
PRACTICE TEST ONE

You will find the Answer Sheet for Practice Test One on page 383. Detach it from the book and use it to record your answers. Play the audio for Practice Test One when you are ready to begin.

LISTENING TEST

1 In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in the test book.

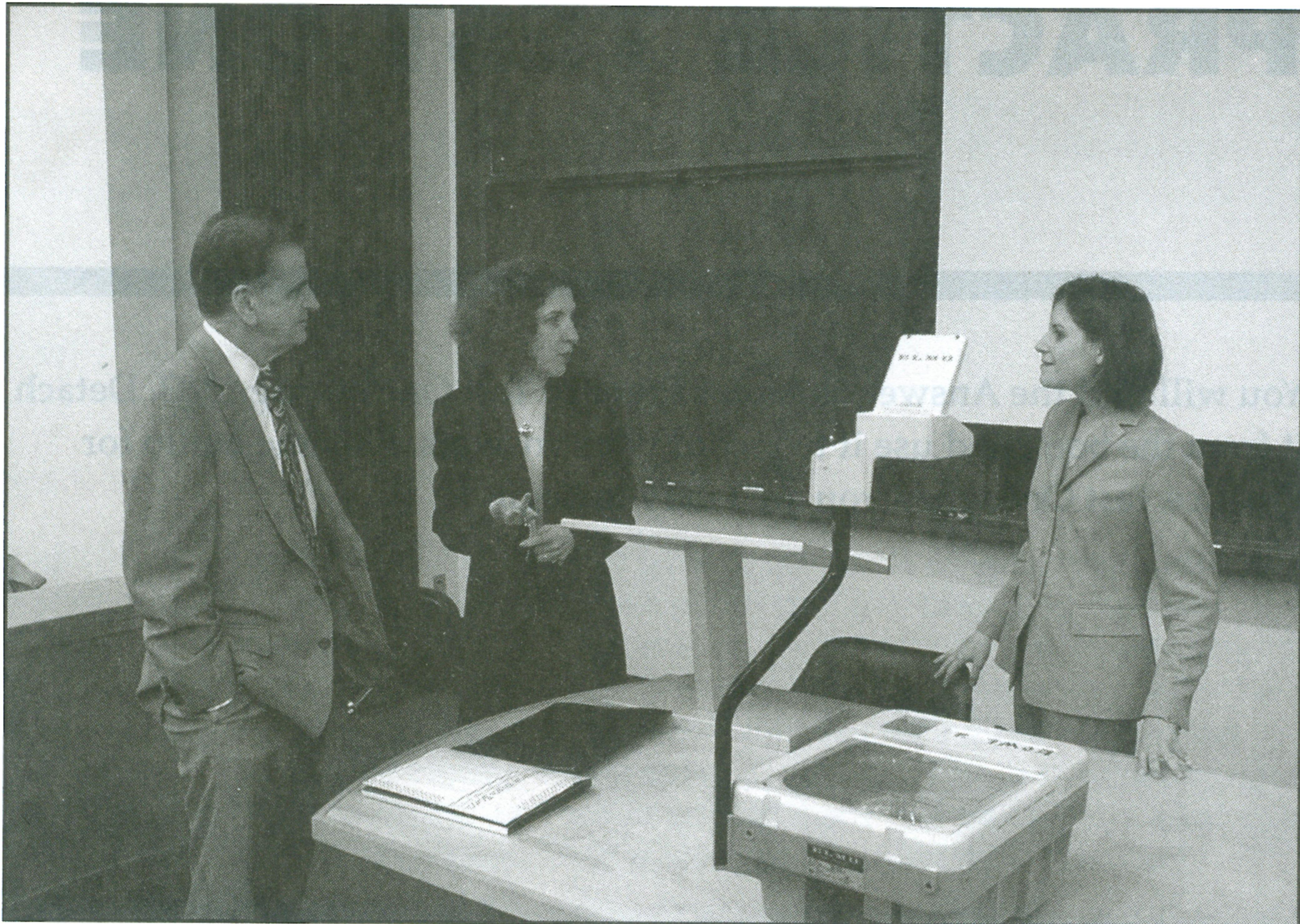
PART 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.

Example

Sample Answer

A B C D



Statement (C), "They're standing near the table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

1.



2.

