How to Install fS Software Win 8.x

USER GUIDE #02-W8

# How to Install fotoShout Windows 8.x

Do Not Install fotoShout Without Reviewing This Guide First

Be sure to Review "Tips" at end of guide

1. Login into the Apple App store using your iPad (or iPad min), download & install the fotoShout App.
2. Go http://fotoshout.com/ (Computers must be running Windows 7, Windows 8.x – 64 bit operating system.
   a. login to fotoShout at http://fotoshout.com/
   b. At the top of page click on "**Download**."   Save the zip file to your computer.
      i. A dialog box **may pop** up after the download completes, usually in the lower left corner of your computer screen stating, "**fotoShout Client_1.3_Zip is not commonly downloaded and could be dangerous**." Click on the **Down Triangle Icon** next to the word "**Discard**" select "**Keep.**" Click "**Keep**."
   c. Unzip file; (right click file, select "**Extract All**"). After extraction your will be viewing 3 files.
      i. fotoshout _1.3_WIN64.exe
      ii. IIS.bat file
      iii. fotoshout Email and Password Installer.exe

   d. This is **IMPORTANT** –
      i. Disable your Firewall, and Anti-virus during installation and setup. We have found some antivirus software cause issues **during** setup.

      ii. **Right click** the **IIS.bat** file, a popup menu will open. Select "**Run As Administrator**." Depending on your settings in Windows 8.x a dialog box may pop up with the text, *"Windows smart screen prevented an unrecognized app from starting, running this app might put you PC at risk"*. **Do not** click the "**OK"** button, Click on *"**More Info.**"* Then Click on "***Run Anyway"***

      iii. The file will install, follow the prompts, it takes a few minutes. When completed, a Black Dialog box will populate the screen, displaying the Text "**Press Any Key To Continue**" Press a key.

   e. Press the **Windows Key plus R** at the same time.   Win+R"
      i. Type in "Control Panel" **click OK,** The control Panel will open.
      ii. Within Control Panel (Category View) Under the Programs title, Click on **"Uninstall a program".**
      iii. Dialog box will open - On left side of screen click on **"Turn Windows Features On or Off"**.
      iv. A dialog box will open. Put a check mark in the following boxes to turn on the features. (follow selections from photo below) If the features is already **On** (checked) leave it checked.
         1. Net frame work 3.5 – Press the "+" symbol to open the entire tree, check all boxes
         2. Net frame work 4.5 – Press the "+" symbol to open the entire tree, check all boxes

