

# Phillip Jenkins

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## EDUCATION

*Attending Indiana University Southeast, New Albany, Indiana*

**Majoring in Computer Science (Expected Bachelor's Degree in 2017)**

Minoring in Mathematics

**Related Courses:** Assembly Language, Programming in Java, Operating Systems, Modern Programming Languages, Foundations of Digital Computing, Computer Structures

*Purdue University, West Lafayette, Indiana*

**Bachelor of Science - Computer Graphics Technology (2009)**

Minored in Computer and Information Technology

**Related Courses:** Information Technology Architectures, Systems Design, Systems Analysis and Development, Entrepreneurship and Innovation, Communications

## WORK EXPERIENCE

### Reporting Engineer

*FujiFilm Medical Systems, USA, Indianapolis, IN*

August 2011 – April 2014

- Provided hospitals with software customizations using a proprietary coding language
- Managed inbound data from multiple medical platforms for import to our software
- Ensured integration between our product's outbound data to electronic medical record systems
- Identified defects and provided solutions for software issues in the field
- Created, updated, and provided documentation for departmental and customer use
- Assisted with internal tools development, maintenance, and training

### Technical Support Engineer (Contractor)

*FujiFilm Medical Systems, USA, Indianapolis, IN*

July 2010 – August 2011

- Provided remote technical support and troubleshooting to over 400 hospital sites
- Responsible for initial call receipt, ticket entry, and engineer assignment
- Assisted customers with software questions and handled issue escalation

## TECHNICAL SKILLS

### Software:

- Google Services
- Adobe Creative Suite
- Visual Studio
- Microsoft Office
- Netbeans, Eclipse
- VMWare

### Programming:

- C++/C#
- Java, JavaScript, Ruby
- .NET Framework
- Microsoft SQL
- HTML, CSS, XML, XLS
- Batch Files

### Knowledge:

- Database management and queries
- Electronic documentation management systems
- Collaboration using latest cloud-based management tools
- Illustration, mock-ups, GUI layout, and presentation
- Project planning, requirements gathering, and customer consultation
- Software testing, defect resolution, product lifecycle

## REFERENCES

### **Jeffery Kane**

Manager, Cardiovascular Reporting  
*Fujifilm Medical Systems, USA*  
(317) 863-5219  
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### **Erika Hoover**

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