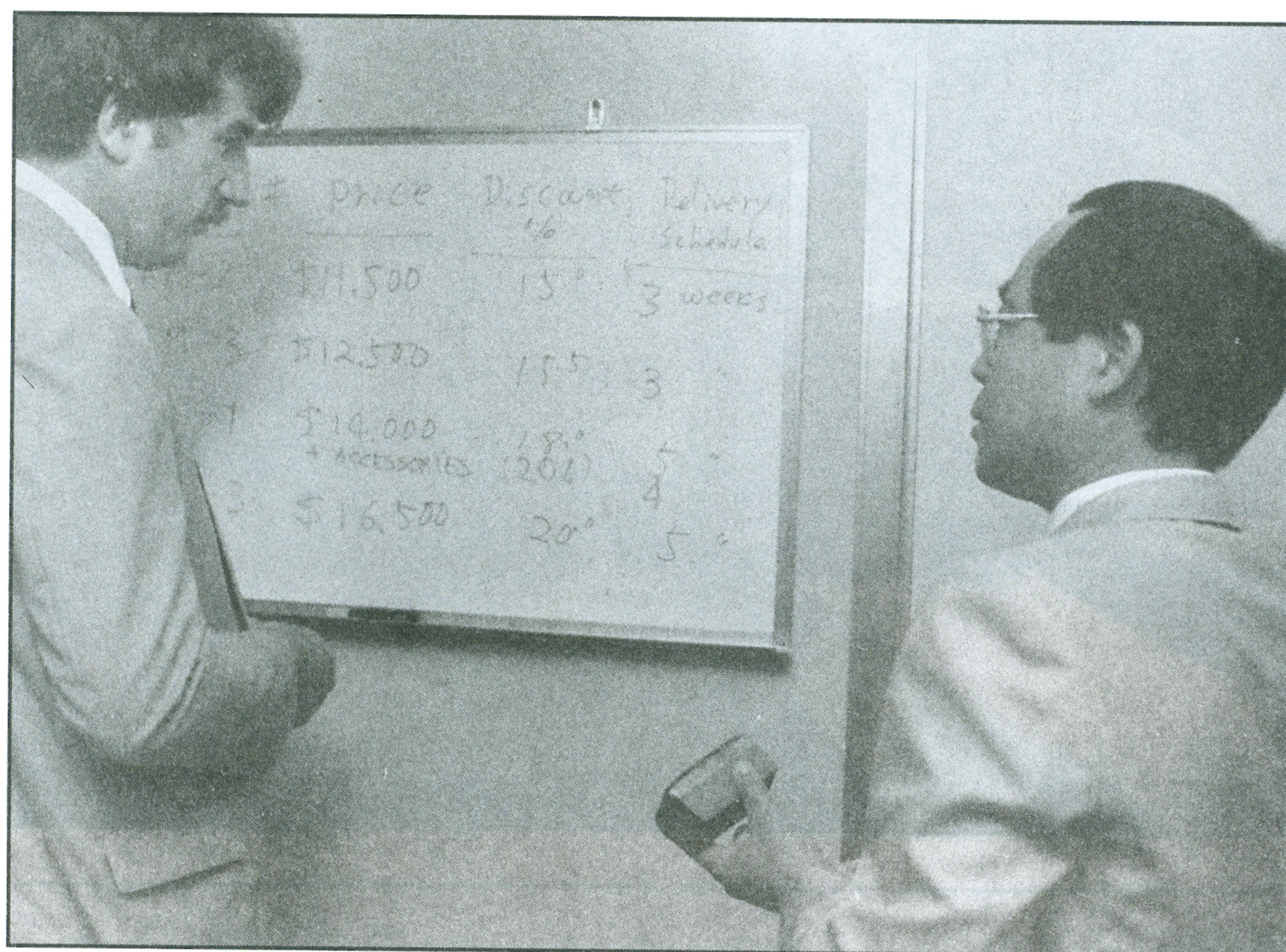


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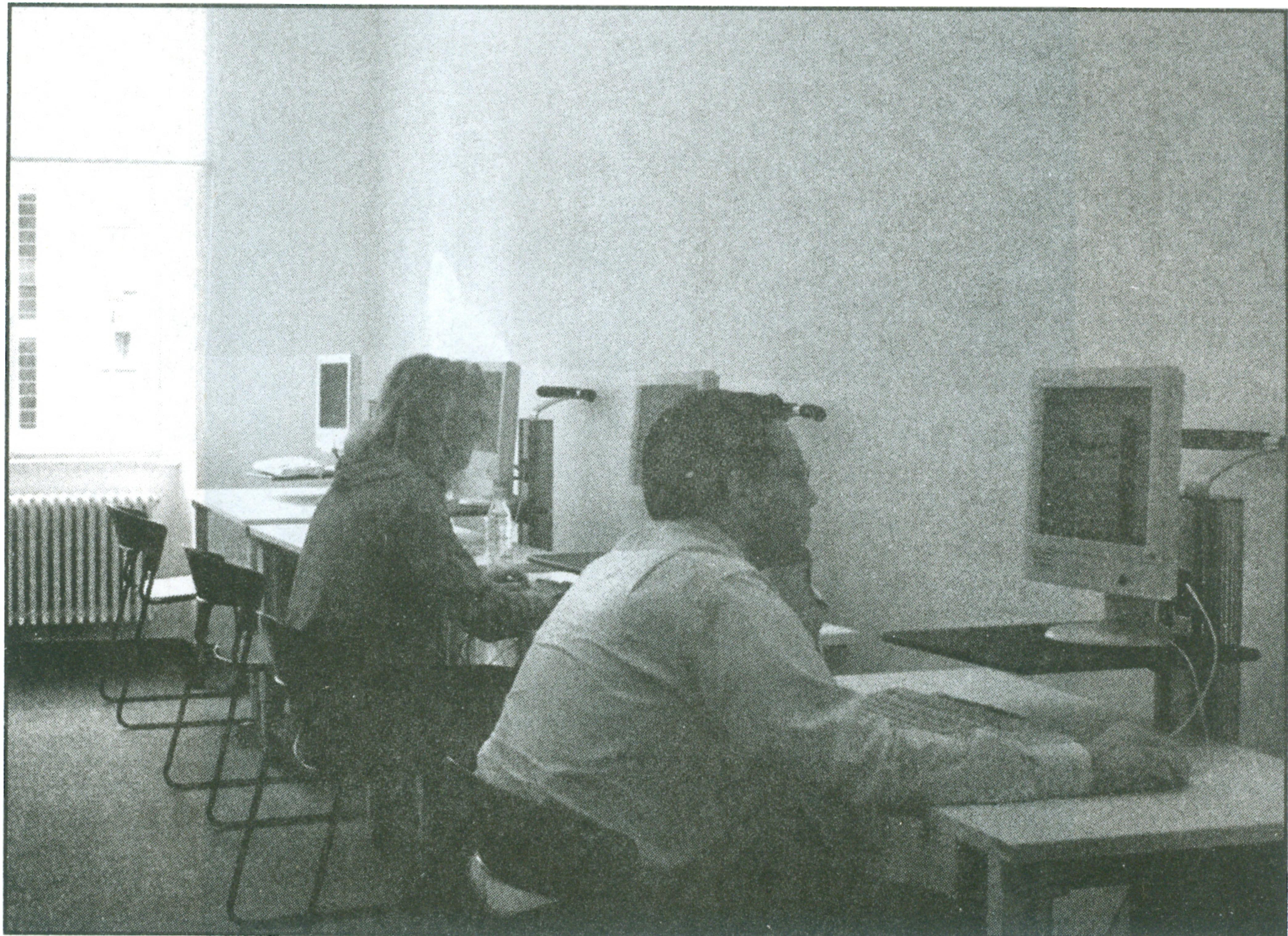
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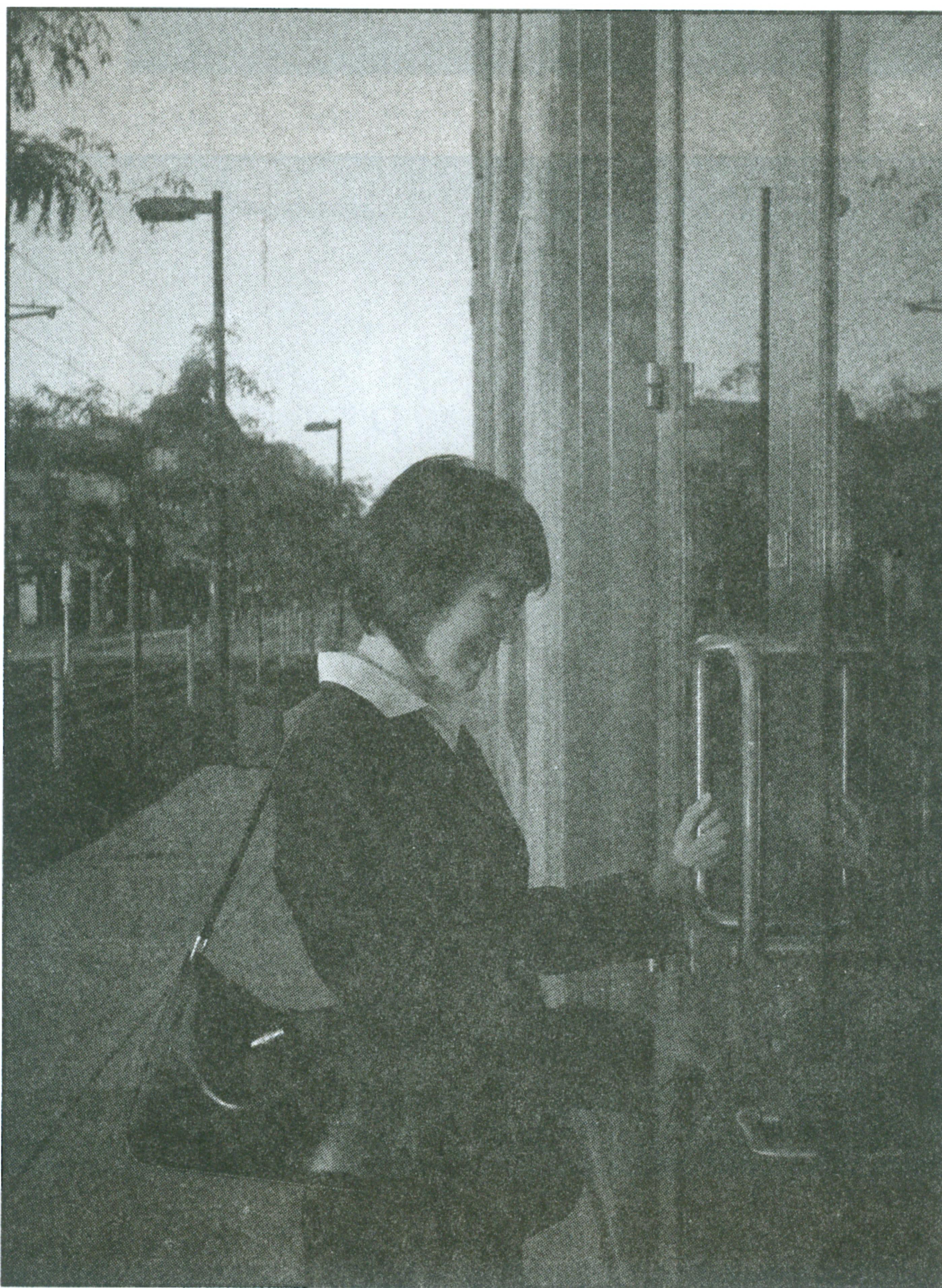
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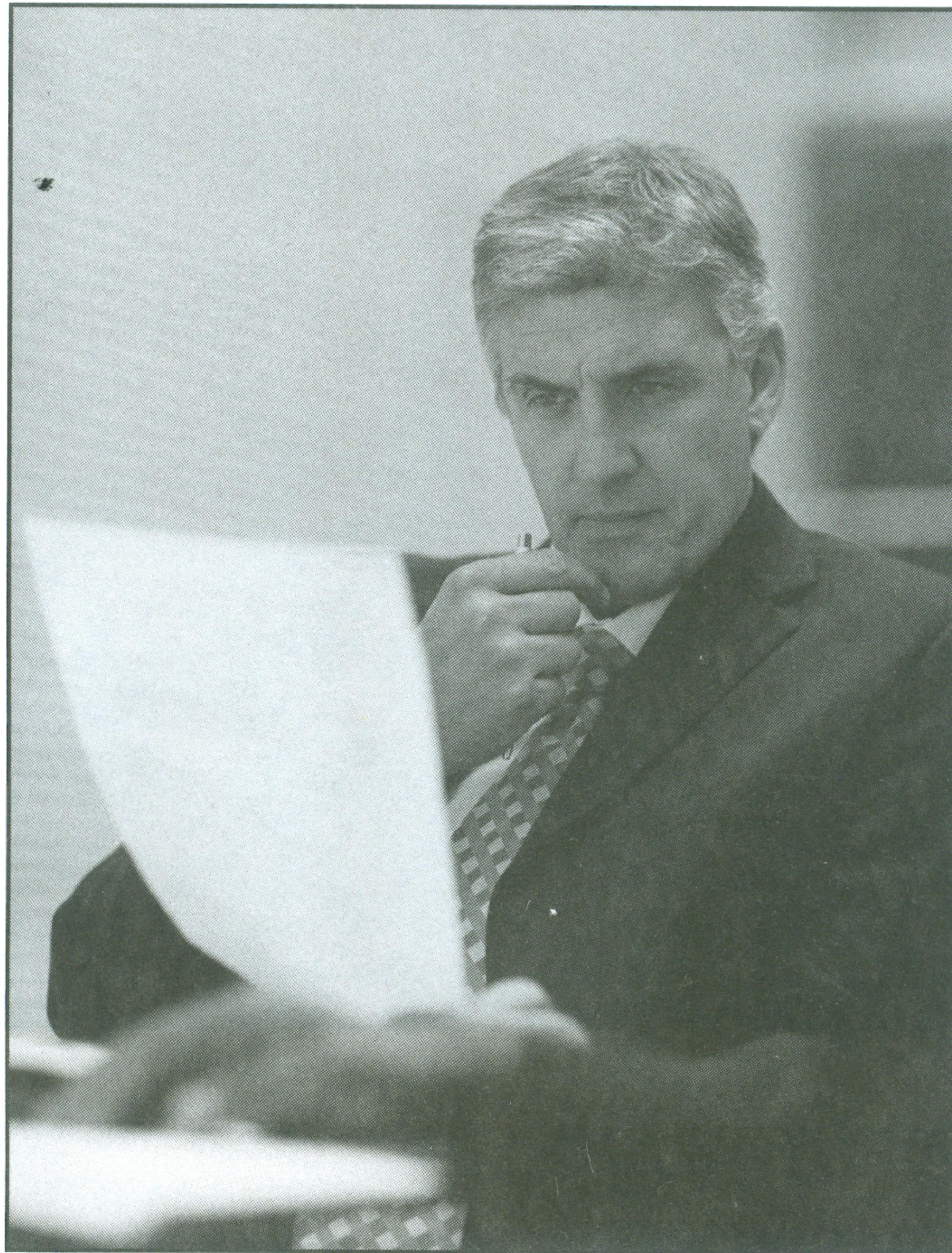