3. Click "+" Internet Information Services, Click "+" on Web Management tool. Put Check mark in _Net Flexibility, _Net Flexibility 4.5, _ASP Net 3.5, _ASP Net 3.5, _ASP Net 4.5, _ISAPI Extensions, _ISAPI Filters
4. After making selections **Click "OK"**
5. Windows will now install features. This can take a while, 5 minutes or more
6. After features have installed, close dialog box
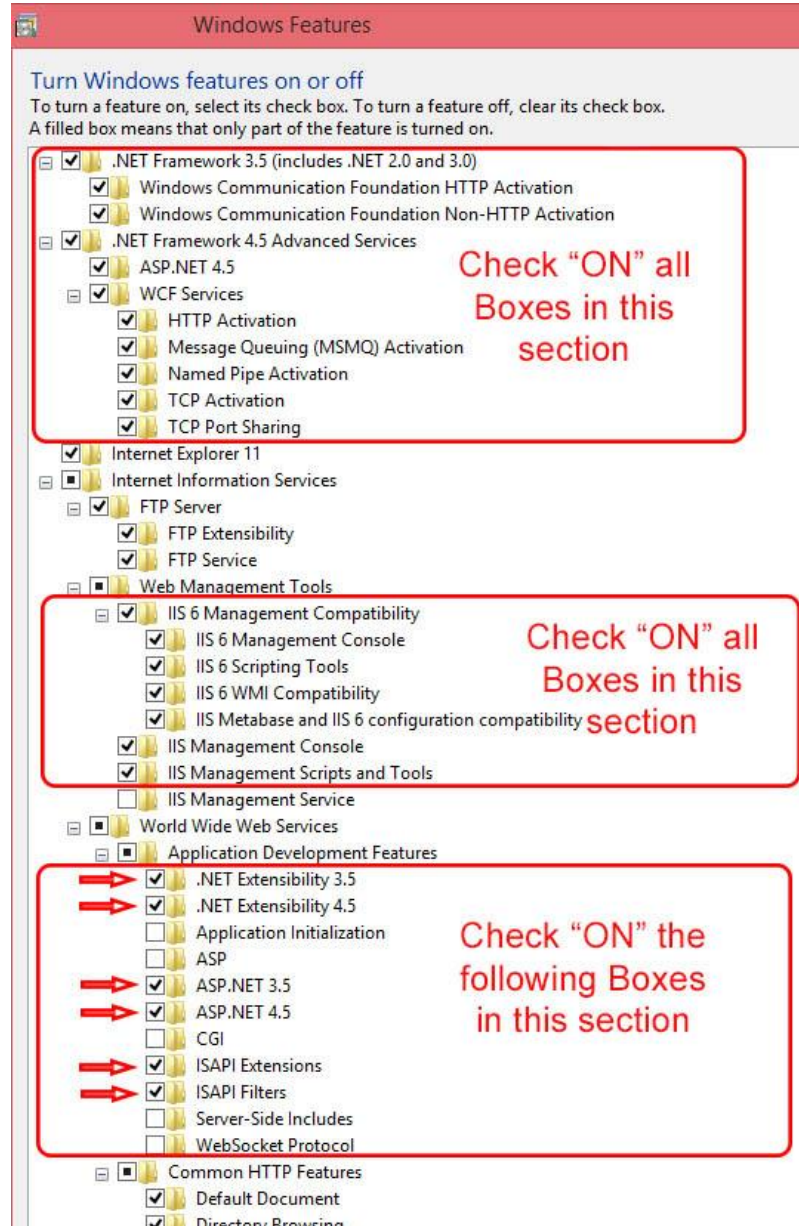
    f. After IIS software has been installed & Windows Features are Turned On

       i. **Right Click** the "**fotoShout _1.3WIN64.exe**" file. Select **"Run as Administrator**" A dialog box will pop up – *"fotoShout client requires the following items to be installed on your computer."* **Click the Install button**. *(Be patient this can take a while. fotoShout is installing your database)*

       ii. The text "Success," will appear. Continue to wait, another dialog box will open, click the "**Finish**" button in the dialog box.

       iii. Click finish when the fotoShout dialog box when it pops up.

       iv. Reboot Computer

3. **Setting up your Password & Username** *(username is your E-mail address)* can be accomplished with the "fotoShout E-mail and Password Installer" or manually.

