocol commands via an operating portal
 application
- Built a website in one week after an affiliate company went live. Collaborated directly with the CEO and
 marketing team to implement certain design elements and key functionalities deemed as requirements for a
 proper launch

Retail & Customer Service, Orange County, CA

January 2015 - January 2022

Sales Associate

• Handled various customer service duties in over 6 years experience in retail settings all throughout earning degree