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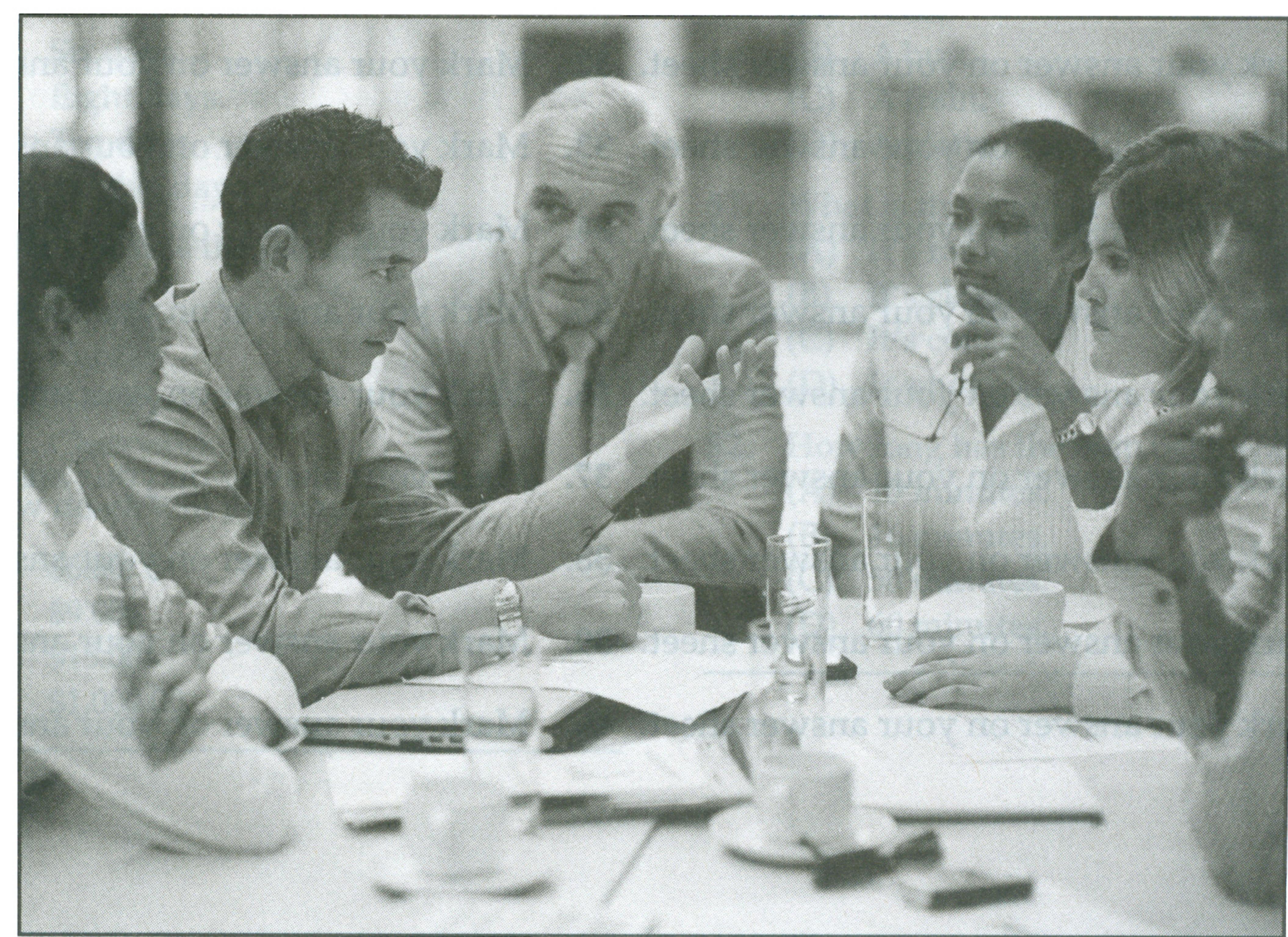
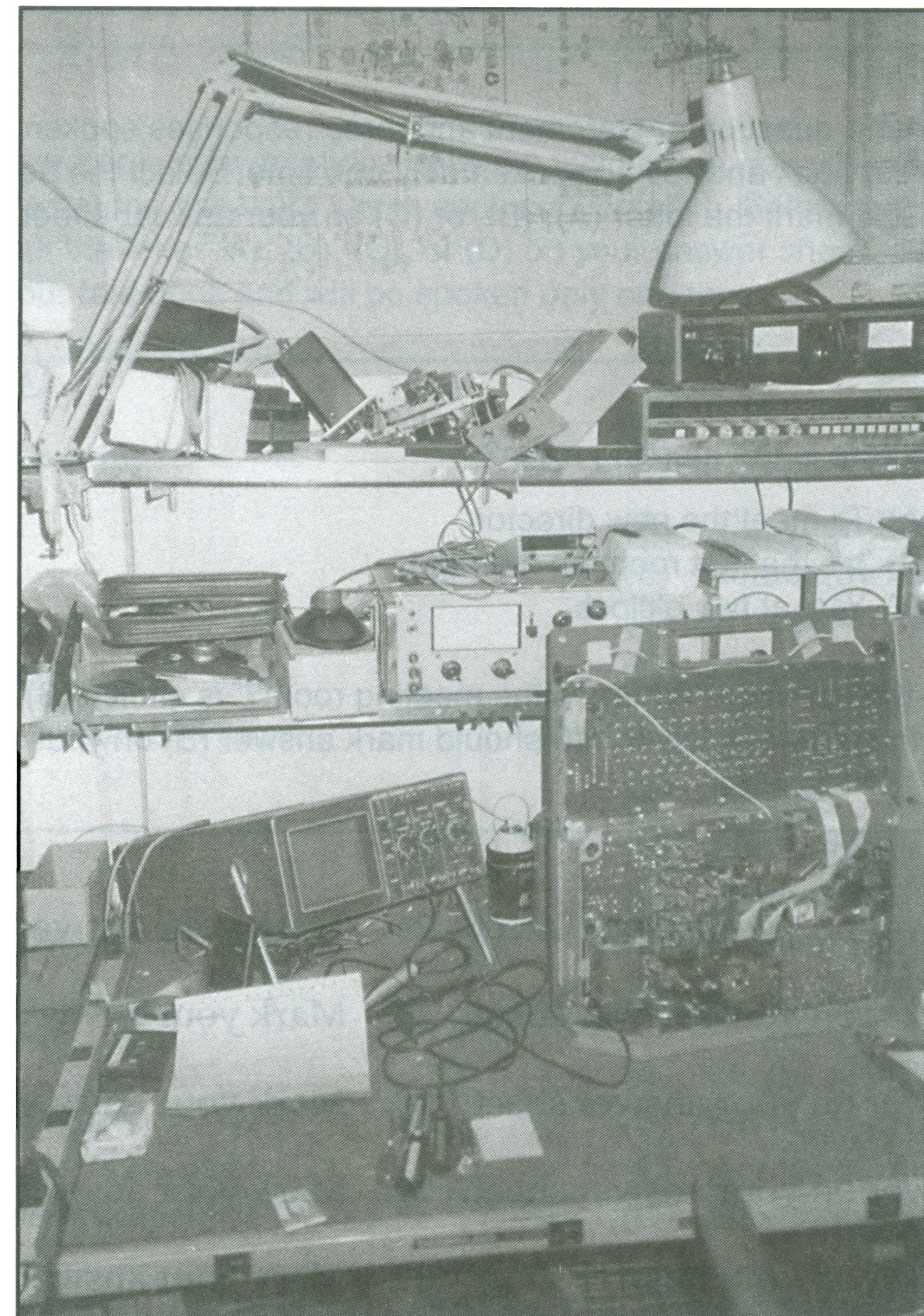
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8.





