

# How to Install fS Software Win 7

USER GUIDE #02-W7



## How to Install fotoShout Windows 7

To Install fotoShout in a Windows 8.x System - see users guide #2-W8

### Do Not Install fotoShout Without Reviewing This Guide First

**Be sure to Review “Tips” at end of guide**

1. Login into the Apple App store with your iPad (or iPad mini), download & install the fotoShout App.
2. Go <http://fotoshout.com/> Computers must be running Windows 7, or Windows 8.x - 64 bit operating system.
  - a. login to fotoShout at <http://fotoshout.com/>
  - b. At the top of page click on “**Download.**” Save the zip file to your computer.
    - I. A dialog box **may pop** up after the download completes, **usually in the lower left corner** of your computer screen stating, “**fotoShout Client\_1.3\_Zip is not commonly downloaded and could be dangerous.**” Click on the **Down Triangle Icon** next to the word “**Discard**” select “**Keep.**” Click “**Keep.**”
  - c. Unzip file; (right click file, select “**Extract All**”). After extraction you will be viewing 3 files.
    - I. fotoshout \_1.3\_ WIN64.exe
    - II. IIS.bat file
    - III. fotoShout Email and Password Installer.exe
  - d. This is **IMPORTANT** –
    - I. Disable your Firewall, and Anti-virus during installation and setup. We have found some antivirus software cause issues **during** setup.
    - II. **Right click** the **IIS.bat** file, a popup menu will open. Select “**Run As Administrator.**” The file will install, follow the prompts, it takes a few minutes. When completed, a Black Dialog box will populate the screen, displaying the Text - “**Press Any Key To Continue**” Press a key.
    - III. After IIS is installed **Right Click** the “**fotoShout \_1.3WIN64.exe**” file. Select “**Run as Administrator**” A dialog box will pop up – “*fotoShout client requires the following items to be installed on your computer.*” **Click the Install button.** (Be patient this can take a while. fotoShout is installing your database)
    - IV. The text “Success” will appear. Continue to wait, another dialog box will open, click “**Finish.**”
    - v. Reboot Computer
3. **Setting up your Password & Username** (*username is your E-mail address*) can be accomplished with the “**fotoShout E-mail and Password Installer**” or manually.

#### **A. Install Password with “fotoShout E-mail and Password Installer”**

1. Right click on the fotoShout E-mail and Password Installer.exe file.
2. Select and click “**Run as administrator**”
3. Enter your E-mail address (user name) and password issued to you by fS.



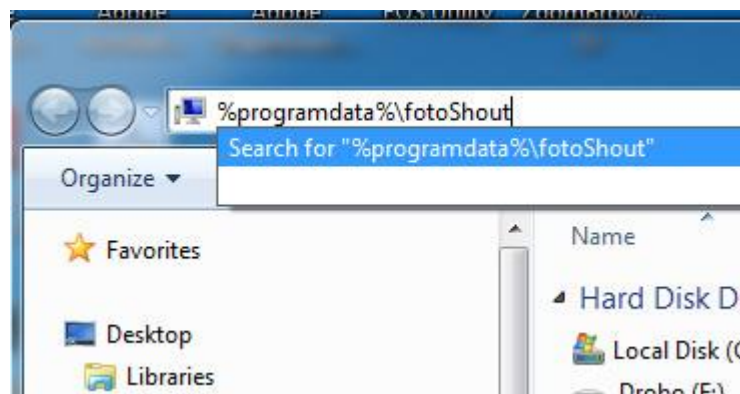
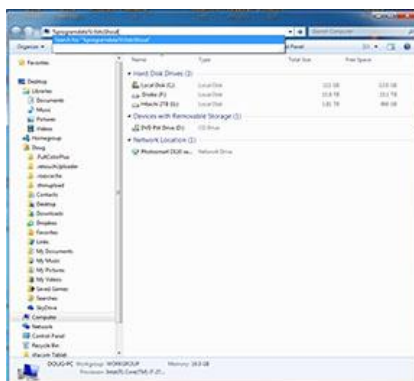
4. Click “**Save**”

