

Proforma

Companies open to your department

Company : Observe.AI
Company Name : Observe.AI
Nature Of Business : SaaS - AI Company
Designation : Software Development Engineer I
Tentative Job Location : Bangalore

About Company:

[Observe.AI](#), a leader in Contact Center AI, transforms customer experiences and improves agent performance by helping top brands analyze 100% of calls and streamline quality assurance workflows. With Observe.AI, businesses transcribe every call with high accuracy and coach agents while gaining full visibility into their customer service operations. Observe.AI brings the power of agent assistance, automatic speech recognition, and Natural Language Processing (NLP) to modern contact centers and their frontline teams.

Founded by Swapnil Jain, Akash Singh, and Sharath Keshava Narayana in 2017, Observe.AI is led with action and innovation, a customer first mindset, and a culture of transparency.

Observe.AI is trusted by more than 150 customers and partners, including Root Insurance, Alcon Laboratories, TripAdvisor, and Pearson. Backed by Menlo Ventures, Next47, NGP Capital, Scale Ventures, Nexus Ventures, and Y-Combinator, Observe.AI's headquarters is in San Francisco with an office in Bangalore, India.

We are seeking a Software Development Engineer 1 (SDE 1) at Observe AI. In this role, we are looking for a talented and driven Software Engineer to build a scalable, secure and multi-tenant cloud platform for processing millions of call recordings every day. You will use state of the art cloud computing technologies. You will work closely with the founders and engineers to come up with a roadmap and develop solutions.

Key Responsibilities:

- Work with the team to define the technical stack and own it
- Work with the product team to understand the product roadmap and define the technical roadmap
- Participate in the entire application lifecycle, focusing on coding and debugging
- Integrate user-facing elements developed by front-end developers with server-side logic
- Build reusable code and libraries for future use
- Optimize the application for maximum speed and scalability
- Implement security and data protection
- Design and implement data storage solutions
- Build and scale data pipeline
- Collaborate with Front-end developers to integrate user-facing elements with server-side logic

Qualifications:

- Description :
- Bachelor's Degree in Computer Science (alumnus from IIT, NITs, BITS)
 - Expertise in Java and Spring or other relevant frameworks
 - Knowledge in container management tools (docker-swarm, Kubernetes) is a plus
 - An ability to perform well in a fast-paced environment
 - Good knowledge in at-least one of the sql or no-sql databases: Postgres, mongodb, cassandra, redis
 - Good knowledge in queue (rabbitmq, kafka, etc), cache(ehcache, memcache)
 - Strong knowledge of design patterns

If you are ambitious, make an impact wherever you go, and you're ready to shape the future of Voice AI, we encourage you to apply. For more information, visit www.observe.ai.

[Observe.AI](#) is an Equal Employment Opportunity employer that proudly pursues and hires a diverse workforce. Observe AI does not make hiring or employment decisions on the basis of race, color, religion or religious belief, ethnic or national origin, nationality, sex, gender, gender-identity, sexual orientation, disability, age, military or veteran status, or any other basis protected by applicable local, state, or federal laws or prohibited by Company policy. [Observe.AI](#) also strives for a healthy and safe workplace and strictly prohibits harassment of any kind.

Regarding COVID-19:

With the spread of COVID-10 globally, [Observe.AI](#) 's offices will remain closed until further notice. Our primary concern is for the health and well-being of our employees as well as candidates. We have transitioned all interviews and new hire onboarding to be conducted virtually via Zoom video conferencing. All [Observe.AI](#) employees are currently working from home through the end of 2020.

<https://www.observe.ai/blog/series-b-54m-observe-ai-raise-blog>

Department BT BS MT DoubleMajor dual dualB dualC Mdes MBA Phd MSc MSR														
Eligibility :	AE	N	-	N	N		N	N	N	-	-	N	-	N
	BSBE	N	-	N	N		N	N	N	-	-	N	-	N
	CE	N	-	N	N		N	N	N	-	-	N	-	N
	CHE	N	-	N	N		N	N	N	-	-	N	-	N
	CSE	Y	-	Y	Y		Y	Y	Y	-	-	N	-	Y
	EE	Y	-	Y	Y		Y	Y	Y	-	-	N	-	Y
	ES	-	N	N	-		N	-	N	-	-	N	-	-
	ME	N	-	N	N		N	N	N	-	-	N	-	N
	MSE	N	-	N	N		N	N	N	-	-	N	-	N
	PHY	-	N	-	N		N	N	N	-	-	N	N	-
	CHM	-	N	-	N		N	N	N	-	-	N	N	-
	MTH	-	Y	-	Y		Y	Y	Y	-	-	N	Y	-
	ECO	-	N	-	N		N	N	N	-	-	N	-	-
	DES	-	-	-	-		-	-	N	N	-	N	-	-
	IME	-	-	N	-		-	N	N	-	N	N	-	-
	CGS	-	-	-	-		-	-	-	-	-	N	-	N
	HSS	-	-	-	-		-	-	-	-	-	N	-	-
	EEM	-	-	N	-		-	N	-	-	-	N	-	-
	MSP	-	-	N	-		-	-	-	-	-	N	-	-
	NET	-	-	N	-		-	N	-	-	-	N	-	-
	PSE	-	-	N	-		-	N	-	-	-	N	-	N
	Stats	-	-	-	-		-	-	-	-	-	N	N	-
	Cost to Company :	45 Lakhs												
	Package Details :	20 LPA - Fixed Joining Bonus + Retention Bonus - 15 Lakhs spanned across 4 years (2L -1st year, 3L- 2nd year, 5L- 3rd year, 5L- 4th year) ESOP's - 2000 units (equivalent to 10 lakhs)												
Bond :	False													
Medical Requirements :														
Resume Shortlist :	True													
Resume Shortlist Criteria:	7.7 CGPA													
Aptitude Test:	False													
Group Discussion:	False													
Technical Test:	True													
Technical Test Duration:	1.5 - 2 hrs													
Technical Interview:	True													
Technical Interview Duration:	45min - 1 hr each													
Number of Techincal														

Interview
Rounds:

2

HR
Interview:

False