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PART 2

 **Directions:** You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

Example

Sample Answer

A B C

You will hear: Where is the meeting room?

You will also hear: (A) To meet the new director.
(B) It's the first room on the right.
(C) Yes, at two o'clock.

Your best response to the question "Where is the meeting room?" is choice (B), "It's the first room on the right," so (B) is the correct answer. You should mark answer (B) on your answer sheet.

11. Mark your answer on your answer sheet.
26. Mark your answer on your answer sheet.
12. Mark your answer on your answer sheet.
27. Mark your answer on your answer sheet.
13. Mark your answer on your answer sheet.
28. Mark your answer on your answer sheet.
14. Mark your answer on your answer sheet.
29. Mark your answer on your answer sheet.
15. Mark your answer on your answer sheet.
30. Mark your answer on your answer sheet.
16. Mark your answer on your answer sheet.
31. Mark your answer on your answer sheet.
17. Mark your answer on your answer sheet.
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18. Mark your answer on your answer sheet.
33. Mark your answer on your answer sheet.
19. Mark your answer on your answer sheet.
34. Mark your answer on your answer sheet.
20. Mark your answer on your answer sheet.
35. Mark your answer on your answer sheet.
21. Mark your answer on your answer sheet.
36. Mark your answer on your answer sheet.
22. Mark your answer on your answer sheet.
37. Mark your answer on your answer sheet.
23. Mark your answer on your answer sheet.
38. Mark your answer on your answer sheet.
24. Mark your answer on your answer sheet.
39. Mark your answer on your answer sheet.
25. Mark your answer on your answer sheet.
40. Mark your answer on your answer sheet.

PART 3

 **Directions:** You will hear some conversations between two people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

41. What is the man buying?
- (A) Shoes.
(B) Pears.
(C) A book.
(D) A newspaper.
42. How much does he have to pay?
- (A) \$7.75.
(B) \$17.75.
(C) \$70.75.
(D) \$75.
43. How will he pay?
- (A) With cash.
(B) With a credit card.
(C) With a traveler's check.
(D) With a personal check.
-
44. How long will it take for the package to arrive?
- (A) Six days.
(B) Eight days.
(C) Ten days.
(D) Twelve days.
45. What is inside the package?
- (A) China.
(B) Checks.
(C) Jewelry.
(D) Class work.
46. How much will the man pay?
- (A) \$6.00.
(B) \$9.00.
(C) \$15.00.
(D) \$1,000.00.
-
47. When will the repairperson come?
- (A) This morning.
(B) Tomorrow.
(C) At 4:00.
(D) In four days.
48. What does the woman have to copy?
- (A) Reports.
(B) Photographs.
(C) A repair bill.
(D) A meeting agenda.
49. Where is the photocopy store?
- (A) On the first floor.
(B) On the fourth floor.
(C) Across the street.
(D) Next door.
-
50. What are the speakers waiting for?
- (A) A car.
(B) A bus.
(C) A train.
(D) A plane.
51. What is the weather like?
- (A) It's raining.
(B) It's cloudy.
(C) It's cold.
(D) It's hot.
52. How long has the man been waiting?
- (A) 15 minutes.
(B) 16 minutes.
(C) 50 minutes.
(D) 60 minutes.
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53. When does the woman's vacation begin?
(A) On Monday.
(B) On Tuesday.
(C) On Wednesday.
(D) On Thursday.
54. How long will her vacation last?
(A) Two days.
(B) One week.
(C) Eight days.
(D) Two weeks.
55. Where will she spend her vacation?
(A) At a lake.
(B) At the beach.
(C) In the mountains.
(D) In New York.
-
56. Why wasn't Mr. Kim at the meeting?
(A) He is sick.
(B) He went downtown.
(C) He arrived too late.
(D) He is away on a trip.
57. How many people were at the meeting?
(A) Two.
(B) Seven.
(C) Eleven.
(D) Fifteen.
58. When is the next meeting?
(A) Tomorrow morning.
(B) In two days.
(C) Next week.
(D) Next month.
-
59. Where are the speakers?
(A) In a bank.
(B) In a store.
(C) In a doctor's office.
(D) In an accountant's office.
60. How much money is the check for?
(A) \$400.
(B) \$500.
(C) \$800.
(D) \$900.
61. What does the woman have to sign?
(A) A deposit slip.
(B) A letter.
(C) A check.
(D) A form.
-
62. What is the weather like?
(A) It's snowing.
(B) It's raining.
(C) It's hot.
(D) It's windy.
63. How will the speakers get to work?
(A) By car.
(B) By train.
(C) By walking.
(D) By taxi.
64. What does the man have to do at 10:00?
(A) Attend a meeting.
(B) Clean the conference room.
(C) Talk on the telephone.
(D) Get on the train.
-

65. Where is the hotel?
(A) On another street.
✓ (B) To the left.
(C) Across the street.
(D) To the right.
66. What is the woman buying?
(A) A newspaper.
(B) A magazine.
(C) Candy.
(D) Gum.
67. How much does the woman have to pay?
(A) \$4.15.
(B) \$4.16.
(C) \$4.50.
(D) \$4.60.
68. Where are the speakers?
(A) At home.
(B) At a bakery.
(C) At a grocery store.
(D) At a restaurant.
69. How often does the man go to this place?
(A) Every day.
(B) Every two days.
(C) Once a week.
(D) Once a month.
70. What will the man get?
(A) Soup.
(B) Rice.
(C) Chicken.
(D) Sandwiches.

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PART 4

Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

71. Who is listening to this announcement?
- (A) Company employees.
(B) Doctors.
(C) Parents of schoolchildren.
(D) Police officers.
72. What has been revised?
- (A) Doctors' excuses.
(B) Insurance regulations.
(C) Company policy.
(D) Employees' records.
73. When is a note required?
- (A) Within forty-eight hours.
(B) After four days.
(C) After a week.
(D) Never.
-
74. What is happening?
- (A) Some people need a hotel room.
(B) Some people are going home.
(C) The personnel office is closing.
(D) A building is on fire.
75. Who must get through?
- (A) Office personnel.
(B) Emergency personnel.
(C) Clerical workers.
(D) File clerks.
76. Where should people stay?
- (A) Next to a room.
(B) Across the street.
(C) Beside the building.
(D) In the emergency room.
-
77. What kind of program is mentioned?
- (A) Race.
(B) Space.
(C) Tasting.
(D) Waste.
78. Which of the following animals is mentioned?
- (A) A dog.
(B) A cat.
(C) A sheep.
(D) A rat.
79. How many times has this program been done before?
- (A) None.
(B) Once.
(C) Twice.
(D) Several times.
-
80. How is the president described in the news report?
- (A) As a mother.
(B) As a doctor.
(C) As a father.
(D) As a general.
81. How many children does the president have?
- (A) Two.
(B) Three.
(C) Four.
(D) Five.
82. When did the event happen?
- (A) Yesterday.
(B) This morning.
(C) At noon.
(D) In the early evening.
-

83. What is being sold?
(A) A watch.
• (B) A television.
(C) A calendar.
(D) A guide.
84. How long does the subscription last?
(A) Ten days.
(B) One month.
(C) Ten months.
(D) One year.
85. How many people can get the special offer?
(A) One.
(B) The first ten.
(C) The first one hundred.
(D) There is no limit.
-
86. What is the problem?
(A) No one is home.
(B) The line is busy.
(C) It's a nonworking number.
(D) The caller hung up.
87. What is the listener advised to do?
(A) Give up.
(B) Get another job.
(C) Not to hang up.
(D) Try again.
88. What can a caller do by dialing 411?
(A) Check the number he is dialing.
(B) Ask for a refund check.
(C) Get assistance with dialing the number.
(D) Ask to have his phone number changed.
-
89. What is the weather like now?
(A) Rainy.
(B) Cool.
(C) Warm.
(D) Windy.
90. When will the weather change?
(A) Sunday.
(B) Monday.
(C) Tuesday.
(D) Friday.
91. How much rain is expected?
(A) Two inches.
(B) Three inches.
(C) Four inches.
(D) Twenty-four inches.
-
92. What is on sale?
(A) Chairs.
(B) Desks.
(C) Paper.
(D) Pencils.
93. What color is NOT available?
(A) Blue.
(B) Yellow.
(C) Green.
(D) White.
94. When will the sale end?
(A) Sunday.
(B) Tuesday.
(C) Friday.
(D) Saturday.
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95. What was robbed?
(A) A clothing store.
(B) A jewelry store.
(C) A computer store.
(D) A watch store.
96. What time did the robbery happen?
(A) 8:05.
(B) 8:15.
(C) 8:50.
(D) 8:55.
97. Who was in the store at the time of the robbery?
(A) Police.
(B) Customers.
(C) The store staff.
(D) The store owner.
98. When is the Sidewalk Café closed?
(A) Monday.
(B) Tuesday.
(C) Saturday.
(D) Sunday.
99. What can you get for \$6.00 at the café?
(A) Birthday cake.
(B) Pancakes.
(C) Steak.
(D) Pans.
100. Where is the café located?
(A) By a river.
(B) In back of a park.
(C) Near a bus station.
(D) Close to a subway station.

