

TERMS, CODE OF CONDUCT & PRIVACY POLICIES

TERMS OF SERVICE

Welcome to Peak Soccer ("Company," "we," "us," or "our"). These Terms of Service ("Terms") govern your use of our soccer training services and related offerings (collectively, the "Services"). By using our Services, you agree to be bound by the following terms.

1. Eligibility

You must be at least 18 years old to purchase our Services. If you are under 18, you may use our Services only with the involvement of a parent or legal guardian. Parents/Guardians must be present for the session, you may NOT leave your child unattended.

2. Registration

You agree to provide accurate, current, and complete information during the registration process and to update such information to keep it accurate, current, and complete.

3. Soccer Sessions

Players must participate and have a willingness to improve themselves. Company staff can end a soccer session for lack of player participation at any time.

4. Payments

As our soccer curriculum is created based on annual participation, our soccer packages auto-renew monthly. By purchasing a package you consent to monthly recurring billing. Recurring packages can only be canceled 7 days before the next package begins. Unfortunately we are unable to refund packages that are renewed due to lack of planning by customers. Payments must be made 5 business days before the new package will begin. Payment through Stripe is preferred to avoid missing payment deadlines, however Applepay, Venmo, PayPal, and Cash can be accepted. Please reference the specific instructions in your package information email. All fees and charges are non-refundable, except as otherwise provided in these Terms or as required by applicable law.

5. Cancellation and Rescheduling

In the event of unforeseen weather events or staff illnesses, the company reserves the right to reschedule your scheduled session or extend a credit toward your subsequent package.

We do not routinely provide makeup sessions or rescheduling at the request of clients.

However, should the company's schedule permit, you must provide at least 24 hours' notice, and we will make every effort to accommodate your needs. The company is committed to providing the utmost flexibility to our clients, although we cannot guarantee the availability of

makeup sessions – no refunds or credits will be issued in such cases. Please note that “make ups” or “credits” are not available for the Unlimited Plan.

6. Code of Conduct

You and your child agree to conduct yourselves in a respectful and sportsmanlike manner during all training sessions. Disruptive or disrespectful behavior may result in the termination of your access to our Services. Parents may watch and encourage, but not coach or give specific instructions. The sessions are for the player to be trained by the coach, not by their parents. Any violence displayed by parent or player will result in an immediate removal from the program with no refund.

7. Intellectual Property

All content, materials, and intellectual property provided as part of our Services are owned or licensed by us and are protected by copyright, trademark, and other intellectual property laws. You may not use our content or materials without our prior written consent.

8. Disclaimer of Warranties

Our Services are provided "as is" and "as available." We make no warranties regarding the accuracy, availability, or reliability of our Services. Your use of our Services is at your own risk.

9. Limitation of Liability

To the extent permitted by law, we shall not be liable for any indirect, incidental, special, or consequential injury or damages arising from your use of our Services.

10. Governing Law

These Terms are governed by the laws of California without regard to its conflict of law principles.

11. Weather

Classes will be canceled if the weather reaches 100 degrees fahrenheit during the scheduled time, as per the Apple Weather app. Extreme rains, snow, hail or fire may also result in a class being canceled or rescheduled at the discretion of the Company.

PRIVACY POLICY

1. Information We Collect

We collect personal information from you, including but not limited to your name, contact information, and payment details, as necessary to provide our Services.

2. Use of Information

We use your information to provide our Services, process payments, and communicate with you about your soccer package.

3. Sharing of Information

We may share your information with third-party service providers for the purpose of delivering our Services.

4. Security

We take reasonable measures to protect your personal information, but we cannot guarantee the security of your data.

5. Changes to this Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on our website.

6. Contact Information

If you have any questions or concerns about our Privacy Policy, please contact us at info@peak.soccer

By using our Services, you agree to the collection and use of your information as described in our Privacy Policy.

Thank you for choosing Peak Soccer! If you have any questions or concerns, please don't hesitate to contact us.

Parent or Legal Guardian's Signature: _____

Parent or Legal Guardian's Name (Printed): _____

Date: _____

Child's Full Name: _____

Child's Date of Birth: _____

Emergency Contact Number: _____