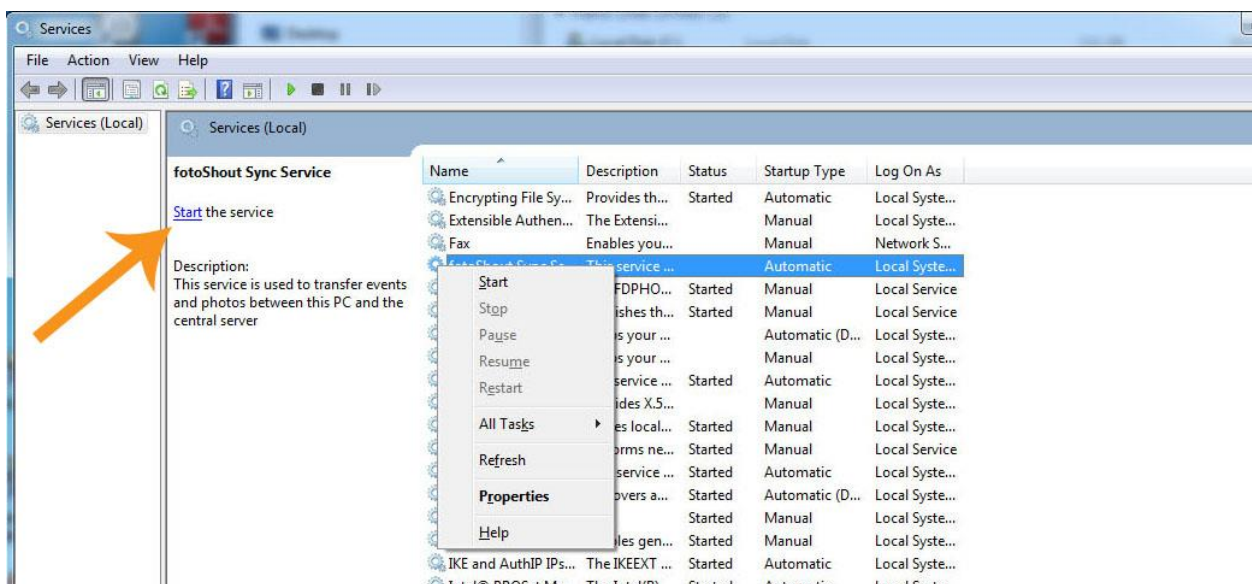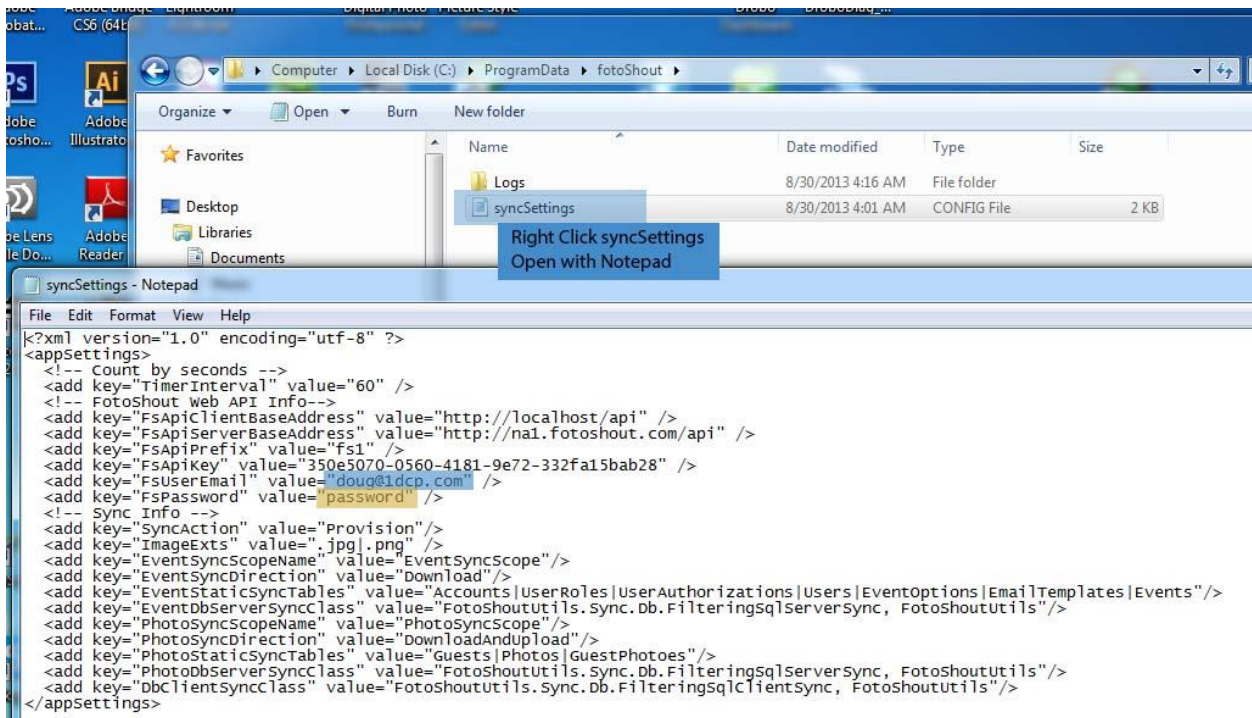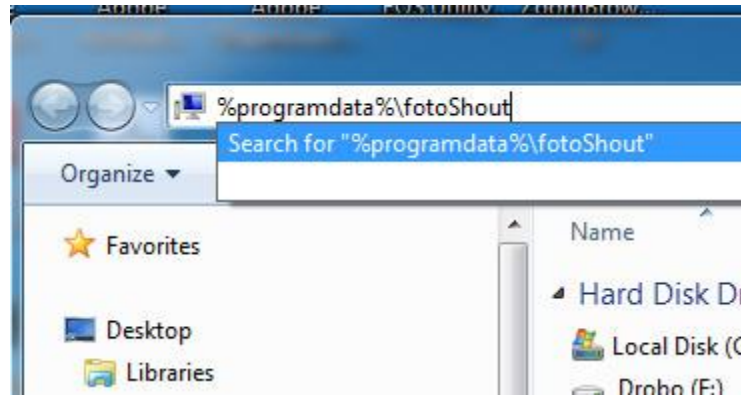   A. **Install Password with "fotoShout E-mail and Password Installer"**
      1. Right click on the fotoShout E-mail and Password Installer.exe file.
      2. Select and click "**Run as administrator**"
      3. Enter your E-mail address (user name) and password issued to you by fS.