Stop! This is the end of the Listening test. Turn to Part 5 in your test book.

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in the test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. East Coast Airlines flight number 15 from New York _____ Chicago has been canceled.
- (A) to
(B) in
(C) by
(D) at
102. Beginning the first of next month, lunch breaks will be _____ by fifteen minutes.
- (A) short
(B) shortened
(C) shortening
(D) shortage
103. The computer programmer realized he had forgotten to turn off the office lights _____ he had left the premises.
- (A) after
(B) because
(C) since
(D) and
104. Most employees have requested that their paychecks be _____ to their homes.
- (A) mail
(B) mails
(C) mailed
(D) mailing
105. The error was noticed after Ms. Radice _____ the order to the supply company.
- (A) had sent in
(B) sends in
(C) has sent
(D) is sending
106. Mr. Richards, the president of Capo Electronics, has had a very _____ year.
- (A) successfully
(B) successful
(C) success
(D) successes
107. Since Dr. Yamoto is always busy, it is best to call _____ make an appointment before coming to her office.
- (A) while
(B) before
(C) nor
(D) and
108. After working fifteen hours at the office, the new lawyer is finally putting away his papers and heading _____.
- (A) homely
(B) homey
(C) home
(D) homeless

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109. The photographer that we hired to take pictures of the banquet will be accompanied _____ his assistant.
- (A) with
(B) by
(C) to
(D) from
110. Ms. Ueki has never made any _____ decisions regarding the operation of her company.
- (A) foolish
(B) fool
(C) foolishness
(D) fooled
111. As soon as we _____ the cause of the problem, we will be able to solve it.
- (A) assign
(B) determine
(C) signify
(D) confer
112. In order to provide her customers with the finest meals, the restaurant owner _____ her produce fresh daily.
- (A) buy
(B) buys
(C) buying
(D) bought
113. The personnel manager needs someone to _____ her with the presentation to the board.
- (A) attend
(B) assume
(C) assign
(D) assist
114. Our departmental staff meetings are held _____ in the conference room on the third floor.
- (A) rarely
(B) every week
(C) always
(D) sometimes
115. The building is equipped with a sophisticated security system which turns on automatically _____ midnight.
- (A) to
(B) from
(C) at
(D) for
116. The project _____ to require more time than the contractors have available.
- (A) had seemed
(B) seems
(C) is seeming
(D) will seem
117. Staff members _____ ready to help out new employees and explain the office procedures.
- (A) should always be
(B) being always should
(C) always be should
(D) always should being
118. The new schedules are _____ with the second shift workers at the factory.
- (A) popularized
(B) popular
(C) populated
(D) popularity
119. It was agreed that the committee meet again _____ the tenth of April.
- (A) for
(B) on
(C) to
(D) from
120. The travel agent said she would know the flight number and the precise arrival time _____ the airlines confirmed the reservation.
- (A) during
(B) because
(C) when
(D) while

121. You will have to _____ an operator's manual from the library because I don't think we have one here.
- (A) loan
(B) borrow
(C) lend
(D) send
122. The height of this chair is _____, so you can change it if it's not high enough for you.
- (A) adjustable
(B) reliable
(C) suitable
(D) comfortable
123. The assistant does not recall receiving a telex from the Mexico office _____ from the South American office.
- (A) either
(B) and
(C) or
(D) but
124. _____ this kind of machine before, or should we call in a repairperson?
- (A) Have ever you repaired
(B) Have you repaired ever
(C) Ever have you repaired
(D) Have you ever repaired
125. If our office _____ a coffee machine, Mr. Perkins said he would make coffee every morning.
- (A) had
(B) have
(C) will have
(D) would have
126. The time sheets are to be filled out twice _____—in the morning when the staff arrives and in the evening when they leave.
- (A) usually
(B) sometimes
(C) daily
(D) frequently
127. Because of the _____ in the value of local real estate, investors are looking for other ways to invest their money.
- (A) diminish
(B) decline
(C) down
(D) weaker
128. The goal of our meetings is to make the directors _____ our problem.
- (A) understanding
(B) understood
(C) understand
(D) be understanding
129. _____ Mr. Park was the only one who knew the way to the conference, he drove the car.
- (A) Although
(B) Since
(C) But
(D) Therefore
130. Ms. Wang did not want her check automatically _____ into her account.
- (A) deposit
(B) deposits
(C) depositing
(D) deposited
131. If this package is sent by the express mail service, it _____ California by Friday.
- (A) reaches
(B) will reach
(C) reached
(D) is reaching
132. All delivery persons are asked to use the side _____ to make their deliveries.
- (A) enter
(B) entered
(C) entering
(D) entrance

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133. Hotel guests who _____ checking out after 1:00 P.M. should contact the front desk.
- (A) will
(B) were
(C) are going
(D) will be
134. Mr. Davis, my lawyer, was a _____ by the time he was thirty.
- (A) millions
(B) millionaire
(C) million
(D) millionfold
135. If the accountant _____ a mistake, she will not charge us for her time.
- (A) makes
(B) will make
(C) had made
(D) make
136. That position has been _____ for over a month, but we've finally hired someone to fill it.
- (A) taken
(B) required
(C) dismissed
(D) vacant
137. We are fortunate to have a company president who is quite _____ about computers.
- (A) knowing
(B) knowledge
(C) knowledgeable
(D) knows
138. Yasmin is one of our best employees and _____ working here for two years.
- (A) has
(B) has been
(C) is
(D) will
139. The receptionist _____ the vice president if he knew where she was.
- (A) will call
(B) call
(C) called
(D) would call
140. Because we are unusually busy right now, the department head has asked everyone to _____ their vacations until later in the year.
- (A) defer
(B) confer
(C) refer
(D) infer

PART 6

Directions: Read the texts that follow. A word or phrase is missing in some of the sentences. Four answer choices are given below each of the sentences. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 141–143 refer to the following letter.

February 22, 20____

Dear Samuel,

I have good news for you. I have taken a new job in Sydney. My family and I will move _____ next month. Since you have lived in Sydney for so long, I would like to

141. (A) there
(B) that
(C) here
(D) it

ask for your advice. We would like to rent a small house in a nice _____

142. (A) industrial
(B) residential
(C) influential
(D) commercial

neighborhood. My children are small, so we would like to be in a quiet place away from businesses and traffic. We would like to live close to good schools, and I also want to be near public transportation so that I can get to work easily. Can you recommend some good neighborhoods to me?

I plan to visit your city in two weeks _____ for a house. Please send me your

143. (A) look
(B) looking
(C) to look
(D) will look

recommendations before then if you can. I hope we can get together while I am in town.

Your friend,

Boris

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Questions 144–146 refer to the following notice.

Welcome to the Sleepwell Motel. We hope _____ stay is a

144. (A) our
(B) his
(C) your
(D) their

pleasant one. If you need assistance, please _____ 09 to speak to

145. (A) mark
(B) dial
(C) count
(D) register

someone at the front desk.

Please take note of the following local services:

Transportation

Taxi	985-555-9965
City buses	985-555-0924
Airport	985-555-9321

Entertainment

Deluxe Movie Theater	985-555-9654
Restaurant Guide	985-555-8723
Black Cat Night Club	985-555-7342

Emergency

Police	985-555-9111
Fire	985-555-2233

A _____ breakfast is available to all motel guests in the lobby

146. (A) compliment
(B) complimented
(C) complimenting
(D) complimentary

from 6:00 A.M. to 9:00 A.M.

Questions 147–149 refer to the following letter.

Office Works
544 Hudson Street
Boston, MA 03291

March 29, 20____

Mary Braddock
Banquet Director
Garden Hotel
219 Center Circle
Boston, MA 03299

Dear Ms. Braddock:

Office Works is seeking a place to host our first awards banquet.

The evening will include dinner, speeches and an awards presentation. The exact date is flexible, but we would like to hold it on a Friday or Saturday evening in June.

We expect approximately 200 guests. We would like a room with a good sound system so that the guests will be able to hear the speeches _____.

