

Association between leadership commitment and telework satisfaction at NASA (2020): unweighted sex-adjusted stratified analysis

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Document version

Version	Alterations
01	Initial version

1 ABBREVIATIONS

2 CONTEXT

2.1 Objectives

2.2 Data reception and cleaning

3 METHODS

3.1 Variables

3.1.1 Primary and secondary outcomes

3.1.2 Covariates

3.2 Statistical analyses

This analysis was performed using statistical software R version 4.1.2.

4 RESULTS

4.1 Study population and follow up

The raw database contained 10588 surveys, of which 1183 incomplete cases were removed. Of the complete cases 1920 participants did not agree nor disagree with at least one of the survey questions. These did not meet the inclusion criteria and were

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also removed from the analysis. After the inclusion and exclusion criteria were applied the final number of surveys in the analysis is 7485. Table 1 shows the characteristics of the surveys included in the final analysis.

Table 1 Characteristics of the study population.

Characteristic	N = 7,485
Sex, n (%)	
Male	4,764 (64%)
Female	2,721 (36%)
How satisfied are you with the Telework program in your agency?, n (%)	
Strongly disagree	22 (0.3%)
Disagree	87 (1.2%)
Agree	1,911 (26%)
Strongly Agree	5,465 (73%)
Managers promote communication among different work units., n (%)	
Strongly disagree	129 (1.7%)
Disagree	328 (4.4%)
Agree	3,709 (50%)
Strongly Agree	3,319 (44%)

One third of the employees at NASA are women (36.4%, Table 1). Both survey questions addressed in this study showed most NASA employees demonstrated high levels of satisfaction when the survey was conducted. The proportion of employees that agree or strongly agree with the satisfaction question (q58 – How satisfied are you with the Telework program in your agency?) was 98.5%. The proportion of employees that agree or strongly agree with leadership commitment (q29 – Managers promote communication among different work units (for example, about projects, goals, needed resources)) was 93.9%. Figure 1 shows how both sexes answered these questions.

