PHOENIX SHANE

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www.phoenixoconnell.com

Skills

- JavaScript, React, Redux, Node.js
- SQL Server, SSMS, SSRS, T-SQL, PostgreSQL
- HTML, HTML5
- CSS, SASS
- Git, GitHub
- NPM, Express, Massive
- Bcrypt, Sessions
- Visual Studio, VS Code
- Hosting, DNS, Cloudinary
- Power BI, Teams, SharePoint
- Excel, Access, VBA, Macros
- Lean, Six Sigma, Project Management

Education

- **Full-Stack Web Development Certificate** – DevMountain – Graduating February 2020
- **Bachelor of Applied Arts and Sciences** - University of North Texas – Graduating December 2020
- **Associate of Arts and Sciences** - North Lake College - 2008

Work History

Student Developer
DevMountain – Dallas, TX – 11/2019 to Present
- Studied and developed personal skills focusing on full-stack web development.
- Successfully completed multiple certificate requirements including proficiencies in front end, back end, and database technologies.
- Conceptualized, planned, and built a full-stack, full CRUD web application with full hosting and DNS setup (www.wandsattheready.com).
- Participated in group projects to conceptualize, plan, build, and present full-stack applications.

Software Consultant
Central Square Technologies - Lake Mary, FL – 6/2019 to 10/2019
- As a team, participated in deep-dive training on company software and best practices to provide optimum customer implementation experiences.
- Provided product expertise in the design and implementation of company software according to best practices for successful implementations.
- Utilized problem-solving skills to satisfy customer business requirements through software configuration.
- Participated in roll-out testing of product enhancements and newly created products for debugging and feature/product distribution.

Contract Application Assurance Manager
Microsoft – Irving, TX – 9/2018 to 6/2019
- Created, maintained, and implemented the new hire training documentation for the Desktop App Assure pilot program.

- Audited and managed delegation of 700+ accounts for application remediation under the DAA program.
- Performed regular testing and insight review for DAA Americas program feature rollouts.
- Assisted with application remediation through thorough documentation and tracking of issues.

Contract Jr Software Developer
Allflex USA - Irving, TX - 4/2017 to 8/2018
- Utilized SQL Server 2008, 2012, and 2015 to identify and document company-wide reporting usage and underlying SQL queries.
- Eliminated rogue report usage and reduced overall reporting needs by 70% by creating new reports, analyzing and rewriting existing queries, joins, and where clauses, and creating indexes.
- Wrote T-SQL to debug, create, modify or remove stored procedures, views, tables, triggers, functions, and indexes for a 3rd party ERP and custom written .NET CRM.
- Set up and implemented disaster recovery methods utilizing database backups, restores, and log shipping.
- Troubleshot report subscriptions by checking server error logs, updating NuGet packages, and configuring SSRS security settings.