147. (A) ease
(B) easy
(C) easier
(D) easily

Also, we would like to have elegant decorations that are suitable for the occasion. Does your hotel provide assistance with decorating, or will we need _____ a separate decorator?

148. (A) hire
(B) hires
(C) to hire
(D) hiring

We would like to serve a simple but elegant meal with both a meat and a vegetarian choice.

Would the Garden Hotel be able to provide suitable accommodations for this event? If so, please send me a price list including rental _____ for

149. (A) fees
(B) dates
(C) leases
(D) agents

the room, menu choices and prices, and any other charges. Thank you for your help.

Sincerely,

Lynn Isaman
Events Coordinator

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Questions 150–152 refer to the following advertisement.

Ready to buy a NEW CAR?
LOOK NO FURTHER

Cango Cars is holding the biggest sale in its history of selling cars. For over ten years, Cango has been the leading _____ of new and used cars in the Canmore area.

150. (A) retailer
(B) insurer
(C) automobiles
(D) mechanic

That's because Cango has the best reputation for selling reliable, affordable vehicles in all of Alberta. We at Cango care about the drivers and passengers of Canmore. We pride _____ in doing all we can to prevent dangerous cars

151. (A) ourselves
(B) yourself
(C) yourselves
(D) itself

from getting back onto our roads and making sure our customers feel secure with the cars they choose. There is nothing more important to us than _____.

152. (A) upholstery
(B) safety
(C) earnings
(D) collision

Come to Cango Cars between August 5th and 10th, and enter to win a gently used 5-seat family sedan.

DON'T FORGET! Cango Cars is the home of the free one-year warranty. All of our vehicles, both new and used, come with a one-year money back guarantee for parts and labor.

PART 7

Directions: In this part, you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 153–155 refer to the following newspaper report.

Tomorrow, bus service on Orchard Road will be changed between the hours of 9 A.M. and 12:30 P.M. The Chingay Parade will take place from 10:00 A.M. to 12:00 P.M.

Number 7, 13, 14, 16, and 23 buses will turn left onto Scotts Road, right onto Clemenceau Avenue, and left onto Orchard Road below the parade route.

In the event of rain, the diversion will take place at 3:00 P.M. and the parade shortly after.

153. For whom is this report important?
- (A) Weather reporters
 - (B) Bus riders
 - (C) City workers
 - (D) Bus repair people
154. At 10:00 A.M., what will happen to certain buses?
- (A) They will be used in the parade.
 - (B) They will take a different route.
 - (C) They will have no riders.
 - (D) They will be taken out of service.
155. When will the parade take place if it rains?
- (A) In the morning
 - (B) In the afternoon
 - (C) The next morning
 - (D) The following afternoon

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Questions 156–159 refer to the following memo.

To: * All employees
From: R. Wettimuny
Re: Ordering Supplies

There has been a great deal of confusion regarding the correct procedures for ordering office supplies. Therefore, I will explain the proper steps to follow here. First, all requests for supplies must be typed and signed. Only typed requests will be accepted because I am tired of trying to decipher illegible handwriting. Second, all requests must be on my desk by the fifteenth of every month. I make out the order once each month and do not want to have to make addendums or extra orders. From now on, late requests will be put on hold until the following month. Requests that are received on time and approved by me will be sent on to the Accounting Department for processing.

Please be aware that it takes from two to six weeks for supplies to arrive once the order has been made, so it is important to plan ahead and make your requests accordingly.

Your cooperation is appreciated.

156. What does the memo concern?
- (A) Overdue accounts
 - (B) Office furniture
 - (C) Supply requests
 - (D) Computers
157. What will happen to handwritten requests?
- (A) They will not be accepted.
 - (B) They will be approved quickly.
 - (C) They will be read carefully.
 - (D) They will be sent to Accounting.
158. The word “approved” in paragraph 1, line 11, is closest in meaning to
- (A) urgent
 - (B) valid
 - (C) signed
 - (D) accepted
159. What will happen to approved requests?
- (A) They will be returned to the employee.
 - (B) They will be sent to Purchasing.
 - (C) They will be forwarded to Accounting.
 - (D) They will be returned to R. Wettimuny.

Questions 160–162 refer to the following chart.

*		Zone 1	Zone 2	Zone 3
Destination		Asia, Marshall Is., Guam, Midway, and others	North America, Central America, Oceania, Middle East, Europe	Africa, South America
Classification	Weight			
Letters*	Up to 25 g	90 yen	110 yen	130 yen
	Up to 50 g	160 yen	190 yen	230 yen
Postcard	Uniform rate of 70 yen to anywhere in the world			
Aerogramme	Uniform rate of 90 yen to anywhere in the world			

*Standard-sized item: 14–23.5 cm length, 9–12 cm width, thickness of within 1 cm

160. What is the cost of sending a twelve-gram letter to South Africa?

- (A) ¥70
- (B) ¥90
- (C) ¥130
- (D) ¥230

161. How much would an aerogramme to Asia cost?

- (A) ¥70
- (B) ¥90
- (C) ¥110
- (D) ¥160

162. How much will a ¥110 letter to Europe weigh?

- (A) 25 grams or less
- (B) Between 25 and 50 grams
- (C) More than 50 grams
- (D) Unknown

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Questions 163–166 refer to the following bulletin.

RESERVATIONS: Reservations are required for all first-class compartments. Second- and third-class coaches do not require reservations.

DINING: Trains that do not have first-class cars will not have a dining car. Sandwich and beverage carts will be on all trains.

BAGGAGE: Passengers may carry up to four pieces of luggage on the train. Additional baggage may be checked.

163. A passenger traveling in which of the following would read this bulletin?
- (A) Plane
(B) Car
(C) Bus
(D) Train
164. For which of the following are reservations required?
- (A) The dining car
(B) First-class car
(C) Second-class car
(D) Third-class car
165. According to the passage, which of the following have dining cars?
- (A) All trains
(B) Trains with first-class cars
(C) Trains with second-class cars
(D) Trains with third-class cars
166. The word “Additional” in paragraph 3, line 2, is closest in meaning to
- (A) Most
(B) Extra
(C) Overweight
(D) Large

Questions 167–171 refer to the following letter.

*Lovely Lady Fashions
32 Elizabeth Bay Road
Sydney, Australia*

December 15, 20__

Mrs. R.S.W. Mangala
Jewelry Export Ltd.
40 Galle Face Road
Colombo 1, Sri Lanka

Dear Mrs. Mangala:

I am interested in information regarding your company's new line of jewelry. I have seen the samples on your website, and I am interested in the possibility of importing your jewelry into Australia. I think it would sell very well here, especially among the younger women who make up the majority of my company's clientele.

I will be making a trip to Malaysia, India, and Sri Lanka next summer. I would like to arrange to meet with you then to discuss setting up a business relationship. Please let me know when you will be available for a meeting. In the meantime, I would appreciate your sending a list of your wholesale prices and information about ordering and shipping.

My associates in London have been very pleased with the quality of the gems you have sent them, and they have had a great deal of success with them. I look forward to doing business with you in the near future.

Sincerely,

James Goodwin

James Goodwin
Import Manager

167. Where does Mr. Goodwin probably live?
(A) India
(B) Sri Lanka
(C) Australia
(D) Malaysia
168. What does Mrs. Mangala manufacture?
(A) Jewelry
(B) Fashions
(C) Textiles
(D) Toys
169. The word "line" in paragraph 1, line 1, is closest in meaning to
(A) bag
(B) straight
(C) design
(D) type
170. Where will the jewelry be exported from?
(A) India
(B) Australia
(C) Malaysia
(D) Sri Lanka
171. Which of the following best describes Mrs. Mangala's gems?
(A) High-quality
(B) Inexpensive
(C) Uncut
(D) Tax-free

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Questions 172–174 refer to the following label.

TO WATERPROOF SHOES AND BOOTS:

Before applying, remove all dust, mud, and dirt from shoes. Make sure shoes are completely dry. Hold spray can 6–8 inches from clean, dry shoes. Let product saturate leather, covering all surfaces evenly. Allow to dry for one hour. Repeat application one more time. Allow to dry before use. The protection will last for six months under average climatic conditions. This product can also be used to protect leather handbags and briefcases. Do not use on suede. May cause discoloration of some leather products. Test on a small area first.

Caution

- Can cause damage to the respiratory system. Use in a well-ventilated area only, away from children and pets.
- Highly flammable. Use away from stoves, ovens, radiators, portable heaters, open flames, and other heat sources.

172. From what will this spray protect shoes?
- (A) Dirt
(B) Dust
(C) Water
(D) Drying out
173. How many times must the shoes be sprayed?
- (A) One time
(B) Two times
(C) Six times
(D) Eight times
174. How long will the application last?
- (A) One hour
(B) One week
(C) A couple of months
(D) Half a year

Questions 175–177 refer to the following table.