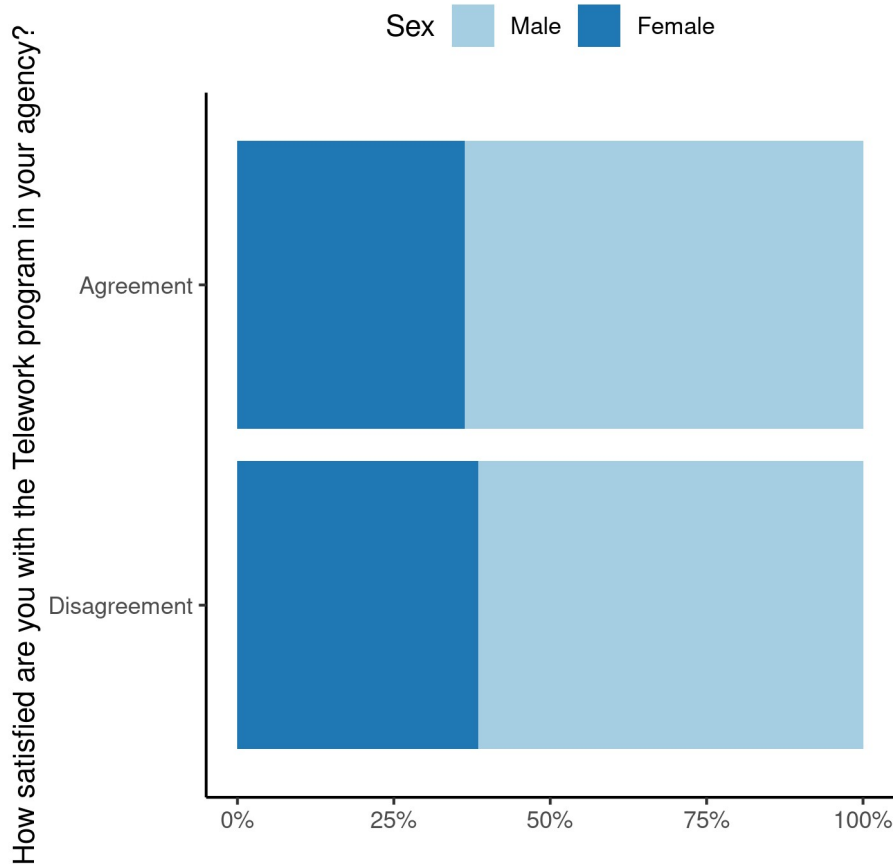


Figure 1 Dichotomized survey responses, by sex.

Men and women tended to answer the satisfaction question at the same rates in 2020. Of the 7376 NASA employees that are in agreement with the satisfaction question, 36.3% were women, and of the 109 employees that are in disagreement, women were 38.5% (Figure 1).

4.2 Association between leadership commitment and telework satisfaction

A binary categorization was performed between the two survey responses, where "Agreement" aggregates all answers "Agree" and "Strongly agree". In order to compare how the responses to the leadership commitment and telework satisfaction relate to each other, a cross-tabulation of the dichotomized answers from each study participant is shown in Table 2. This cross tabulation shows that the largest proportion of survey respondents are in agreement, simultaneously, to both questions.

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The overall (unadjusted) effect of the association was significant (OR: 7.47, 95% CI: [4.86, 11.24], $p < 0.001$). This means that when survey respondents perceive leadership commitment, they are 7 times as likely to report telework satisfaction as participants that do not perceive such commitment from leadership. Alternatively this translates to a 6-fold increase in the group that perceives high levels of leadership commitment when compared to the group that does not perceive such levels of commitment from their management.

In order to control for a possible confounder between the association and the sex of the study participant, the analysis was stratified by sex. The Mantel-Haenszel adjustment for the OR was similar to the overall unadjusted effect estimate (adjusted OR: 7.41, 95% CI: [4.88, 11.25], $p < 0.001$). For comparison, the relative difference between the overall unadjusted effect of association and the adjusted effect is on the order of 0.7%, so we may rule out confounding between sex and this association. If there was no interaction between sex and the association between leadership commitment and satisfaction it would be sufficient to report the unadjusted OR.

Table 2 Cross tabulation of dichotomized responses, overall and by sex of survey respondents.

	How satisfied are you with the Telework program in your agency?		Total
	Disagreement	Agreement	
Managers promote communication among different work units			
Overall			
Disagreement	34	423	457
Agreement	75	6,953	7,028
Total	109	7,376	7,485
Males			
Disagreement	21	248	269
Agreement	46	4,449	4,495
Total	67	4,697	4,764
Females			
Disagreement	13	175	188
Agreement	29	2,504	2,533

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Total	42	2,679	2,721
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In order to assess whether or not there is an interaction between sex and the association under study we can compare the difference between the effects observed in each sex strata. The effect sizes for men (OR: 8.21, 95% CI: [4.73, 13.83], $p < 0.001$) were different to the effect of women (OR: 6.45, 95% CI: [3.17, 12.42], $p < 0.001$). For comparison, the relative difference between the effect of association on males and females is on the order of 27.4%, so we cannot rule out interaction between sex and the association in this study. It is recommended to report stratum-specific effects of association in this context.

In summary, there is evidence of interaction with sex. This means that, when they perceive high levels of leadership commitment, both men and women appear to show different levels of telework satisfaction when compared to the group that does not perceive such levels of commitment from their management. In this context it is recommended to report the estimates of effect for both sexes as the result of the analysis. This recommendation also accounts for confounding by sex.

5 OBSERVATIONS AND LIMITATIONS

6 CONCLUSIONS

One third of NASA employees in this study are women. Both men and women tended to derive similar rates of satisfaction at the workplace in 2020.

