

Provider Performance on Follow-Up and Readmission

Community Behavioral Health / Prepared by Jessica Streeter, Data Scientist

2019-07-15

Provider: [REDACTED]

Age: Adult

Data

All data based on paid claims using the specifications set forth by the state's external quality review organization, IPRO. While there are many differences between HEDIS and PA-specific follow-up rates, the main differences are as follows:

- HEDIS does not include TCM as an acceptable follow-up, and does not include same-day follow-up as of 2018 (MY2017).
- PA-Specific includes TCM, and allows for same-day follow-up.

Performance Goals

Performance goals on each of the 5 metrics are set by external groups. PeopleStat set the goals for PA-Specific and Readmission metrics, while the state set goals for HEDIS metrics. Additionally, there is a national benchmark for readmission of 10%. Performance above the follow-up goals and performance below the readmission goal is desirable.

Table 1: 2019 Performance Goals

Measure	2019 Goals	Set By
HEDIS-30 Day Follow-Up	47.95	State
HEDIS-7 Day Follow-Up	31.95	State
PA-30 Day Follow-Up	75.00	PeopleStat
PA-7 Day Follow-Up	63.00	PeopleStat
Readmission within 30 Days	13.00	PeopleStat

Using the following figures

Each metric has both a time trend and an overall performance ranking. Performance goal lines are available on both figures.

Time Trends

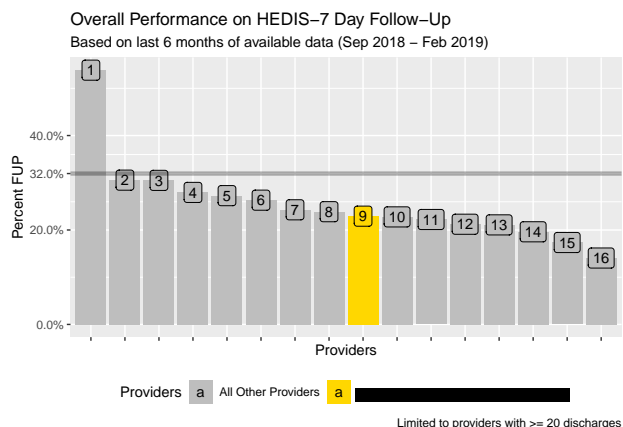
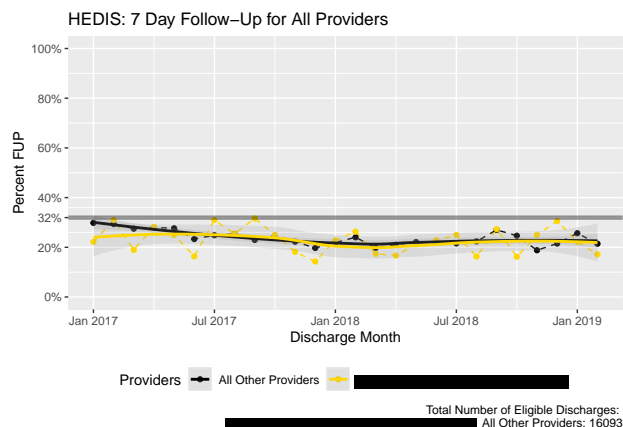
Time trends compare your monthly performance since 2017 to the performance of all other providers. The time trends have both the actual data (dotted lines and points) and the trend line (solid line with grey shaded area). The grey areas around the solid lines represent the standard error; if the grey areas overlap between your performance and the performance of all other providers, this means your performance is likely not significantly different from the performance of all other providers.

Provider Ranking

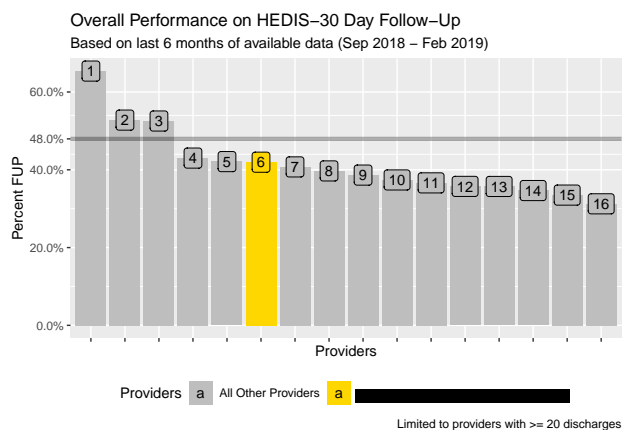
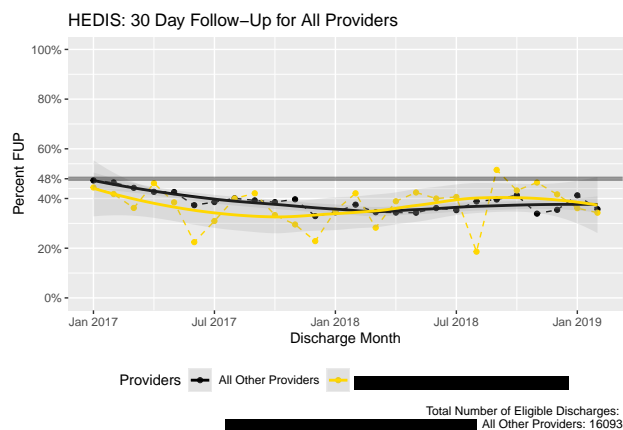
The provider ranking figure uses the last 6 months of available data to calculate an overall rate. Providers with at least 20 qualifying discharges during this time period are then ranked. All providers other than you are blinded.

