

Course Summary



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Course Content

Management
Styles

Employee
Engagement –
What Is It?

Employee
Engagement –
Why Bother?

Employee
Engagement –
How To Do It

Emotions And
Motivation

Difficult
Conversations
And Sensitive
Topics – In
Work Issues

Difficult
Conversations
And Sensitive
Topics – Out
Of Work
Issues



Summary



A successful business makes money.

Your job, as a manager, is to help the business make money.

By creating a friendlier workplace, your employees will be happier, they will be more engaged and so more inclined to stay, thus reducing costs.

A more positive environment enables necessary difficult conversations, about sensitive topics, to occur in a manner which has a long term benefit to the business and helps avoid unnecessary costs.