There is a positive association between leadership commitment and telework satisfaction where employees that perceive high levels of commitment they derive more satisfaction at the workplace in a telework environment, when compared with employees that do not perceive high leadership commitment. Men who are subject to high levels of commitment derive 8 times as much satisfaction at the workplace in a telework environment, when compared to men under less committed leadership. Similarly, women under highly committed leadership derive 6 times as much satisfaction at the workplace in a telework environment, when compared to women under less committed leadership.

7 REFERENCES

- **SAP-2022-010-GJ-v01** – Analytical Plan for Association between leadership commitment and telework satisfaction at NASA (2020): unweighted sex-adjusted stratified analysis

8 APPENDIX

8.1 Exploratory data analysis

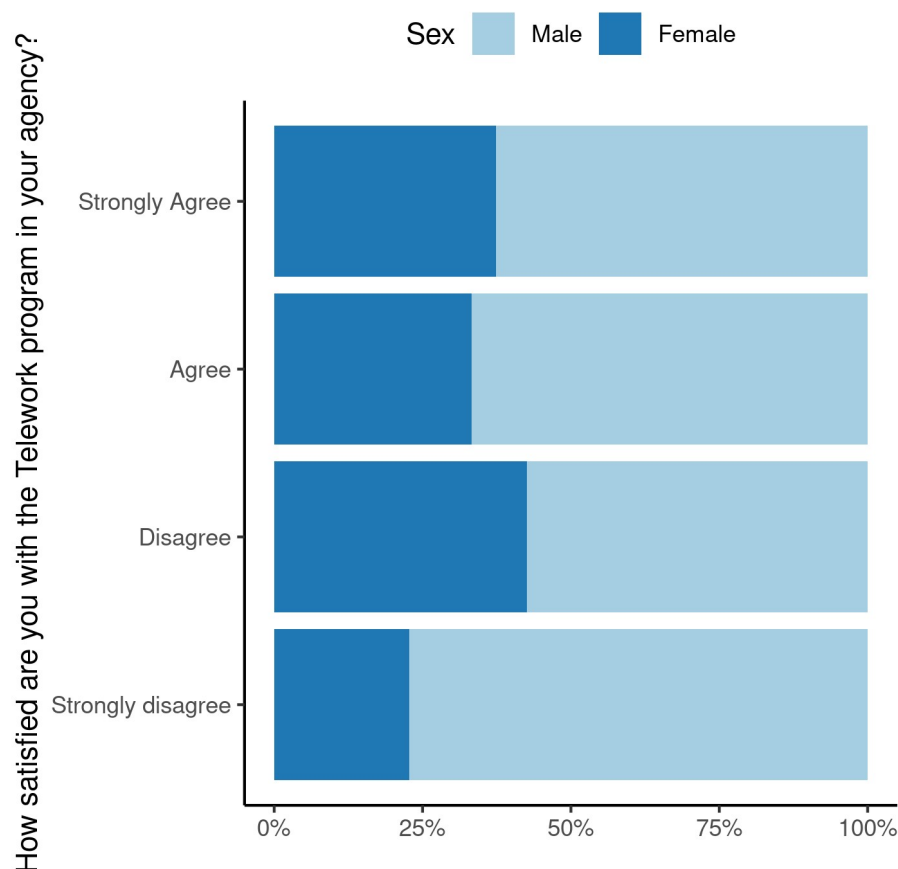


Figure A1 Raw survey responses, by sex.

8.2 Availability

Both this document and the corresponding analytical plan (**SAP-2022-010-GJ-v01**) can be downloaded in the following address:

<https://philsf-biostat.github.io/SAR-2022-010-GJ/>

8.3 Analytical dataset

Due to confidentiality the data-set used in this analysis cannot be shared online in the public version of this report.

Table A1 Analytical dataset structure

id	dsex	dv	iv	dv2	iv2
1					
2					
3					
...					
N					