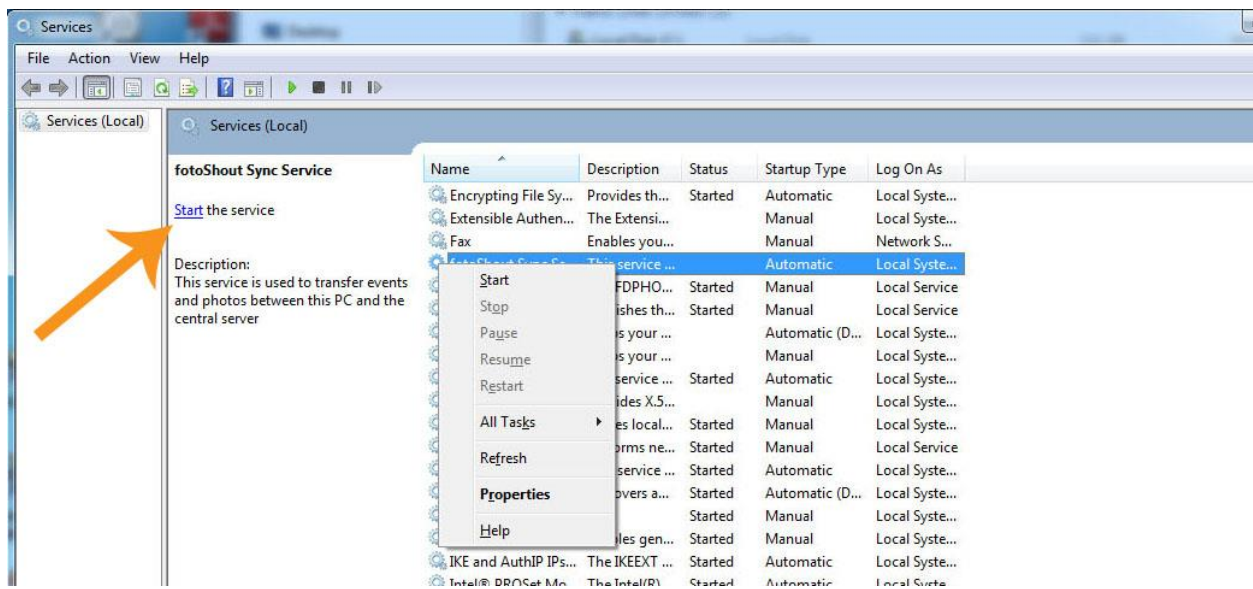
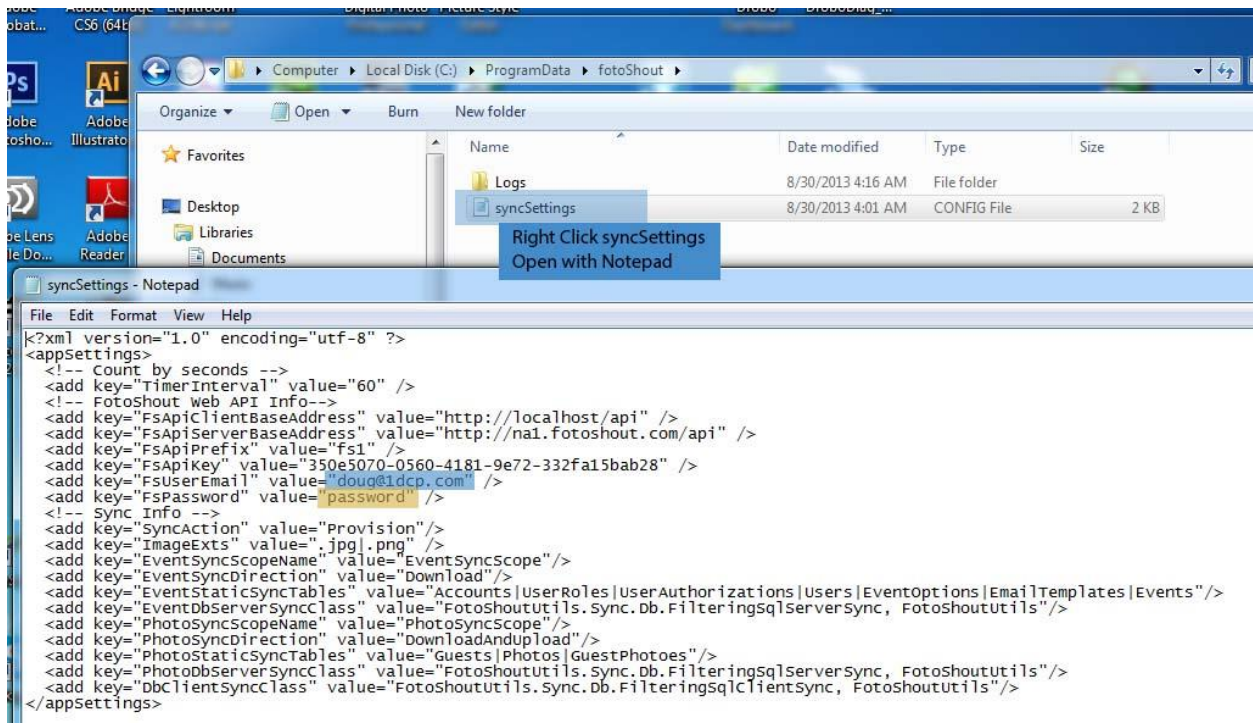