      4. Click "**Save**"
      5. To Exit Program press "**Stop**" in the corner of screen. Windows 8.x works best with pressing the "**Stop**" button.
      6. After clicking "**Save**," The fotoShout installer will process, and install your **password** and **Email** (username).
      7. When the install is completed a dialog box will open; "**Email and password are updated.** Click the **"OK"** button. If you don't see the dialog box, look for it behind your other open windows.

   B. **Manually Install Password and Email**.
      1. Go to Windows Explorer. Type in "**%programdata%\fotoshout**" (without the quotes) press "**Enter**" on the keyboard. Open the"SyncSettings.config" file **(see images below)** *When Clicking on "Syncsettings.config" if you have **Never** viewed this type of file before, Windows will ask you what program you would like to use to read this file. Right Click on "syncsettings.config," Click on "**More Options**". Select and click on "**Notepad**". **Syncsettings.config** will now open.*
      2. Scroll down to "**password**" and "**user name**". Replace the entered e-mail address with your **e-mail address**. Replace the word "**password**" with your actual "**password**."
      3. Click on "**File**", then Click **"SAVE"**
      4. Go to windows Explorer. Type **"%windir%\system32\services.msc**" *(without the quotes)* press "**Enter**." A dialog box will open. Scroll down to "**fotoShout Sync Service**." Left click on **"fotoShout Sync Service**" to highlight. Click **Start** the Service. **(see images below)** *Please note; Part of the message in the highlighted area will display "Started" and "Automatic," but you still need to click "Start Service" the very **first** time you install fotoShout*.

%programdata%\fotoShout

Search for "%programdata%\fotoShout"

Organize ▾

Favorites

Desktop

Libraries

Name

Hard Disk D

Local Disk (C

Drobo (F:)

Computer ▸ Local Disk (C:) ▸ ProgramData ▸ fotoShout ▸

Organize ▾   Open ▾   Burn   New folder

Favorites

Desktop
Libraries
Documents

Name	Date modified	Type	Size
Logs	8/30/2013 4:16 AM	File folder	
syncSettings	8/30/2013 4:01 AM	CONFIG File	2 KB