Introduction: While computer skills are becoming more and more necessary in everyday life, not enough children are receiving proper computer education in schools. This is the most serious educational issue facing our society today. A team of researchers looked into this issue in our local schools. See their results below.

SURVEY OF ELEMENTARY SCHOOL TEACHERS

Reasons for lack of computer education programs in public schools

	Respondents	
	Number	Percent
1. Not enough computers in school	14	32.6
2. Teachers fear computers	8	18.8
3. Not enough time in curriculum	14	32.6
4. Too expensive	20	46.5
5. Poor-quality software	16	37.2

Total Number of Teachers in Survey 43*

(* Some teachers responded to
more than one reason.)

- 175.** How many teachers responded to the survey?

(A) 20
(B) 40
(C) 43
(D) 76

- 176.** What was the reason given most often for the lack of computer education in schools?

(A) Poor-quality software
(B) Not enough computers
(C) Fear of computers
(D) Expense

- 177.** Which of the following do teachers consider the least problematic?

(A) Cost of computers
(B) Quality of software
(C) Fear of computers
(D) Time in curriculum

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Questions 178–180 refer to the following report.

The Hotel Manager of the Year Award Essay Competition winner was announced last night by the County Association of Hotel Managers. The winning essay was written by Mr. Randolph Ng of the Henry Street Historic Hotel. Mr. Ng wins a prize of \$2,500 for his essay titled “The Hotel Family.” “I believe that a hotel manager must be like a parent to his or her staff,” said Mr. Ng at the awards ceremony banquet last night. “A good manager concentrates on helping others to be successful.” The second and third prize winners were Gina Becke of the Woodside Gardens Hotel and Yoko Lee of the Hotel at Riverton, respectively. The annual essay competition was started by the County Association of Hotel Managers six years ago as a means of recognizing the hard work of hotel managers and encouraging them to reflect on what they do and share it with their colleagues. “It has become a very popular contest,” says Jim Wilkerson, president of the association. “We get hundreds of entries every year.” Following the awards presentation at last night’s ceremony, Mr. Wilkerson announced that he will be retiring from his position as association president next year. A replacement has not yet been announced.

178. What did Mr. Ng do?

- (A) Wrote an essay
- (B) Asked for more money
- (C) Turned down a prize
- (D) Announced his retirement

179. When was the award winner announced?

- (A) Last year
- (B) Last night
- (C) This morning
- (D) This afternoon

180. What is Mr. Ng's advice?

- (A) Get your own promotion first
- (B) Have more children
- (C) Be a better parent
- (D) Help others be successful

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Questions 181–185 refer to the following advertisement and e-mail.

The National Theater presents
a live performance of
Romeo and Juliet

the third in our Festival of Shakespeare series

March 12–29
Thursday, Friday, and Saturday evenings
Saturday and Sunday matinees

Ticket prices

Matinee:	orchestra—\$45	balcony—\$35
Evening:	orchestra—\$75	balcony—\$55

Special group discounts are available. Groups of 15 or more receive 10% off the regular price. Groups of 25 or more receive 20% off the regular price. Call the box office for details.

Getting there:

The National Theater is conveniently located downtown, within easy walking distance of the Center City subway station and near major bus lines. A parking garage is located near the theater.

To: Maya Berg
From: Morris Stein
Subject: Shakespeare tickets

Maya,
I'd like to get tickets for our entire department to see *Romeo and Juliet*. If everyone goes, there will be just enough people for a 10% discount on the ticket price. Call the box office to find out how to order the group discount tickets, and see if you can get tickets for opening night. Make sure they are orchestra seats. I think this will be an enjoyable and convenient outing for everyone. We can all take the subway to the theater together after work.
Thanks,
Morris

- 181.** How many shows are there at the theater on Saturday?
- (A) One
(B) Two
(C) Four
(D) Five
- 182.** What does Mr. Stein want tickets for?
- (A) A play
(B) A movie
(C) A lecture
(D) A concert
- 183.** How many people work in Mr. Stein's department?
- (A) 10
(B) 15
(C) 20
(D) 25
- 184.** When does Mr. Stein want to go to the theater?
- (A) March 12
(B) March 13
(C) March 21
(D) March 29
- 185.** How does Mr. Stein plan to get to the theater?
- (A) By bus
(B) By car
(C) By foot
(D) By subway

Questions 186–190 refer to the following two letters.

Customer Service Office
Union Bank
135 Main Street
Home, AK 99999

Dear Customer Service:

I received a debit card from your bank last week, and I have some questions regarding its use. Specifically, I am concerned about liability. If a thief steals my card and makes charges to my account, am I responsible for paying for them, or do I have protection like I have with my credit card? I looked in the booklet *Rules for Personal Accounts at Union Bank*, but I didn't see the information there.

I have been a customer at your bank for over 15 years and have always been happy with the service I have received there. I hope you can answer my question satisfactorily.

Sincerely,

Arthur Schmidt

Arthur Schmidt

Mr. Arthur Schmidt
1705 Oak Boulevard
Home, AK 99999

Dear Mr. Schmidt:

You recently sent a letter to our office asking about the Union Bank debit card. You wanted to know about liability. Our policy is the following: If you report a lost or stolen card within 48 hours, you are not responsible for any charges made on it. If you report it after 48 hours, you will be responsible for charges up to \$50. So you see, the debit card has similar protection to a credit card. The information is actually in the document you mentioned. It appears on page 39. I am enclosing a photocopy of it for your convenience. Please let me know if I can be of any further assistance to you.