HEDIS

7 Day Performance and Rank

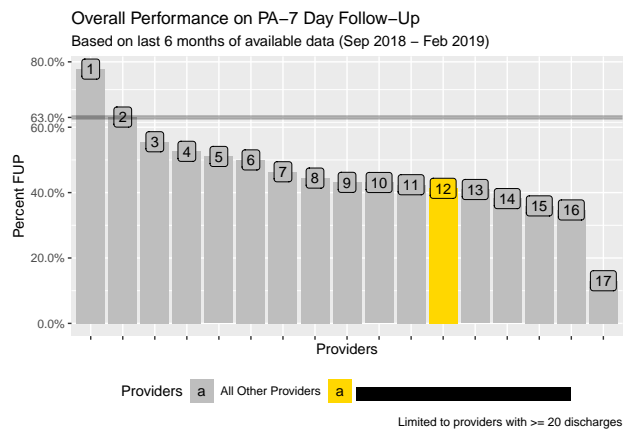
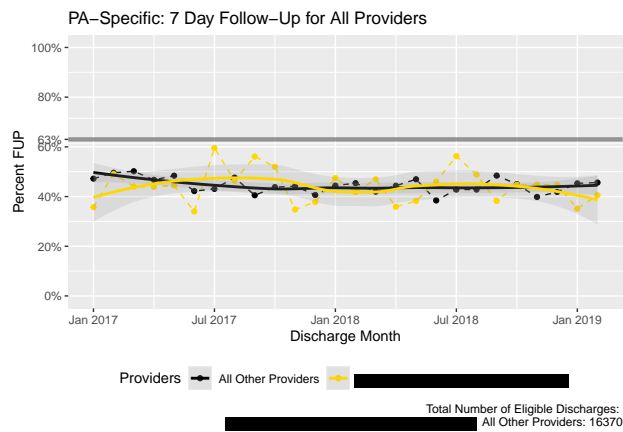


30 Day Performance and Rank

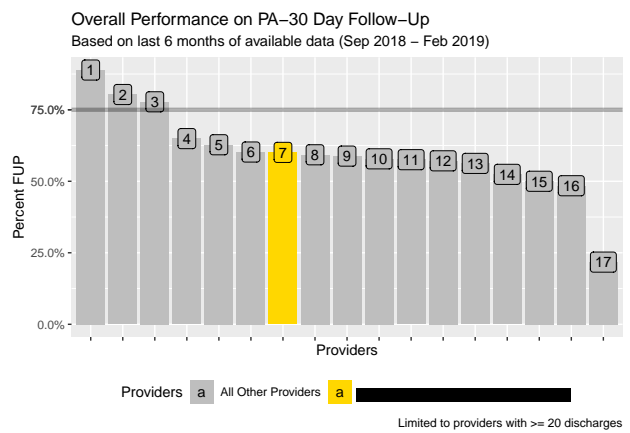
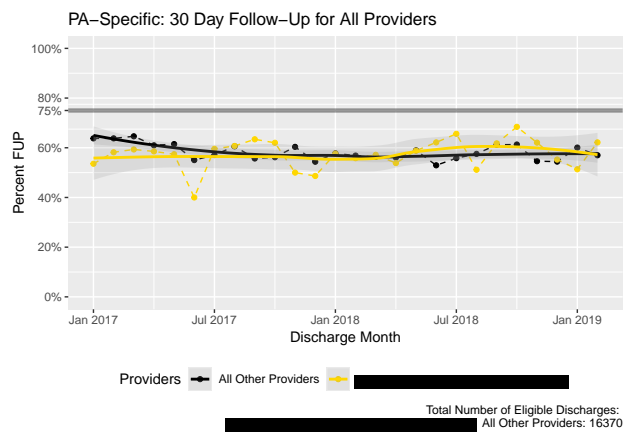


PA Specific

7 Day Performance and Rank



30 Day Performance and Rank



30 Day Readmission: Performance and Ranking

