

# APRIL TSAI

## Web Desinger

### CONTACT

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### SUMMARY

A self-motivated web design graduate, able to incorporate basic design skills and web languages including HTML5 and CSS. Proven organization and communication skills. Able to promote effective negotiation in independent and cooperative working setting, ensuring successful completion of projects.

### SKILLS

Photoshop  
Illustrator  
Adobe XD  
HTML 5  
CSS 3  
JavaScript  
Bootstrap  
Microsoft Office  
Mandarin Chinese

### EXPERIENCES

#### Starbucks

**Barista**, 2017 -- present | Eugene, OR

- Understood the coffee production process, including ability to differentiate the origin of coffee, understood the roasting process, and ability to handcraft beverages with consistent quality.
- Created hand-lettered in-store signage to promote sales.
- Answer product questions and resolved customer service issues to improve customer satisfaction.
- Operated cash register and processed sales transactions.
- Achieved team goals by working cooperatively in a fast-paced environment.

#### Self-Publishing Project

**Freelance writer and desinger**, 2014 | Taipei, Taiwan

- Designed book cover and edited texts by using Adobe Photoshop and InDesign.
- Managed online store, created ordering form for online ordering, organized order information and collected feedback from customers.
- Co-wrote a fantasy fictional book through negotiating with co-writer to set goal and schedule.
- Set up, decorated and displayed the book stall in **Comic World Taiwan** with selling self-published products.

### EDUCATION

#### Web Desgin Certificate

Lane Community College, 2020

#### Cultural Anthropology

with a minor in

#### Native American Studies

Bachelor of Arts, March

University of Oregon, 2017

### HOBBIES

Drawing  
Creative Writing  
Embroidery