Sincerely,

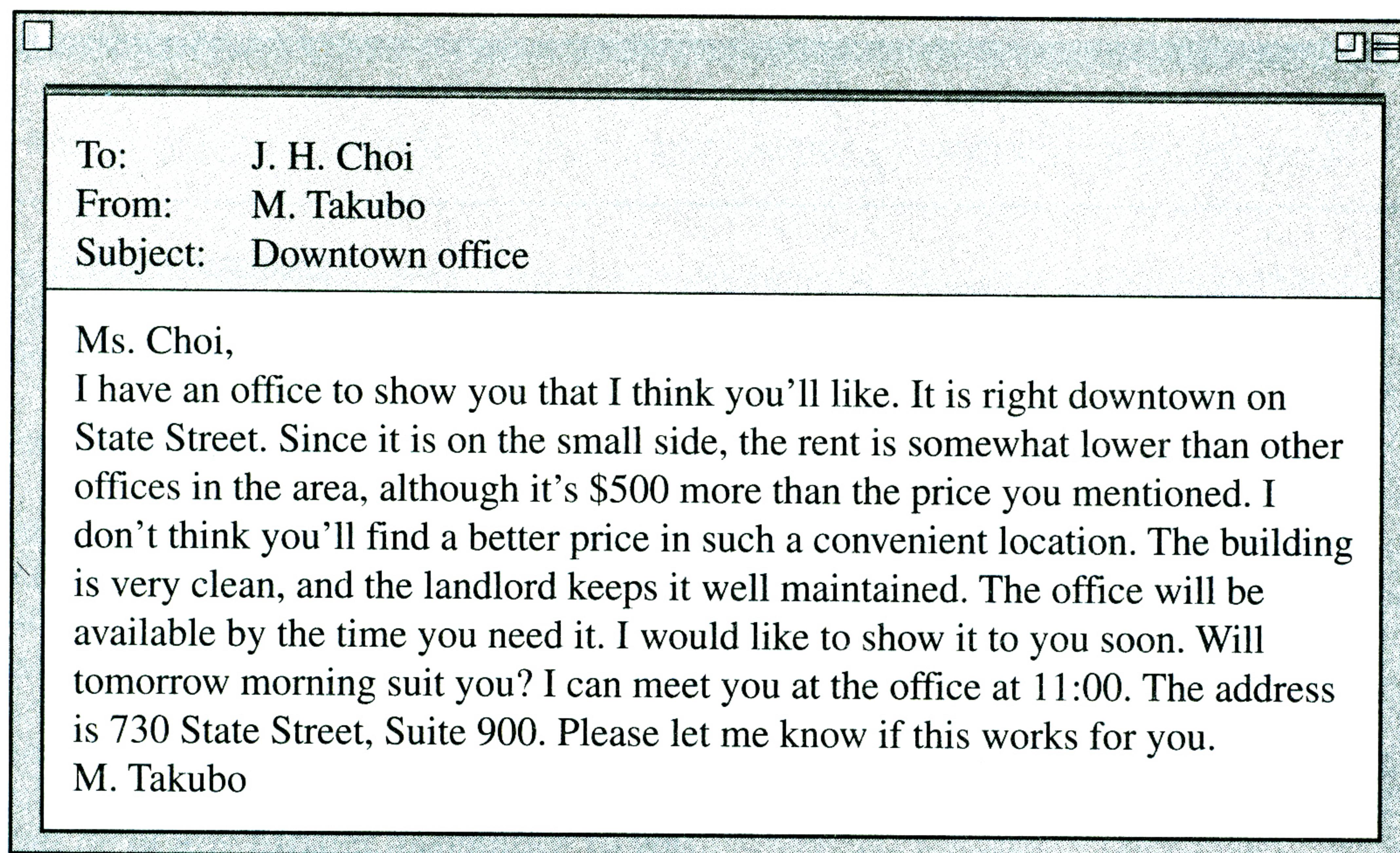
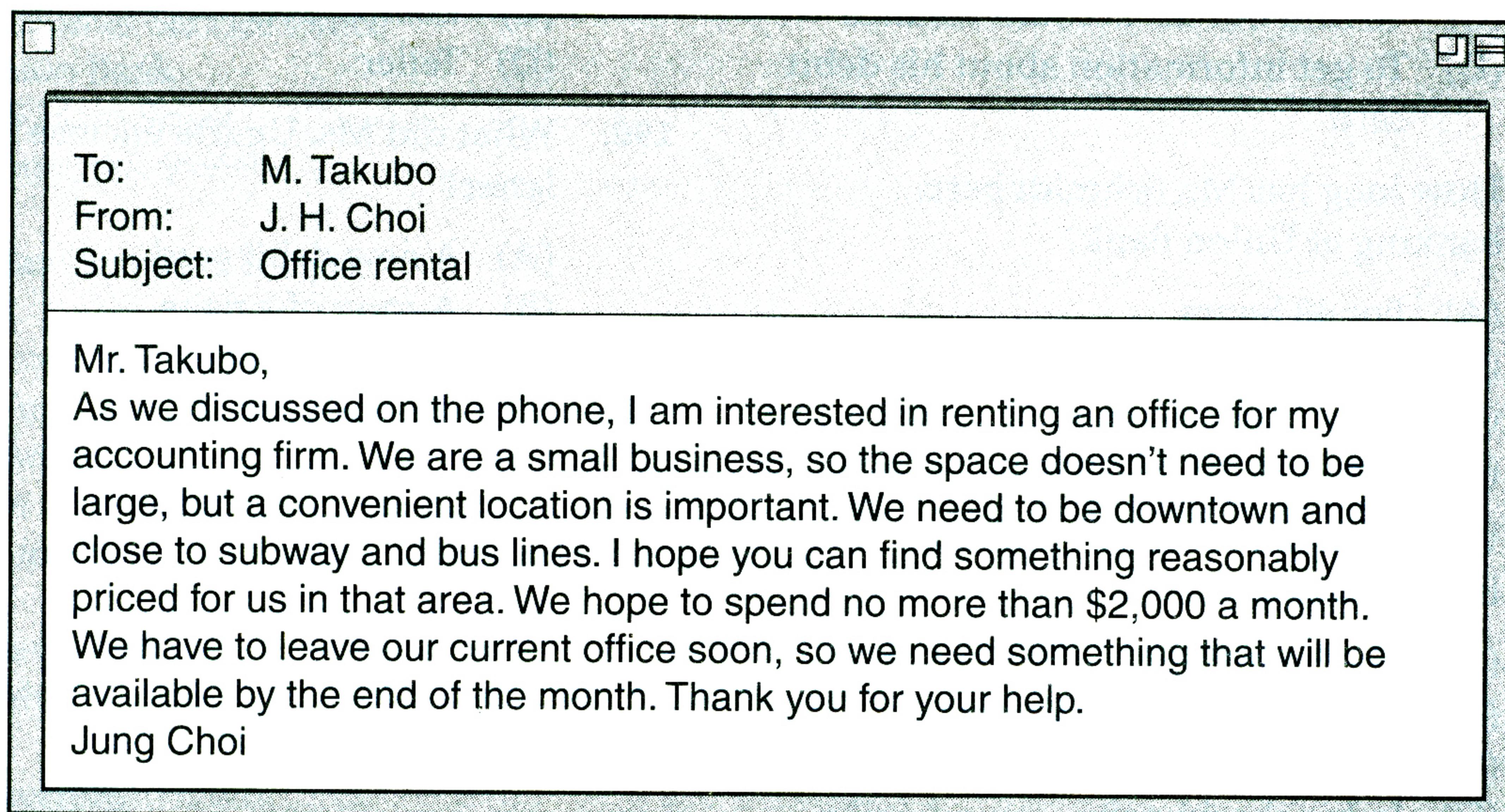
Elena Ugarte

Elena Ugarte

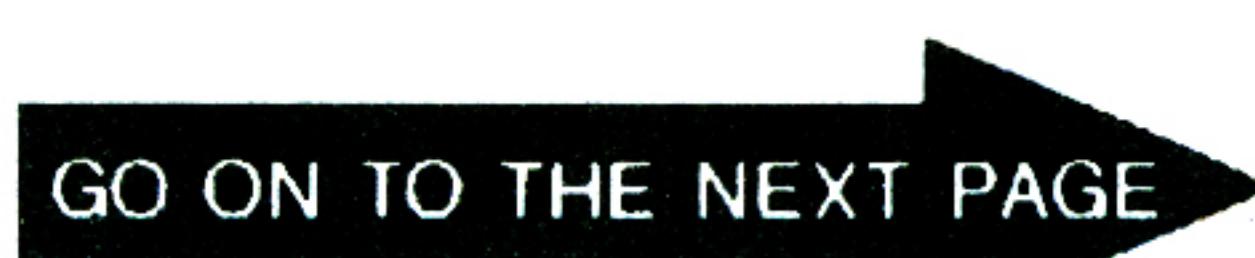
- 186.** Why did Mr. Schmidt write the letter?
- (A) To open a new bank account
 - (B) To report a stolen credit card
 - (C) To find out his account balance
 - (D) To get information about his debit card
- 187.** How long has Mr. Schmidt been banking at Union Bank?
- (A) For 48 hours
 - (B) For one week
 - (C) For a little less than 15 years
 - (D) For more than 15 years
- 188.** Where can Mr. Schmidt find the information he needs?
- (A) On the back of his debit card
 - (B) In a booklet of bank rules
 - (C) On his account statement
 - (D) In his checkbook
- 189.** What is probably Elena Ugarte's job?
- (A) Customer service representative
 - (B) Credit card specialist
 - (C) Loan officer
 - (D) Teller
- 190.** What did Ms. Ugarte enclose in the letter?
- (A) A new debit card
 - (B) A copy of a page
 - (C) A bill for \$50
 - (D) A photograph

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Questions 191–195 refer to the following two e-mail messages.



- 191.** What is Mr. Takubo's job?
(A) Landlord
(B) Accountant
(C) Real estate agent
(D) Personal assistant
- 192.** What kind of office does Ms. Choi want?
(A) Large
(B) Quiet
(C) Expensive
(D) Convenient
- 193.** What is the rent on the State Street office?
(A) \$500
(B) \$1,500
(C) \$2,000
(D) \$2,500
- 194.** When will the State Street office be available?
(A) Right now
(B) Tomorrow
(C) By the end of this month
(D) At the end of next month
- 195.** What time does Mr. Takubo want to meet with Ms. Choi?
(A) 7:30
(B) 9:00
(C) 11:00
(D) 11:30

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Questions 196–200 refer to the following advertisement and letter.

Local cable television provider has an opening in its accounting department for a customer account representative. Responsibilities include answering customer telephone inquiries about billing and resolving billing disputes. Must have at least two years experience in customer service. Experience with accounting, billing, or collections desirable. Proficiency with word processing and spreadsheet software required. College degree in accounting or related field desirable. The right candidate will also have excellent communication and organization skills. Send résumé and cover letter to: Ms. Ahmad, Human Resources Director, Universal Cable Company, 1123 25th Street, Putnam, OH 44408.

June 25, 20__

Ms. Ahmad
Human Resources Director
Universal Cable Company
1123 25th Street
Putnam, OH 44408

Dear Ms. Ahmad:

I am interested in applying for the position you advertised in the Sunday edition of the Local Times. I have all the qualifications for the job, and more. I have worked for several years as a customer service representative for a mail order company—in fact, for three more years than you require. Prior to that, I worked for four years in the billing department of a local magazine. Though my college degree is in French, I took two semesters of accounting classes. I also have experience using the computer software your ad mentioned.

I hope you will consider me as a candidate for the position. I look forward to hearing from you.

Sincerely,
Joe Butler
Joe Butler

196. What kind of job is Joe applying for?
- (A) Accountant
 - (B) Software engineer
 - (C) Human resources director
 - (D) Customer account representative
197. What should job applicants send to Ms. Ahmad?
- (A) A résumé
 - (B) A billing statement
 - (C) A letter of recommendation
 - (D) A copy of their college diploma
198. Where does Joe work now?
- (A) For a magazine
 - (B) For a French company
 - (C) For a mail order company
 - (D) For a cable television provider
199. How long has Joe had his current job?
- (A) Two years
 - (B) Three years
 - (C) Four years
 - (D) Five years
200. What field is Joe's college degree in?
- (A) Computer science
 - (B) Communications
 - (C) Accounting
 - (D) French

Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.