5. To Exit Program press “**Ctrl+Alt+F12**” or press “**Stop**” in the corner of screen.
6. After clicking “Save,” The fotoShout installer will process, and install your password and Email (username).
7. When the install is completed a dialog box will open; “**Email and password are updated.**” Click the “**OK**” button. If you don’t see the dialog box, look for it behind your other open windows.

#### B. Manually Install Password and Email.

1. Go to Windows Explorer. Type in “**%programdata%\fotoshout**” (without the quotes) press “**Enter**” on the keyboard. Open the “**SyncSettings.config**” file (see images below) When Clicking on “**Syncsettings.config**” if you have **Never** viewed this type of file before, Windows will ask you what program you would like to use to read this file. Right Click on “**syncsettings.config**,” Click on “**More Options**”. Select and click on “**Notepad**”. **Syncsettings.config** will now open.
2. Scroll down to “**password**” and “**user name**”. Replace the entered e-mail address with your **e-mail address**. Replace the word “**password**” with your actual “**password.**”
3. Click on “**File**”, then Click “**SAVE**”
4. Go to windows Explorer. Type “**%windir%\system32\services.msc**” (without the quotes) press “**Enter.**” A dialog box will open. Scroll down to “**fotoShout Sync Service.**” Left click on “**fotoShout Sync Service**” to highlight. Click **Start** the Service. (see images below) Please note; Part of the message in the highlighted area will display “**Started**” and “**Automatic,**” but you still need to click “**Start Service**” the very **first** time you install fotoShout.





**fotoShout software setup is complete**

**See Tips on last page**



## TIPS

- I. When installing a program in Windows 7.x be sure to **Right Click** program, select **"Run as Administrator"**.
- II. When Clicking on **"Syncsettings.config"** if you have **Never** viewed this type of file before, Windows will ask you what program you would like to use to read this file. Right Click on "syncsettings.config," Click on **"More Options"**. Select and click on **"Notepad"**. **Syncsettings.config** will now open.
- III. Unlicking Windows Features can disable fotoShout, or stop images from transferring to your tablet. An example; Images transfer to your tablet, but only a square empty gray box is displayed with text, **"No Image."** Somebody (a rouge program) probably deselected the **"Static Content"** check box. Solution; reselect and click **"OK"**