Right Click syncSettings
Open with Notepad

syncSettings - Notepad

File Edit Format View Help

```
<?xml version="1.0" encoding="utf-8" ?>
<appSettings>
  <!-- Count by seconds -->
  <add key="TimerInterval" value="60" />
  <!-- FotoShout Web API Info-->
  <add key="FsApiClientBaseAddress" value="http://localhost/api" />
  <add key="FsApiServerBaseAddress" value="http://na1.fotoshout.com/api" />
  <add key="FsApiPrefix" value="fs1" />
  <add key="FsApiKey" value="350e5070-0560-4181-9e72-332fa15bab28" />
  <add key="FsUserEmail" value="doug@1dcp.com" />
  <add key="FsPassword" value="password" />
  <!-- Sync Info -->
  <add key="SyncAction" value="Provision"/>
  <add key="ImageExts" value=".jpg|.png" />
  <add key="EventSyncScopeName" value="EventSyncScope"/>
  <add key="EventSyncDirection" value="Download"/>
  <add key="EventStaticSyncTables" value="Accounts|UserRoles|UserAuthorizations|Users|EventOptions|EmailTemplates|Events"/>
  <add key="EventDbServerSyncClass" value="FotoShoutUtils.Sync.Db.FilteringSqlServerSync, FotoShoutUtils"/>
  <add key="PhotoSyncScopeName" value="PhotoSyncScope"/>
  <add key="PhotoSyncDirection" value="DownloadAndUpload"/>
  <add key="PhotoStaticSyncTables" value="Guests|Photos|GuestPhotoes"/>
  <add key="PhotoDbServerSyncClass" value="FotoShoutUtils.Sync.Db.FilteringSqlServerSync, FotoShoutUtils"/>
  <add key="DbClientSyncClass" value="FotoShoutUtils.Sync.Db.FilteringSqlClientSync, FotoShoutUtils"/>
</appSettings>
```

Services

File Action View Help

Services (Local)

Services (Local)

fotoShout Sync Service

Start the service

Description:
This service is used to transfer events and photos between this PC and the central server

Name	Description	Status	Startup Type	Log On As
Encrypting File Sy...	Provides th...	Started	Automatic	Local Syste...
Extensible Authen...	The Extensi...		Manual	Local Syste...
Fax	Enables you...		Manual	Network S...
fotoShout Sync Se...	This service ...		Automatic	Local Syste...
	...FDPHO...	Started	Manual	Local Service
	...ishes th...	Started	Manual	Local Service
	...s your ...		Automatic (D...	Local Syste...
	...s your ...		Manual	Local Syste...
	...service ...	Started	Automatic	Local Syste...
	...ides X.5...		Manual	Local Syste...
	...es local...	Started	Manual	Local Syste...
	...orms ne...	Started	Manual	Local Service
	...service ...	Started	Automatic	Local Syste...
	...overs a...	Started	Automatic (D...	Local Syste...
		Started	Manual	Local Syste...
	...les gen...	Started	Manual	Local Syste...
IKE and AuthIP IPs...	THE IKEEXT ...	Started	Automatic	Local Syste...
Intel® PROSet Mo...	The Intel(R)	Started	Automatic	Local Syste...

Start
Stop
Pause
Resume
Restart
All Tasks ▸
Refresh
Properties
Help

fotoShout software setup is complete

See "Tips" on last page

TIPS

i.   When installing a program in Windows 8.x be sure to **Right Click** program, select *"Run as Administrator".* Depending on your settings a Windows dialog box may pop up with text, such as, *"Windows smart screen prevented an unrecognized app from starting, running this app might put you PC at risk"*. **Do not** click on the "**OK"** button, Click on the text *"More Info."* Then Click on "*Run Anyway"*

ii.   When Clicking on *"Syncsettings.config"* if you have **Never** viewed this type of file before, Windows will ask you what program you would like to use to read this file. Right Click on "syncsettings.config," Click on "**More Options**". Select and click on "**Notepad**". **Syncsettings.config** will now open.

iii.   Unclicking Windows Features can disable fotoShout, or stop images from transferring to your tablet. An example; Images transfer to your tablet, but only a square empty gray box is displayed with text, "**No Image**." Somebody (a rouge program) probably deselected the "**Static Content**" check box. Solution; reselect and click "**OK**"